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COMMUNITIES



Friday, 16 October 2026

10:00 AM

Committee Rooms 1 & 2, District Office, 15

Galileo Street, Ngaaruawaahia

Regulatory Subcommittee Agenda

Raarangi take o te komiti-iti mo te ture

Agenda for a meeting of the Regulatory Subcommittee to be held in Committee Rooms 1 & 2, District Office, 15 Galileo Street, Ngaaruawaahia on **FRIDAY, 16 OCTOBER 2026** commencing at **10:00 AM.**

Information and recommendations are included in the reports to assist the Committee in the decision-making process and may not constitute Council's decision or policy until considered by the Committee.

The meeting will be opened with a karakia.

1. PRESENT

2. APOLOGIES AND LEAVE OF ABSENCE

3. CONFIRMATION OF STATUS OF AGENDA

4. DISCLOSURES OF INTEREST

The register of interests is no longer included on agendas, however members still have a duty to disclose any interests under this item.

5. REPORTS

5.1 Report for Nuisance Abatement Notice (Barking) - Ms Sharon Usher

6. CLOSE OF MEETING

CL Hobbs
CHIEF EXECUTIVE

TERMS OF REFERENCE

Regulatory Subcommittee

Reports to: Policy & Regulatory Committee

Chairperson: Cr Peter Thomson

Deputy Chairperson: Cr David Whyte (Deputy Chair)

Membership: Cr Crystal Beavis
Cr Carolyn Eyre
Cr Fabio Rodrigues

(The composition of any Regulatory Subcommittee for quorum purposes to be determined by the Chairperson)

Meeting frequency: As and when required

Quorum: A panel of three to be appointed in the first instance allowing for a quorum of two once the hearing has commenced.

Purpose

1. To conduct fair and effective hearings and make determinations on the Council's regulatory functions under legislation and other matters as referred to the Committee.
2. To recommend to the Council or relevant Council committee any matters that it considers necessary to enable the effective management of the Council's regulatory functions.

Terms of Reference:

1. Hear and determine any statutory or regulatory hearings under relevant legislation unless otherwise delegated or retained by the Council, including (but without limitation):
 - a. objections under the Dog Control Act 1996;
 - b. matters under the Resource Management Act 1991 and related legislation;
 - c. matters under the Impounding Act 1955;
 - d. matters regarding drainage and works on private land under the Local Government Act 1974 and Local Government Act 2002;
 - e. matters under the Gambling Act 2003, Health Act 1956 and Litter Act 1979;
 - f. matters regarding residential pools under the Building Act 2004.
2. Hear and determine other matters that require hearings or submissions, as referred by Council or other Committees.
3. To convene working groups and carry out the Terms of Reference approved and referred by Council or other Committees.

The Subcommittee is delegated the following powers to act:

- Conduct statutory hearings on regulatory matters and undertake and make decisions on those hearings that fall within the committee's Terms of Reference.
- Appoint additional members, including external members, for hearings where expert advice is required.
- Establish and amend hearings protocols relating to the general conduct of hearings and hearings- related matters in accordance with the applicable legislation and the principles of administrative law and natural justice.
- Approval of activities and expenses relating to working groups consistent with the terms of reference and approved working group budget.

Explanatory Note:

1. The Committee may request expert advice through the Chief Executive when necessary.
2. The General Manager Customer Support, in consultation with the Chairperson of the Regulatory Subcommittee, are delegated the power to determine:
 - a. the composition of any hearings panel to be convened under the committee's terms of reference; and
 - b. the appointment of any independent hearings commissioner within the panel of commissioners approved by the Council, to hear and determine any matter under the Resource Management Act 1991 (and related legislation). An independent commissioner can be appointed to act in his/her sole capacity, or together with appointed councillors who hold the appropriate accreditation.
3. Decisions of a hearing panel shall be made by consensus although if necessary the majority view prevails.

To	Regulatory Subcommittee
Report title	Report for Nuisance Abatement Notice (Barking) - Ms Sharon Usher
Date:	16 October 2026
Report Author:	Phil Greeves, Animal Control Principal Specialist
Authorised by:	Rochelle Deane, Regulatory Services Manager Christine Pidduck, Legal Counsel Joy Kaipara, General Manager Customer Services

1. Purpose of the report

Te Take moo te puurongo

The purpose of this report is to present the Regulatory Subcommittee (the Committee) with the information necessary to consider and determine the objection lodged by the owner of the dogs, Shadow and Cloud, against the Bark Abatement Notice issued.

This report is intended to support the Committee in deciding to either uphold or rescind the Nuisance Abatement Notice in accordance with the requirements of the Dog Control Act 1996.

2. Executive summary

Whakaraapopototanga matua

Section 55(1)(b) of the Dog Control Act 1996 (the Act) provides that, where a dog control officer or dog ranger has received a complaint and has reasonable grounds to believe that a nuisance is being created by the persistent and loud barking or howling of a dog, the officer or ranger may issue the dog owner with a written notice requiring reasonable provision to be made on the property to abate the nuisance, as specified in the notice. (Section 55 of the Act: Appendix 1).

Shadow, a red and white male, Border Collie aged 3 years and 8 months, and Cloud, a tan male, Border Collie/Labrador Retriever cross aged 1 year and 10 months, are owned by Sharon Usher.

On 22 June 2026, Council received reports that both dogs were barking and howling excessively at Ms Usher's property (Shadow – P&R: Appendix 2; Cloud – P&R: Appendix 3; Sharon Usher – P&R: Appendix 4).

The report advised that the dogs barked daily and sometimes howled. Animal Control Officer Antony Wolfe (ACO39) was assigned to investigate the complaint.

Following completion of the investigation and review of the information available, Council issued a Nuisance Abatement Notice to Ms Usher requiring her to abate the barking nuisance within seven days of service. Ms Usher was advised that the notice would remain in effect for six months (DOGS4715/26 – Dog Barking Abatement Notice: Appendix 5).

On 17 July 2026, in accordance with section 55(2) of the Act, Ms Usher formally objected in writing to the Nuisance Abatement Notice within the statutory timeframe (Section 55 of the Act: Appendix 1; Emailed Abatement Objection July 2026: Appendix 6).

Further barking nuisance complaints have been received since the Nuisance Abatement Notice was served. A neighbour of the complainant has advised that many nearby residents are away from home during the day and therefore may not have responded to barking surveys. Council considers that, if the abatement notice is not upheld, there is a risk that further nuisance barking complaints may be made to Council.

3. Staff recommendations

Tuutohu-aa-kaimahi

THAT the Policy and Regulatory Subcommittee:

- a. **upholds the Nuisance Abatement Notice served under Section 55 of the Dog Control Act 1996.**

4. Background/Discussion

Koorero whaimaarama/Matapaki

On Monday 22 June 2026 at 3:30pm, Council received a barking complaint from the Complainant ("Complainant") about dogs barking and howling at Complainant Address, Raglan. ACO39 was assigned to investigate (CRM – DOGS4715/26: Appendix 7).

ACO39 reviewed Council's records and identified five previous barking complaints relating to the two dogs at the address.

One complaint resulted in advice and a warning to the owner; one was a duplicate; one related to an incorrect address; one could not be substantiated; and one was closed after neighbours advised the issue had been resolved (CRM DOGS1732/25: Appendix 8; DOGS1738/25: Appendix 9; DOGS0192/26: Appendix 10; DOGS0897/26: Appendix 11; DOGS1473/26: Appendix 12).

On Thursday 25 June 2026 at 1:53pm, ACO39 and Senior Animal Control Officer Amanda Twiss (SACO11) visited the property. From the road below the property they heard two dogs barking, one with a high-pitched bark. At the house, they found one dog chained and one loose on the property. As the owner was not home, ACO39 left a call-back note.

On Friday 26 June 2026, ACO39 spoke briefly with Ms Usher by phone. Due to poor reception, he followed up by email advising that Council had received a complaint about approximately three hours of barking and howling the previous Sunday evening. He provided advice to reduce the noise nuisance and advised that the complainant would keep a barking record for two weeks, after which Council would decide whether further action was required. Ms Usher did not reply to the email (Email sent to Ms Usher by ACO39: Appendix 13).

On Friday 7 July 2026, ACO39 received a seven-page barking statement from the Complainant. The statement recorded 268 instances of barking by Shadow and Cloud between 26 June 2026 and 3 July 2026 (DOGS4715/26 – Barking Statement: Appendix 14).

On Tuesday 14 July 2026, ACO39 visited the property, met with Ms Usher, and served a Nuisance Abatement Notice. The notice required Ms Usher to abate the barking nuisance within seven days and advised that the notice would remain in effect for six months. It also included suggested measures to help reduce the nuisance (DOGS4715/26 – Dog Barking Abatement Notice: Appendix 5; ACO39 Statement and Text Message: Appendix 21).

On Friday 17 July 2026, Ms Usher lodged a written objection to the Nuisance Abatement Notice. She stated that she did not consider there were reasonable grounds for the notice and attributed the barking to alleged harassment, provocation, and unusual behaviour by her neighbour near the fence. She also advised that she had used bark collars and other devices to reduce the barking (Abatement Objection: Appendix 7).

On Friday 17 July 2026, Animal Control Principal Specialist Phil Greeves (ACPS10578), emailed Ms Usher confirming receipt of her objection. He also advised the Democracy and Legal Teams of the objection (Confirmation of Receipt of Objection: Appendix 15; Notice to Democracy of Objection: Appendix 16; Notice to Legal of Objection: Appendix 17).

On Saturday 1 August 2026, Animal Control Officer Adrienne Prentis-Pirere (ACO26) received a phone call from a witness who is a resident in the area. The witness advised that the dogs at 129 Otonga Valley Road had been an ongoing nuisance and barked continuously when she visited a neighbouring property. The witness provided a witness statement and photographs of Shadow (CRM – DOGS0561/27: Appendix 18; Witness Statement: Appendix 19; Photos of Barking Dog: Appendix 20).

DISCUSSION

Section 55(3) of the Act (Section 55 of the Act annexed as Appendix 5) provides that in determining this objection the committee shall consider the objection and may confirm, modify, or cancel the notice.

As a result of this analysis, the Committee will have the following options:

- A. Uphold the Nuisance Abatement Notice**
- B. Modify the Nuisance Abatement Notice**
- C. Cancel the Nuisance Abatement Notice**

The Subcommittee must give written notice of its decision and the reasons for it, under section 55(5) of the Act to the objector.

The option preferred by staff is option A, and the reasons for this recommendation are discussed below.

OPTIONS

Staff recommend option A for the following reasons:

- The Act allows a territorial authority to issue a notice where there are reasonable grounds to believe a nuisance is being caused by persistent and loud barking or howling.
- Reports indicate that, on multiple occasions, the nuisance continued while the owner was present.
- When the owner was not present, insufficient measures appear to have been in place to prevent the dogs from causing a barking nuisance.
- Council has received a further report of barking after the Nuisance Abatement Notice was served.
- Upholding the Nuisance Abatement Notice would:
 - place responsibility on the dog owner to take reasonable steps to prevent further nuisance barking; and,
 - enable Animal Control to consider further enforcement action if additional substantiated nuisance barking reports are received.

RISKS

Should the Subcommittee uphold the Nuisance Abatement Notice and proceed with the staff recommendation, the notice stands with no further recourse for appeal by the objector.

Should the Subcommittee rescind the Nuisance Abatement Notice, there is a risk that further breaches of the Act will occur.

5. Next Steps **Ahu whakamua**

Should the notice be upheld, it will apply for six months with no further recourse for appeal by the objector.

Council's role will be to update the relevant records and enforce the requirements of the notice.

6. Attachments **Ngaa taapirihanga**

1. Appendix 1 - Section 55 Dog Control Act 1996
2. Appendix 2 - Shadow - P&R
3. Appendix 3 - Cloud - P&R
4. Appendix 4 - Sharon Usher - P&R
5. Appendix 5 - DOGS4715_26 - Nuisance Barking Abatement Notice
6. Appendix 6 - Abatement Objection July 2026
7. Appendix 7 - CRM - DOGS4715_26
8. Appendix 8 - CRM - DOGS1732_25
9. Appendix 9 - CRM - DOGS1738_25
10. Appendix 10 - CRM - DOGS0192_26
11. Appendix 11 - CRM - DOGS0897_26
12. Appendix 12 - CRM - DOGS1473_26
13. Appendix 13 - Email sent to Ms Usher by ACO 39
14. Appendix 14 - DOGS4715_26 - Barking Statement
15. Appendix 15 - Confirmation of Receipt of Objection
16. Appendix 16 - Notice to Democracy of Objection

17. Appendix 17 - Notice to Legal of Objection
18. Appendix 18 - CRM- DOGS0561_27
19. Appendix 19 - Witness Statement
20. Appendix 20 - Photos of Barking Dog
21. Appendix 21 - ACO39 Statement

Section 55 Dog Control Act 1996

55 Barking dogs

- (1) Where a dog control officer or dog ranger has received a complaint and has reasonable grounds for believing that a nuisance is being created by the persistent and loud barking or howling of any dog, the dog control officer or dog ranger may—
 - (a) enter at any reasonable time upon the land or premises, other than a dwellinghouse, on which the dog is kept, to inspect the conditions under which the dog is kept; and
 - (b) whether or not the dog control officer or dog ranger makes such entry, give the owner of the dog a written notice requiring that person to make such reasonable provision on the property to abate the nuisance as shall be specified in the notice or, if considered necessary, to remove the dog from the land or premises.
- (2) Any person on whom notice is served under subsection (1) may, within 7 days of the receipt of the notice, object in writing to the territorial authority against the requirements of that notice.
- (3) The territorial authority shall consider the objection and may confirm, modify, or cancel the notice.
- (4) No objection under this section shall be considered unless 7 days' notice of the date and time when and the place at which it is to be considered have been given to the objector, who shall be entitled to be represented and to be heard and may submit evidence and call witnesses in support of his or her objection.
- (5) Upon the determination of the objection, the territorial authority shall give to the objector a further notice stating the decision of the authority, and, if the effect of the decision is to modify the requirements of the dog control officer or dog ranger, shall set out those requirements as so modified.
- (6) As from the lodging of an objection with the territorial authority, and pending the receipt of a further notice upon the determination of the objection, the notice setting out the requirements that are the subject of the objection shall be deemed to be suspended.
- (7) Every person commits an offence and is liable on conviction to a fine not exceeding \$1,500 who, having been served with a notice under this section,—
 - (a) fails or neglects to comply with that notice (not being a notice that has been suspended under subsection (6)) within 7 days of its receipt by that person;
 - (b) fails or neglects to comply with any notice as modified or confirmed by a territorial authority under subsection (3) within the time specified by the territorial authority.

Shadow - P&R

Animal

Animal ID:

FeePayer(s): S Usher
Owner(s): S Usher -
Kept At: (3 Dogs on property)
Renewal Date: 01-07-2026, Fee 115.00, No payment made

General

Animal Type:* DOG Dog
Animal Class:* Approved Approved Dog Registration
Renewal Code:* Annual Annual Renewal
Status: Active Active
Status Last Updated: 23/01/2025 2:10:20 f

Additional Details

Animal Details

Animal Name: Shadow
Date Of Birth:* 16/11/2022 Years: 3 Months: 8
Primary Breed:* BDCO Collie Border
Secondary Breed:
Primary Colour:* RED Red
Secondary Colour: WHI White
Description:
Distinguishing Marks:
Permanent Identifier:

Gender Details

Gender:* Male
De-sexed ☒
De-sexed Certified Date: 23/04/2025 De-sexed Certified By: ZJACK001

Licence Details

Licence Number:
Licence Expiry Date:
Pensioner ☐
Date First Licenced: 23/04/2025
Last Year's Licence Number: 15206
☐ Permanent Tag
☐ Currently Licenced

External Licence

External Licencing Council:
External Licence Number:

Microchip Details

Chip Number: Non-standard Chip Number:
Chip Supplier: Anexa TeK
Chip Inserted Date:
Chip Certified Date: 23/04/2025 Chip Certified By: ZJACK001

Cloud - P&R

Animal

Animal ID:

FeePayer(s): S Usher
Owner(s): S Usher -
Kept At: (3 Dogs on property)
Renewal Date: 01-07-2026, Fee 115.00, No payment made

General

Animal Type:* Dog
Animal Class:* Approved Dog Registration
Renewal Code:* Annual Renewal
Status: Active
Status Last Updated: 23/01/2025 2:06:01 f

Additional Details

Animal Details

Animal Name:
Date Of Birth:* Years: Months:
Primary Breed:* Collie Border
Secondary Breed: Retriever Labrador
Primary Colour:* Tan
Secondary Colour:
Description:
Distinguishing Marks:
Permanent Identifier:

Gender Details

Gender:*
De-sexed ☒
De-sexed Certified Date: De-sexed Certified By:

Licence Details

Licence Number: ☐ Permanent Tag
Licence Expiry Date: ☐ Currently Licenced
Pensioner ☐
Date First Licenced:
Last Year's Licence Number:

External Licence

External Licencing Council:
External Licence Number:

Microchip Details

Chip Number: Non-standard Chip Number:
Chip Supplier: Waikato District Council
Chip Inserted Date:
Chip Certified Date: Chip Certified By:

Objector – Sharon Usher – P&R

Name

Name ID: [REDACTED]  Usher Sharon

General

Name Type:* Person  Natural Person

Status: Current  

Pending ☐

Surname:* Usher  

Given Names: Sharon

Title: 

Gender: Female 

Date Of Birth: [REDACTED] 

Preferred Language: 

ABN:

Deceased ☐

Default Postal Address: [REDACTED]  

Contact Details

Work Phone: Home Phone:

Fax: Mobile Phone: [REDACTED]

Email Address: [REDACTED] 

NUISANCE ABATEMENT NOTICE

Notice to abate nuisance barking – Section 55, Dog Control Act 1996

Notice expires: 14/01/2027

Date 14/07/2026 CRM No DOGS4715/26

Name Sharon Usher

Address

DELIVERY CONFIRMATION

Recipient name Sharon Usher
Signature [Redacted]
Date 14/7/26 Time 11:54 AM
Served by ACO 39
Signature [Redacted]

Dog Details

Dog 1 ID	[Redacted]	Dog 3 ID	
Dog 1 Name	Shadow	Dog 3 Name	
Dog 2 ID	[Redacted]	Dog 4 ID	
Dog 2 Name	Cloud	Dog 4 Name	

Notice details

This is to notify you that a Dog Control Officer from Waikato District Council has received a complaint and has reasonable grounds for believing that a nuisance is being created by the persistent and loud barking or howling of the above dog/s on your premises.

You are now required to abate the noise nuisance **within 7 days** from service of this notice by carrying out the requirements set out below. Failure to comply with this nuisance abatement notice may result in legal action, seizure of the dog, or both.

This notice will remain effective for **6 months** from the date of service of the notice and creates an ongoing obligation for you to comply with the below instructions. A summary of the effect of the notice and your right to object is provided over the page. Only written objections will be considered.

Requirements

To have appropriate measures in place to ensure the dogs are not barking for long periods of time causing a nuisance.

Suggestions:

1. Regular exercise, enrichment toy/activities
2. Anti bark device of your choice ie. bark collar/sonic device
3. Doggy day care or a dog walker/trainer
4. Moving the dogs to an area of the property with limited visual or hearing stimulus
5. Bringing the dogs inside at night or keeping them in a kennel/shed area
6. During the day while no one is home, keeping them in a different area of the property or inside the house

Objections can be sent by post to: Waikato District Council, Private Bag 544, Ngauruwaahia 3742, or by email to: dog@waikato.govt.nz within 7 days from the date you received the notice.

Signature

Name

Position

Antony Wolfe

Animal Control Officer | Animal Control

ADDITIONAL INFORMATION

For Official Use Only

SECTION 55 – DOG CONTROL ACT 1996

Barking Dogs

- (1) Where a Dog Control Officer or Dog Ranger has received a complaint and has reasonable grounds for believing that a nuisance is being created by the persistent and loud barking or howling of any dog, the Dog Control Officer or Dog Ranger may—
 - (a) enter at any reasonable time upon the land or premises, other than a dwellinghouse, on which the dog is kept, to inspect the conditions under which the dog is kept; and
 - (b) whether or not the Dog Control Officer or Dog Ranger makes such entry, give the owner of the dog a written notice requiring that person to make such reasonable provision on the property to abate the nuisance as shall be specified in the notice or, if considered necessary, to remove the dog from the land or premises.
- (2) Any person on whom notice is served under subsection (1) of this section, may **within 7 days of the receipt of the notice**, object in writing to the territorial authority against the requirements of that notice.
- (3) The territorial authority shall consider the objection and may confirm, modify, or cancel the notice.
- (4) No objection under this section shall be considered unless 7 days' notice of the date and time when, and the place at which it is to be considered, have been given to the objector, who shall be entitled to be represented and to be heard and may submit evidence and call witnesses in support of his or her objection.
- (5) Upon the determination of the objection, the territorial authority shall give to the objector a further notice stating the decision of the authority, and, if the effect of the decision is to modify the requirements of the Dog Control Officer or Dog Ranger, shall set out those requirements as so modified.
- (6) As from the lodging of an objection with the territorial authority, and pending the receipt of a further notice upon the determination of the objection, the notice setting out the requirements that are the subject of the objection shall be deemed to be suspended.
- (7) Every person commits an offence and is liable on summary conviction of a fine not exceeding \$1,500 who, having been served with a notice under this section –
 - (a) Fails or neglects to comply with that notice (not being a notice that has been suspended under subsection (6) of this section) within 7 days of its receipt by that person
 - (b) Fails or neglects to comply with any notice as modified or confirmed by a territorial authority under subsection (3) of this section within the time specified by the territorial authority.

SECTION 56 – DOG CONTROL ACT 1996

Removal of barking dog causing distress

- (1) This section shall apply in any case where, at any time after a notice under section 55 has been issued—
 - (a) the notice has not been cancelled under subsection (3) of that section; and
 - (b) the notice has not been complied with; and
 - (c) a Dog Control Officer or Dog Ranger has received a further complaint and has reasonable grounds for believing that the nuisance in respect of which the notice is issued, is continuing and is causing distress to any person.
- (2) In any case to which subsection (1) applies, the Dog Control Officer or Dog Ranger may enter upon the land or premises on which the dog is kept and remove the dog and the dog shall be kept in custody under section 70.

17 July 2026



Raglan

3295

Waikato District Council

Animal Control

Objection to Nuisance Abatement Notice

CRM No DOGS4715/26

Dog 1 Shadow 

Dog 2 Cloud 

Re: barking dogs

To Whom It May Concern,

In response to your visit and serving of abatement papers on 14th July 2026.

We disagree with the complaint and do not believe there are reasonable grounds for this notice.

Harassment and provocation from our neighbour, along with unusual behaviour by our fence have been significant factors causing the dogs to bark.

Most of the items suggested on this notice are already in place, have been used or considered.

The complaints are about normal animal behaviour.

This is an ongoing neighbour war issue as stated by your previous staff involvement and why you closed the case last time after many, many months involvement. I urge you to please

review those notes and findings as this is now causing major distress on me and my family. I have also placed a report with the police over harassment and abuse and considering what has now been done, I should have continued with those regarding every incident as proof of what we go through, but I believed the best of [REDACTED]

We have been falsely accused and yes, I agree our dogs have a loud bark and sometimes high-pitched which is usually their playful and excited bark and means either someone's arrived or we're actually playing with them (which is not 'allowed' by our neighbour who uses [REDACTED] loud hailer to scream and swear at us).

We have tried bark collars and such devices. The neighbour will scream before the collar actually gets to work through its phases. If the dogs know [REDACTED] outside, they will wait until [REDACTED] not us, reprimands them.

[REDACTED] is aggressive and extremely loud, whereas I use gentler techniques which work well when [REDACTED] not around. Even when [REDACTED] is screaming to our faces saying our dogs don't listen, Shadow will bark at [REDACTED] once more then listen and follow me up to the house – so yes, they actually do listen given half a chance and without continued challenge of my authority.

We already use our garage to house our dogs when they bark too much or when we have to deal with our other animals. We have been unable to even do behaviour training with them around our horses etc as our neighbour wouldn't tolerate it (without standing behind trees watching us and waiting to shout or videoing us z [REDACTED] used to do all this with the previous owner too) so that we can deal with our dogs and teach them manners around other animals. So now the dogs go off at our other neighbour's horses when they're in the paddock next to us, and those horses also like to play with the dogs, looking at them and then running around and coming back to their fence waiting for Shadow to bark and run and then come back to them....it's a game but unfortunately leads to barking which we deal with. I am not going to do what I did in the past and explain every reason every time my dogs bark – they never just bark because there's nothing there or lack of stimulation, and I eventually had to block my neighbour from messaging me for explanations and verbal abuse every time our dogs barked. I did spend 2 weeks noting every incident the last time you were involved and gave those to be put on file, showing normal dog behaviour. I ask you to please go over those notes, observing that incidents have decreased in amount since then and like you'll see, with good reason each time.

And YES, THEY DO STOP BARKING but will start again if there is CONTINUAL PROVOCATION OR CONTINUED PERCEIVED THREAT, like watchful eyes and torches shone in their eyes at night until they bark, then pretend to look for possums (they can't be looking for possums on our deck and trees by our house surely. Just 2 days ago the [REDACTED] shone the torch at my dogs until they barked and then moved and when they stopped [REDACTED] did it again until they barked until [REDACTED] shone the light directly into my eyes on the deck by my front door! And the

verbal abuse can even happen to me when I leave or enter the property whether the dogs are barking or not.

Dogs can sense when someone is watching and unfortunately that's what our neighbour does. [REDACTED] hides and videos (even my kids playing) and will jump out and scream if [REDACTED] sees our dogs or hears not even 15 seconds of barking. When [REDACTED] is not around, the dogs are so peaceful and responsive to us.

Also, Cloud is less than 2yrs old so everything is still exciting to him and even when they hear the children playing inside they bark because they want to join in....and yes, my children have even stopped their happy playfulness out of fear of making the dogs bark but for a moment.

Now to the weeks gone by....Having had [REDACTED] surgery [REDACTED] 10 weeks ago, the dogs have not had as much exercise or attention as they are used to, but this is not the normal situation.

We have also had very suspicious happenings going on with our neighbour's friend parking in odd spots along [REDACTED] driveway, going down the bottom of OUR property and parking on the driveway leading up the side of our property, on and off every day up until the abatement notice. Yes, we're surrounded in the countryside by gravel driveways which are very noisy and disturbing to our dogs too, with people coming and going no matter how much we stimulate them, play with them, walk them, take them out etc. I know a lot of dogs chase and bark at moving cars along their property fence lines. This friend would sit in [REDACTED] car (and our dogs will bark when someone sits watching them and our property – if no-one's in the car they don't bark) [REDACTED] would do this sometimes for over an hour at a time and out of the view of our neighbour's surveillance cameras, just looking and then the neighbour's [REDACTED] would sometimes come out and talk with [REDACTED], pointing and then go inside or [REDACTED] would go into their place for a moment and then come back out. Our dogs would bark then we'd stop them. But after a few minutes there'd be a car door or noise so they'd start again. So we would stop them and so it would go until we eventually put them in the garage....You could hardly say this is a real scenario to report poor dog behaviour when all they're doing is alerting me to things that are not normal.

We've also had people possum hunting at night which sets a lot of dogs off around here, as well as the moon phases and general farm life and kids playing around...our property receives a lot of noise from neighbours and is central to all comings and goings from the cul-de-sac. It all echoes up to the house. Unfortunately, we cannot let the dogs inside as it is a rental, but like I say, we utilise the garage. We prefer to keep them up by the house as much as possible so we can interact with them, often having the door open, so they feel part of the family instead of being locked away in a building away from the house. But like I say,

when needed, we put them there.

I have intentions of putting a solid fence up around the house site when I can get back to work after my surgery. Hopefully that will help keep the dogs more contained where they would not see lights from cars and people on the driveways and keep them away from protecting the rest of our property, which will have its drawbacks as we have had people trespassing at night, [REDACTED]

The amount of distress this neighbour's harassing screams and swearing and name calling has had on my family is sickening. My children do not even venture out onto our beautiful property but rather wish to remain indoors and not play with the dogs for fear they will bark playfully and get shouted at. This is not a life for any of us and we are sad to have this experience, having moved to the country for space for our animals.
Wow! What a welcome, this harassment has been going on since day 1, 2yrs ago!

I am due for [REDACTED] surgery in the coming months too, awaiting a date from DHB, so I hope our neighbours can find it in them to be compassionate (unlike this last injury) and keep to themselves and we will CONTINUE to do our best.

Our dogs are dearly loved, given much attention and their needs well understood. There is no doubt they are cared for in the best way possible and we have people to attest to that if you wish to have further evidence.

Yesterday, the dogs hardly barked all day, and only started barking in the evening due to lots of coming and going, car lights, people's torches and someone whistling and calling looking for their dog on the drives and street. My [REDACTED] wouldn't even come to town with me to for fear of what the neighbour and you will do....This is no way to treat a family who have come out of [REDACTED] and love their animals dearly.

I have no animosity towards my neighbour (who has [REDACTED] own health and mental health issues) but do wish for this harassment to stop. The fact [REDACTED] using your resources to accomplish [REDACTED] desires for no noise what so ever in the countryside astounds me.

Again, I urge you to speak with the other staff who have come to this property and who dealt with us last time, as well as go through your notes and the notes I sent you. We were told that this would not happen again and that [REDACTED] would not be given attention but rather if other neighbours complained then you would open a case. Last time, your staff actually spoke with other surrounding neighbours who had no issues.

Kindly email any questions to [REDACTED]

Thank you for listening. I look forward to hearing back from you.

Regards

Sharon Usher

Waikato District Council

Request

Request Number: DOGS4715/26
Priority: Medium
Date Received: 22/06/2026 03:30.09 pm
Resp Workgroup: Dogs
Source: Antenno
Raised By: [REDACTED]
Status: Past
User ID: [REDACTED]
Group: Animal Control
Category: Dogs Barking Nuisance
Sub Categories:

Related AR:

Property Number: [REDACTED]
Property Address: [REDACTED]
Property Description: [REDACTED]
Land Number: [REDACTED]
Caller Name: [REDACTED]
Home Phone: [REDACTED]
Caller Address: [REDACTED]
Work Phone: [REDACTED]
Mobile: [REDACTED]
Email: [REDACTED]
Fax: [REDACTED]

Request Details:

The neighbour at [REDACTED] has two dogs which barked for over three hours till at least 11.30 pm last night, at which point we used ear plugs. These dogs are stressed one is tied up all day. The barking is incessant and stressful for both them and us.
The dogs bark every day for some time, sometimes howling.

Resolution: Completed
25/6/26 1353hrs ACO39 + 11 - Visited dog owners prop. Sat at the gate down the hill to listen for barking. Could hear 2 dogs barking and 1 was very high pitched. We proceeded up the drive to the house. The dogs continued to bark. 1 dog was loose and the other was on a short chain. The one that was loose was friendly but became aggressive when we approached the dog on the chain. No one was home so left a call back note.
26/6/26 ACO39 - have spoken with [REDACTED]. The reception was bad so the communication was disjointed. Have reverted to email. Have contacted comp. [REDACTED] and will be home over the next 2 weeks to do the barking statement. SEE MEMO

Comments:

Date	Type	Feedback \ Comments
14/07/2026 02:15.45 pm	CRMAAnimals	3/7/26 ACO39 - received barking statement from comp.
		14/7/26 1146hrs ACO39 - visited dog owner. Served abatement notice. She put the dogs away in the garage and they were quiet.

Event History:

Description	Commenced	Target Date	Role Name
Status Decision	Finalised		User
CRM Created	22/06/2026 03:30.10 pm		
Past Yes	22/06/2026 03:30.11 pm		

Waikato District Council

Request

Description	Status	Decision	Commenced Finalised	Target Date	Role Name User
Notes					
Send reminder email to return bark statement			22/06/2026 03:30.11 pm		
	Current				
Barking statement returned by customer?					
	Future				
CRM Completed?					
			25/06/2026 01:53.00 pm		
	Past	Yes	14/07/2026 11:46.00 am		

Waikato District Council Request

Custom Date Fields:

Custom Text Fields:

Date Received	22/06/2026 3:30:11PM	Dog Location?*	As Above
		No of Dogs Barking?*	As Above
		Description of dog?*	As Above
		When Barking?*	As Above
Respon/Onsite Target	29/06/2026 3:30:11PM	Freq of Barking?*	As Above

Ani Control Area* Raglan

OnSite Time 25/06/2026 1:53:00PM

Completion Target	21/07/2026 3:30:00PM		
Work Completed	14/07/2026 11:46:00AM	Substantiated?	YES
		Outcome	Warn

Custom Value Fields:

EOC Open?	0.00
EOC GIS Map?	0.00
EOC Impact	
EOC Urgency	
EOC Injury Count	
EOC Fatality Count	

Antenno/SSS Ref 2,606,266,024.00

Waikato District Council

Request

Request Number: DOGS1732/25
Priority: Medium
Date Received: 06/01/2025 10:39.53 am
Resp Workgroup: Dogs
Source: Internet
Raised By: [REDACTED]
Status: Past
User ID: [REDACTED]
Group: Animal Control
Category: Dogs Barking Nuisance
Sub Categories:

Related AR:

Property Number: [REDACTED]
Property Address: [REDACTED]
Property Description: [REDACTED]
Land Number: [REDACTED]
Caller Name: [REDACTED]
Home Phone: [REDACTED]
Caller Address: [REDACTED]
Work Phone: [REDACTED]
Mobile: [REDACTED]
Email: [REDACTED]
Fax: [REDACTED]

Request Details:

Second report: Our neighbour's dog barks at their horses. It has had offspring and they are now joining in. The owner lets it bark for 30+ minutes any time of the day. [REDACTED]

Resolution:

6/1/25 2:16pm called and spoke to complainant sent barking statement
13/1/25 12:49pm visited complainant and dog owner gave advice to both and waning to owner. Will check back in 2 weeks

Comments:

Event History:

Description	Status	Decision	Commenced Finalised	Target Date	Role Name User
Notes					
CRM Created	Past	Yes	06/01/2025 10:39.54 am 06/01/2025 10:39.56 am		
Send reminder email to return bark statement	Current		06/01/2025 10:39.56 am		
Barking statement returned by customer?	Future				

Waikato District Council

Request

Description			Commenced	Target Date	Role Name
	Status	Decision	Finalised		User
Notes					
CRM Completed?			14/01/2025 12:47.39 pm		
	Past	Yes	14/01/2025 12:47.39 pm		

Waikato District Council Request

Custom Date Fields:

Custom Text Fields:

Date Received	06/01/2025 10:39:56AM	Dog Location?*	
		No of Dogs Barking?*	2
		Description of dog?*	Orange and white collie
		When Barking?*	Every day about 7.30, yesterday 4.40am
Respon/Onsite Target	13/01/2025 10:39:56AM	Freq of Barking?*	6-8 times a day

Ani Control Area* Raglan

OnSite Time 13/01/2025 12:49:00PM

Completion Target 03/02/2025 10:39:00AM

Work Completed	14/01/2025 12:47:39PM	Substantiated?	YES
		Outcome	Verbal

Custom Value Fields:

EOC Open?	0.00
EOC GIS Map?	0.00
EOC Impact	
EOC Urgency	
EOC Injury Count	
EOC Fatality Count	

Antenno/SSS Ref

Waikato District Council

Request

Request Number: DOGS1738/25
Date Received: 06/01/2025 02:15:27 pm
Source: Internet
Status: Past
Group: Animal Control
Category: Dogs Barking Nuisance
Sub Categories:

Priority: Medium
Resp Workgroup: Dogs
Raised By: [REDACTED]
User ID: [REDACTED]

Related AR:

Property Number: [REDACTED]
Property Address: [REDACTED]
Property Description: [REDACTED]
Caller Name: [REDACTED]
Caller Address: [REDACTED]
Email: [REDACTED]

Land Number: [REDACTED]
Home Phone: [REDACTED]
Work Phone: [REDACTED]
Mobile: [REDACTED]
Fax: [REDACTED]

Request Details:

The neighbours have a dog that bark for 30-60 minutes on and off throughout the day. It starts around 7.30 and can sometimes be still happening at 11 at night. There is also a young dog that has joined in and another older dog at times but it is the collie that is most consistently annoying. The shape of the valley means that the noise projects directly at our home. It has been barking for 90 minutes so far today and it is only 9am. [REDACTED]

Resolution:

2 jobs came through for this. Please refer to DOGS1732/25

Comments:

Event History:

Description	Status	Decision	Commenced Finalised	Target Date	Role Name User
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Notes

CRM Created			06/01/2025 02:15:28 pm		
	Past	Yes	06/01/2025 02:15:29 pm		

Send reminder email to return bark statement			06/01/2025 02:15:29 pm		
	Current				

Barking statement returned by customer?					
	Future				

Waikato District Council

Request

<i>Description</i>			<i>Commenced</i>	<i>Target Date</i>	<i>Role Name</i>
	<i>Status</i>	<i>Decision</i>	<i>Finalised</i>		<i>User</i>
Notes					
CRM Completed?			06/01/2025 02:31.03 pm		
	Past	Yes	06/01/2025 02:31.03 pm		

Waikato District Council Request

Custom Date Fields:

Custom Text Fields:

Date Received	06/01/2025 2:15:29PM	Dog Location?*	[REDACTED] Raglan
		No of Dogs Barking?*	1
		Description of dog?*	Ginger and white collie
		When Barking?*	7.30 til 9 and still going
Respon/Onsite Target	13/01/2025 2:15:29PM	Freq of Barking?*	Every day at least 4 times for 30+ mins

Ani Control Area* Raglan

OnSite Time 06/01/2025 2:30:00PM

Completion Target 03/02/2025 2:15:00PM

Work Completed 06/01/2025 2:31:03PM **Substantiated?**
Outcome

Custom Value Fields:

EOC Open?	0.00
EOC GIS Map?	0.00
EOC Impact	
EOC Urgency	
EOC Injury Count	
EOC Fatality Count	

Antenno/SSS Ref

Waikato District Council

Request

Request Number: DOGS0192/26
Priority: Medium
Date Received: 14/07/2025 09:43.07 am
Resp Workgroup: Dogs
Source: Internet
Raised By: [REDACTED]
Status: Past
User ID: [REDACTED]
Group: Animal Control
Category: Dogs Barking Nuisance
Sub Categories:

Related AR:

Property Number: [REDACTED]
Property Address: [REDACTED]
Property Description: [REDACTED]
Land Number: [REDACTED]
Caller Name: [REDACTED]
Home Phone: [REDACTED]
Caller Address: [REDACTED]
Work Phone: [REDACTED]
Mobile: [REDACTED]
Email: [REDACTED]
Fax: [REDACTED]

Request Details:

This is the second time we have had trouble. The neighbour has two dogs that bark at all hours and one that now roams. On [REDACTED]

Resolution: Completed
17/07 - 2pm - Visited property and spoke to the dog owner [REDACTED] There is only one dog on this property called [REDACTED] who was quiet when I turned up. Phoned complainant and [REDACTED] thinks [REDACTED] had the wrong address - its a close neighbour. [REDACTED] is currently doing a barking statement and will send that through. Will close job and wait for [REDACTED] to tell me the right address and create a new job.

Comments:

Event History:

Description	Status	Decision	Commenced Finalised	Target Date	Role Name User
CRM Created	Past	Yes	14/07/2025 09:43.08 am 14/07/2025 09:43.09 am		
Send reminder email to return bark statement	Current		14/07/2025 09:43.09 am		
Barking statement returned by customer?	Past	No	18/07/2025 10:35.19 am 18/07/2025 10:35.19 am		

Waikato District Council

Request

<i>Description</i>			<i>Commenced</i>	<i>Target Date</i>	<i>Role Name</i>
	<i>Status</i>	<i>Decision</i>	<i>Finalised</i>		<i>User</i>
Notes					
CRM Completed?			17/07/2025 02:00.19 pm		
	Past	Yes	18/07/2025 10:35.47 am		
CRM Completed?			17/07/2025 02:00.00 pm		
	Past	Yes	18/07/2025 10:34.21 am		

Waikato District Council Request

Custom Date Fields:

Custom Text Fields:

Date Received	14/07/2025	9:43:09AM	Dog Location?*	
			No of Dogs Barking?*	2
			Description of dog?*	Golden lab, big, older pup
			When Barking?*	11am 12/7/25
Respon/Onsite Target	21/07/2025	9:43:09AM	Freq of Barking?*	YES

Ani Control Area* Raglan

OnSite Time 17/07/2025 2:00:00PM

Completion Target	11/08/2025	9:43:00AM		
Work Completed	18/07/2025	10:35:47AM	Substantiated?	NO
			Outcome	NoActionRq

Custom Value Fields:

EOC Open?	0.00
EOC GIS Map?	0.00
EOC Impact	
EOC Urgency	
EOC Injury Count	
EOC Fatality Count	

Antenno/SSS Ref

Waikato District Council

Request

Request Number: DOGS0897/26 **Priority:** Medium
Date Received: 16/08/2025 03:16.00 pm **Resp Workgroup:** Dogs
Source: AftHours **Raised By:** [REDACTED]
Status: Past **User ID:** [REDACTED]
Group: Animal Control
Category: Dogs Barking Nuisance
Sub Categories:

Related AR:

Property Number: [REDACTED]
Property Address: [REDACTED]
Property Description: [REDACTED] **Land Number:** [REDACTED]
Caller Name: [REDACTED] **Home Phone:** [REDACTED]
Caller Address: [REDACTED] **Work Phone:** [REDACTED]
Email: [REDACTED] **Mobile:** [REDACTED]
Fax: [REDACTED]

Request Details:

Dogs Barking Nuisance - dog barking a [REDACTED] - lab type - started 8am and has been going all day, only stopping for 10mins or so every now and then. Unknown if owners are home. Owners name is Sharon Usher. Renting property. Ongoing issue. Happens all day every day. Is a grown up puppy of previous dog that was at same address.

28/08/25 - Pleased call customer on land line phone as they have no mobile phone coverage - [REDACTED]

Resolution: Completed
19/08/2025 1115 rung and left a voice message on land line
27/08/2025 rung and spoke with comp [REDACTED] has sent me barking statements via email
01/09/2025 1205 At property parked at the bottom of the property did not hear any dogs barking sighted the border collie running around but was not barking. Continued to drive up driveway where we spoke to the dog owner, She was sitting next to the Lab dog that was tethered it also didn't bark. Spoke to the dog owner she stated that it is becoming a harassment issue, she stated that she doesn't think it is her dogs barking all the time as there are other dogs in the area. We advised her that she should take her own barking diary of her own dogs and send it into us, also get cameras. She will do a detailed barking statement of her dogs barking. Have received a2 statements back. Will be closing this job as the barking is not substantiated

Comments:

Event History:

Description	Status	Decision	Commenced Finalised	Target Date	Role Name User
CRM Created	Past	Yes	16/08/2025 03:21.33 pm 16/08/2025 03:21.34 pm		

Waikato District Council

Request

<i>Description</i>			<i>Commenced</i>	<i>Target Date</i>	<i>Role Name</i>
	<i>Status</i>	<i>Decision</i>	<i>Finalised</i>		<i>User</i>
Notes					
Send reminder email to return bark statement			16/08/2025 03:21.34 pm		
	Current				
Barking statement returned by customer?					
	Future				
CRM Completed?					
			19/08/2025 10:50.18 am		
	Past	Yes	05/09/2025 10:50.18 am		

Waikato District Council

Request

Custom Date Fields:

Custom Text Fields:

Date Received	16/08/2025	3:21:34PM	Dog Location?*	
			No of Dogs Barking?*	1
			Description of dog?*	golden lab type
			When Barking?*	early morning through till night
Respon/Onsite Target	25/08/2025	3:21:34PM	Freq of Barking?*	Daily

Ani Control Area* South

OnSite Time

Completion Target	12/09/2025	3:21:00PM	
Work Completed	05/09/2025	10:50:18AM	Substantiated? Outcome

Custom Value Fields:

EOC Open?	0.00
EOC GIS Map?	0.00
EOC Impact	
EOC Urgency	
EOC Injury Count	
EOC Fatality Count	

Antenno/SSS Ref

Waikato District Council

Request

Request Number: DOGS1473/26 **Priority:** Medium
Date Received: 19/09/2025 10:12.44 am **Resp Workgroup:** Dogs
Source: Phone **Raised By:** [REDACTED]
Status: Past **User ID:** [REDACTED]
Group: Animal Control
Category: Dogs Barking Nuisance
Sub Categories:

Related AR:

Property Number: [REDACTED]
Property Address: [REDACTED]
Property Description: [REDACTED] **Land Number:**
Caller Name: [REDACTED] **Home Phone:** [REDACTED]
Caller Address: [REDACTED] **Work Phone:** [REDACTED]
Email: [REDACTED] **Mobile:** [REDACTED]
Fax:

Request Details:

Dogs Barking Nuisance
please reference to DOGS0897/26
[REDACTED] called initially [REDACTED] wanted to make a complaint about [REDACTED] neighbours barking dogs at [REDACTED] which has been ongoing for the last 6 months +, i was able to steer [REDACTED] off from making a complaint for the time being I had a lengthy discussion with [REDACTED] and advised that each time [REDACTED] had called and a SR was raised our AC team did go to the area however at those times dogs were not barking so AC were unable to do anything can someone in the AC team please contact the customer to discuss what can be done in this situation as from [REDACTED] point of view it has gone on long enough.

Resolution: Completed
Myself and my colleagues have spoken to the surrounding neighbours and noone has any issues with this property and the barking dogs .One neighbour stated that when the people first moved in there was and issue but they have worked hard in stopping the barking, and now said that there is no issue at all any more.
I also rung and spoke the comp and stated the above that no one has complained about the dogs and also gave [REDACTED] some examples on how we deal with barkings, and we will not be moving forward with this complaint.
The comp got upset

Comments:

Event History:

Description	Commenced	Target Date	Role Name
Status Decision	Finalised		User
Notes			
CRM Created	19/09/2025 10:12.45 am		
Past Yes	19/09/2025 10:12.46 am		

Waikato District Council

Request

<i>Description</i>			<i>Commenced</i>	<i>Target Date</i>	<i>Role Name</i>
	<i>Status</i>	<i>Decision</i>	<i>Finalised</i>		<i>User</i>
Notes					
Send reminder email to return bark statement			19/09/2025 10:12.46 am		
	Current				
Barking statement returned by customer?					
	Future				
CRM Completed?					
			30/09/2025 12:28.57 pm		
	Past	Yes	30/09/2025 12:28.57 pm		

Waikato District Council Request

Custom Date Fields:

Custom Text Fields:

Date Received	19/09/2025 10:12:46AM	Dog Location?*	
		No of Dogs Barking?*	2?
		Description of dog?*	-
		When Barking?*	intermittantly
Respon/Onsite Target	26/09/2025 10:12:46AM	Freq of Barking?*	intermittantly

Ani Control Area* North

OnSite Time 30/09/2025 12:00:00AM

Completion Target 17/10/2025 10:12:00AM

Work Completed	30/09/2025 12:28:57PM	Substantiated?	NO
		Outcome	NoActionRq

Custom Value Fields:

EOC Open?	0.00
EOC GIS Map?	0.00
EOC Impact	
EOC Urgency	
EOC Injury Count	
EOC Fatality Count	

Antenno/SSS Ref

DOGS4715/26 - Dog Barking Complaint

Fri 26/06/2026 12:21 pm

Hi Sharon,

Apologies for the phone call earlier — the reception made it difficult to clearly communicate everything.

We have received a complaint regarding prolonged barking and howling on Sunday evening, reported to have lasted for approximately three hours until around 11:30pm.

During our visit, we positioned ourselves at the bottom of the driveway to monitor the situation. We were able to hear two dogs barking, one of which had a particularly high-pitched sound that appeared to carry and echo through the valley.

We observed that the Collie was initially friendly; however, it became defensive and displayed aggressive behaviour when we approached the dog that was on the chain. It appeared to be protecting that dog. We also noted that the chain in use was relatively short.

To help reduce the barking and minimise external stimulation, could you consider alternative arrangements for the dogs when you are not at home or during nighttime hours? For example:

- Housing them around the back of the house
- Bringing them indoors
- Creating a sheltered space (e.g., within a shed)

These options may help reduce noise levels and limit triggers that cause barking.

We understand you have taken steps to install a fence; however, the barking is still being reported as a nuisance.

As part of the next steps, the complainant will be asked to keep a log of the barking over a two-week period. Once returned, we will assess whether the issue meets the threshold for nuisance. If so, we will contact you to discuss further action, which may include issuing a

Notice of Requirement. This would provide a timeframe for you to address the issue or demonstrate to Council your efforts to resolve it.

Can you please advise me what dogs you have on your property now as we have Jhonty, Cloud and Shadow in our system?

Please feel free to get in touch if you would like to discuss this further.

Nga Mihi

 ACO39

Animal Control Officer – Customer Service

Waikato District Council

Te Kaunihera aa Takiwaa o Waikato

Nama waea: 07 824 8633 | Waea puukoro: 0800 492 452

Poutaapeta Mahi: Private Bag 544, Ngāruawāhia 3742

Waahi Mahi: 15 Galileo Street, Ngāruawāhia





District Office
Private Bag 544
Ngarurwahia 3742
15 Galileo Street
Facsimile
07 824 8633
07 824 8091
Huntly Area Office
142 Main Street
07 828 7551
Raglan Area Office
7 Bow Street
07 825 8129
Tuaikau Area Office
2 Dominion Road
0800 492 452

OFFICE USE ONLY

CRM: DOGS

RE: DOGS 4715/26
Statement in relation to a barking dog

Section 55, Dog Control Act 1996

My full name is:

(Please PRINT all details)

I live at:

Telephone:

Day:

Evening:

I am making this statement about a nuisance that is being caused by the persistent and loud barking of a dog, namely a

Description of the dog

Golden LAB X - male approx 2yrs "CLOUD"
Gold Border Collie - male 4+yrs "SHADOW"
Breed, Colour, Sex, Size

The dog is kept at:

Give the address the dog is kept

I know the dog is from this address because:

they are owned by Sharon Usher who lives there.

I have noted overleaf a schedule of dates and times which is a true record of the persistent nuisance caused by the dog described herein.

I understand that I may be summoned to attend a Council Hearing and/or give evidence in Court.

Signed:

Date:

(14/7/26)
int lodged on line 20/6/26

-monitoring 26/6/26 → 3/7/26

Page 1 of 3

1/7

26/6 Friday (home from hospital)

1851 5 barks
2134 intermittent for 20+ seconds
2229 a few barks over a couple of minutes

27/6 Saturday

0337 woken by barking 1/2 a minute
0547 woke to a bark
0659 low woof, turning into barking 2 minutes (owner leaving)
0804 5-6 barks
0928 series of intermittent barks over a minute
0938 series over one minute (neighbour exit driveway)
1045 series over 2-3 minutes (people walking along road)
1100 5-6 seconds (people returned up drive)
1321 intermittent barks over 10+seconds
1331 intermittent barks over 30+seconds

1401 Shadow in paddock 4-6 barks
1403 single bark
1452 4-5 barks
1455 4-5 barks
1506 long set of barks and yelps 2 mins (neighbour walking dogs)
1516 6+ barks over 10-20 secs (Shadow at gate)
1520 2-3 barks
1528 barking 10 secs
1637 urgent/excited bark/yelp about a minute as a car arrived (silver/grey)
1708 4-5+ barks over 2 minutes

1728 one howling the other barking 1 minute
2059 yelping and barking 1 minute
2103 barking 30 seconds
2104 barking once
2107 barking (both dogs) intermittently over 3+ minutes
2113 a few barks
2125 barks a few over a 2 minute period
2130 10+ intermittent barks over 3 minutes
2137 a couple of barks over 20 second period = (29 incidences)

28/6 Sunday

0200 faint couple of woofs
0215 single bark
0659 series of barks over 1 minute
0701 3 barks
0740 4 barks
0929 6-8
1044 barking 25+secs
1220 barking and odd yelp 8 minutes
Pause of about a minute then resumed
1228 barking 1 minute
1232 barking with odd yelp 2 minutes

1242 barking and howling 1 minute
1248 barking 15 seconds
1253 barking 10 seconds
1306 barking 4 minutes
1315 barking 1 minute
1323 1 minute
1325 30 secs
1331 few barks

2/7

(2)
①
1336 4-5 barks
1338 2 minutes

1407 few barks
1411 few more
1418 4 barks
1440 barking 2 minutes
1444 barking odd yelp and howl 8+ minutes
1455 barking and yelping 1 minute (when owner arrived home)
1458 30+ seconds
1517? yelping and barking 1 minute
1521 barking 1+ minutes
1530 4 barks

1531 barking, odd yelp 2+mins
1639 barking 20+ seconds
1655 over 10 seconds
1657 one bark
1701 2 barks, 5-6 secs
1710 barking, sporadic 10-15 secs, someone on road
1715 series of 2-4, over a few minutes, vehicle on the road
1718 4-5 barks...
1734 6+ over 10 secs
1741 4-6 barks over 10+secs

1743 groups of 2-4 barks repeated
1752 several barks over a minute
1753 a couple more barks
1754 3-4 barks repeated over a minute
1755 2-3 barks
1758 a few barks
1808 6+ barks over a minute
1854 2-3 barks
1857 2-3
1922 3+

2019 a few barks
2113 a few barks
2130 13 barks over a minute
2132 multiple barks over 5 minutes
2145 multiple over a minute
2234 multiple barks over 3 minutes.
(Took a monitoring break)

⇒ (56 incidences)

Mon 29/6

0525 series of barks 1-4, over 5 minutes
0703 series of barks over one minute
0836 several barks over a minute
0915 4+ barks
0917 couple of yelps, children on the road
0922 couple of barks, road activity
1030 barking over 1 minute
1040 15+ seconds
1042 couple of barks
1044 a couple of barks then 20 + within a minute

1045 5+ barks
1251 a few barks, car going up road
1324 1-4 barks... intermittent repetitions over 8 mins
1338 2 barks

317

1341 3-4 barks
 1342 2 barks
 1407 3 barks
 1409 10+ barks
 1423 5+ barks
 1429 10+ over 3 minutes

1447 barking x 8+ over 1 minute
 1451 frantic barking over a minute
 1506 8+ barks over 2 minutes
 1623 frantic and eased off, 2-3 mins
 1644 8+ barks 15 seconds
 1652 2 barks
 1654 4-5 barks
 1659 10+ barks over a minute
 1720 excited yelps/ barking, over 10 seconds, owner home?
 1747 5+ barks over 15 seconds

1748 4 barks over 5 seconds
 1750 5 barks over 10 seconds
 1752 14 barks over 1 minute
 1753 6 barks in succession, car on road
 1843 6+ barks over 15 seconds
 1847 5+ barks over 10 minutes
 1910 a few barks
 1953 groups of 2-4 barks over
 2009 8-10 barks
 2011 4 barks in quick succession

2018 2 barks
 2026 6 barks over 15 seconds
 2027 2 barks over 5 seconds
 2037 2 barks
 (Took a break and went to bed). (44 incidences)

Tuesday 30/6

0515 barking and howling, 30 secs, pause, about 10 more barks (4 mins overall)
 0523 barks almost a minute
 0526 1 bark
 0533 2 barks about 10 secs apart... more barks as car leaves (3 mins overall)
 0655 2+ barks
 0715 barking 1 min
 0728 a couple of barks
 0733 15-20 barks over 30 seconds
 0734 few more barks
 0739 5 barks, over 30 seconds

0753 10+ barks over 30 seconds
 0957 10+ barks as someone goes up road
 0959 20+ barks over a minute
 1006 5 barks over 10 seconds
 1017 barking 1-2 dogs over a minute
 1035 30+ barks over 2 minutes
 1044 20+ barks over 30 seconds
 1116 one bark
 1120 multiple barks filling a minute
 1122 barking (odd yelp) non-stop for 2 minutes

1125 15+ barks over half a minute
 1127 4 barks

4

1129 10+ barks
1130 one bark
1131 a few barks over a minute
1133 a few barks over a minute
1135 a few barks over 10 seconds
1137 a bark every second or two for two minutes
1223 one bark
1239 2 barks

1306 2+ barks
1309 5+ barks
1315 8+ barks
1329 2+ barks
1332 bark/yelp
1335 a couple of barks
1346 many barks.. over a minute
1347 10+ yelps and barks
1415 6+ barks
(I fell asleep)
1521 many yelps and barks over 2 minutes
(Took a break while Mike mowed lawns)

1642 10+ barks over a minute
1650 10+ barks over 30 seconds
1654 yelping and barking 10 seconds
1716 7 barks over 10 seconds... and more intermittent barks ...
(Tired of the noise so turned the tv up)
going)

➤ (45 incidences and still

Heard barking over the tv at 1722, 1724, 1727, 1729,
1651, 1944, 2016, 2021, 2156... gave up recording.

Wednesday 1 July

0650 few barks over 5-10 secs
0709 series of 1-6 barks over a minute
0715 series of repeated barks, over 20 seconds
0731 couple of barks
0757 series of barks over 2 minutes
0808 10+ barks, some yelps over a minute
0812 10+ barks again, in quick succession, over 15 seconds
0948 couple of barks
1020 2 barks
 ** lawn mowing
1254 bark/yelp with urgency over a minute

1353 5+ barks over 10 seconds
1402 5+ barks +3
1700 yelping and barking both, very excited over a minute
1702 same but 30 seconds
1719 barking 10 seconds
1720 barking 20 seconds
1721 bark and yelping over 30 seconds
1748 2 barks
1750 10+ barks over 30 seconds
1912 barking 10+ over 30 seconds
 **Tv up loud

2137 loud and urgent barking over a minute and a half

2142 more 30sec

≡ (22 incidences)

5/7

Thursday 2 July

2/7

3

0643 4 barks

0644 multiple barks over a minute

0647 10+ over a minute

0702 10+ in a minute

0704 2-3 then both yelping for 2 minutes

0712 10+ over a minute

0717 one bark

0719 5+

0723 10+ bark/yelps over a minute

0727 a few more

0736 a couple

0738 20+ over a minute

0752 4 single barks over a minute

0755 5+ over 30 seconds

0800 10+ barks

0852 a few barks

1007 6+ over 30 seconds

1034 multiple barks over a minute

1040 non stop barks and yelps (both dogs) over couple of minutes

1042 many groups of barks over 4 minutes

1124 20+ barks over 30 seconds

1127 10+ barks over 30 seconds

1152 3 barks

1158 10+ barks over 30 seconds

1159 6 barks over 10 seconds

1209 barking non stop over 1 1/2 minutes

1214 barks/yelps with gaps over 2 minutes

1217 loud barks near gate, over a minute

1223 6+ barks over 10 seconds

1229 6+ barks over 10 seconds

1234 multiple barks and yelps over 30 seconds

1323 20+ barks over 30 seconds

1335 10+ barks over 30 seconds

1339 10+ barks over 30 seconds

1354 groups of 4-6 barks over 2 minutes

1359 couple of single barks over 10 seconds

1421 4-8 barks in groups with short pauses over two minutes

1426 barks and yelps over a minute

1430 barking and yelping for more than a minute

1432 yelping for around 30 seconds

1434 yelps/barks 30 seconds

1439 20+ barks over a minute

1457 series of barks over 30 seconds

1459 6+ barks over 30 seconds

1503 10+ barks over 30 seconds

1506 a few barks, yelping and barking, 2 dogs over a minute

1509 a few scattered barks over a minute

1515 10+ barks over a minute

1519 2 barks

1530 about 10 barks over a minute

1536 20+ barks over 30 seconds

1601 yelping barks as a car arrives

1619 one bark

1624 15+ barks over 30 seconds

6/7

(6)

1626 25+ barks and yelps over a minute
1629 40+ barks and yelps over a minute
1633 groups of barks over 2+ minutes
1637 series of barks over 20 seconds
1643 a few barks
1724 a few barks

1746 a few barks over 30 seconds
1747 barking for 2-3 minutes
1754 a few barks
1756 a few barks
1834 10+ barks in 30 seconds
1836 urgent barking over one minute
.... Continued for 4 minutes with short pauses
1846 a few barks
1700 10+ barks
1914 5+ barks
2041 many barks over a minute

2044 a few barks over 30 seconds ...
... then continued with a few gaps for 5 minutes
2050 started up again... for 30 seconds
2053 a few barks over 30 seconds

(74 incidences)

Friday 3 July

0632 one bark (car)
0732 6+ barks in succession
0734 multiple barks over 2 minutes
0737 several barks
0739 12+ in a minute
0800 full minute of barking
0817 a few barks
0824 a few barks
1003 6+ barks over 30 seconds
1004 10+ barks over a minute

1010 2 barks
1024 2 barks
1032 full minute of barking
1116 10+ barks over 15 seconds
1318 10+ barks over 30 seconds
1345 4-6 barks
1347 5+ barks
1353 a few more
1518 10+ yelp barks
1519 10+ barks

20+ - - gave up.

7/7

Abatement Objection

Phil Greeves

[REDACTED]

Craig Nicholson

Dear Sharon,

I am writing to you to confirm receipt of your objection to the Nuisance Abatement Notice issued on you on 14 July 2026.

I also confirm that I have received your objection within the required 7 days of service.

Waikato District Council's Democracy Team will be in touch with you to confirm the date of the hearing.

Ngaa mihi,

Phil Greeves

Animal Control Principal Specialist

Matanga Matua whakahaere kararehe

Waikato District Council

Te Kaunihera aa Takiwaa o Waikato

Waea puukoro : 027 263 3938 **Ɔ Nama waea** 0800 492 452 **Ɔ**

Poutaapeta Mahi : Private Bag 544, Ngaaruawaahia 3742

Waahi Mahi : 15 Galileo Street, Ngaaruawaahia



www.waikatodistrict.govt.nz

Objection to Nuisance Abatement Notice

Phil Greeves

Democracy

Craig Nicholson

Hi Team,

Please attached an Objection to a Nuisance Abatement Notice from Mrs Sharon Usher.

Please can you arrange for a hearing to be held in 6 weeks to ensure sufficient time for the report to be written.

I have replied to the objector, confirming receipt of their objection and that Democracy will be getting in contact with them regarding date and time of the hearing.

Regards

Ngaa mihi,

Phil Greeves

Animal Control Principal Specialist

Matanga Matua whakahaere kararehe

Waikato District Council

Te Kaunihera aa Takiwaa o Waikato

Waea puukoro : 027 263 3938 | **Nama waea** 0800 492 452 |

Poutaapeta Mahi : Private Bag 544, Ngaaruawaahia 3742

Waahi Mahi : 15 Galileo Street, Ngaaruawaahia



www.waikatodistrict.govt.nz

Objection to Nuisance Abatement Notice

Phil Greeves

Legal Team - For internal emails

Craig Nicholson

Hi Team,

There has been an objection to enforcement action that will be heard by the hearings committee.

The objector has been advised that democracy will be in touch with her regarding the date and time of the hearing

Ngaa mihi,

Phil Greeves

Animal Control Principal Specialist

Matanga Matua whakahaere kararehe

Waikato District Council

Te Kaunihera aa Takiwaa o Waikato

Waea puukoro : [REDACTED] ; Nama waea 0800 492 452 ;

Poutaapeta Mahi : Private Bag 544, Ngaaruawaahia 3742

Waahi Mahi : 15 Galileo Street, Ngaaruawaahia



www.waikatodistrict.govt.nz

Waikato District Council

Request

Request Number: DOGS0561/27
Priority: Medium
Date Received: 18/08/2026 08:00.00 am
Resp Workgroup: Dogs
Source: Phone
Raised By: [REDACTED]
Status: Current
User ID: [REDACTED]
Group: Animal Control
Category: Dogs Barking Nuisance
Sub Categories:

Related AR:

Property Number: [REDACTED]
Property Address: [REDACTED]
Property Description: [REDACTED]
Land Number: [REDACTED]
Caller Name: Waikato District Council
Home Phone: 0800-492452
Caller Address: 15 Galileo Street Ngaruawahia 3720
Work Phone: 07-8248633
Mobile: [REDACTED]
Email: DONT ENTER ANYTHING IN HERE
Fax: [REDACTED]

Request Details:

Dogs Barking Nuisance dog owner [REDACTED] road. [REDACTED] from [REDACTED] road made a barking complaint over the phone to myself and has sent a barking statement via email regarding the barking dogs

Resolution:

On the 1/08/2026 i was speaking to [REDACTED] the complainant regarding the dogs from [REDACTED] road [REDACTED] stated that the dogs have been a nuisance for a long time. [REDACTED] visits [REDACTED] neighbour who lives opposite [REDACTED] and the dogs bark continually. I asked if [REDACTED] will do a statement for me and [REDACTED] agreed.
Statement and photos are attached

Comments:

Event History:

Description	Status	Decision	Commenced Finalised	Target Date	Role Name User
CRM Created	Past	Yes	18/08/2026 08:20.13 am 18/08/2026 08:20.14 am		
Send reminder email to return bark statement	Current		18/08/2026 08:20.16 am		
Barking statement returned by customer?	Future				

Waikato District Council
Request

Description		Commenced	Target Date	Role Name
Status	Decision	Finalised		User
Notes				
CRM Completed?				
Future				
				</

Waikato District Council

Request

Custom Date Fields:

Custom Text Fields:

Date Received	18/08/2026	8:20:14AM	Dog Location?*	
			No of Dogs Barking?*	2
			Description of dog?*	Lab x and border collie
			When Barking?*	all day
Respon/Onsite Target	25/08/2026	8:20:14AM	Freq of Barking?*	all day

Ani Control Area* South

OnSite Time

Completion Target	15/09/2026	8:20:00AM
Work Completed		Substantiated? Outcome

Custom Value Fields:

EOC Open?	0.00
EOC GIS Map?	0.00
EOC Impact	
EOC Urgency	
EOC Injury Count	
EOC Fatality Count	

Antenno/SSS Ref

Animal Control Short Statement

Title		Date of birth	
Name			
Address	Raglan 3295		
Home phone		Work phone	
Mobile phone			
Email			
Number of dogs involved: ☐ 1 ☐ 2 ☐ 3 or more (attach separate sheet)			
Dog 1		Dog 2	
Gender	?	Gender	?
Size	Medium	Size	Medium
Ears	?	Ears	?
Tail	?	Tail	?
Breed	Labrador/ridgeback cross?	Breed	Border collie cross
Colour	Tan/gold	Colour	Tan and white
Collar	?	Collar	Possibly
ID features	?	ID features	White front
Location of Incident:		Date of incident:	Ongoing Time:

I write in reference to two dogs owned by Sharon Usher of [REDACTED]

First, we cannot hear [REDACTED] dogs [REDACTED]

However [REDACTED]

I hear these dogs almost every time [REDACTED] when I leave or return.

- Labrador cross** – we don't see this dog these days as it's permanently chained/tied up at the house, but we certainly hear it. Given the [REDACTED]
- This dog's bark is also louder** because dogs bark into fogs and valleys to hear their own voice. But this dog compensates in volume for not being able to see the action; meanwhile amping the collie up to bark so it can hear the collie's reaction to the action.
- Border collie** – [REDACTED] this dog deliberately positions itself to race up and down the fenceline barking. No one from [REDACTED] ever calls it back to the house – and I doubt it has any recall anyway. Meanwhile the labrador is barking back up at the house. [REDACTED]
[REDACTED] we're talking 15 cars coming in and out.
- Aside from all that traffic**, we all expect visitors/tradespeople in and out, and three families have kids riding bikes up and down.
- We close the gate** because we don't want walkers or dogs on our property. [REDACTED] Road. This means we must stop our cars, get out, open the gate and do the reverse on the other side.
- [REDACTED] of [REDACTED] Road [REDACTED] When I pop in for a visit, Sharon's dogs bark non-stop. It would drive me absolutely mental. This torture wouldn't be tolerated in

town for a minute, yet [REDACTED] have been living with it daily for years. Their sleep is also disrupted, so they are under 24-hour stress from every angle, and [REDACTED]

[REDACTED] Please do something.

7. **As a dog owner** (studied canine psychology), hearing these two dogs is stressful for me. These are NOT happy dogs. At best they are bored, but that is not happy either. One is chained/tied up and hardly seen. The collie is a working dog that needs responsibilities – they're not just family pets. In the past two years I've only twice seen [REDACTED] collie exercised on the road by [REDACTED] son. [REDACTED] What these dogs are not getting is enough love, attention, adequate exercise and a place to feel safe and relax.
8. **Border collie-cross is unkept.** It's coat is matted and dirty dags under the tail reach the ground. I have provided WDC with photographs.
9. [REDACTED] **saw one of them bite Sharon on the leg.** This is not a mouthy puppy, and any dog can bite if it's frightened. However, a dog beside it's trusted human will not bite anyone, particularly not that human.
10. **I can't even walk my dog on our own property to the gate.** [REDACTED] on- [REDACTED] one of Sharon's dogs raced up and down the fenceline barking and snarling at her. I don't know which dog because I was more concerned about [REDACTED] stressing out and needing to return home.

Some history: Before they moved here, one [REDACTED] put their husky down as it was too aggressive to bring here, yet now they have a barking ridgeback which lunged and snapped at a neighbour. They gave Sharon one of their puppies. It didn't work out for Sharon who asked them to take it back. They refused. This is one of her current dogs.

The other [REDACTED] family recently tried to rehome one of their dogs with major behavioural issues. The [REDACTED] family purchased [REDACTED] for Sharon to rent, so more support there, and [REDACTED] have a known roaming dog.

All these families are friends, so Sharon has support from what I consider to be dubious dog owners.

Sharon has 'rescued' horses. One died, the others have no nutrition because the paddocks are not maintained.

Signature: _____

Date: 14 Aug, 2026

Re: Collie barking at fence

Fri 14/08/2026 1:10pm

Adrienne Prentis-Pirere
Hi Adrienne,

Further to my statement sent last night, here are pics of the collie-cross at the gate when I arrived home midday today.
If you zoom in you'll see he/she has a matted coat – muddy dags under tail are literally down to the ground.

Cheers,

NB: I paid registration for [REDACTED] yesterday.







Sent from my iPhone

ANIMAL CONTROL OFFICER (ACO)



DOCUMENTS

(Tick all that apply)

CRM DOGS4715/26

Animal ID

Offender ID

Property ID

- ☒ ACO Statement and Declaration
- ☐ Scene – photos and key
- ☐ Scene – aerial image / map and key
- ☐ Scene – sketch diagram and key
- ☐ Case notes (if any)
- ☒ Correspondence and other
- ☐ Photo album (if applicable)

☐ History

(Tick all that apply)

- ☐ P & R printouts
- ☐ Infringement notices
- ☐ Other:

Date of Incident:	Time of Incident:
Location of Incident: [REDACTED]	Raglan

ACO DETAILS			
ACO Number	39	Date of Birth	[REDACTED]
Full Name	Antony Wolfe		
Email	[REDACTED]		
Phone	[REDACTED]		

ACO STATEMENT
My name is Antony Wolfe and I am a Warranted Animal Control Officer employed by Waikato District Council. On 22 June 2026, I received a complaint regarding barking nuisance at [REDACTED] Raglan. On 25 June 2026, Amanda (ACO11) and I visited the property. We sat at the bottom of the driveway for approximately 10 minutes to listen for barking. We could hear barking from 2 dogs coming from up the driveway, one being a very high-pitched bark. We entered the property and drove up to the house where a Male Border Collie, tan and white colour with matted fur approached us. The dog was off leash. We parked at the house and sighted another male dog, tan in colour, younger looking, tethered to the deck of the dwelling. We exited the Animal Control Vehicle and the Border Collie initially seemed friendly but became quite aggressive towards us as we approached the dwelling. I walked to the back door away from the dogs and knocked. No one came so we left a call back notice and left. On 26 June 2026 at 11:49am, I made a phone call to the owner, Sharon Usher, to speak with her about the complaint we had received. The phone reception was not good and the conversation was interrupted by static. Sharon asked if I could send her an email instead. On the same day at 12:21pm, I sent an email to Sharon Usher advising her of the complaint regarding barking nuisance from her property. I explained that during my visit, we waited at the bottom of the driveway to assess the noise and we could hear barking, some of which was high pitched which was echoing through the valley. I advised that during our visit, the Border Collie had initially appeared friendly however became defensive and aggressive when we approached the dwelling. It appeared that it was protecting the other dog which was on a chain. I gave examples of ways she could reduce the barking and I explained the process for a barking complaint. I did not receive any reply from Sharon Usher. On 3 July 2026 at 4:06pm, I received the barking statement from the complainant. I assessed this statement and requested my senior to also assess it and we determined that the barking did meet the threshold of being a nuisance. We looked back at any history of barking complaints which I have previously been involved in and noted that there has been many reports of barking nuisance spanning back over 1 year and other Animal Control Officers have visited this property for barking complaints, so we decided to issue an abatement notice based on all the evidence available to us. On 14 July 2026 at 09:56am, I called Sharon Usher and got no answer. I then sent Sharon a txt message introducing myself and asking if Sharon is at home today. I got a reply "Hi Anthony Yes I am this morning, I have people viewing my water tank, sorry cleaning my tank". I replied, "Ok we have something at 11am then will come out to your place". I then received two replies, "Seriously, why? I am so over this with my neighbour...going through a crappy divorce, had an injury for 10 months, unable to work so cant get things done here, and trying to keep stability for my kids who are so shaken by this constant barrage from a screaming neighbour my kids wont even go outside much but who do we call for that? I'm just soooo tired!!!!". Sharon then sent another message, "Sorry, I know you are just trying to do your job and I just have to work through anxiety it causes each time you make contact. See you when you're ready". On 14 July 2026 at 11:46am, Jo (ACO13) and I visited Sharon Usher. When we arrived, we were met in the driveway by the Border Collie named Cloud. Sharon was at the house next to the other dog named Shadow. The dogs were
Signature [REDACTED]

ACO STATEMENT

barking at us and when we exited the vehicle, the Border Collie became more aggressive towards us. Sharon then said she will move the dogs around to the shed. She was walking Shadow on a lead around to the shed and had a bottle of milk in the other hand. She was calling out to Cloud, "come Cloud, milkies, milkies, do you want some milkies?". The dog did not listen to her and was barking aggressively at us with a low forward stance. Once Sharon had put Shadow away, she came back to get Cloud which caused him to advance towards us more aggressively. I extended my bite stick and Sharon jumped in between me and the dog yelling "he has anxiety!". In my observation, Sharon had no control over the dogs. Jo and I hopped back into the Ute while Sharon put the dogs away in the shed. When she returned, we got out and spoke with her. I explained why we were there and that we were issuing an abatement notice giving her 7 days to abate the barking nuisance. She broke down and yelled at us about her private issues. We were able to calm Sharon down and explained that we want her to succeed but she needed to make some necessary changes to stop the barking. The conversation went on for approximately 45 minutes with Sharon talking to us about her private issues, which were like the issues she spoke about in previous visits over the past year. The dogs were quiet while we were talking. We explained to her that she could put the dogs in the shed while she is not home and make it nice in there for them with beds and water. Sharon said that she thought she wasn't allowed to leave the dogs in a shed. We explained that if it's a big space and there's water and place for them to rest and even suggested a radio to keep them calm, this could help. We explained that we were there to offer help in the way of ideas for her to manage the barking. Sharon signed the abatement notice and we issued her copy and we left the property.

Signature:

ACO DECLARATION

This statement is true to the best of my knowledge and belief. I have made the statement knowing that it may be used in court proceedings and that I could be prosecuted for perjury for making a statement known by me to be false and intended by me to mislead.

ACO Full Name	Antony Wolfe				
ACO Signature					
ACO Number	39	Date	20/08/2026	Time	1446 PM

14:42   

  13



Tuesday, 14 Jul • 09:56

Hi Sharon, this is Antony from WDC
Animal Control. Are you at home today?

Hi Anthony Yes I am this morning

10:24

I have people viewing m y water tank

Sorry, cleaning my tank

Ok we have something at 11am then will
come out to your place.

Seriously, why? I am so over this with my
neighbour...going through a crappy
divorce, had an injury for 10months
unable to work so can't get things done
here, and trying to keep stability for my
kids who are so shaken by this constant
barrage from a screaming neighbour my

 Text message



14:43    •

  13



Hi Anthony Yes I am this morning

10:24

I have people viewing m y water tank

Sorry, cleaning my tank

Ok we have something at 11am then will come out to your place.

Seriously, why? I am so over this with my neighbour...going through a crappy divorce, had an injury for 10months unable to work so can't get things done here, and trying to keep stability for my kids who are so shaken by this constant barrage from a screaming neighbour my kids won't even go outside much but who do we call for that? I'm just soooo tired!!!!

Sorry, I know you are just trying to do your job and I just have to work through the anxiety it causes each time you make contact. See you when you're ready

 Text message

