

Agenda for a meeting of the Onewhero-Tuakau Community Board to be held via Audio Visual Conference on **TUESDAY**, **19 JULY 2022** commencing at **6.00pm**.

Information and recommendations are included in the reports to assist the Board in the decision-making process and may not constitute Council's decision or policy until considered by the Board.

I. APOLOGIES AND LEAVE OF ABSENCE

2. CONFIRMATION OF STATUS OF AGENDA

3. <u>DISCLOSURES OF INTEREST</u>

The register of interests is no longer included on agendas; however, members still have a duty to disclose any interests under this item.

4. **CONFIRMATION OF MINUTES**

Meeting held on Tuesday, 7 June 2022.

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5. PUBLIC FORUM

6. REPORTS

| 6. l | Police Update | Verbal |
|------|-------------------------------------------------------------|--------|
| 6.2 | Update on Variation 3 to the Proposed Waikato District Plan | Verbal |
| 6.3 | Works, Actions & Issues Report: Status of Items | 15 |
| 6.4 | Discretionary Fund (DF) Report | 23 |
| 6.5 | Quarterly Service Request Report | 25 |
| 6.6 | Waikato District Council Executive Update | Verbal |
| 6.7 | Chairperson's Report | Verbal |
| 6.8 | Councillors' Report | Verbal |
| 6.9 | Community Board Members' Report | Verbal |

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CHIEF EXECUTIVE



Open - Information only

To Onewhero-Tuakau Community Board

Report title | Confirmation of Minutes

Date: 19 July 2022

Report Author: Grace Shaw, Democracy Advisor

Authorised by: | Gaylene Kanawa, Democracy Team Leader

1. Purpose of the report

Te Take moo te puurongo

To confirm the minutes for a meeting of the Onewhero-Tuakau Community Board held on Tuesday, 7 June 2022.

2. Staff recommendations

Tuutohu-aa-kaimahi

THAT the minutes for a meeting of the Onewhero-Tuakau Community Board held on Tuesday, 7 June 2022 be confirmed as a true and correct record.

3. Attachments

Ngaa taapirihanga

Attachment 1 – OTCB Minutes, Tuesday, 7 June 2022



Minutes for a meeting of the Onewhero-Tuakau Community Board (OTCB) held via Audio Visual Conference on **TUESDAY**, **7 JUNE 2022** commencing at **6.00pm**.

Present:

Ms C Conroy (Chairperson) Cr CA Eyre Cr SL Henderson Mr S Jackson Ms K Ngataki Mr VL Reeve Mrs BI Watson

Attending:

Mr | Lovatt

Cr JA Church

Ms S O'Gorman (General Manager Customer Service)
Mrs G Kanawa (Democracy Team Leader)
Mr J Marconi (Community-Led Development Advisor)
Ms G Shaw (Democracy Advisor)

Ms R Bills Mr D Cameron Ms K Wood

APOLOGIES AND LEAVE OF ABSENCE

There were no apologies.

CONFIRMATION OF STATUS OF AGENDA ITEMS

Resolved: (Mrs Conroy/Mr Jackson)

THAT:

- a. the agenda for a meeting of the Onewhero-Tuakau Community Board held on Tuesday, 7 June 2022 be confirmed, with all items therein being considered in open meeting; and
- b. all reports be received.

CARRIED OTCB2206/01

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DISCLOSURES OF INTEREST

There were no disclosures of interest.

CONFIRMATION OF MINUTES

Resolved: (Mrs Conroy/Ms Ngataki)

THAT the minutes for a meeting of the Onewhero-Tuakau Community Board held on Tuesday, 26 April 2022 be confirmed as a true and correct record, subject to the following amendment:

Item I - Cr Eyre was an apology for early departure

CARRIED OTCB2206/02

PUBLIC FORUM

Onewhero Area School Principal, Rebecca Bills delivered a presentation, and the following points were raised:

- The purpose of the presentation was to initiate engagement and conversation regarding road safety outside Onewhero Area School (29 Hall Street, Tuakau), particularly at pick-up and drop-off times.
- Ms Bills expressed hoped that Council could act on this issue to ensure no major vehicle accidents occur as the school grows.
- 100 students enter and exit the school every day, and many neighbouring roads did not have proper footpaths.
- 400 children catch the school bus every day, which also added to pedestrian congestion and heightened accident risk.
- Concerned about congestion at the school gate and student safety as buses turn around, cars reverse from the school carpark, etc.
- Suggested the road be converted into a one-way street or made into a no U-turn area.
- Could create a drop-off zone for parents and caregivers.
- Also suggested a footpath be installed outside the rugby grounds side of the road crossing and/or installing alternate parking.
- The school is projected to grow, with three new subdivisions under development in the area. Ms Bills asked for the Board's support to elevate her voice to Council and implement solutions.

ACTION: Staff to add the issue of road safety outside Onewhero Area School to the OTCB Actions Register.

The CityCare Branch Manager Parks and Reserves, Kim Wood delivered a presentation, and the following points were raised:

- Request to attend the OTCB meetings on a quarterly basis to provide the Board with regular opportunities to provide feedback and flag issues.
- Particularly interested to receive queries regarding the maintenance of parks and reserves.
- Key focus is to enhance community support and increase local partnerships.
- Mr Reeve suggested CityCare could assist in a Rotary planting day which would be held through a local school.
- Members of the public were still encouraged to lodge a service request with the Waikato District Council regarding issues around parks and recreation.
- The General Manager Customer Support confirmed that Council was undertaking a service request transformation process to ensure seamless connection with City Care, Water Care and the Waikato District Alliance.

Digby Cameron of the Tuakau Combined Sports Society (supported by Jason Marconi, Community-Led Development Advisor) delivered a presentation, and the following points were raised:

- Mr Cameron sought support regarding proposed renovations to the Lightbody Clubrooms on Escotts Road.
- The clubrooms are currently rundown and require renovations to increase their useability.
- The Tuakau Combined Sports Society was set up to manage the Dr John Lightbody Reserve and resources in Tuakau, allocate resources and liaise with Council.
- The Tuakau Combined Sports Society consists of the Tuakau Rugby Club, Tuakau League Club, Tuakau Soccer Club, Tuakau Cricket Club, Tuakau Athletics Club, Tuakau Terrabulls, Tuakau Summer Soccer, Pukekohe Gym Sports and the Tuakau Youth Centre and represents over 1,000 members of the local community.
- Local residents felt the clubrooms did not feel very welcoming and reported issues with the entrance, which was open only to the road, not to the fields.
- 90. I percent of local community members surveyed said they would use the clubrooms more if they were renovated.

- In consultation with the community, the Tuakau Combined Sports Society had preliminary plans drawn up and quoted collected. From this, they budgeted a renovation value between \$350,000 to \$400,000.
- Once the clubrooms were renovated, they would provide a diverse, useable sporting space and venue.
- There would also be opportunities to hire out the space for as a venue for functions and sporting events (as an indoor sporting venue).
- The Board agreed to write a letter in support of the Tuakau Combined Sports Society's funding applications, outlining the impact this initiative would have on the local community.

ACTION:

The Board would write a letter in support of the Tuakau Combined Sports Society's funding applications towards renovation of the Escotts Road clubrooms.

REPORTS

Waka Kotahi Update - SHI Papakura to Drury Project Agenda Item 6.2

The report was received [OTCB2206/02 refers] and the following discussion was held:

- SHI Papaukura to Drury project was a \$655 million project being delivered as part of the NZ Upgrade Programme.
- Would support growth in South Auckland with improved highway access, safety, resilience and capacity between Papakura and Drury interchanges. Included an additional lane in each direction; wide shoulders for future bus services; a 4km shared walking and cycling path with connections into local roads; interchange improvements; improved access across SHI; improved safety, environmental and amenity features.
- Stage IA Construction Progress consisted of motorway widening and noise walls. Central median permanent concrete barrier installation was continuing and two noise walls on the eastern side of the motorway were nearing completion.
- Southbound Pavement widening was continuing, three retaining walls were under construction on the Northbound side of the motorway and forward works were underway to build a second, southbound on-ramp at Beach Road.
- Park Estate Bridge traffic switched on to new southern half of bridge on 15 May. Old bridge was demolished overnight on 21 May. Piling on central pillar of the new northern half had commenced and completion of the bridge was expected at the end of 2022.

- Stage IBI (NIMT bridges) the Karaka Reserve work had been established and a crane pad had been built. Flanagan Road common service trench had been completed and road realignment was underway. Piling was scheduled to commence in August on the first of three replacement motorway bridges being bult in advance of the Drury interchange works.
- Stage IA Waka Kotahi was to commence the Papakura Interchange main works, complete central median works including asphalting in preparation for Phase 2 of traffic switches (southbound vehicles would be switched into two lanes (being built) in late August 2022 (approximately). Regular night works requiring closure of one side of the motorway would continue through to the Phase 2 traffic switch.
- Stage IB2 was being consented separately to allow time to consider the impact on an identified site of cultural significance (Opaheke) spanning both sides of SHI. Waka Kotahi was working closely with Iwi on environmental planning and design through this sensitive area.
- Stages 2 and 3 (Drury to Bombay) Waka Kotahi was working through design/land requirements. Updates had been sent to local landowners about a route protection process in March. Waka Kotahi expected to meet with affected landowners in July/August to discuss design and potential property impacts.
- Bombay Interchange signalisation (traffic lights) at Bombay Interchange were being investigated as an interim measure ahead of longer-term improvements. Modelling undertaken had shown traffic signals would provide safety benefits, but there would still be queues at peak times. Concept design developed with Auckland Transport and BP included signalising ramps and BP exit. A topographical survey; review of existing utilities; and review od

Community Board Charter Review Agenda Item 6.3

- The purpose of the report was to seek feedback from OTCB members on the Community Board Charter.
- Council sought to receive feedback from the existing Community Boards on what changes they believed should occur to the Charters by 30 August 2022
- The Board would hold a workshop on the Community Board Charter to collate its feedback.

ACTION: Board to hold a workshop to review the Community Board Charter.

Resolved: (Mrs Conroy/Mrs Watson)

THAT the Onewhero-Tuakau Community Board provide staff with feedback on the current Community Board Charter for review by the new Council in October 2022.

CARRIED OTCB2206/03

Works, Actions & Issues Report: Status of Items Agenda Item 6.4

The report was received [OTCB2206/02 refers] and the following discussion was held:

Lighting at Port Waikato

• Cr Eyre had been in contact with the Roading Team Leader. Confirmed the lighting did not meet standards and would need to have a discussion with the community.

George Street/Buckland Road corner

• There were no updates to this item.

<u>Speed Bend on Jellicoe Avenue, Tuakau – to be installed</u>

• No service request has been lodged yet. Mr Reeve was waiting on further information from a nearby residential facility before lodging a service request.

Tuakau Pool Upgrade Project

• There were no updates to this item.

Tuakau Youth Centre Building Project

The Community-Led Development Advisor had been in contact with the Tuakau Youth Group since the previous OTCB meeting. Mr Reeve had been in contact with the local Police who were also working with the Tuakau Youth Group on this project. There had been no further progress.

Rubbish in the Tuakau CBD

 There would be no further updates until July/August 2022. Council was awaiting the results of a Cushman & Wakefield audit which was expected to take place in June 2022.

St Stephen's Road Carpark

There were no updates to this item.

West Street Carpark

 The Design Team had discussed relevant issues with Mr Jackson and would look at what could be accommodated. Mr Jackson was awaiting further information.

Port Waikato Blueprint

• WDC followed up the questionnaire with an in-person public workshop that was held on Tuesday 3 May 2022. Following a review and discussion of the responses, knowledge and ideas provided, staff would be returning to the community for a public drop-in session. The drop-in session was scheduled for 21 June 2022.

<u>Upgrade to Tuakau Domain Toilets</u>

• There were no updates to this item. Further updates would become available in September 2022.

Liverpool Street Carpark Area

There were no updates to this item.

Review of Pedestrian Crossing in Tuakau main street

• Mr Reeve was awaiting a report from a local resident who assists the elderly across that intersection.

Onewhero Village surveillance cameras

There was no budget allocated to install CCTV cameras at Onewhero. If budget was made available, through community funding, work would not be able to be completed until the current CCTV work is completed. The current work programme of CCTV was expected to take at least two years to complete and then we would be in a position to consider additional sites.

- It was noted there was a further incident prior to the OTCB meeting, involving boy racers who had intentionally destroyed public and private property. The Community Constable had been contacted and would attend a community meeting.
- The Police would discuss a collaborative approach with Waikato District Council and the local community.

<u>Proposed Road Name List (Subdivision 0072/21Create Developments Ltd, 666 Onewhero-Tuakau Bridge Road)</u>

• The Board agreed this item could be removed from the Works, Actions and Issues report.

Planned Works for the Onewhero-Tuakau Community Board's area

<u>Community Projects Team – Project Update</u>

Sunset Beach Toilet

There were no new updates to this item.

Maraetai Bay Playground Update

• There were no new updates to this item.

Tuakau Skatepark

This project was progressing as expected.

Tuakau Aquatic Centre

 Agenda concept plans were being developed and if ready would be for review in June/July 2022.

<u>Lightbody Reserve Carpark</u>

There were no new updates to this item.

St Stephen's Carpark

This item had been discussed earlier in the agenda.

West Street Carpark

There were no new updates to this item.

Buckland Rd Development Park

• The Project Team was engaging a designer to undertake concept designs for four reserves, Buckland Road Reserve was included in this. The aim was to have concept designs started in September, ready for Community engagement in November, and to have engagement completed by the end of January. The engagement would also include the playground. After the engagement has finished a detailed design would be developed for the construction phase. This was expected to take around three months.

ACTION: Design concepts to be provided to Board members prior to completion. The Board would also like to be included in the draft discussions.

Harrisville Bridge Replacement

• This item was still in the planning and investigation phase, therefore, there were no further updates.

Lightbody Reserve Courts Resurfacing

This item was still in its planning phase.

Tuakau Memorial Hall Flooring Recoating

- There were several works in the pipeline for the Tuakau hall including work on the roof, floors, and some seismic improvements over the three-year LTP. The flooring work scheduled for the current year had been deferred and the other works incorporated into the project for next financial year. Other works were being brought forward to accommodate this. This approach would ensure the order of works avoids any rework.
- The Board suggested that the kitchen requires an upgrade e.g., the cupboards and benches needed a refresh. They also noted that the fridge door needed to be altered as it currently opens the wrong way.

ACTION: Staff to investigate upgrading the Tuakau Hall kitchen.

ACTION: Staff to investigate fixing the fridge door in the Tuakau Hall kitchen (it currently opens the wrong way out).

It was noted that the Te Kohanga Carpark and significant playground update was left off the Works, Actions and Issues report. The Board requested this be added to the Actions Register.

ACTION: Te Kohanga Carpark and significant playground update to be added to the Actions Register.

Discretionary Fund Report to 1 March 2022 Agenda Item 6.5

The report was received [OTCB2206/02 refers] and discussion was held on the following matters:

- The layout of the Discretionary Fund report will be updated for the next Board meeting to identify which side of the river applicants have come from (as the Community Board will be split pending the election).
- There was no absolute agreement on the funding model for Boards going forward/post-election.
- Noted there would be funding/financial commitments in place during the transition of the next triennium. Therefore, the Board should be cautious that its spending is just business as usual.
- Enquired if the Board's funding split would be based on rated properties versus population. Staff would provide figures on this.

ACTION: Staff to provide the Board with information regarding the Board's split and the effect this would have on its funding allocation. E.g., would it be the new funding be based on rated properties or population figures?

- Mr Reeve had been working with Council, the Police and Cornerstone Security as the Board was investigating new/adjusted security cameras due to increased numbers of ram raids and crime. Mr Reeve would provide budgets for this work at the next OTCB meeting.
- It was agreed the 6 March 2020 Belgravia item would be removed from the Discretionary Funding report (due to lack of response from Belgravia since 2020).

ACTION: 6 March 2020 Belgravia item to be removed from the Discretionary Fund report.

• The Board considered an application from the Port Waikato Resident and Ratepayers Association for NZD \$950 to upgrade their library. Cr Eyre spoke in support of the application. Little Library had been well utilised over the years, added value to the community and investing in this initiative would continue to benefit residents.

Resolved: (Mr Jackson/Ms Ngataki)

THAT the Onewhero-Tuakau Community Board approves a commitment from their Discretionary Fund to the Port Waikato Resident and Ratepayers Association for the amount of \$950.00 (excluding GST), towards the cost of building an addition to its 'Little Library' at Cobourne Reserve.

CARRIED OTCB2206/04

Waikato District Council Executive Update Agenda Item 6.6

The General Manager Customer Support noted the following matters:

- Council had recently held a 'Reconnection Week' with all Council staff (approximately 400 staff). This included a reinduction to refresh staff on Council's projects, values, legislation reform and general operations. Many staff had joined in the previous six months, so had limited opportunity to connect with Council on-site and meet other staff during this period (due to COVID), therefore the reconnection days were a good opportunity to connect into Council.
- Significant work was underway on the smaller capital projects around the district. Many projects were starting to come together.
- Legislative reform was continuing at pace and would take significant time and resource over the following year.
- Local Government as a whole had submitted a request to central Government to try and slow the pace of reform. Councils were struggling with the pace and recruitment restrictions (until the international market opens again) was adding to the impact.
- Planning and Building areas continued to work under pressure, particularly in the area of resource consents.
- New dog registration process and customer portal had been launched online. Within 15 minutes there were 45 completed applications, and by the end of day around 300 were completed. This feature would make a significant difference to customers and to staff.

Chairperson's Report

Agenda Item 6.7

The Chairperson noted the following matters:

• There had been significant liaison with the General Manager Customer support regarding funding and Discretionary Fund applications.

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 Alcohol Bylaw could have significant impact on local communities and domestic violence.

Met with the RSA to discuss ideas around future ANZAC Day parades. Had a good discussion, with more people wanting to be involved. Would be sharing ideas with the

new board members.

Councillors' Reports

Agenda Item 6.8

• Cr Eyre agreed the online portal was a very workable way of re-registering the dogs -

easier from a consumer point of view.

• Acknowledged significant reform taking place in local government, which was also

happening in an election year.

• Community meetings were being arranged to determine who those communities want

to put forward as prospective candidates.

• Blueprint at Port Waikato is exciting and was a great project to be involved in. The community was enthusiastic about it. Had seen some fantastic initiatives, including boat

ramps and the safety at the wharf.

Board Members' Reports

Agenda Item 6.9

Verbal reports were received on the following items:

• Ms Ngataki noted a highlight around the carvings which were nearly complete and

ready to be reinstalled.

Ms Watson had been working with the Community-Led Development Advisor

regarding the Tuakau Youth Centre.

Mr Lovatt noted he had met with a member of the Parks and Reserves team who
visited the reserve to ascertain prospective work for the summer season. There had

also been engagement around planting fruit trees at the reserve, plus 5,000 daffodil

bulbs had recently been planted.

There being no further business the meeting was declared closed at 8.22pm.

Minutes approved and confirmed this

day of

2022.

C Conroy

CHAIRPERSON



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To Onewhero-Tuakau Community Board

Report title | Works, Actions & Issues Report: Status of Items

July 2022

Date: 19 July 2022

Report Author: | Evonne Miller, PA to the General Manager Customer Support

Authorised by: Sue O'Gorman, General Manager Customer Support

Purpose of the report Te Take moo te puurongo

The purpose of this report is to update the Onewhero-Tuakau Community Board on actions and issues arising from the previous meeting and works underway in July.

2. Staff recommendations

Tuutohu-aa-kaimahi

THAT the Onewhero-Tuakau Works, Actions & Issues Report: Status of Items for July 2022 be received

3. Attachments

Ngaa taapirihanga

Attachment 1 – OTCB Projects-Issues-Activities and Actions July 2022

Onewhero-Tuakau Community Board Actions - July 2022

| | Actions | To Action | Update/Response |
|----|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------|----------------------------------------------------------------------------------------------------------------------|
| 1. | Lighting at Port Waikato Cr Eyre had been in contact with the Roading Team Leader. Confirmed the lighting did not meet standards and would need to have a discussion with the community. ACTION: This item to remain on the schedule, awaiting community discussions. | Service Delivery Roading | July 2022 - No update |
| 2. | Onewhero Area School Road Safety ACTION: Roading team to contact Onewhero Area School Principal, Ms Rebecca Bills, to discuss options for road safety around the school including make the school entrance and surrounds safer. | Service Delivery - Roading | July 2022 – visited school and met with Principal, working through options to reduce vehicle use and improve safety. |
| 3. | George St/Buckland Road corner Council was still waiting for funding determinations from Waka Kotahi. ACTION: This item to remain on the schedule, pending updates on funding determination from Waka Kotahi. | Service Delivery - Ross Bayer | No update. |
| 4. | Speed Bend on Jellicoe Avenue, Tuakau, to be installed. No service request has been lodged yet. Mr Reeve was waiting on further information from a nearby residential facility before lodging a service request. | OTCB – Mr Reeve | No update, awaiting service request. |

| | A -4! | To Action | He deta/Deerserse |
|----|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| | Actions | I o Action | Update/Response |
| | ACTION: This item to remain on the schedule, pending lodgement of service request. | | |
| 5. | Tuakau Youth Centre Building Project The Community-Led Development Advisor had been in contact with the Tuakau Youth Group since the previous OTCB meeting. Mr Reeve had been in contact with the local Police who were also working with the Tuakau Youth Group on this project. ACTION: This item to remain on the schedule. | Community Growth – Economic Development Advisor, Jason Marconi | July 2022 - Awaiting on a date to when the Open Spaces Team will start engagement with Tuakau for the redevelopment of the courts in front of the Youth Centre as this could have an influence on how to proceed. |
| 6. | Rubbish in the Tuakau CBD Existing rubbish bins in Tuakau required refurbishment. ACTION: This item to remain on the schedule. | Service Delivery, Jackie B | July 2022 - No further updates until August 2022 – awaiting results of audit which is expected to take place in June 2022 |
| 7. | Port Waikato Blueprint The drop-in session was scheduled for 21 June 2022. ACTION: This item to remain on the schedule. Pending update from staff. | Community Growth Jim Ebenhoh/Taljit Heera | July 2022 - We had a successful public drop-in session with the community on Tuesday 21 June and had participation in the online consultation also (which was available from Monday 20 th June – Thursday 23 rd June 2022). We are now going to reassess the priorities given to the Local Area Blueprint initiatives, as informed by the communities. Hope to adopt the Local Area Blueprints in August. |
| 8. | Upgrade to the Tuakau Domain Toilets | Service Delivery, Megan May | No further updates until September 2022 – awaiting new financial year for consideration. June 2022 - The original request was for consideration for a toilet at Alexander Redoubt. The discussions aroud that wer with Jason Marconi, This has now been replaced with a request to upgrade the Tuakau Domain Toilets which can service Alexander Redoubt. This will now be with, the Community Connections/Service Delivery team. However, the Toilet strategy will be reviewed and included in the Facilities Strategy but at this stage, we are anticipating completing these upgrades in the next financial year. |

| | Actions | To Action | Update/Response |
|-----|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| | Actions | 10 Action | O puace/nesponse |
| 9. | Liverpool Street Carpark Area | Service Delivery – Antony Averill | July 2022 - No further updates as this is not a current project. |
| | | | June 2022: No change. |
| | | | April 2022: The property is held by the Council as general land and is not a reserve. It is zoned Business. The neighbour occupied the site temporarily without permission. |
| | | | We will need to undertake a review of this site to determine what it is to be used for with the Community. |
| 10. | Review of Pedestrian Crossing in Tuakau main street | OTCB - Vern Reeve | |
| | Mr Reeve was awaiting a report from a local resident who assists the elderly across that intersection. | | |
| | ACTION: This item to remain on the schedule. | | |
| 11. | Renovations to Lightbody Clubrooms, Escott Road | ОТСВ | |
| | ACTION: 7/6/2022 - The Board to write a letter in support of the Tuakau Combined Sports Society funding applications towards renovations of the Escotts Road clubroom | | |
| 12. | Tuakau Hall Kitchen | Service Delivery – Facilities | July 2022 - The project at this stage does not cover a kitchen. |
| | ACTION 1: 7/6/2022 - Staff to investigate upgrading the Tuakau Hall Kitchen | | July 2022 - The door cannot be changed on this particular model. |
| | ACTION 2: 7/6/2022 - Staff to investigate fixing the fridge door in the Tuakau Hall kitchen (it currently opens the wrong way out). | | |

Community Projects Team – Project Update (As at 6 July 2022)

Sunset Beach Toilet and Carpark

With the recent erosion event, the fence alongside the beach carpark will be moved away from the edge and unfortunately will result in the loss of the beachside row of carparks. In response, the carpark concept design provided with the toilet options information will be accelerated to provide some replacement parking as quickly as possible, and construction will take place after the installation of the toilets.

The Community Projects team are working to complete the relocation of the Ngarunui Beach toilets from Raglan, and its refurbishment, with the target of opening the facilities by Labour Weekend.

Maraetai Bay Carpark and Playground Upgrade.

The designers continue to develop the carpark concept plan.

The consultation with the playground is about to get underway with two options being made available for discussion in late July.

Tuakau Skatepark

The geotechnical/structural Engineer has confirmed modifications for the foundation design. Works have continued on site and shaping of skate features have started. The first concrete feature has been completed and the first concrete bowl feature has started.



Tuakau Skatepark construction underway



Concreting of features.

Tuakau Aquatic Centre

CPRW have delivered a first cut preliminary design including 3D perspectives. This design is to be reviewed internally by WDC and Belgravia from a operational perspective to insure there are no major concerns. Following internal review any changes will be made and cost estimates developed and external consultation.

Carparks - Tuakau Contract

Lightbody reserve Carpark

Contract to go to the market for tendering over winter. Some refinements in design to be made to accommodate changes to the pool entrance.

St Stephen's Carpark

The design is progressing with Tonkin and Taylor consultants.

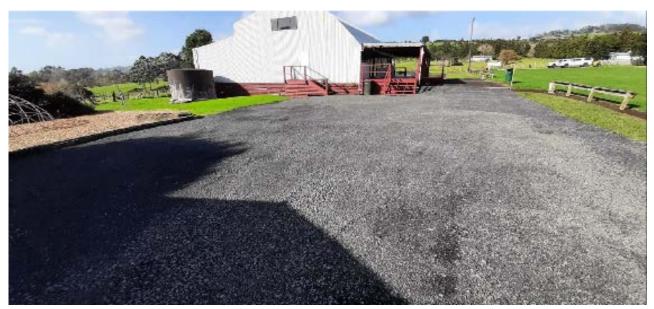
West Street Carpark

The Design Team will assess and report back on what can be accommodated.

Te Kohanga Carparks (2x)

The upgrade to the two carparks, one each side of the Te Kohanga Rugby Club rooms, are well underway by the Waikato District Alliance.

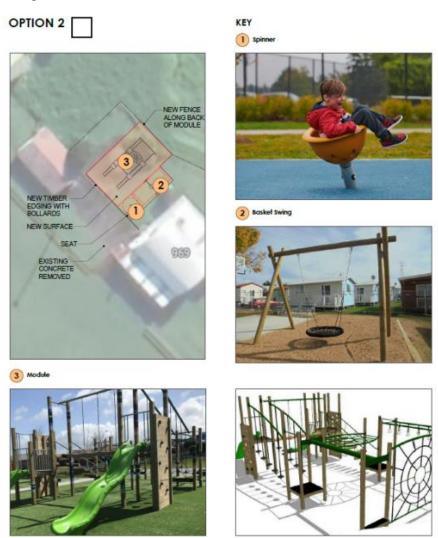
Subsoil drains have been installed and broken concrete removed. Fruit trees have been removed. Northern 400m2 driveway and southern 1,400m2 driveway has been undercut and formed.



Northern carpark in foregrounds, southern carpark in the background.

Te Kohanga Playground

Consultation is underway and two playground design options were provided. Option 2 was selected by the community. The designer is now working on the final design. Once complete will go to the contractor, HEB Contracting, for pricing.



Playground design Option 2

Buckland Rd Development Park - Concept Planning & Engagement

The project team have engaged a designer to undertake concept designs for four Reserves, Buckland Rd Reserve is included in this.

Concept will be provided to the community in November for consideration including the playground.

From January a detailed design will be developed for the construction phase. This is expected to take around three months.

Harrisville Bridge Replacement (intersection of Dominion Rd, Tuakau)

In the planning and investigation phase.

Lightbody Reserve Courts Resurfacing

In the planning phase.

Tuakau Memorial Hall Flooring Recoating

There are a number of works in the pipeline for the Tuakau hall including work on the roof, floors, and some seismic improvements over the three-year LTP. Scoping is underway to determine the extent of upgrades (including kitchen area).



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To Onewhero-Tuakau Community Board

Report title | **Discretionary Fund Report to 30 June 2022**

Date: 19 July 2022

Report Author: Jen Schimanski, Support Accountant
Authorised by: Alison Diaz, Chief Financial Officer

Purpose of the report Te Take moo te puurongo

The purpose of this report is to update the Onewhero-Tuakau Community Board on the Discretionary fund spend to date, commitments and balance as at 30 June 2022

2. Staff recommendations Tuutohu-aa-kaimahi

THAT the Onewhero-Tuakau Community Board:

- a) receives Discretionary Fund Report to 30 June 2022; and
- b) notes the Waikato District Council has resolved that the balance of the Onewhero Tuakau Community Board discretionary fund as at 30 June 2022 be split proportionately across the two new Community Boards (created via the upcoming election) Tuakau Community Board and the Rural and Port Waikato Community Board based on rating units; and
- c) notes the Waikato District Council has resolved to reapportion the discretionary fund budgets for the 2022/23 financial year based on the new representation arrangements.

3. Attachments Ngaa taapirihanga

Attachment 1 – Discretionary Fund report to 30 June 2022

| ONEWHERO TUAKAU COMMUNITY BOARD DISCRETIONARY FUND REPORT 2021/22 (July 2021 - June 2022) As at Date: 30-Jun-2022 | | | | | | | |
|-------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------|----------|------------|--|--|--|
| As at Date: | OU OUIT EVEL | | GL | 1.215.1704 | | | |
| 2021/22 Annu | al Plan | | | 28,878.00 | | | |
| 2020/21 Carry | forward proposed | | _ | 58,177.00 | | | |
| | Total Funding | | = | 87,055.00 | | | |
| Income | | | | | | | |
| | | | | | | | |
| Total Income | | | - | - | | | |
| Expenditure | | | | excl GST | | | |
| 15-Apr-21 | Belgravia Health and Leisure Group for entry fees to the Centennial Pools Tuakau for 2020/21 swimming season. | OTCB2102/03 | | 6,630.44 | | | |
| 30-Aug-21 | \$1,978.00 (incl GST) committed to the Lions Club of Tuakau towards the cost of Christmas Flag Decorations 2021 | OTCB2108/06 | | 1,978.00 | | | |
| 30-Aug-21 | Waikato District Council to raise an invoice on behalf of Onewhero-Tuakau Community Board to charge Belgravia the sum of \$3,222.00 (incl GST) being the total receipted money for entry fees into the Tuakau | OTCB2108/05 | | (2,801.74) | | | |
| 11-Oct-21 | Swimming pool for the 2020/21 swimming season. \$980.00 (incl GST) paid to the Port Waikato Residents and Ratepayers Association towards the cost of the | OTCB2110/06 | 980.00 | | | | |
| 29-Mar-22 | Christmas Parade, Childrens' Beach Dig and Music in the Gardens Event. less Funds returned - BS Returned OTBC2110/06 290322 | OTCB2110/06 | (467.14) | 512.86 | | | |
| 11-Oct-21 | \$900.00 (incl GST) paid to the Port Waikato Residents and Ratepayers Association towards the cost of The Port Report. | OTCB2110/07 | (107.11) | 900.00 | | | |
| 11-Oct-21 | \$1,293.73 (incl GST) paid to the Glen Murray Hall Association towards the cost of the 125th Year Commemorative Tea Towels. | OTCB2110/05 | | 1,293.73 | | | |
| 30-Aug-21 | Flowers commemorting the passing of Mr Bob MacLeod, Raglan Community Board member (\$120.00 incl GST) | OTCB2108/04 | | 101.74 | | | |
| 01-Jun-22 | Payment to Naike Community Inc. Socieity & Naike Hall towards the chemical costs for Naike Community Pool | OTCB2111/04 | | 547.90 | | | |
| Total Expendi | iture | | - | 9,162.93 | | | |
| | | | | | | | |
| Net Funding (| Excluding commitments) | | = | 77,892.07 | | | |
| COMMITMEN | ITS: | | | excl GST | | | |
| 04-Jun-19 | Tuakau Youth Centre building project | OTCB1906/04 | | 3,000.00 | | | |
| 06-Mar-20 | Entrance fees at the Tuakau Swimming Pool for the remainder of the 2019/20 summer season | OTCB2003/03 | | 3,550.00 | | | |
| 01-Dec-20 | \$5000.00 (excl GST) committed to Belgravia Ltd or other nominated parties for additional enhancements to the Tuakau Swimming Pool | OTCB2011/10 | | 5,000.00 | | | |
| 22-Nov-21 | Commitment for a donation for the amount of \$100.00 (excluding GST) commemorating the passing of Ms Hillary Barry to Breast Cancer Foundation by Mr Reeve online | OTCB2111/04 | | 100.00 | | | |
| 22-Nov-21 | $Commitment to \ Belgravia \ Leisure \ Ltd \ for \ the \ amount \ of \$7,000.00 \ (excluding \ GST) \ to \ subsidise \ the \ pool \ entry \ at \ the \ Tuakau \ Centennial \ Swimming \ Pool \ for \ the \ 2021-22 \ season$ | OTCB2111/04 | | 7,000.00 | | | |
| 22-Nov-21 | Commitment for the amount of \$2,000.00 (including GST) towards the cost of Christmas events in Tuakau | OTCB2111/04 | | 1,739.13 | | | |
| 22-Nov-21 | Commitment for the amount of \$3,000.00 (including GST) towards the cost of pool chemicals for the Onewhero, Naike, Pukekawa and Te Kohanga School pools. | OTCB2111/04 | 2,608.70 | | | | |
| | Less payment of 547.90 dated 01/06/2022 cost of pool chemicals Naike Community Pool | | (549.70) | 2,059.00 | | | |
| 04-Mar-22 | ${\bf Commitment\ from\ Onewhero-Tuakau\ Community\ Board\ Discretionary\ Fund\ for\ the\ amount\ of\ \$400\ towards\ ANZAC\ Day\ catering/food}$ | OTCB2203/04 | | 400.00 | | | |
| 07-Jun-22 | $Commitment \ to \ the \ Port \ Waikato \ Resident \ and \ Ratepayers \ Association \ for \ the \ amount \ of \$950.00 \ (excl \ GST)$ $towards \ the \ cost \ of \ building \ an \ addition \ to \ its \ "Little \ Library" \ at \ Cobourne \ Reserve$ | OTCB2206/04 | | 950.00 | | | |
| Total Commi | tments | | - | 23,798.13 | | | |
| Net Funding F | Remaining (Including commitments) | | - = | 54,093.94 | | | |



Open – Information only

To Onewhero-Tuakau Community Board

Report title | Fourth Quarter Service Request Report to 20

June 2022

Date: 19 July 2022

Report Author: Evonne Miller, PA to the General Manager Customer Support

Authorised by: Sue O'Gorman, General Manager Customer Support

Purpose of the report Te Take moo te puurongo

The purpose of this report is to update the Onewhero-Tuakau Community Board on the fourth quarter service request reporting for the wards of Onewhero and Tuakau.

2. Staff recommendations

Tuutohu-aa-kaimahi

THAT the Onewhero-Tuakau Community Board receives the Fourth Quarter Service Request Report to 20 June 2022

3. Attachments

Ngaa taapirihanga

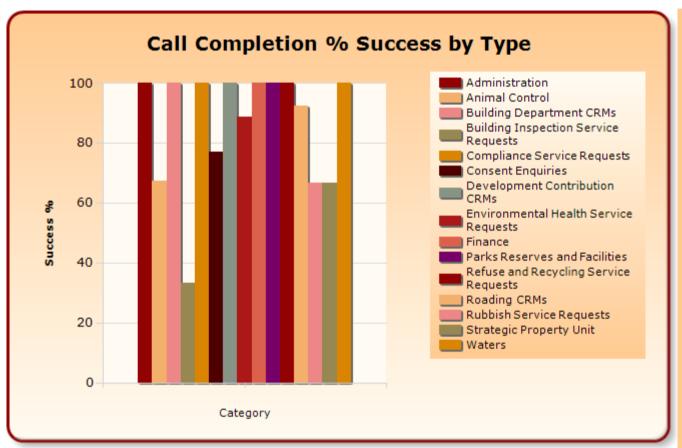
Attachment 1 – Fourth Quarter Service Request report

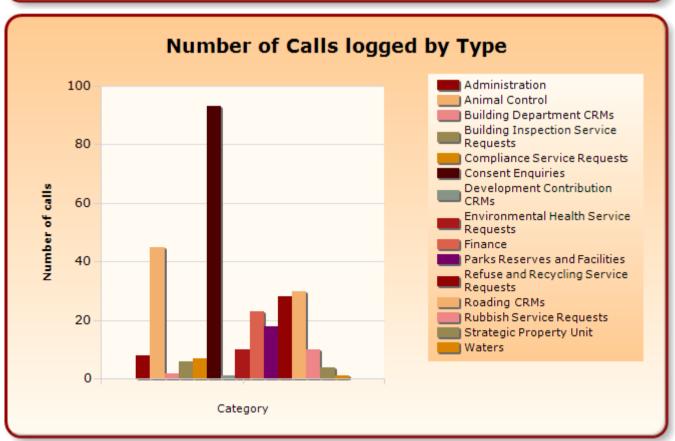
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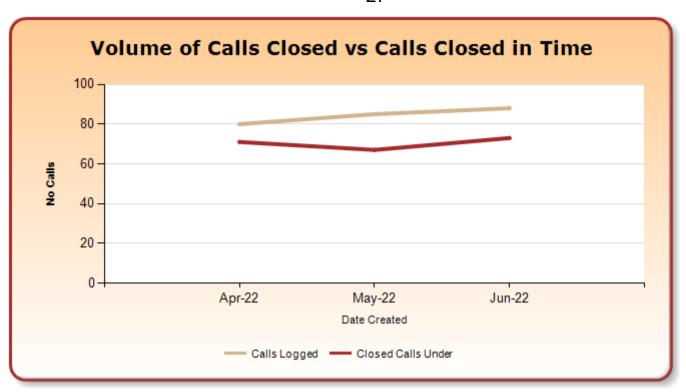
Date Range: 01/04/2022 to 30/06/2022

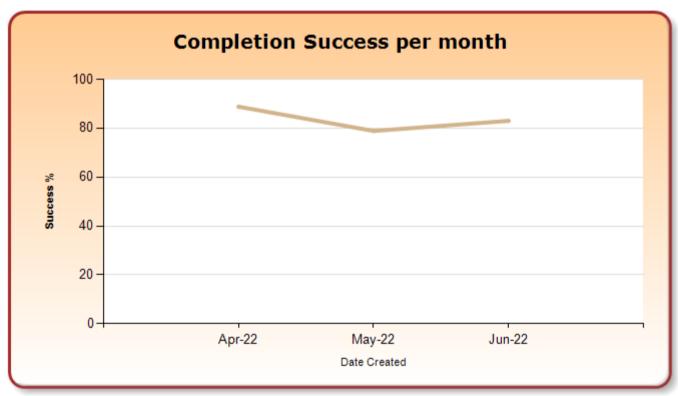
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The success rate excludes Open Calls as outcome is not yet known.









| | | | Op | oen | Clo | sed | |
|---------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------|--------------------|-----------------------|------------------------|-------------------------|--------------------------|-----------------|
| Closed Calls are those calls logged during the time period that are now closed. | Open Calls are all the calls open for the ward and may have been logged at any time. | Number of Calls | Open Calls Over | Open Calls Under | Closed Calls Over | Closed Calls Under | Success Rate |
| Administration | | | | | | | |
| | Summary | 8 | | | | 8 | 100.00% |
| | Pro rated rates for the period xx to xx | 8 | | | | 8 | 100.00% |
| Animal Control | | | | | | | |
| | Summary | 45 | 1 | 7 | 12 | 25 | 67.57% |
| | Animal Charges | 5 | | | 2 | 3 | 60.00% |
| | Dog Property Visit | 3 | 1 | | 1 | 1 | 50.00% |
| | Dog Straying - Current | 5 | | | 2 | 3 | 60.00% |
| | Dog Straying - Historic | 5 | | | 1 | 4 | 80.00% |
| | Dog/Animal Missing | 7 | | 7 | | | 0.00% |
| | Dogs Aggression - Current | 2 | | | 1 | 1 | 50.00% |
| | Dogs Aggression - Historic | 3 | | | | 3 | 100.00% |
| | Dogs Barking Nuisance | 5 | | | | 5 | 100.00% |
| | Livestock Trespassing - Current | 9 | | | 5 | 4 | 44.44% |
| | Livestock Trespassing - Historic | 1 | | | | 1 | 100.00% |
| Building | | | | | | | |
| Department CRMs | Summary | 2 | | | | 2 | 100.00% |
| | PRO General Enquiry | 2 | | | | 2 | 100.00% |
| Building | | | | | | | |
| Inspection Service Requests | Summary | 6 | | | 4 | 2 | 33.33% |
| requests | Building Inspection Service Requests | 6 | | | 4 | 2 | 33.33% |
| Compliance | | | | | | | |
| Service Requests | Summary | 7 | 4 | | | 3 | 100.00% |
| | Compliance - Unauthorised Activity | 7 | 4 | | | 3 | 100.00% |
| Consent Enquiries | | | | | | | |
| | Summary | 93 | 1 | 5 | 20 | 67 | 77.01% |
| | Planning Process | 5 | | | 1 | 4 | 80.00% |
| | Property Information Request | 23 | | 4 | 8 | 11 | 57.89% |
| | Rural Rapid Number assignment & purchase of plates | 6 | 1 | | | 5 | 100.00% |
| | Zoning and District Plan Enquiries | 59 | | 1 | 11 | 47 | 81.03% |
| | Summary | 1 | | | | 1 | 100.00% |

| | | 29 | | | | | |
|-------------------------------------|----------------------------------------------------|----|---|---|---|----|---------|
| Development Contribution CRMs | Development Contribution Enquiries | 1 | | | | 1 | 100.00% |
| Environmental | | | | | | | |
| Health Service Requests | Summary | 10 | | 1 | 1 | 8 | 88.89% |
| | Environmental Health Complaint | 5 | | 1 | 1 | 3 | 75.00% |
| | Noise Complaint - Environmental Health | 1 | | | | 1 | 100.00% |
| | Noise complaints straight to contractor | 4 | | | | 4 | 100.00% |
| Finance | | | | | | | |
| | Summary | 23 | | | | 23 | 100.00% |
| | Credit Control Query | 16 | | | | 16 | 100.00% |
| | Rates query | 7 | | | | 7 | 100.00% |
| Parks Reserves | | | | | | | |
| and Facilities | Summary | 18 | | 5 | | 13 | 100.00% |
| | Parks & Reserves - Beach Issues | 1 | | | | 1 | 100.00% |
| | Parks & Reserves - Boat Ramp and Jetty issues | 2 | | 1 | | 1 | 100.00% |
| | Parks & Reserves - Buildings | 2 | | | | 2 | 100.00% |
| | Parks & Reserves - Reserve Issues | 13 | | 4 | | 9 | 100.00% |
| Refuse and | | | | | | | |
| Recycling Service Requests | Summary | 28 | 1 | | | 27 | 100.00% |
| | Recycling Not Collected | 14 | | | | 14 | 100.00% |
| | Refuse - Non-Collection | 13 | 1 | | | 12 | 100.00% |
| | Refuse & Recycling Enquiries | 1 | | | | 1 | 100.00% |
| Roading CRMs | | | | | | | |
| | Summary | 30 | 1 | 2 | 2 | 25 | 92.59% |
| | Emergency Events - 1 Hr Response | 1 | | | | 1 | 100.00% |
| | New Vehicle Entrance Request | 2 | | | | 2 | 100.00% |
| | Road Culvert Maintenance | 6 | | | | 6 | 100.00% |
| | Road Marking Sign & Barrier Maint Marker Posts | 1 | | | | 1 | 100.00% |
| | Road Safety Issue Enquiries | 2 | | | 1 | 1 | 50.00% |
| | Roading Work Assessment Required - OnSite 5WD | 9 | 1 | 1 | | 7 | 100.00% |
| | Routine Roading Work Direct to Contractor 5WD Comp | 4 | | 1 | | 3 | 100.00% |
| | Street Light Maintenance | 1 | | | 1 | | 0.00% |
| | Urgent Roading Work 4Hr Response | 4 | | | | 4 | 100.00% |
| Rubbish Service | | | | | | | |
| Requests | Summary | 10 | 3 | 1 | 2 | 4 | 66.67% |
| | Illegal Rubbish Dumping | 10 | 3 | 1 | 2 | 4 | 66.67% |

| | | 30 | | | | | |
|--------------------|----------------------------------------------------|-----|----|----|----|-----|----------------------|
| Strategic Property | | 30 | | | | | |
| Unit | Summary | 4 | 1 | | 1 | 2 | 66.67% 50.00% |
| | Lease and Licence Enquiry (Existing Lease/Licence) | 3 | 1 | | 1 | 1 | 50.00% |
| | Paper Roads Enquiries CRM | 1 | | | | 1 | 100.00% |
| Waters | | | | | | | |
| | Summary | 1 | | | | 1 | 100.00% |
| | No Drinking Water | 1 | | | | 1 | 100.00% |
| Total | | 286 | 12 | 21 | 42 | 211 | 83.40% |

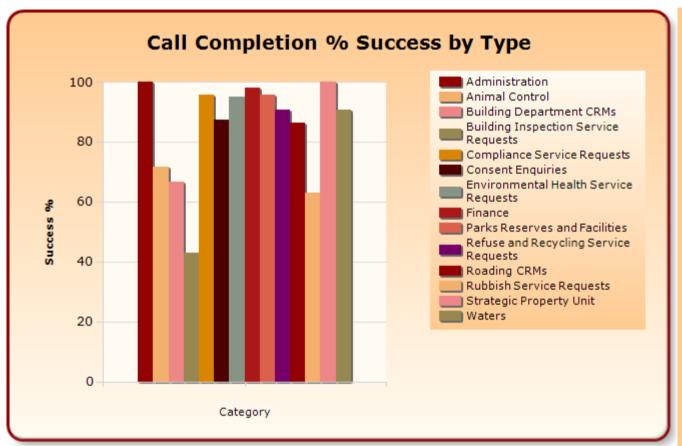
TUAKAU

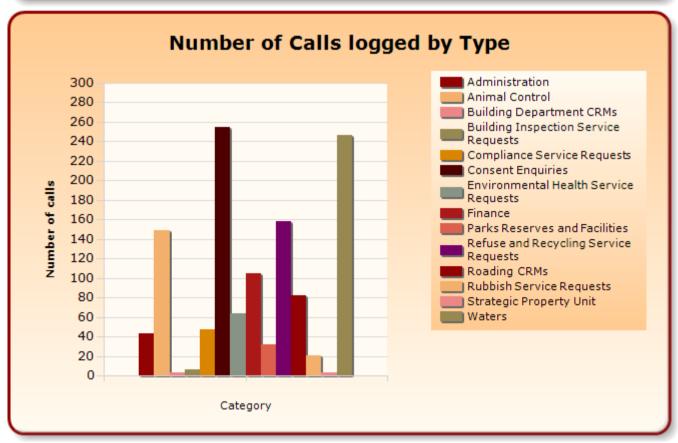
Date Range: 01/04/2022 to 30/06/2022

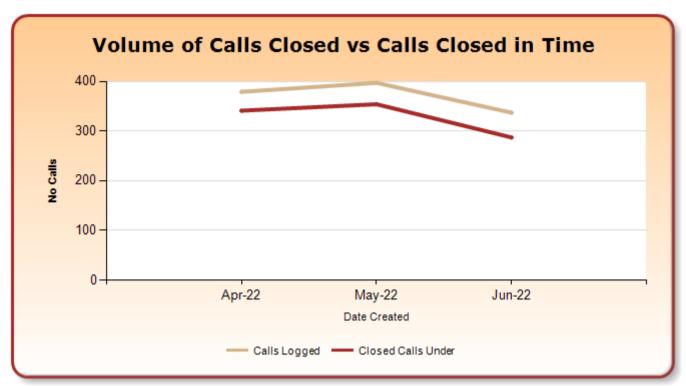


The success rate excludes Open Calls as outcome is not yet known.

7/7/2022 10:36:00 AM









| | | | Op | oen | Clo | sed | |
|---------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------|--------------------|-----------------------|------------------------|-------------------------|--------------------------|-----------------|
| Closed Calls are those calls logged during the time period that are now closed. | Open Calls are all the calls open for the ward and may have been logged at any time. | Number of Calls | Open Calls Over | Open Calls Under | Closed Calls Over | Closed Calls Under | Success Rate |
| Administration | | | | | | | |
| | Summary | 44 | 1 | | | 43 | 100.00% |
| | Pro rated rates for the period xx to xx | 44 | 1 | | | 43 | 100.00% |
| Animal Control | AN CO AN | | | | | | |
| | Summary | 149 | 3 | 12 | 38 | 96 | 71.64% |
| | Animal Charges | 11 | 1 | | 7 | 3 | 30.00% |
| | Dog / Cat Trap Required | 1 | | 1 | | | 0.00% |
| | Dog Control Assist Police | 1 | | | | 1 | 100.00% |
| | Dog Property Visit | 17 | 2 | | 5 | 10 | 66.67% |
| | Dog Straying - Current | 31 | | | 17 | 14 | 45.16% |
| | Dog Straying - Historic | 16 | | | 3 | 13 | 81.25% |
| | Dog Surrender | 3 | | | | 3 | 100.00% |
| | Dog Welfare - Immediate threat to life | 1 | | | | 1 | 100.00% |
| | Dog Welfare - Not immediate threat to life | 2 | | | | 2 | 100.00% |
| | Dog/Animal Missing | 8 | | 5 | | 3 | 100.00% |
| | Dogs Aggression - Current | 9 | | | 3 | 6 | 66.67% |
| | Dogs Aggression - Historic | 9 | | 1 | | 8 | 100.00% |
| | Dogs Barking Nuisance | 29 | | 5 | 1 | 23 | 95.83% |
| | Livestock Trespassing - Current | 8 | | | 2 | 6 | 75.00% |
| | Livestock Trespassing - Historic | 3 | | | | 3 | 100.00% |
| Building Department CRMs | | | | | | | |
| Department CRIVIS | Summary | 3 | | | 1 | 2 | 66.67% |
| | PRO General Enquiry | 3 | | | 1 | 2 | 66.67% |
| Building Inspection Service | | | | | | | |
| Requests | Summary | 7 | | | 4 | 3 | 42.86% |
| | Building Inspection Service Requests | 7 | | | 4 | 3 | 42.86% |
| Compliance Service Requests | Cummoru | 40 | 4= | _ | _ | | 05.000/ |
| | Summary Compliance Animal Bylaw | 48 | 17 | 7 | 1 | 23 | 95.83% |
| | Compliance - Animal Bylaw Compliance - Environmental | 5 | 1 | 2 | | 2 | 100.00% |
| | Spill | 1 | | 1 | | | 0.00% |
| | Compliance - Unauthorised Activity | 32 | 13 | 4 | | 15 | 100.00% |
| | Freedom Camping incidents/complaints/queries | 1 | | | 1 | | 0.00% |

| | Illegal parking | 7 34 | 2 | | | 5 | 100.00% |
|---------------------------------|----------------------------------------------------------|------|---|----|------|-----|-----------------------------------------------------------------------------------------------------------------------|
| | Non-animal bylaws | 2 | 1 | | | 1 | 100.00% |
| Consent Enquiries | · | | ' | | | ' | 100.00 /8 |
| Consent Enquires | Summary | 255 | | 13 | 30 | 212 | 87 60% |
| | Land Hazard Notifications | 1 | | 10 | - 00 | 1 | |
| | Planning Process | 5 | | | | 5 | |
| | Property Information Request | 90 | | 7 | 15 | 68 | 81.93% |
| | Rural Rapid Number assignment & purchase of plates | 2 | | | 1 | 1 | 50.00% |
| | Zoning and District Plan Enquiries | 157 | | 6 | 14 | 137 | 90.73% |
| Environmental Health Service | | | | | | | |
| Requests | Summary | 64 | | 1 | 3 | 60 | 95.24% |
| | Environmental Health Complaint | 8 | | 1 | 2 | 5 | 71.43% |
| | Noise Complaint - Environmental Health | 2 | | | | 2 | 100.00% |
| | Noise complaints straight to contractor | 54 | | | 1 | 53 | 98.15% |
| Finance | | | | | | | |
| | Summary | 105 | | 2 | 2 | 101 | 98.06% |
| | Credit Control Query | 76 | | 1 | 2 | 73 | 97.33% |
| | Rates query | 29 | | 1 | | 28 | 100.00% |
| Parks Reserves and Facilities | _ | | | | | | |
| | Summary | 32 | 1 | 7 | 1 | 23 | 95.83% |
| | Parks & Reserves - Boat Ramp and Jetty issues | 1 | | | | 1 | 100.00% |
| | Parks & Reserves - Buildings | 8 | | | | 8 | 100.00% |
| | Parks & Reserves - Cemetery Complaints (not mowing | 1 | | 1 | | | 100.00% 100.00% 81.93% 50.00% 90.73% 95.24% 71.43% 100.00% 98.15% 98.06% 97.33% 100.00% 100.00% 0.00% 100.00% 100.00% |
| | Parks & Reserves - Graffiti | 1 | | | 1 | | 0.00% |
| | Parks & Reserves - Reserve Issues | 19 | | 6 | | 13 | 100.00% |
| | Parks & Reserves - Urgent Public Toilet Issues | 1 | 1 | | | | 0.00% |
| | Parks & Reserves-Council owned buildings on reserv | 1 | | | | 1 | 100.00% |
| Refuse and Recycling Service | | | | | | | |
| Requests | Summary | 158 | 3 | 12 | 13 | 130 | |
| | New collections | 4 | | | 1 | 3 | |
| | Recycling Not Collected | 41 | 4 | 4 | 3 | 34 | |
| | Refuse - Non-Collection | 59 | 1 | 2 | 3 | 53 | 94.64% |
| | Refuse & Recycling Contractor Complaints | 7 | 1 | | 1 | 5 | 83.33% |
| | Refuse & Recycling Enquiries | 9 | 1 | | 2 | 6 | 75.00% |

| | | 35 | | | | | |
|-----------------------------|----------------------------------------------------|-----|---|----|----|-----|---------|
| | Rubbish bag sticker/tag orders - internal use only | 6 | | | 3 | 3 | 50.00% |
| | Tuakau Wheelie Bins | 32 | | 6 | | 26 | 100.00% |
| Roading CRMs | | | | | | | |
| | Summary | 82 | | 9 | 10 | 63 | 86.30% |
| | Boundary fences on roads - permanent & temporary | 1 | | 1 | | | 0.00% |
| | Footpath Maintenance - Non_Urgent | 2 | | 1 | | 1 | 100.00% |
| | New Vehicle Entrance Request | 23 | | 1 | | 22 | 100.00% |
| | Request 4 new street light path sign etc | 4 | | 2 | | 2 | 100.00% |
| | Road Culvert Maintenance | 6 | | | | 6 | 100.00% |
| | Road Marking Sign & Barrier Maint Marker Posts | 2 | | 1 | 1 | | 0.00% |
| | Road Safety Issue Enquiries | 5 | | | 2 | 3 | 60.00% |
| | Roading Work Assessment Required - OnSite 5WD | 9 | | 1 | 1 | 7 | 87.50% |
| | Routine Roading Work Direct to Contractor 5WD Comp | 5 | | | | 5 | 100.00% |
| | Street Light Maintenance | 8 | | 1 | 3 | 4 | 57.14% |
| | Urgent Roading Work 4Hr Response | 9 | | | 1 | 8 | 88.89% |
| | Vegetation Maintenance | 8 | | 1 | 2 | 5 | 71.43% |
| Rubbish Service Requests | | | | | | | |
| Requests | Summary | 21 | 2 | | 7 | 12 | 63.16% |
| | Abandoned Vehicle | 2 | | | 2 | | 0.00% |
| | Illegal Rubbish Dumping | 19 | 2 | | 5 | 12 | 70.59% |
| Strategic Property Unit | | | | | | | |
| | Summary | 3 | | | | 3 | 100.00% |
| | Council owned land CRMs | 1 | | | | 1 | 100.00% |
| | Paper Roads Enquiries CRM | 2 | | | | 2 | 100.00% |
| Waters | _ | | | | | | |
| | Summary | 246 | | 14 | 21 | 211 | 90.95% |
| | 3 Waters Enquiry | 9 | | 1 | 4 | 4 | 50.00% |
| | Drinking water billing | 24 | | 1 | | 23 | 100.00% |
| | Drinking Water Final Meter Read | 100 | | 10 | 1 | 89 | 98.89% |
| | Drinking Water Major Leak | 10 | | | 3 | 7 | 70.00% |
| | Drinking Water minor leak | 30 | | 1 | 6 | 23 | 79.31% |
| | Drinking Water quality | 4 | | | | 4 | 100.00% |
| | Drinking Water Quantity/Pressure | 1 | | | | 1 | 100.00% |
| | Fix Water Toby | 28 | | | | 28 | 100.00% |
| | No Drinking Water | 5 | | 1 | | 4 | 100.00% |
| | Wastewater Overflow or Blocked Pipe | 3 | | | | 3 | 100.00% |
| | Wastewater Pump Alarm | 27 | | | 7 | 20 | 74.07% |

| Total | | 1217 | 27 | 77 | 131 | 982 | 88.23% |
|-------|------------------------------------------------|------|----|----|-----|-----|---------|
| | Waters - Drinking water new connection request | 5 | | | | 5 | 100.00% |
| | | 36 | | | | | |