
Open Meeting

To	Raglan Community Board
From	Tony Whittaker General Manager Strategy & Support
Date	19 April 2017
Prepared by	Shannon Kelly Youth Engagement Advisor
Chief Executive Approved	Y
Reference #	GOV0507 / 1711521
Report Title	Youth Engagement Update

1. EXECUTIVE SUMMARY

The purpose of this report is to provide the Raglan Community Board with an update from Council's Youth Engagement Advisor.

2. RECOMMENDATION

THAT the report from the **General Manager Strategy & Support** be received.

3. YOUTH ENGAGEMENT UPDATE

Planning for youth engagement in Raglan has been progressing well. Council's Youth Engagement Advisor, Shannon Kelly, has met with Councillor Lisa Thomson and Raglan Community Board Chairman, Bob McLeod, to discuss the best way forward in establishing a Youth Action Group in Raglan.

Shannon and Councillor Thomson met with senior students of the Raglan Area School on 05 April to:

- a) promote the establishment of the group;
- b) promote the Govern Up programme; and
- c) to distribute registration forms.

However, we have received no registration forms from this meeting. While there is no uptake at the present time, we ask for the Community Board and community members to promote this opportunity with the young people they know, to ensure that this funding is used effectively.

The \$1,000 budget will be available for young people in Raglan to utilise up to 30 June 2017.

The criteria for this funding is:

- The projects must be designed/ created by a group of young people from Raglan;
- The project must have a community/youth wide benefit or be accessible for youth from the public or community to participate in; and
- The \$1,000 must be spent by 30 June 2017.

Councillor Thomson has agreed to support the youth group with their planning and be the liaison person for this project.

4. ATTACHMENTS

NIL

Open Meeting

To	Raglan Community Board
From	Tony Whittaker General Manager Strategy & Support
Date	8 May 2017
Prepared by	Sharlene Jenkins PA to General Manager Strategy & Support
Chief Executive Approved	Y
DWS Document Set #	GOV0507
Report Title	Raglan Works & Issues Report: Status of Items May 2017

1. EXECUTIVE SUMMARY

To update the Board on issues arising from the previous meeting.

2. RECOMMENDATION

THAT the report from the General Manager Strategy & Support be received.

3. ATTACHMENTS

1. Raglan Works & Issues Report: Status of Items May 2017
2. Raglan – Waters Performance Dashboard Report **December 2016 – January 2017**
3. District Wide – Waters Performance Dashboard Report **December 2016 – January 2017**

RAGLAN COMMUNITY BOARD WORKS & ISSUES REGISTER – 2017

Issue	Area	Action	Comments
T-Bar Swing in Playgrounds	Service Delivery	T-Bar swing still in place which needs to be removed.	OCTOBER: T bar swings have been removed from Scout Hall on Cliff Street. All T bar swings will be replaced by late January 2017.
	Service Delivery	Can the replacement be available for the children over the Summer i.e. before Christmas?	NOVEMBER: No availability of swings due to national recall.
	Service Delivery	Any update?	Swings throughout the District have been replaced.
Rubbish over spilling and disbursing around the Kopua Domain, especially during busy periods i.e. summer and long weekends	Service Delivery	Rubbish bins are too small to cope with demand busy periods. Preference is for rubbish to be collected at the end of the day (currently too early). Please advise collection times in Xtreme Waste contract.	Council staff have identified several design issues with current bins and have developed a new bin which will be trialled. New style bins will be phased into service as renewals occur.
Kopua Camp edge of pathways and banks	Service Delivery	Need a solution to eroding banks where public are sliding down the banks and causing damage. Limestone rockwork has worked in other locations.	Planting banks in areas of erosion will occur over the winter planting season.
Water Performance Dashboard Reports	Service Delivery	General Manager Service Delivery has agreed to include a comments box on the Water Performance dashboard reports that provides commentary around trends etc.	This has been included in the dashboard report.
Year to Date Service Request Report	Strategy & Support	Bullet point commentary box to be provided for any issues that stand out in the data.	MAY:
Road Name List	Cr Thomson and Mrs Kereopa	Cr Thomson and Mrs Kereopa to provide some road names to the Chairperson for forwarding to Council prior to the end of the month.	MAY:

Issue	Area	Action	Comments
Raglan Coastal Reserves Advisory Meeting Minutes – 13 February 2017	Service Delivery	Staff to provide a copy of the Terms of Reference to the Reserves Committee members.	Copy of Terms of Reference is attached for information.
Publicity for Meetings	Board Members	More publicity for meetings by members required i.e. Facebook.	MAY:

Waters Performance Dashboard Report

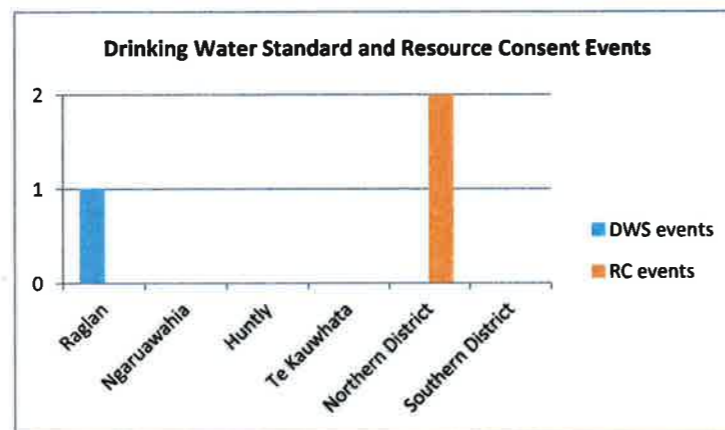
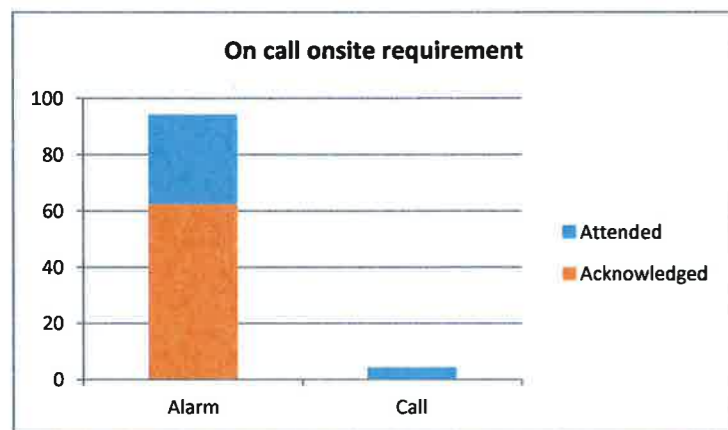
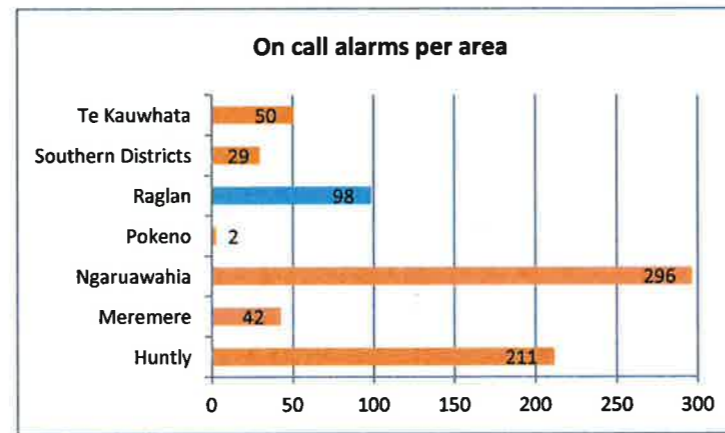
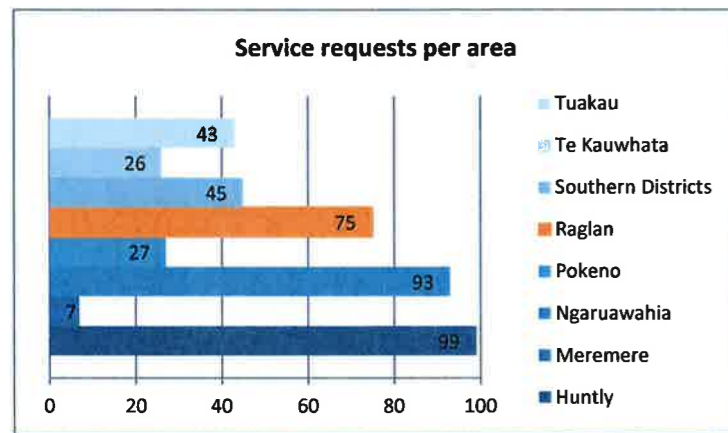
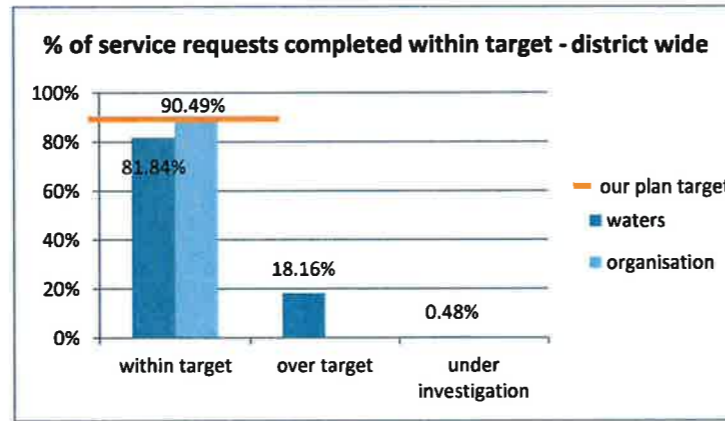
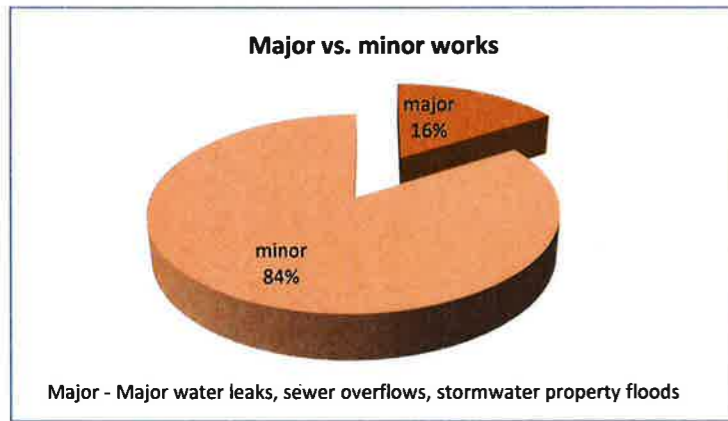
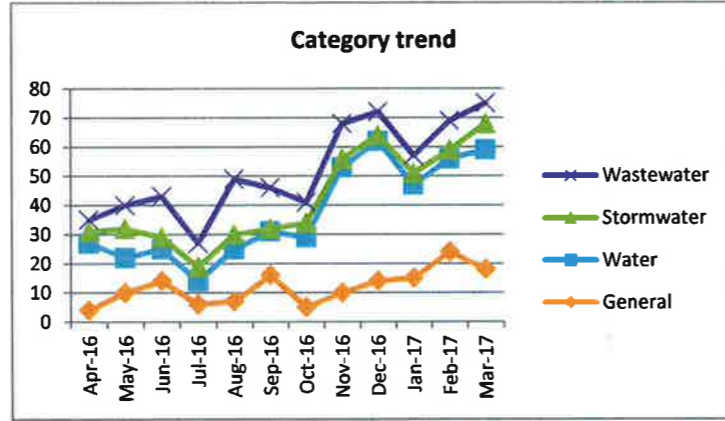
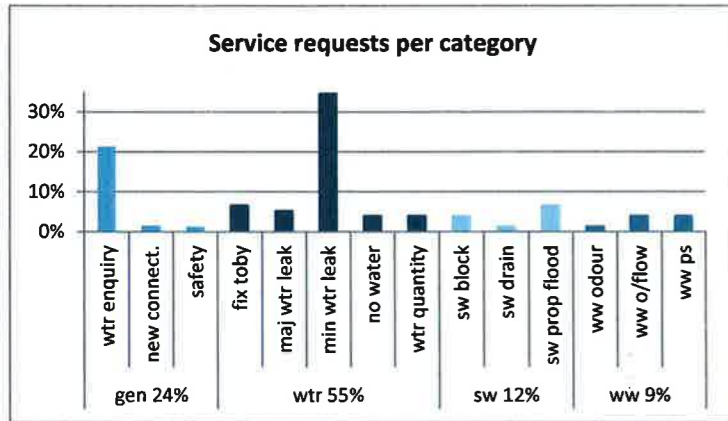
Programme: Waters – Raglan

Manager: Martin Mould

Date: February – March 17

Version: Final

Service Requests Breakdown



Mandatory Performance Measures – district wide

Measure	Measure	February (16 th -)	March	
		Value	Value	
Water	The number of complaints received by WDC about drinking water clarity, taste, odour, pressure, flow, continuity of supply	< 17 per 1000 connections	0.84 per 1000 connections (12 complaints)	2.16 per 1000 connections (31 complaints)
	Fault Response Times for Urgent call outs	60 minutes median	36.33 minutes	25.5 minutes
	Fault Completion Times for Urgent call outs	240 minutes median	133.33 minutes	92.5 minutes
	Fault Response Times for Non-Urgent call outs	1 day median	2.57 days	1.52 days
Wastewater	Fault Completion Times for Non-Urgent call outs	5 day median	2.95 days	1.52 days
	The number of dry weather sewerage overflows from WDC wastewater system	< 5 per 1000 connections	0.00 per 1000 connections (0 complaint)	0.27 per 1000 connections (3 complaints)
	The total number of complaints received by WDC about the waste water system	< 25 per 1000 connections	0.00 per 1000 connections (0 complaint)	1.35 per 1000 connections (15 complaints)
	Fault Response Times for Sewerage Overflows	60 minutes median	N/A	64.43 minutes
Stormwater	Fault Completion Times for Sewerage Overflows	240 minutes median	N/A	127.14 minutes
	The number of flooding events (affecting habitable floors)	<0.3 per 1000 connections	0	0
	The number of complaints received by WDC about the stormwater system	<4 per 1000 connections	0.07 per 1000 connections (1 complaint)	1.49 per 1000 connections (20 complaints)
	Median Fault Response Times to attend a flooding event	8 hours	NA	NA

Number of Service Requests

	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	YTD
Wtr enquiry	2	8	8	4	4	15	2	7	11	11	19	16	107
New connect.	1	1	5	2	2		3	3	2	3	4	1	27
Safety	1	1	1		1	1			1	1	1	1	9
Toby repair	3	1	1	1	2	2	4	8	6	8	5	5	46
Major wtr leak	3				4		3	3	4	5	4	4	30
Minor wtr leak	47	7	8	5	8	9	14	27	32	14	19	26	183
No water	3	3	2		2	2	3	4	4	3	2	3	31
Wtr quality				1	1			1	2			3	8
Wtr quantity		1		1	1	2				2	2		9
SW block	1	3	3	3	2	1	1	2	1	4	3	3	27
SW drain	2	2		1	1			1				1	8
SW property flood	1	5	1	1	2		4		1			5	20
WW odour			2	1			2	2	1			1	9
WW overflow			2		3	2		4	2		10	3	26
WW p/station	4	8	10	7	16	12	5	6	5	6		3	82

Comments

- Category trend – increasing trend line for wastewater related activities as we come into the rainy months
- Fault response times for non-urgent call outs – breached performance measure due to contractor related issues with levels of service requirements
- Service request completion rates – dropped due to increased load of requests relating to weather events across the district
- On call alarms per area – increased to almost twice as many as usual district wide due to rain events in February and cyclone events in March
- Drinking Water Standards – one event attributed to Raglan’s water treatment UV process
- Resource Consents – Meremere discharge outside of consented period due to high pond levels as a result of weather events

DWS Event – compliance measure transgression requiring the Drinking Water Assessor to be notified, transgression is not the same as non-compliant

RC Event – breach of resource consent condition that requires WRC to be notified, this is not necessarily a measure of overall compliance for the year and excludes WWTP laboratory results outside of consent conditions