

Agenda for an extraordinary meeting of the Waikato District Council will be held to hear and consider submissions on the 2017/2018 Draft Annual Plan and 2017/2018 Proposed Fees and Charges. The Draft Annual Plan Hearing commences on **WEDNESDAY 31 MAY 2017** at **9.00am** at the District Office, 15 Galileo Street, Ngaruawahia, and continues on Thursday 1 June 2017 at 9.00am and Friday 2 June 2017 at 9.00am if required,

Information and recommendations are included in the reports to assist the Board in the decision making process and may not constitute Council's decision or policy until considered by the Board.

- 1. APOLOGIES AND LEAVE OF ABSENCE**
- 2. CONFIRMATION OF STATUS OF AGENDA**
- 3. DISCLOSURES OF INTEREST**
- 4. HEARING SCHEDULE** 2
To be tabled daily
- 5. SUBMISSIONS TO THE FEES AND CHARGES 2017/2018** 3
- 6. SUBMISSIONS TO THE ANNUAL PLAN 2017/2018** 43

GJ Ion
CHIEF EXECUTIVE
Agenda2017\CCL\170531CCL Extra AP Hearings OP.dot

Fees and Charges Hearing 31st May

Name	Phone	Time	confirmed	email
Peter Buckley	027 4232681	9:10	Yes	
Glenn McLennan (Whatawhata Rate payers association)	027 4957278	9:20	Yes	
Bruce Rosemergy	07 8474168	9:30	Yes	
Hayden Slack	021 02390604	9:40	Yes	
Tim Dare No Confirmation	3737599	9:50		

Annual Plan Hearing 31st May

Name	Phone	Time	Confirmed	email
John Briggs	07 2603165	10:10	Yes	briggs04@gmail.com
Julie Halligan	021 2960302	10:20	Yes	bookbabe@orcon.net.nz
Nanaia Mahuta No Confirmation	021 538165	10:30		
BREAK	BREAK	BREAK	15mins & 5mins to settle in	
Kenneth Soanes	0274951105/ 8256553	10:50	Yes	soaneskm@xtra.co.nz
Raglan Sport Fishing Club-Sheryl &Ken	8258867	11:00	Yes	theharts.raglan@xtra.co.nz
Tuakau & Districts Development assn(Dee)	021 755300	11:10	Yes	dee@tuakauhotel.co.nz
John & Bev Deacon	8248211	11:20	Yes	post only
Lianne van den Bemd		11:30	Yes	lianne.vandenbemd@waidc.govt.nz
Raglan CB (Bob Mcleod)	07 8258041	11:40	Yes	tony.oosten@fonterra.com
Raglan residents & ratepayers	07 8258041	11:50	Yes	BobmacLeod@paradise.net.nz
RJ Macleod & GA Wilson	07 8258041	12:00	Yes	2louds@paradise.net.nz
LUNCH	LUNCH	LUNCH	30mins	
Susan Giessen-Prinz	027 4290480	12:40	Yes	lebensfreude@xtra.co.nz
James Whetu	021 1493565	12:50	Yes	james@whetugroup.co.nz
Ngaruawahia CB (James Whetu)	021 1493565	1:00	Yes	james@whetugroup.co.nz
David Whyte	027 5584448	1:10	Yes	david@zestos.co.nz
Elva Gouk	8246844	1:20	Yes	elva.gouk@xtra.co.nz
Ina Muru No Confirmation	8248464	1:30		inamuru08@gmail.com
Brenda Roberts No Confirmation	92336329	1:40		risrob87@gmail.com
Angeline Greensill	027 89461252	1:50	Yes	tainuihapu.environmental@gmail.com

Open Meeting

To	Waikato District Council
From	Gavin Ion Chief Executive
Date	11 May 2017
Prepared by	Melissa Russo Corporate Planner
Chief Executive Approved	Y
DWS Document Set #	1728843
Report Title	Submissions on the Proposed Fees and Charges 2017/2018

I. EXECUTIVE SUMMARY

On 29 March 2017 Council resolved to consider and approve the Proposed Fees and Charges 2017/18 for public notification and consultation, in accordance with section 83 of the Local Government Act 2002 (special consultative procedure) provisions.

The proposed Fees and Charges was notified for public consultation on 5 April 2017, with submissions closing on 15 May 2017. Public notices to this effect were placed in the Waikato Times, North Waikato News, Franklin County News and Raglan Chronicle. In addition to this, a letter was sent to all those landowners who have a pool registered on their property and those surveyors who we regularly deal with.

In total, 78 submissions have been received on the proposed Fees and Charges, with 6 submitters indicating that they wish to be heard.

The purpose of this meeting is to hear and consider submissions on the Proposed Waikato District Fees and Charges 2017/18.

The following documents are included as appendices to this report:

Appendix 1 - Summary of submissions to the Proposed Fees and Charges 2017/18

2. RECOMMENDATION

THAT the report of the Chief Executive – Submission on the proposed Fees and Charges 2017/18 be received;

AND THAT all submission made to the Proposed Fees and Charges be received;

AND FURTHER THAT pursuant to section 219 of the Building Act and sections 83 and 150 of the Local Government Act 2002, the Committee consider and, where requested, hear submissions on the notified Proposed Fees and Charges 2017/18.

AND FURTHER THAT subject to any amendments, the proposed Fees and Charges will be adopted following the hearing of submitters.

3. BACKGROUND

A change in legislation (Building (Pools) Amendment Act) has meant that all private swimming pools must be inspected every three years to ensure the barrier (fencing) meets code of compliance standards. Up until the change in legislation, Councils had no mandate to inspect pools without permission from the property owner. Very few property owners would allow us into their property to inspect their pool.

To encourage pool owners to allow us to inspect their pools, the first inspection was free and if any non-compliance issues were found and a subsequent inspection required, it would be charged at \$150.

3.1 PROPOSED FEES AND CHARGES

Key amendments to the Fees and Charges are to the swimming pool inspections as explained above, charging developers for all new road signs, and interim charging for wastewater, stormwater and refuse and recycling when a new house is built and receiving those services.

On 29 March 2017, the proposed Fees and Charges 2017/18 was publically notified in accordance with section 83 of the Local Government Act 2002, with submissions closing on 15 May 2017. During the submission period 78 submissions were received.

Council must consider each submission, and make a determination on each of the issues raised. Each submitter is entitled to be informed of the outcome of their submission, including the reasons for the decision.

All submissions to the proposed Fees and Charges 2017/18 have been acknowledged and each submitter will receive a written response following Council's adoption of the Fees and Charges 2017/18.

4. ANALYSIS OF OPTIONS

4.1 SUMMARY OF SUBMISSIONS RECEIVED

Appendix one of this report provides a list of submitters and the issues raised.

Swimming pool inspections

The majority of submissions to the proposed Fees and Charges covered the proposed fees for swimming pool inspections. Most submitters (70/78) were against the proposed fees on the grounds that the proposed fee should be free or that swimming pools should not need to be inspected after they received initial sign off when they were first installed.

Road signs

Of the 43 submitters who indicated their preference regarding the proposed new sign fee, 19 said 'no' and 24 said 'yes' they agreed with the proposal.

Interim stormwater, wastewater and refuse and recycling fees for new houses

Of the 44 submitters who indicated their preference regarding the proposed interim charging fee for new houses, 16 said 'no' and 28 said 'yes' they agreed with the proposal.

5. CONSIDERATION

5.1 FINANCIAL

It is estimated that the financial impact of adopting the proposed interim fees (stormwater, wastewater and refuse and recycling) will provide a revenue source of between \$5,043 and \$55,478. These estimates are based on new builds for the current financial year with the minimum being if part charges were for the May charge and the maximum based on the July charge.

For the swimming pool inspections to be charged at \$155 for the first inspection and \$80 for subsequent inspections, it is estimated that we will be able to recover the cost of approximately \$90,000 for the additional staff resource and associated admin costs.

5.2 LEGAL

Although not required by legislation, consultation on the Fees and Charges was undertaken as per Section 83 of the Local Government Act 2002 (special consultative procedure).

5.3 ASSESSMENT OF SIGNIFICANCE AND ENGAGEMENT POLICY AND OF EXTERNAL STAKEHOLDERS

The Fees and Charges triggers Council's Significance and Engagement Policy as the Special Consultative Procedure was required and undertaken.

Highest levels of engagement	Inform	Consult	Involve	Collaborate	Empower
	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<i>Tick the appropriate box/boxes and specify what it involves by providing a brief explanation of the tools which will be used to engage (refer to the project engagement plan if applicable).</i>	<p>Landowners who have a pool registered on their property were sent a letter seeking their feedback on the proposed fees and charges.</p> <p>Those surveyors who we regularly deal with were also contacted seeking their feedback on the proposed road signage fees.</p>				

State below which external stakeholders have been or will be engaged with:

Planned	In Progress	Complete	
			Internal
			Community Boards/Community Committees
			Waikato-Tainui/Local iwi

			Households
			Business
		✓	Other Please Specify

Comment (if any): pool owners and surveyors as above.

6. CONCLUSION

The proposed Fees and Charges has been notified for public consultation. 78 submissions were received and are summarised in this report. Council will decide the final Fees and Charges following consideration of all submissions.

7. ATTACHMENTS

The following documents are included as appendices to this report:

Appendix I - Summary of submissions to the Proposed Fees and Charges 2017/18

Appendix I: Summary of submissions to the Proposed Fees and Charges 2017/18

Submission #	What's your first name?	What's your surname?	Town	Swimming pool inspections	Road signs	Interim charges	Comments
1	Details confidential		Unknown	No	Yes	Yes	Who did your spell and sense checks for this survey? You really need to select someone who can read and write English. Question 9 is a load of rubbish!
2	Yvonne	Campbell	Ngaruawahia				

3	Wakerori	Rooney	Raglan	No	No	No	<p>Once again poorer families will be made to suffer increased cost of living while the rich will not be disadvantaged. Water should not be allocated Dependant upon if you can afford it or not... Water is not Councils to sell to the highest bidder.. Do you think a rich person will care if his swimming pool is using too much water. NO. He will just use more off his wealth to keep using as much water he desires.</p> <p>Do you think a single parent or a poor person who has a large family to provide for will care if they have to choose between paying the water bill, paying the electricity bill, paying the rent/mortgage, paying to put food on the table, or paying to take sick children to the doctor... Yes they would because to choose between food, roof, power and doctor is already a hard enough decision without throwing water into the mix. Councils know the percentage of child poverty is increasing in this country and yet you propose to charge families already in need for life sustaining Water... Life sustaining Water! Water is Life and to make it readily available to the rich and not to the poor is disgusting... Fight for the right of EVERY child in this country, NOT JUST THE RICH ONES.. Confiscated lands, Banned Language, Racism/injustice and now the fraudulent acquisition of money for Water...The percentage of fresh clean drinkable water upon this planet is miniscule. If you want to save our precious clean water start by cleaning our waterways, rivers and lakes.</p> <p>Ko au te wai Ko te wai ko au. Ka Pai.</p>
4	Details confidential		Pukekohe	No	No	No	Please could you consider cutting cost on beaurocracy

5	Details confidential	Pukekohe	No	No	No	Re Swimming pool charges. It is the responsibility of the Council to sign off pool inspections at the installation stage . Further inspections should not be needed. It is the responsibility of the homeowner to maintain the pool. I strongly disagree council inspectors are allowed access to the pools without the owners consent. If the council want to inspect pools after installation they should arrange a time with the homeowner and it should be free as you guys want the inspection. Should issues arise as a result , the homeowner should be charged a fee. We pay enough fees with our rates . Council cant even be bothered to follow up on issues relating to pool installations on neighbouring properties.
6	Details confidential	Hamilton	No	No	No	I think as ratepayers we pay enough for the service we receive from the Council. I didn't agree to paying extra for rubbish pick up when we already pay rates. No explanation was given as to why the council went ahead and I am not happy with the lack of information that comes via yourselves. Our rates are heavy and should be used for services which you are trying to push through as extras. You have already inspect my swimming pool - it covers legislation why should you have to now charge me extra money for something that complies. Money gathering?

7	Tim	Dare	Tuakau	No	Yes	Yes	<p>I think the proposal to charge \$155 for the first inspection of a swimming pool is a mistake. The charge seems to have been bought about solely because the Council reads the Building (Pools) Amendment Act 2016 as allowing the Council to inspect pools without permission from owners. I am not entirely sure that is an accurate reading of the Act, but, even if it is, using the introduction of a power to compel inspection seems an inappropriate ground to introduce a significant new fee. It looks like the fee is being introduced because it can be; and that makes it look as though a piece of legislation designed to improve pool safety is being used as an opportunity to generate revenue. There is likely to be some resentment over the removal of a requirement for consent in any event, and the new charge will merely exacerbate that resentment.</p> <p>I suggest that the council continue with its current policy of a free first inspection, but increase the fee for follow up inspections.</p> <p>Under this approach, pools which are compliant on the first inspection will not generate income for the council, but - for new pools at least - council has the opportunity to build first inspection into the permit fees for such pools. And pools which are not compliant at the first inspection will generate revenue to cover inspection costs at the second and any subsequent inspections.</p> <p>Such a policy would appear aimed at pool safety rather than at opportunist revenue gathering on the basis of legislation aimed at pool safety.</p>
8	Details confidential		Huntly	No	No	No	
9	Mike	Sentch	Hamilton	Yes	Yes	Yes	

10	dennis	wells	Hamilton	No	No	Yes	<p>I believe that the proposed swimming pool inspection fee is just another way of robbing the ratepayers. When a consent is applied for before you are allowed to install a pool I believe that the fee should be part of the consent process.</p> <p>As my pool has already been signed off I would not expect to be stung with any further charges but knowing the councils habit of ignoring its ratepayers any thing could happen.</p>
11	Details confidential		Tuakau	No	No	No	<p>I believe that swimming pool inspection, without notifying owners, should be at no charge. If you are going charge for the first inspections, then more should be done to allow owners to fix the issue without a second inspection. Or, alternatively, the follow up inspection should be free.</p>
12	Details confidential		Ngaruawahia	No	No	No	<p>we disagree with the swimming pool charges and the fact that you are wanting to enter my property without my knowledge/permission, that is an invasion of my privacy. I have no problem you entering my property with my knowledge but NOT without my permission.</p> <p>As for the charges that is ridiculous we already pay with our rates and water rates.</p>
13	Details confidential		Hamilton	Yes	Yes	Yes	

14	Details confidential		Huntly	No	No	Yes	I don't believe I should pay extra for an inspection of my pool fence as it has already been inspected by council and nothing has changed since then. Also what about all the blow up type pools around the district that council don't know about and will not have to pay for the privilege of owning a pool, and getting it inspected. As a responsible home owner I look after my pool fence, and understand the need to have it in good condition, for the safety of younger people that may come onto the property. I think that a major increase in my rates with water billing, wastewater rates rise, rubbish charges, the list can go on, is more than enough, let alone forking out extra for an inspection, that is not required on my property. I think this is just another revenue gathering exercise by council on a already stretched budget. I do not want council to be able to turn up for an inspection without my knowledge and if so I would like to be informed, as to when, so that I can attend the inspection as well.
15	Penny	Pickford	Tamahere	No	Yes	No	You are welcome to inspect our pool, but as it complied when it was installed and we are meticulous about the condition and safety aspects there is a snowballs chance in hell of our paying for further inspections.

16	Details confidential		Tamahere	No	No	No	About the swimming pool: I think when we build it it is signed off (which is enough) People need to be responsible of their own property. We are ending up in a over regulated world in which the government/council is interfering and making decisions for families. People should learn to be responsible in making the right decisions unfortunately there will always be a few who can't and therefor have an awful experience which will be part of life. All these regulations are adding costs to the already high rates. A sticker on the garbage an audit on the pool next an audit on your house, on current fire alarms etc. You can add more and more. The government/council should educate people on self responsibility. Trails and tracks have a steep wall to fall down but people should watch their own kids at all times. Make their own decisions, like life jackets too. As I am a sailor I have visited some yacht harbours in NZ where there is a steep wall without any protection where kids can just fall down. Focus on those things and leave private properties alone. Only when they are getting build they need to be signed off.
17	Ken	Williamson	Hamilton	No	Yes	Yes	
18	Details confidential		Tamahere	No	Yes	Yes	Hi,I feel that you should contact the landowner and arrange a Inspection of their Pool.To go on their property unauthorised and then charge them seems totally unfair and just a money making scheme.ie legalised theft. A single fee should be charged for inspection -and include one follow up to check any changes/repairs required for compliance.
19	Details confidential		Matangi	Yes	Yes	Yes	The swimming pool charges seem reasonable. The signage for developers seems too low, given the amount of development now underway and the profits to be made from sale of the development properties
20	Details confidential		Tamahere	No	Yes	Yes	
21	Details confidential			No	Yes	No	

22							
23	Details confidential		Hamilton	No	Yes	Yes	I would change my answer to yes re pool fees if this is for new pools only. If you are inspecting annually these charges would be unacceptable as once compliance is met its met & no further fees should be collected unless breeches arise. The proposal does not state when fees are charged & needs clarification.
24	Details confidential		Newstead	No	Yes	Yes	As far as swimming pool inspections go - suggest first inspection is free (to encourage inspections of existing pools) and subsequent inspections (if any, if required) would be \$80 etc. if you load up the first inspection, people wont get an inspection. better to be free to start with, get buy-in, then charge for subsequent trips, if required. in this way people with compliant swimming pools (the majority) are fine and you are only charging the problem clients (who should be charged). not fair to charge compliant people are obeying by the rules etc.
25	Amanda	Rutherford	Pokeno	No	No	Yes	The idea of charging for swimming pool inspections is nothing short of revenue gathering. The fact that no permission is required to do an inspection would then mean that council can simply visit as many pool owner properties as possible to gather funds and the owners have to fit the bill. Utter nonsense! There is nothing wrong with the current operations where first inspection is free and a charge if there needs to be a return visit. We already pay exorbitant amounts for rates and services which are not worth what we actually get from council.

26	Ken & Judy	Chandler	Hamilton	No			<p>We object strongly to the proposed charges.</p> <p>We also object to inspectors coming onto our property without prior notice. We have lived on this property for fifty eight years. We have had our pool for about forty five years and have never had any trouble. on 21 and 25 Newell Rd we currently pay \$5244 in rates each year. During our time here we have never late-paid a cent.</p> <p>While we have lived here Newell Road has been sealed and also water and gas have been installed,(for which we paid.) That is about all we can think of that has been done with a direct benefit to us during this period. It would be nice to think that the odd, for us unnecessary, pool inspection could be thrown in as a bit of service we get for our \$5244 per annum.</p> <p>Incidentally, if we emptied our pool which would in fact make it more dangerous, would we still be subject to paid pool inspections?</p> <p>This is ridiculous.</p>
27	Mike	Ravlich	Tuakau	No	Yes	Yes	<p>Re the swimming pool inspections increases: The explanation given for the change is unreasonable, unfair & not logical. If the 1st inspection was free, a change in access rules shouldn't change this premise, it just makes it easier to get access (less hassle=less cost).....it should still be free. Subsequent visits Charges, is reasonable because there would be issues which needs reinspection, which should be borne by the pool owner. Also, if the pool is not used & empty, this should not require a visit or a charge.</p>
28	Details confidential		Huntly	No	No	Yes	
29	Details confidential		Huntly	No	No	Yes	<p>You are not very specific in your proposal of charging \$155 for the first inspection. Is this a one-off fee, two yearly fee or a yearly fee? If you were more specific I may agree with your charge but as it stands I do not</p>

30	Details confidential		Huntly	No	No	Yes	The way that you have worded your increase in the swimming pool inspection fee is rather confusing. Council needs to clarify whether it is its intention to charge this \$155.00 fee yearly or otherwise.
31	Details confidential		Hamilton	No	Yes	Yes	The pool inspection cost should be part of the building inspection and permitting cost and any re-inspection charged through this system. Council do not check for compliance after original compliance is met and therefore no further costs should be incurred after that point placing onus on the owner to remain compliant.
32	Details confidential		Ngaruawahia	No	Yes	Yes	
33	Details confidential		Hamilton	No	Yes	No	
34	Details confidential		Hamilton	No	Yes	No	The change to the swimming pool first inspection fee from no fee to \$155 is excessive. Leave the first inspection fee at no charge and increase the re check fee if you want to raise more revenue from these inspections. Provide a comprehensive checklist of compliances online or with the advice to inspect and if these haven't been met by the time of inspection that is when pool owners should pay for not being up to standard. Responsible pool owners who meet all the regulations at the first inspection should not be financially penalised.
35	Trevor	Simpson	Te Kauwhata				Thank you for your letter regarding swimming pool charges. I'm sorry I don't do the internet thing so I won't be able to read the review of the charges. I would however like to understand the definitions the council has for swimming pools. Our pool is a swimming pool and I'm not worried about that. What concerns me is the great effort and expense Council go to for some pools yet I see very big Portable pools which seem to have no obvious compliance. If either one or all forget the lot as far as I'm concerned. Could you please let me know the Council rules on portable yet substantial swimming pools.

36	Harry	Rushworth	Huntly	No			<p>What is the point of you asking for my input, when you have already set out the mandate for the fees to be charge. I for one do not agree to the inspector coming onto my property without my permission. It's MINE not YOURS. By the way I have a guard dog on my property, guess wht her job is. This is Huntly, people are getting robbed every other day, or things go missing out of your garden overnight. Not at my place, thanks to my guard dog. What happened to the man and his castle as that gone out the window. You are welcome to come onto my property with my permission I have nothing to hide. I am not keen on your new rates \$155 for a 15min job \$620 per hour not a bad hourly rate.</p> <p>Retired person - my fortnightly rate is \$672 after tax.</p>
37	Details confidential		Te Kauwhata	No			<p>On the proposed Council Fees and Charges, I would like to see that all Fees and Charges for inspections of pools, underpasses and any other inspections that are done on a property on a regular basis be combine into one inspection so you only have one fee.</p> <p>I don't have problem with an inspection and charging for what you need to do under legislation. I have and inspection fee for the underpass that I have and another one for my swimming pool.</p> <p>I believe that the inspector should have the ability to do all these inspections all together with one inspection fee being charged. We need to aware that cost of compliance is going up and this is one cost that the Waikato District Council could keep costs down to the rates payers.</p>
38	Diane	Wynne-Jones	Pokeno	No	No	Yes	<p>Our swimming pool is indoors and locked unless in use. There is no need for anyone to inspect on a yearly basis. It is entirely unavailable to anyone except whomever is in the house. Any inspections are a waste of time and money</p>
39	Details confidential		Tamahere	No	Yes	Yes	<p>Fee for inspection of a private swimming pool is too high. \$50 for the first inspection and \$20 for addition.</p>

40	Details confidential		Unknown	No			The swimming pool inspection fees should be \$80 for the first inspection and \$155 for the second inspection so as to reward those making an effort to comply with the regulations.
41	Details confidential		Huntly	No	No	No	<p>Last inspection carried out on our Pool Fencing was on the 19th November 2008 this revealed that our Pool Fence complies with the Fencing of Swimming Pool Act 1987. The landscape and Fencing surrounding our Pool has not changed in any way to compromise the safety it continually provides, also the Latches are maintained periodically to a good working standard.</p> <p>The cost of our Fences were half the cost of the total Pool price \$13,000 therefore it is within our best interest to maintain the Fences purpose it was intended for.</p> <p>As far as we are concerned we have had the Pool and Fencing signed off, last inspection was 9 years ago, not 2 or 5yrs but 9 years and now you wish to charge to come on to our property, from WDC Buildings on Galileo Street 2-3 km's to the Waipa Bridge and a further 6.5 km's from Waipa Bridge to our property at 655 Hakarimata Road.. \$155 to sign off what already complies? therefore we disagree with the Proposed Fees and Charges 2017/18.</p>
42	AM & JP	Craig	Huntly	No			<p>Im not against user pays but the pool has a RESOURCE CONSENT WITH PERMANENT MATERIALS AND DECK AND A LOCK ON THE GATE. I think a check 5 yearly would be sufficient.(you dont recheck resource consents for other smaller jobs)</p> <p>Also I have my own SOAK HOLES in the back and frontlawns which should be a discount for the proposed grey water rate. Insurance is discounted because I have allowed the Fire-brigade to use it in an emergency</p>

43	Nigel	Meek	Out of District	No	Yes		<p>Road signs-ok-but make the posting of the road sign a condition of consent rather than just a policy.</p> <p>Deposit fees-Ok</p> <p>Land use soncents-Ok</p> <p>Charge out Rates-Ok</p> <p>District Plam charges-Ok</p> <p>Swimming pool inspection-initial inspection was free & should remain free, follow up inspection should b \$155.</p> <p>Water & Wastewater-Final reading of water meter-Option to read ones own meter at no cost should be available.</p>
44	Steve & Tracey	Moore	Hamilton	No			<p>We do not agree that the council should be allowed to charge for pool inspections. Pool compliance issues are addressed at code compliance stage and home owners should not be penalised on an ongoing basis.</p> <p>As a precedent there are no other household compliance issues that are checked on an annual basis – for example smoke alarms, staircases, safety glass which could all lead to health and safety issues.</p> <p>A fairer way of addressing this is to inspect pools and only apply a charge if there are non-compliance issues that require a re-inspection.</p> <p>We would therefore request a revision to the fee proposal.</p>

45	Marilynn & Carl	Jones	Tamahere	No			<p>We would like to make a submission on the proposed fee change for swimming pool inspections. We believe this is necessary for the safety of everyone especially children. However for those who comply we don't see the necessity for them to pay any fee.</p> <p>In 1993 our concrete pool was built and we had two inspections from the council the second one at the completion of the project. We passed the inspection but it was noted we had sliding doors opening up on to the pool area. With the birth of our first grandchild and extension of our deck we employed professionals in to erect a safety fence at a considerable cost as per photo below.</p> <p>Why should we have to pay to get inspected if there are no further inspections required?</p> <p>There are also a number of pools around the Waikato district that do not meet safety regulations, like para pools as there are no barriers around them. Is the council going to check up on these as well?</p> <p>We would like to see swimming pool owners penalised for not adhering to the standard safety requirements fined, and for those who comply not to pay any fees at all.</p>
46	Details confidential			No	Yes	Yes	<p>any changes in fees paid by ratepayers should be kept to a maximum of the rate of inflation of the same Year to date. Any additional increase should be identified as to which services, amenities have been added to justify such increase, and this increase should be time limited to the duration required to pay for this items additional cost. To minimise rate increases, pay rises for councillors (fees/remunerations, etc) should also be capped to whichever is the lower of either of the average rate of inflation or the average Non Executive/Senior Management payrate increase for the same Year to date.</p>

47	Details confidential			No			I do not agree with the proposed swimming pool inspection fee.I have a portable pool and is not up all year round. The pool should be the responsibility of the owner to make it compliant without having the council making an inspection and charging a yearly fee. As you know from your previous inspection the area I have the pool in has a permanant 6 foot high fence around it.
48	Chris	Burr		No	Yes	Yes	The shift from a free first inspection to a fee of \$155 seems excessive. For a compliant pool, I suggest that an inspection would only take a few minutes. This proposal comes on top of the recently introduced increased charges for rubbish collection. The inspections should still be done by appointment with the owner and the use of the new power of right of entry for inspectors, only used when absolutely necessary.
49	Des	O'Sullivan					
50	Maria Kelsey	Otaua School					We are a rural school and have an inspection done on our pool annually by Waikato District Council. We also have our pool inspected by Ministry of Education contractors annual as part of our Building Warrant of Fitness. We feel it would be very unfair if we had to pay a charge to you for your inspection. Many schools are having to shut their pools due to the cost of maintenance, ongoing testing, monitoring and health and safety issues. We would be grateful if you could consider the position of schools in your planning.

51	Alison	Mackrell		No			<p>I am commenting on the swimming pool charges. The wording is totally ambiguous. NOWHERE have I read how frequently the check-up inspections will be done (a phone call tells me 3 yearly). I do not understand if the \$155 charge is for the first compliance check after installation- and the \$80 is for subsequent visits to tick off issues from that compliance visit. So the next 3 yr visit will again be \$155.</p> <p>OR</p> <p>If the \$155 is for the first compliance check after installation- and the one in 3yrs time will be at \$80, as will the following. I would assume it was up to the WDC to instigate the 3yr checkup visits- not top priority on most home owners minds, when they were signed off at installation time. I would expect home owners be notified before an inspection- it is only courtesy. I would also expect the approval be sent to us personally for our own records. Regarding the price- I have no opinion- as I don't understand what was being implied by WDC.</p>
52	Details confidential			No	No	No	<p>A quick review of the proposed increase in Council staff charge out rates bear no relation to inflation. It appears the increases are arbitrary (see spreadsheet) I would also like to understand the basis of all proposed increases. There appears to be no valid basis for the proposed increases.</p>

53	Brydon	Tepania		No			<p>I'm writing in reference to the submission of - the proposed new pool charge/s of \$155 for the initial inspection plus \$80 for any subsequent follow-up etc.</p> <p>Given the above outlined I challenge this proposed proposal itself as the guidelines listed in this proposal I already meet - pool fully fenced with a lockable child safety gate which is fully pool compliant refer Building (Pools) Amendment Act 2016 repealed the Fencing of Swimming Pools Act 1987, key changes being:</p> <p>1) residential swimming pool barriers must be inspected every three years. Comments: Given the current quality steel pool fence/ gate installed (fully compliant) already around the pool, I do not see any value, other than a council revenue gathering exercise against pool owners, this proposal serves.</p> <p>2) safety covers will be able to be used as barriers for spa pools and hot tubs. Comments: As I do not have either of these mentioned on my property. What does this offer me in the first instance? I would have to say absolutely nothing.</p> <p>3) territorial authorities will have better tools to enforce pool barrier requirements, including notices to fix and infringement notices. Comments: As outlined already above, I meet all pool legislations refer Building (Pools) Amendment Act 2016 repealed the Fencing of Swimming Pools Act 1987.</p> <p>(This intended proposal, I believe, is more in referral to non-compliant pool owners. But as a pool owner who has a young child age 6 years, I challenge the Waikato District Council executors of this proposal to address non-compliant pool owners not pool owners in general. I would agree, if a first pool inspection was to have been found in breach, a fee of \$ 155 be charged and \$55 for any further inspection re checks, as a fairer option).</p>
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54	Paul	Richards		No	Yes	Yes	<p>The cost of the pool inspection seems high. Perhaps an initial inspection a slightly higher fee could be charged but for ongoing fees it shouldn't be high. I wouldn't see inspections being more than 1/2 an hour (or less). Based on what tradesmen charge a \$50-\$80 fee should be adequate. An inspector could plan 10 to 15 pool inspections in an area for a days run more or less. Possibly even more. I guess more information would be required to accurately give an idea on what I think a fee should be. Information like. How long would an inspection take? Would more staff need to employed or is there enough time for existing staff to carry out inspections during the normal course of the day? How many pools in the Waikato each year would require inspecting? Is there enough to justify a new full time position?</p>
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55	Details confidential		No	No	Yes	<p>Relating to PR-846-02. Pool ownership needs to be encouraged to reduce NZ appalling drowning stats. Education of young people around water and facilities for learning how to swim is important.</p> <p>Our pool has hosted our extended family and friends, Girl guide and Boy scout swim training exercises due to high cost of council run pools and our pool is listed for rural fire use in emergency.</p> <p>Our pool is in a rural area and the frequency of young people (under 4)is extremely low.</p> <p>Our pool is separately fenced and has no entertainment facilities as recommended by the bylaws at the time of installation</p> <p>On and industry standard risk rating of frequency, likely hood and severity of an accident we would rate at the bottom of the scale and any fee structure needs to recognize this. I am not interested in subsidising residential properties with much higher risk ratings. Encourage pool owners at planning stage to design safe pools and reflect this in the fee structures</p> <p>Our pool is a basic in ground para pool, purchased second hand (total install \$5000) and has running costs of approx \$150 year. Any inspection fees would dramatically increase the overall cost of this facility to the point of removal.</p> <p>Any re inspection needs to utilize owners ability to provide online photos etc to prove compliance and any fee structure that adds to the cost of running and maintaining a swimming facility needs to be kept to an absolute minimum. The ultimate aim is surely to reduce the drowning incidents in NZ. Increasing pool ownership and reducing the running costs of this is important. I support current first visit free with subsequent follow ups fees kept to a minimum</p> <p>PS. Pool visits for inspection need to be notified by council to the pool owner with date/time and permission granted for safe entry to pool. A Duty of care with regard to hazards (eg dogs) for inspectors needs to be covered for both parties</p>
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56	Paul	Dillon		No		Yes	Swimming pool inspections are paid for and carried out , prior to obtaining compliance for the installed pool, and it is the owners responsibility to maintain the compliance. Just like a motor vehicle W.O.F, the owner/ operator must ensure the vehicle is legal and safe whenever it goes on the road, and they don't get charged when the police wish to check up on them. If a pool owner does not maintain a compliant and safe pool, fine them, and enforce compliance, but do not charge responsible pool owners for telling them what they already know, that their pool is safe and meets the leagal requirements. I fail to see how the change in legislation allowing inspectors to inspect pools, justifies the proposed charges. Feel free to inspect our pool, but don't expect me to pay for something I've already paid for.
57	Details confidential			No	No		IF A SWIMMING POOL IS UP TO STANDARD THERE SHOULD BE NO CHARGE.IF NOT THEN BY ALL MEANS CHARGE THE OWNER.
58	Details confidential			No			In reply to pr-846-02 we feel that 155 for an inspection is rather excessive, we would be ok to pay 50 and we also would appreciate a notice for any inspection out of courtesy Our number is 45 not 75 masters rd too so please update our details Thankyou for the opportunity to submit our thoughts
59	Bruce	Rosemergy		No		No	Two of the three services are not available to us despite being rate payers. In our case we get no storm water or waste water reticulation. This will undoubtibly be the case for many rural rate payers within the WDC boundaries. Rural rate payers such as us will in effect be paying 12 x\$38 p/a (a total of \$456 per annum) without actually being recipients of 66% of the levied services. It would surely be more equable to levy a charge per month for each or any service actually provided.

60	Details confidential			No	Yes	Yes	Why should we have to pay for an inspection of a pool when the inspector can arrive unannounced. If the pool is deemed to be compliant then no cost should be incurred. If a second visit is then required a fee could be charged to cover cost.
61	Blair & Bev	Campbell		No			<p>We are against the first time inspection fee of \$150 as when Franklin District Council was split by Auckland Council and yourselves your Building Inspector, Peter S Caudwell inspected our para pool and made us make minor alterations to the fencing which was done and approved October 2013.</p> <p>We also think that some consideration/relief be given as we have an acre of protected native bush on our property which we are paying rates on that we cannot use but we maintain it ensuring it is weed free. Basically we are paying approx \$600 pa for your property. We are happy to do this but there must be a two way street.</p> <p>We are located in a invidious position as we do all our shopping in Waiuku/Pukekohe which are part of Auckland Council. We get very little benefit from you.</p>

62	Alex	Stephenson	No			<p>I am in receipt of your letter of 20th April advising of the proposed charges of \$155.00 for a first inspection and \$80.00 for any subsequent inspection.</p> <p>I fail to see the justification in this charge and in particular one so excessive. We have only recently moved to the Waikato however at our last two residences, Tauranga and Auckland, neither councils applied charges for inspections. Prior to an inspection they sent details of what their specific requirements were and then a suitable inspection time was mutually agreed. The reason I feel a fee is not justified is that our rates already reflect the additional value that the pool adds to our property and so we are already paying more than a property without a pool.</p> <p>I also consider that \$155 is a large amount and I would like to know how this figure was determined as an inspector could view 8 to 10 properties in a day which adds up to a return that appears far greater than the work involved.</p> <p>If it is determined that a fee has to be charged then I believe that it should not be for an initial inspection but only if the pool fails the inspection and then the lower fee may possibly be justified for the subsequent visit to recheck.</p> <p>I have always ensured my pool fully meets the legal requirements such as self-closing gates, correct fencing etc and therefore don't consider that I should be charged a fee for you to verify this. Also, any inspection is only good for the day it is done because any time after that, if for some reason it no longer adheres to the council requirements, then I am still fully liable should an accident occur. These requirements need to be met at all times and not just on inspection day.</p>
63	Details confidential		No		Yes	<p>In regards to the proposal to charge \$155 to inspect swimming pools and a charge for any subsequent inspections, I am writing to say that I strongly disagree.</p> <p>I. This is not fair on those who are responsible and have pools registered with the council as being pool owners. What about the 1000's of pool owners that buy pop up pools from places</p>

					<p>like the warehouse that are the same size as ours and may not comply with regulations, do you have all these people registered and will they be getting inspections and charged for this too.</p> <p>2. Do you not think that people have enough living expenses as it is? This in my opinion is a money making exercise and finding a different area to target. We are struggle enough with bills as it is, why find extra costs to charge people. It already costs enough in pool maintenance and power to own one.</p> <p>3. Pools are an excellent resource for our children to learn about water safety. It is a pool owner's responsibility to make sure the surrounding area is safe and educate those around them, have rules in place on their own property.</p> <p>4. Are you then going to start charging people whom have duck ponds, fish ponds, water troughs, paddling pools and puddles to inspect that they are safe on their property.</p> <p>5. There are a number of areas on peoples property that would have health and safety concerns just like a pool, it is up to individuals to watch their children especially around areas that are unsafe. Charging people is not going to change this, having a fence up to standard and gates with locks is not going to stop some people leaving gates open or stop a child dragging a chair over to a fence. I am all for inspections to reduce this risk but absolutely disagree with being charged for something that the council merely wants to check up on. Unfair cost.</p> <p>6. If a cost must be added for so called "administration costs" and "time" then I would suggest the first visit be free and if you do not comply then there is a penalty of the \$80 for next visit. Bearing in mind that the owner will probably have to spend money to rectify the issue already.</p>
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64	Denise	Collins		No			<p>CONSENT APPLICATION CHARGES ALONG WITH ONGOING RATES CHARGES ALREADY COVER THESE COSTS! THE COUNCIL MUST RESPECT RATEPAYERS PRIVACY. IF COUNCIL REQUIRE TO GO ONTO A PRIVATE PROPERTY THEY MUST ACQUIRE PRIOR PERMISSION FROM THE PROPERTY OWNER. THIS IS CLEARLY A PRIVACY ISSUE THAT MUST BE RESPECTED.</p> <p>We object to an inspection fee as this must surely be covered by permit application charges. It should become the owners responsibility to ensure that all swimming pool regulations are constantly complied with after initial inspection and sign off by council on completion of construction. Unless the Waikato District Council and its staff are going to take full responsibility for constant compliance and further on going issues, it does not need to constantly inspect pools and property. It is with interest that we read that you previously had "no mandate to enter a property without owners permission" as we had a Waikato District Council Staff representative visit our property to conduct an inspection when we had our pool built in 2003/04. This was a very impersonal surprise as my wife and daughter were swimming and sunbathing at the time. We objected to this impromptu visit at the time and were told that Waikato District Council staff can visit at anytime. We installed a swimming pool to allow our children privacy and isolation whilst swimming and do not give permission nor consent for any Waikato District Council personal to arrive for any reason without prior notice and approval. Surely our privacy and personal beliefs must be respected by the Waikato District Council. Please acknowledge receipt of this submission.</p>
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65	Robin	Ranga		No		<p>It has been 3 – 4 years since a representative from the Waikato District Council checked that our swimming pool was compliant related to the then regulations governing the safety of swimming pools.</p> <p>Our swimming pool is completely enclosed, by the house itself on one side and walls which at its lowest point is 1.7m high, except for a section where because of a deck it is only 0.75m high. However, on the pool side it is 1.7m high. Access to the pool is by way of a sliding doorway which has a bolt at the top which would make it difficult for any child to reach. There is also a second access from the deck at the front of the house. This entrance has a self-locking gate – again very difficult for a child to access.</p> <p>Despite this, the pool area was not considered child proof by the then inspector. We were still required to deal with what the then inspector considered inadequacies with regard to child proofing our pool.</p> <p>The first of these was the wall adjacent to the deck the height of the wall was increased to the required height.</p> <p>The second was the steps leading down from the self-locking gate. The gap between each step was an opening of 14cm. We were told that a child could crawl through that gap and gain access to the pool area – really! To get access to this gap in the stairs a child would need to locate the access to under the house (through some thick bushes) and then squeeze through a very narrow gap in the stairs. However we did comply and boarded up the gaps.</p> <p>The third were the branches of a tree outside the pool which overhung into the pool area. I kid you not but they were no greater in diameter of a vivid marker. Again access to this tree was through a large clump of bushes before any child could access the offending tree and its branches, none of which could support the weight of even a very small child. However, the offending branches were removed.</p> <p>There were others but we made the necessary alterations to</p>
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						<p>make the pool compliant with the then Waikato District Council regulations. Since that inspection we have continued to ensure that we have not deviated from those requirements.</p> <p>We have some issues arising out of your recent letter outlining The first is your fee of \$155:00 for the first inspection. This is an exorbitant sum and can only be described as a "revenue collecting" exercise by the Council. I would ask the Council to revert to its previous policy of the first inspection being free and any subsequent visit being \$80:00</p> <p>The second relates to the council no longer requiring "permission to inspect pools" Does this mean that an inspector from the council could arrive un-announced to inspect our pool. Or worse still inspect our pool when we are not at home. We feel that if an inspection is to take place, then the owners must be contacted and a time suited to both parties be arranged.</p> <p>The third matter relates to the inspector and how they interpret the regulations. The example I have given (the gap in the stair and the branches overhanging the pool) show how ludicrous some of the decisions an over-zealous inspector can make. What I fear is that a different inspector could find "something" that we need to remedy thus incurring a further cost of \$80:00.</p> <p>As I have stated earlier it is hard not to believe that this is a "money gathering exercise" by the Council. We have already had the initial inspection and subsequent inspection that confirmed compliance – please clarify if a further "First Inspection" under new criteria is proposed.</p> <p>Port Waikato is a small West Coast village where there is a public car park adjacent to the Tasman Sea. It is also on the</p>
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						<p>edge of the Waikato River where there is a council owned reserve – Maraetai Bay. Also at the beginning of Maunsell Road is a stream – I have seen children playing on the bridge hanging on the outside part of the rails. In each of these areas there are no safety measures such as fences etc. However, what the Council expect is nothing more that parents and caregivers exercise vigilance in ensuring the safety of their children.</p> <p>The Council expects more of us pool owners in the provision of safety particularly for children. In our case we have ensured that this is the case with regard to our pool and that nothing has changed since the last inspection. We strongly object to paying a further fee of \$155:00 for a swimming pool that is already compliant.</p>
66	Hina	Ranga		No		<p>It has been 3 – 4 years since a representative from the Waikato District Council checked that our swimming pool was compliant related to the then regulations governing the safety of swimming pools.</p> <p>Our swimming pool is completely enclosed, by the house itself on one side and walls which at its lowest point is 1.7m high, except for a section where because of a deck it is only 0.75m high. However, on the pool side it is 1.7m high. Access to the pool is by way of a sliding doorway which has a bolt at the top which would make it difficult for any child to reach. There is also a second access from the deck at the front of the house. This entrance has a self-locking gate – again very difficult for a child to access.</p> <p>Despite this, the pool area was not considered child proof by the then inspector. We were still required to deal with what the then inspector considered inadequacies with regard to child proofing our pool.</p> <p>The first of these was the wall adjacent to the deck the height of the wall was increased to the required height.</p> <p>The second was the steps leading down from the self-locking</p>

						<p>gate. The gap between each step was an opening of 14cm. We were told that a child could crawl through that gap and gain access to the pool area – really! To get access to this gap in the stairs a child would need to locate the access to under the house (through some thick bushes) and then squeeze through a very narrow gap in the stairs. However we did comply and boarded up the gaps.</p> <p>The third were the branches of a tree outside the pool which overhung into the pool area. I kid you not but they were no greater in diameter of a vivid marker. Again access to this tree was through a large clump of bushes before any child could access the offending tree and its branches, none of which could support the weight of even a very small child. However, the offending branches were removed.</p> <p>There were others but we made the necessary alterations to make the pool compliant with the then Waikato District Council regulations. Since that inspection we have continued to ensure that we have not deviated from those requirements.</p> <p>We have some issues arising out of your recent letter outlining the proposed changes.</p> <p>The first is your fee of \$155:00 for the first inspection. This is an exorbitant sum and can only be described as a “revenue collecting” exercise by the Council. I would ask the Council to revert to its previous policy of the first inspection being free and any subsequent visit being \$80:00</p> <p>The second relates to the council no longer requiring “permission to inspect pools” Does this mean that an inspector from the council could arrive un-announced to inspect our pool. Or worse still inspect our pool when we are not at home. We feel that if an inspection is to take place, then the owners must be contacted and a time suited to both parties be</p>
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						<p>arranged.</p> <p>The third matter relates to the inspector and how they interpret the regulations. The example I have given (the gap in the stair and the branches overhanging the pool) show how ludicrous some of the decisions an over-zealous inspector can make. What I fear is that a different inspector could find “something” that we need to remedy thus incurring a further cost of \$80:00.</p> <p>As I have stated earlier it is hard not to believe that this is a “money gathering exercise” by the Council. We have already had the initial inspection and subsequent inspection that confirmed compliance – please clarify if a further “First Inspection” under new criteria is proposed.</p> <p>Port Waikato is a small West Coast village where there is a public car park adjacent to the Tasman Sea. It is also on the edge of the Waikato River where there is a council owned reserve – Maraetai Bay. Also at the beginning of Maunsell Road is a stream – I have seen children playing on the bridge hanging on the outside part of the rails. In each of these areas there are no safety measures such as fences etc. However, what the Council expect is nothing more that parents and caregivers exercise vigilance in ensuring the safety of their children.</p> <p>The Council expects more of us pool owners in the provision of safety particularly for children. In our case we have ensured that this is the case with regard to our pool and that nothing has changed since the last inspection. We strongly object to paying a further fee of \$155:00 for a swimming pool that is already compliant.</p>
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67	Jenny	Hainsworth	No			<p>Next year my husband and I will be 65 years old and moving into retirement phase of our lives. We have spent a combined 82 years achieving the purchase of our property for retirement and are working towards minimising our costs so we can live on superannuation. As part of the baby boomers generation we belong to a large group of people who sit in this situation financially.</p> <p>I would ask the following reconsideration of your plan:</p> <ul style="list-style-type: none"> • The latest pool requirements are forwarded to the owners at least three months prior to the first visits beginning. • Initial inspection free • If work is required to correct something a fee of \$50, rather than \$80, on the next visit • If a third, or subsequent visit is required, because work is not completed from the initial inspection, then this charge ought to be the highest amount eg \$155. <p>These suggestions provide on-going education and encourage positive engagement with the public, while catering for a large portion of the population that is moving into a retirement phase and lowered budgets.</p>
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68	Matt	Roberts		No			<p>I believe to save the rate payer and the pool owner further costs, there are a couple of options. Firstly once the pool has been installed and the pool fence meets the standard from first inspection which would come from consent costs, future inspections options are instead of employing either a council employee/ or contractor to do the inspection work, is to get the pool owner to take photos which are time and date stamped, also a short video of the gate closing mechanism. The council should be able use google maps and have consents of where pools are located and then it would just be a matter of matching these up and filing away for the next WOF of pool fences. I think the council need to think out of the box about how this could be done, without increasing costs to pool owners or rate payers.</p> <p>I find that 3 yearly inspections is a bit ironic from the council. Where I live, no more than 50 meters from our pool are numerous water troughs over 50mm in depth, we have a swamp and water running through it. The neighbouring farm has a stream and in high rainfall this becomes swollen with water would be greater than 1m in depth. There are numerous lakes rivers and ponds in our region, that are not fenced, access to these areas are a higher risk and a bigger concern for water safety advocates than our pool which meets the pool fencing standard. I believe that the change to the bylaw is just a tick the box, nonsense compliance issue. Once the pool fence has been installed and initially inspected, then as suggested use the pool owner to verify the safety, this will mean no added costs. Thanks for considering this view point.</p>
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69	J	Callaghan	No			<p>I am 66 years old, a great grandmother; have had out pool for 30+ years. Our 8 children, (grown now) grandchildren (22) and great grandchildren have all swum in our pool each summer. We would be fools not to have our pool properly fenced and locked etc. The inspector checked it in the last 3 years and even said our fence did not have to be as high as it is. What specifically are you checking for?</p> <p>Our motor is covered (filter) etc our cleaning appliances are locked in a shed. What the ? are you wanting more revenue for now.</p> <p>I think our Council has gone completely nuts and always seeking revenue for something.</p> <p>I think if you are able to hook you're sinkers in on this particular criteria, put the revenue towards a youth centre for the teens in Huntly, do something for the youth instead of shoving in your own pockets.</p> <p>I've been travelling back to Taupo for the last 30 years and thank goodness the Council are so much better down there. They give and help out their youth a lot better then you do, I am sad to say.</p> <p>You charge for everything you can and make it so hard for people to live and enjoy life. Waters supposed to be free; soon you'll be charging \$1 a poo!</p> <p>Thank you for allowing me to write just a little of what I would like to put down on paper.</p>
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70	Rose	Takuirā-Mita	No			<p>Firstly I was unaware of recent changes to legislation that allows inspectors to inspect swimming pools without the owners permission. I strongly object to anyone coming on to my property without permission. If you would like to inspect our swimming pool we are more than happy to arrange a time that suits for you to do so, but please do not come on to our property uninvited. Perhaps you could strong arm your way onto someones property to inspect their pool after you have made several attempts to arrange a time to do so and it has been unsuccessful, but to do so as a general practice is to make the home owner feel like we've committed some sort of crime when in actual fact we have not.</p> <p>Secondly. You're proposed charge of \$155 for the first inspection is ridiculous. The pool was inspected and signed off by yourselves when it was first put in. We understand the need for pool owners to comply with regulations for health and safety reasons but do not see how this fee can be applied when you have already signed it off.</p> <p>Your letter does not give any indication as to the regulatory of the inspections (are they annual, bi-annual??), or of the fee for those inspections.</p>
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71	Matt	Roberts		No			<p>I wish to have my thoughts considered on the pool fencing bylaw amendment where there is now a requirement to have your pool fence inspected every 3 years.</p> <p>I believe to save the rate payer and the pool owner further costs, there are a couple of options. Firstly once the pool has been installed and the pool fence meets the standard from first inspection which would come from consent costs, future inspections options are instead of employing either a council employee/ or contractor to do the inspection work, is to get the pool owner to take photos which are time and date stamped, also a short video of the gate closing mechanism. The council should be able use google maps and have consents of where pools are located and then it would just be a matter of matching these up and filing away for the next WOF of pool fences. I think the council need to think out of the box about how this could be done, without increasing costs to pool owners or rate payers.</p> <p>I find that 3 yearly inspections is a bit ironic from the council. Where I live, no more than 50 meters from our pool are numerous water troughs over 50mm in depth, we have a swamp and water running through it. The neighbouring farm has a stream and in high rainfall this becomes swollen with water would be greater than 1m in depth. There are numerous lakes rivers and ponds in our region, that are not fenced, access to these areas are a higher risk and a bigger concern for water safety advocates than our pool which meets the pool fencing standard. I believe that the change to the bylaw is just a tick the box, nonsense compliance issue. Once the pool fence has been installed and initially inspected, then as suggested use the pool owner to verify the safety, this will mean no added costs.</p>
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72	Witten	Ian		No			<p>1. Your letter states that because you are now able to inspect our swimming pool without our permission, you are now going to charge for it. I don't understand the logic in this.</p> <p>2. I would like to know how often such inspections will take place, and whether we will receive advance notice.</p> <p>3. The proposed fee seems very high. Presumably you will do several neighbouring properties at once to reduce travel time. How many hours work does \$155 represent? Previous swimming pool inspections have taken place in 10 minutes or so.</p>
73	Details confidential			No			<p>Fees are too steep. We already pay enough in our rates to cover the cost of inspections.</p> <p>The rule for private swimming pools should also cover public water features.</p>
74	Dorothy	McIntyre		No			<p>When we changed to Waikato from Franklin we had a visit from one of your pool inspectors. he demanded lots of changes which we corrected out. the second visit was to check the changes were correct. The officer looked at the front of the house which was a road boundary and said "No window locks were needed because of the positioning of the windows". Having part spend \$700 on locks - demanded by first inspector - left me feeling quite angry.</p> <p>My submission is - please get your inspecting officers on the same page instead of making us pay when not needed.</p> <p>I cannot agree with your proposed fees for inspecting pools and you should not be able to enter property without the owners permission.</p>

75	John	Alder		No			<p>I wish to strongly oppose Councils proposal to put a fee on swimming pool inspections especially when it has already been inspected and signed off by Council. I have no problem with this being applied to new pool installations, but an inspection only take 10 minutes so how can Council justify \$155 for 10 minutes work. Come on Council get real!!</p> <p>I have had my pool for 30 years and is up to Councils standard. You are welcome to make an inspection but not at \$155!!</p>
76	B.C & E.R	Wisneski		No			<p>As our pool has been periodically checked by Council over the years and found to comply why should there be an initial fee? Fees seem exorbitantly high - more like a registration cost. Perhaps a 'selected pool owner' discount similar to dog registration could apply!</p> <p>The cost of permit for a new pool includes inspection fee so another initial fee should not be imposed.</p> <p>Not clarified that these inspections are every three years now.</p>
77	Details confidential			No	Yes	No	<p>The swimming pool charge is unfair due to so many "temporary" pools out there unnotified to council, also the reinspection is ridiculous once a house has a code of compliance do you reinspect it after three years? Adding cost into only people who follow process ie consented pools rather than "temporary" pools which work around these is in my opinion counter productive to the goals of safety around pools</p>
78	R & T	Moffitt		No			<p>Entering a property without the owners permission would be non-compliant with Health & Safety regulations</p>

Open Meeting

To	Waikato District Council
From	Tony Whittaker General Manager Strategy and Support
Date	11 May 2017
Prepared by	Shelley Monrad Corporate Planner
Chief Executive Approved	Y
DWS Document Set #	1727334
Report Title	Annual Plan 2017/18 and Associated Fees and Charges

I. EXECUTIVE SUMMARY

On 29 March 2017 Council resolved to consider and approve the Annual Plan Consultation Document 2017/18 for public notification and consultation, in accordance with section 83 of the Local Government Act 2002 (special consultative procedure) provisions.

The Consultation Document was notified for public consultation on 5 April 2017, with submissions closing on 15 May 2017.

In total, 463 submissions have been received to the Annual Plan 2017/18 Consultation Document, with 15 submitters indicating that they wish to be heard.

Commentary is provided in section 4 of this report in relation to submissions received on the Consultation Document.

Six additional items have come to our attention that will need to be addressed as part of the Annual Plan process, which Council needs to consider along with the public submissions for inclusion in the final Annual Plan (refer to Appendix I)

The purpose of this meeting is to hear and consider submissions to the Annual Plan Consultation Document 2017/18.

The following documents are included as appendices to this report:

- Appendix 1 - Impact of additional changes on the Annual Plan 2017/18
- Appendix 2 - A summary report of submissions to the Annual Plan 2017/18 Consultation Document (attached separately)
- Appendix 3 - Copies of Original Submissions for submitters 331 (Kenneth Soanes), 385 (Ngaaruawaahia Community Board) and 459 (Raglan sport Fishing Club). These have been attached separately due to their length.

2. RECOMMENDATION

THAT the report of the Chief Executive –Annual Plan 2017/18 and associated fees and charges be received;

AND THAT all submissions made to the Annual Plan 2017/18 Consultation Document be received;

AND FURTHER THAT pursuant to sections 83 and 95 of the Local Government Act 2002, the Council consider and, where requested, hear submissions to the Annual Plan 2017/18 Consultation Document.

AND FURTHER THAT the Annual Plan 2017/18 is updated in line with the amendments detailed in Appendix I and changes following deliberations;

AND FURTHER THAT subject to any amendments, the Annual Plan 2017/18 be recommended to Council for adoption at the 28 June 2017 extraordinary Council meeting.

3. BACKGROUND

3.1 GENERAL

The Consultation Document was notified for public consultation on 5 April 2017, with submissions closing on 15 May 2017. Public notices to this effect were placed in the Waikato Times, North Waikato News, Franklin County News and Raglan Chronicle. In addition to this, a Consultation Document was sent to all those landowners who are connected to our wastewater system.

Since April, further issues to be addressed within the Annual Plan have been identified following discussion through Council Committees and from additional research undertaken by staff.

Staff recommend that the council adopt any adjustments to year three of the fees and charges document at the conclusion of the hearings. This will enable the charges to be updated within our systems prior to 1 July 2017 and will allow sufficient time to check and reconcile these.

It is intended that Council adopt the Annual Plan 2017/18 as part of the Extraordinary Council meeting on 28 June. This will enable staff to alter the documents to reflect decisions made during deliberations and check on audit compliance.

3.2 PROCESS

On 2 March 2015 Council resolved to consult on the Annual Plan 2017/18 Consultation Document. In total, 463 submissions were received, with 15 submitters indicating that they wish to be heard.

A number of methods and tools were used to engage with the community on the wastewater issues outlined in the consultation document such as 14 drop-in sessions across

the district, video, email to schools to include information in school newsletter, social media, advertisements, brochures with rates notices and website. These are outlined further in section 5.4 of this report.

A report on submissions received on the Annual Plan 2017/18 Consultation Document is attached as Appendix 2. Submissions on the changes to the Fees and Charges have been presented in a separate report.

The intention is for Council to adopt the Annual Plan 2017/18 at an extraordinary Council meeting to be held on Wednesday 28 June. This timeframe enables staff to alter the final documents to reflect decisions made during deliberations and review for legislative compliance prior to adoption.

All submissions to the Annual Plan 2017/18 Consultation Document have been acknowledged and each submitter will receive a written response following Council's decisions and approval.

4. DISCUSSION AND ANALYSIS OF OPTIONS

4.1 DISCUSSION

Following the adoption of the consultation document, six issues have come to our attention that will need to be addressed as part of the Annual Plan process.

These amendments will need to be considered by Council along with public submissions for inclusion in the Annual Plan.

Council's strategic direction has been set through the Long Term Plan 2015-25. The financial strategy provides guidance for decision making, however the expenditure tables, associated graphs and limits for both rates and debt levels will need to be updated to reflect any changes to budgets or assumptions made as a result of the hearing process.

The proposed Consultation Document incorporated information required by legislation. The Consultation Document provided a basis for effective public participation in decision-making processes for the activities to be undertaken by the local authority in the coming year, and the effects of those activities on costs and funding, as proposed for inclusion in the annual plan by:

- (a) identifying significant or material differences between the proposed annual plan and the content of the long-term plan for the financial year to which the annual plan relates; and
- (b) explaining the matters in paragraph (a) in a way that can be readily understood by interested or affected people; and
- (c) informing discussions between the local authority and its communities about the matters in paragraph (a).

4.2 SUMMARY OF SUBMISSIONS RECEIVED

Only one significant issue was identified and triggered the Significance and Engagement Policy. This matter was wastewater management which was consulted on through the Annual Plan 2017/18 Consultation Document. A summary of the submission numbers is outlined below:

Options	Number of submissions	Percentage
Option 1	194	42%
Option 2	192	41%
Option 3	48	11%
Option 4 – None of the options or no rates increase	18	4%
Blank – not wastewater related or no comment	11	2%
	463	

These submission responses are further broken down by town/area:

Town/Area	Option 1	Option 2	Option 3	Option 4	Blank	Total
Horotiu	1	2	1			4
Huntly	20	28	6	1	1	56
Matangi	1	3	1			5
Meremere		2	1			3
Ngaruawahia	98	35	7	6	1	147
Out of district	8	24	5			37
Pokeno	14	14	2	1		31
Raglan	16	34	14	7	5	76
Tamahere			1			1
Taupiri	7	3	2	2	1	15
Te Kauwhata		10	3			13
Tuakau	26	33	2	1		62
Unknown	1	3	3		3	10
Whatawhata	2	1				3
Grand Total	194	192	48	18	11	463

4.3 SUMMARY OF FACEBOOK FEEDBACK RECEIVED

It was decided to try something different to engage with our communities due to the low response rates we had received using traditional consultation methods. On 8 May the following post was put on the Council's facebook page:

Post Details Reported stats may be delayed from what appears on posts

Waikato District Council
Published by Deanna Harris (7) · May 8 at 3:48pm · 🌐

Have your say on how much your wastewater rates should rise by before it is too late!

Only 259 out of 11,000 Waikato district ratepayers have given their feedback so we have decided to try something new.

How you react to this post will tell us what option you want. All reactions will be counted at 9am on Monday, May 15... See More

OPTION 1 Reduce key risks. No change to service levels (5 or fewer overflows per 1,000 connections). Raise the 2017/18 wastewater rate to \$865.26. 🤯

OPTION 2 Plan to protect waterways and for moderate service level change (No more than 3 overflows per 1,000 connections). Raise the 2017/18 wastewater rate to \$896.62. ❤️

OPTION 3 Plan for district-wide continuous improvement and greater service level change (No more than 1 overflow per 1,000 connections). Raise the 2017/18 wastewater rate to \$920.66. 😂

👍 Get More Likes, Comments and Shares
Boost this post for \$73 to reach up to 17,000 people.

16,214 people reached [Boost Post](#)

👍🤔😂 185 47 Comments 29 Shares

16,214 People Reached

366 Reactions, Comments & Shares

36 Likes	6 On Post	30 On Shares
87 Love	78 On Post	9 On Shares
40 🤔 Haha	35 On Post	5 On Shares
73 🤔 Wow	60 On Post	13 On Shares
4 🤔 Sad	1 On Post	3 On Shares
13 🤔 Angry	5 On Post	8 On Shares
83 Comments	58 On Post	25 On Shares
30 Shares	29 On Post	1 On Shares

1,612 Post Clicks

333 Photo Views	28 Link Clicks	1,251 Other Clicks
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NEGATIVE FEEDBACK

12 Hide Post	5 Hide All Posts
1 Report as Spam	0 Unlike Page

We reached 16,214 people with this facebook post and received 366 reactions, comments or shares. A summary of the reactions sought in the post is outlined below:

Options	Number of reactions	Percentage
Option 1	73	36%
Option 2	87	42%
Option 3	40	19%
Option 4 – None of the options or no rates increase (based on comments received and confirmed that they were not included in numbers above)	6	3%
	206	100%

Fourteen drop-in sessions were planned around the district scheduled were approximately 200 persons attended. An opportunity was provided to place a token in voting boxes as a way of obtaining an indication of which option was supported by those that attended. Given the low number of persons attending these events the numbers of tokens are low but summarised below:

Options	Number of reactions	Percentage
Option 1	4	
Option 2	17	
Option 3	15	
	36	

These responses are further broken down by event:

Drop in Session	Attendees	Option 1	Option 2	Option 3
Gordonton Market – 8 April	6	N/A	N/A	N/A
Raglan Market Day – 9 April	70	N/A	N/A	N/A
<i>Raglan Kaumatua – 12 April</i>	15	N/A	N/A	N/A
Tuakau – 20 April	12	1	5	0
Te Kauwhata – 20 April	7	0	2	2
Huntly – 22 April	11	1	0	2
Raglan – 22 April	15	0	2	10
Raglan – 27 April	4	N/A	N/A	N/A
Ngaruawahia – 29 April	16	N/A	N/A	N/A
Tuakau – 1 May	6	1	2	0
Pokeno – 2 May	8	1	4	0
Matangi – 3 May	2	N/A	N/A	N/A
Huntly – 4 May	8	0	0	0
Ngaruawahia – 10 May	23	0	0	0
Meremere – 11 May	5	0	2	1
	207	4	17	15

The feedback received from both the facebook and submissions are to be considered by Council as a result of the consultation process undertaken in accordance with section 82 and 83 of the Local Government Act 2002.

Under section 83(1)(d) Council is required to provide an opportunity for persons to present their views to the local authority in a manner that enables interaction between the person and representatives of the local authority.

Several opportunities were provided to the community such as formal submissions, emails, face to face, token boxes and facebook.

4.4 OPTIONS

Appendix I outlines six additional changes that Council may recommend to include in the Annual Plan 2017/18.

Council could choose to fund the issues raised in the manner proposed in this report or choose an alternative funding mechanism.

Depending on the nature of the amendment, suitable options could be:

- Accept a higher general rate increase
- Accept a higher wastewater targeted rate
- Delete some projects from the budget submitted
- Deferral of projects
- Find alternative funding sources: The funding options suggested align with the current Revenue and Financing Policy. It may be that Council has some suggestions as to alternative options which have not considered.
- Sell assets: Council could potentially sell some assets but none have been identified at this stage.

To assist in the decision making process, funding options have been proposed for the projects listed in Appendix I.

The submissions on the consultation document raise a wide range of issues in relation to the options, such as affordability, the matter is only a Raglan issue, education is required first, protect waterways for now and in the future, and protect our environment (refer to Appendices 2 and 3 for the comments made by submitters)

All submissions to the Consultation Document have been acknowledged and each submitter will receive a written response following Council's meeting on 28 June 2017.

5. CONSIDERATION

5.1 FINANCIAL

Additional changes for the Annual Plan 2017/18 following the report to the Council meeting held on 29 March 2017 (per resolution WDC1703/20) are outlined in Appendix I of this report.

A reduction in expected trade waste income of \$1,200,000 is funded from reduced costs and the transfer of savings and alternative funding from the current year to the Annual Plan 2017/18.

There is more General rate income expected from additional growth of \$239,770. It is proposed that this will be used for additional staff costs requiring funding of \$130,654. The total additional staff cost of \$180,504 is offset by extra income and other savings due to reduced hours. Additional interest costs of \$92,632 have arisen in relation to current year changes that will affect the Annual Plan.

The proposed General Rate increase of 2.75% for the Annual Plan 2017/18 remains unchanged from the position ratified at the March meeting.

5.2 LEGAL

Council has a statutory obligation to have an annual plan in accordance with section 95 and schedule 10 of the Local Government Act 2002.

Council is also required to follow the special consultative procedure set out in section 83 of the Local Government Act 2002 before the Annual Plan 2017/18 can be confirmed. The submission period was undertaken between 5 April and 15 May 2017. Public notices to this effect were placed in the Waikato Times, Franklin County News, Raglan Chronicle, and North Waikato News.

Advertisements were also placed in the following papers to promote the 14 drop-in sessions around the district: Franklin County News, North Waikato News, Raglan Chronicle, Waiuku Post and TK Chatter.

Copies of the consultation document were available for viewing at Council offices, libraries and on the website. In addition, copies were posted to all ratepayers within the district who currently pay a wastewater targeted rate and those ratepayers in Pokeno who may be connecting in the future.

Council is also required to adopt the Annual Plan 2017/18 by no later than 30 June 2017. This is scheduled to be undertaken on 28 June.

5.3 STRATEGY, PLANS, POLICY AND PARTNERSHIP ALIGNMENT

The Annual Plan 2017/18 is Council's budget for one financial year, explaining how the Council will fund projects, activities and services identified for the 2017/18 financial year. The Annual Plan 2017/18 represents year three of the 2015-25 Long Term Plan. The Consultation Document is the only document required to be provided to the community.

5.4 ASSESSMENT OF SIGNIFICANCE AND ENGAGEMENT POLICY AND OF EXTERNAL STAKEHOLDERS

The wastewater issues and options triggered the Significance and Engagement Policy. As a result, the Annual Plan 2017/18 Consultation Document was prepared and the Special Consultative Procedure was undertaken.

Highest levels of engagement	Inform <input type="checkbox"/>	Consult <input checked="" type="checkbox"/>	Involve <input type="checkbox"/>	Collaborate <input type="checkbox"/>	Empower <input type="checkbox"/>
<i>Tick the appropriate box/boxes and specify what it involves by providing a brief explanation of the tools which will be used to engage (refer to the project engagement plan if applicable).</i>	<ul style="list-style-type: none"> • Consultation Document • Frequently Asked Questions(FAQ) and Answers • Video • Online rates calculator – to find out what the proposed wastewater targeted rate for 2017/18 means for your rates overall. • Dates and locations of drop-in sessions • Ward Maps showing what projects are planned to be delivered in the 2017/18 year. 				

	<ul style="list-style-type: none"> • Media releases • Facebook posts on WDC facebook page • Twitter post • Email out to schools in the affected areas with information on the annual plan for them to include in their school newsletters prior to the school holidays • Adverts have been approved to publicise the drop-in sessions and the consultation process • 14+ Drop-in sessions • Public notices • Offices and Libraries – display area and submission boxes set up • Email sent to community board and committee members • LINK • Flyers included with the rates notice distribution • Flyers and posters available for circulation • Councillors talking to residents door to door • Mailout to Pokeno residents who are not currently connected but may be in near future.
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State below which external stakeholders have been or will be engaged with:

Planned	In Progress	Complete	
		✓	Internal
		✓	Community Boards/Community Committees
		✓	Waikato-Tainui/Local iwi
		✓	Households
		✓	Business
			Other Please Specify

The submission period ran parallel with the proposed Fees and charges Schedule between 5 April and 15 May 2017 and public notices to this effect were placed in local papers.

Copies of the Consultation Document were distributed to all ratepayers in the district that currently pay a wastewater targeted rate and were available for viewing at Council offices, libraries and on the website.

Staff and Councillors also attended 14 organised events around the district. These were generally well received by the community and positive comments were noted around Council having a presence at these events.

6. CONCLUSION

Council is required to consider and approve an Annual Plan 2017/18 in accordance with requirements of the Local Government Act.

7. ATTACHMENTS

The following documents are included as appendices to this report:

Appendix I - Impact of additional changes on the Annual Plan 2017/18

- Appendix 2 - A summary report of submissions to the Annual Plan 2017/18 Consultation Document (attached separately)
- Appendix 3 - Copies of Original Submissions for submitters 331 (Kenneth Soanes), 385 (Ngaaruawaahia Community Board) and 459 (Raglan sport Fishing Club).

APPENDIX I:

IMPACTS OF ADDITIONAL CHANGES ON THE ANNUAL PLAN 2017/18

1. *Trade Waste reduction in income:* A number of budget assumptions relating to the trade waste activity have been revised based on actual activity which has generated a budget shortfall for Wastewater of \$1,200,000. To address this, wastewater growth estimates have been updated based on current connections (previously year three of LTP estimates were used). Penalty rates related to wastewater (and water supply) have been diverted to the relevant account (previously included in general income). Other operational cost savings, depreciation savings and internal loan interest savings have also been updated. Interest will not be charged on the wastewater operating reserve for the Annual Plan year 2017/18.

Some of the items updated had an impact on General Rate with a shortfall of \$632,954. This will be funded through savings and alternative funding in the current financial year thereby requiring a reduced contribution from the LTCCP reserve for the current year that will be used to fund the shortfall in the Annual Plan year 2017/18.

2. *Growth in Rating Base;* The growth in our rating base arising from subdivision and capital improvements as at 15 May indicates that we have met, and exceeded, the targets indicated in the draft Annual Plan. This will contribute a further \$239,770 of general rate income which can be used to offset the additional costs raised in this report. The rates resolution will be adopted at the June extraordinary council meeting.
3. *General Rate impacts from interest changes;* The additional interest is estimated at \$92,632 and would be funded by general rate. It comprises changes in treasury estimates. The main changes arose from the use of the Development Reserve for Pokeno Wastewater stage two (previously interest benefited General Rate) and from updates for current year budgets that affect financing and interest cost.
4. *Changes to Salaries:* Eleven positions have been re-sized since the draft Annual Plan was produced. These changes are in general rate funded areas and are predominantly growth related. The differential in revenue from increased hourly charge-out rates coupled with savings from a reduction in hours in a managerial role has been factored in bringing the net costs down by \$49,850. The impact on general rate is \$130,654. The growth in rating income will be able to cover this.
5. *New role:* A new role is being proposed for a Compliance Officer to undertake freedom camping patrols, respond to service requests for freedom camping complainants, respond to service requests regarding bylaw issues, respond to litter complaints and assist with parking enforcement. The expected cost including a vehicle is \$79,034 which will be offset from additional infringement revenue expected of \$81,600.
6. *Temporary Water targeted rate for properties where Council is unable to fit a water meter by 1 July 2017:* It is proposed that for the 2017/18 rating year an additional “Temporary Water Rate” of \$335.59 be charged to properties that do not have a water meter

installed by 1 July 2017. This is to recover the cost of water supplied to these properties during the 2017/18 rating year. The amount of the temporary water targeted rate is \$335.59 and is calculated as the difference between the 2016/17 Non-metered Targeted Rate (\$549.42) and the 2017/18 Targeted Water Rate (\$213.83).

In addition, properties where a single metered connection was installed during the Water Meter Installation District Wide project to supply multiple properties in different ownership, it is proposed that any meters existing on these properties will be temporarily disregarded and those properties will be charged both the 2017/18 Water Targeted Rate and the proposed Temporary Water Rate (total \$549.42). The arrangement will be a temporary arrangement for the 2017/18 rating year and will allow Council to determine and implement the best metering solution for each property.

	Appendix I.									
Impact of additional changes on the 2017/18 Annual Plan										
							excludes GST			
Annual Plan 2017/18										
General rate base from 2016/17 year						50,907,839				
General rate increase as per draft Annual Plan 2017/18					2.75%	52,307,805				
Plus expected growth during 16/17						522,391				
Draft Annual Plan 2017/18 General Rate						52,830,196				
Reference										Excludes GST
							Amount	% change	Running Total change %	Running Total change \$
1	Trade waste reduction in income						1,200,000	2.36%	5.11%	1,200,000
	Less revised VVW growth						(355,000)	-0.70%	4.41%	845,000
	Less penalty rates income						(58,000)	-0.11%	4.30%	787,000
	Operational cost savings						(200,000)	-0.39%	3.90%	587,000
	Depreciation saving						(73,924)	-0.15%	3.76%	513,076
	Internal loan interest saving						(142,082)	-0.28%	3.48%	370,994
	Reserve interest not charged in 17/18						(366,116)	-0.72%	2.76%	4,878
	Remainder from GARF 16/17						(4,878)	-0.01%	2.75%	0
	Impacts on General rate (from above)						632,954	1.24%	3.99%	632,954
	Funded from LTCCP reserve b/f (from savings in 16/17)						(485,688)	-0.95%	3.04%	147,266
	Funded from LTCCP reserve b/f (from GARF used 16/17)						(147,266)	-0.29%	2.75%	0
								0.00%	2.75%	0
2	Additional growth in GR						(239,770)	-0.47%	2.28%	(239,770)
								0.00%	2.28%	(239,770)
3	GR impact from interest changes:							0.00%	2.28%	(239,770)
	Development reserve used for Pokeno VVW (previously interest benefited GR)						38,123	0.07%	2.35%	(201,647)
	Budget model improvement re borrowings (interest affect)						15,588	0.03%	2.38%	(186,059)
	Extra interest after updating for current year budget changes						38,921	0.08%	2.46%	(147,138)
								0.00%	2.46%	(147,138)
4	Changes to salaries						180,504	0.35%	2.82%	33,366
	Extra income expected						(25,850)	-0.05%	2.76%	7,516
	Savings from reduced hours						(24,000)	-0.05%	2.72%	(16,484)
								0.00%	2.72%	(16,484)
5	Compliance Officer re freedom camping etc						(79,034)	-0.16%	2.56%	(95,518)
	Expected additional infringement revenue						81,600	0.16%	2.72%	(13,918)
								0.00%	2.72%	(13,918)
6	Reduction in GARF requirement for AP 17/18						13,918	0.03%	2.75%	0
								0.00%	2.75%	0
								0.00%	2.75%	0

APPENDIX 2:

**A SUMMARY REPORT OF SUBMISSIONS TO THE ANNUAL PLAN 2017/18
CONSULTATION DOCUMENT (ATTACHED SEPARATELY)**

Submitter #	FIRST NAME	SURNAME	TOWN	OPTION	COMMENTS
1	Kevin	Lepper	Pokeno	Option 2	
2	Maria	Halligan	Pokeno	Option 1	
3	Rebecca	Thompson	Unknown	Option 1	
4	Laura	Binns	Unknown	Option 2	
5	Details Confidential		Tuakau	Option 2	
6	Details Confidential		Pokeno	Option 1	
7	Greg	McCutchan	Huntly		
8	Details Confidential		Tuakau	Option 1	
9	Details Confidential		Whatawhata	Option 1	
10	Details Confidential		Tuakau	Option 1	
11	Details Confidential		Ngaruawahia		
12	Details Confidential		Pokeno	Option 2	
13	Details Confidential		Tuakau	Option 1	
14	x	Y	Unknown		
15	Details Confidential		Out of district	Option 2	
16	Details Confidential		Huntly	Option 2	
17	Details Confidential		Huntly	Option 1	
18	Heather Tawha	Tawha	Ngaruawahia	Option 2	
19	Details Confidential		Ngaruawahia	Option 3	
20	Details Confidential		Ngaruawahia	Option 3	
21	Details Confidential		Ngaruawahia	Option 1	
22	JOHN	BRIGGS	Ngaruawahia	Option 1	
23	Details Confidential		Ngaruawahia	Option 2	

24	Details Confidential		Huntly	Option 2	<p>The overwhelming majority of spills is caused by blockages. The question I have is why are the blockages occurring. For example is it because of old pipes that are say to smaller diameter for the volume. Or is something like fat-burges which are fats combined with wet wipes, to form solid plugs. Or is it as I suspect disposable nappies being flushed down the loos.</p> <p>If it is peoples behaviour then any solution needs to have a very hard education component, as the problem although will get less with better hardware, it will not be solved 100% as humans are very good at developing new ways to mess things up!</p> <p>Secondly as a rate payer found it extremely frustrating that clear costings per property were not made. So that a cost benefit / how much rate increase will occur. This makes a big difference to how the options are occurring.</p> <p>Thirdly, I note that all rates seems to be increasing. But given the video stated that the first option was to create an average of the total waste water cost, and spread that over all people connected. This by definition means that some rates should go down. But it would appear that in reality all waste water charges are being increased to the highest level of current waste water charge. This isn't being particularly honest.</p> <p>Fourthly it would have been helpful to have the table from the Jacobs report summarizing the options, more available. This level of data is important in decisions making. So making it easier / bolder / more obvious would have been helpful.</p> <p>Lastly thank you to council staff and managers for being up front with the number of spills, and counting them all, reporting them all,</p>
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					instead of hiding them!
25	Details Confidential		Raglan	Option 2	
26	Details Confidential		Raglan	Option 3	We need to protect waterways now and in the future
27	John	Paynter	Out of district	Option 2	I think most people will find the document hard to understand. It pointedly tells you to select Option 2 anyway. The video explained it better (I liked the Lego blocks) except it said that it did not concern you (the audience) unless you were a resident. clearly not the case and highlighted in this form where we tick we are a ratepayer. I also found it lopsided in discussing Raglan, so wonder what it has to do with the rest of us, such was the emphasis. I think the wastewater network needs to be extended (albeit at a cost) due to the high level of development activity. e.g. Riverview Rd south of Huntly where I see so many houses going onto 'lifestyle' blocks.
28	lixue	Fu	Out of district	Option 2	
29	Details Confidential		Out of district	Option 2	
30	Details Confidential		Matangi	Option 2	
31	Sheik and Nashida	Riyaz and Ay	Te Kauwhata	Option 2	
32	Details Confidential		Raglan	Option 2	Congratulations to Waikato DC for (finally) facing up to what needs to be done. I for one am happy to pay my share.
33	Details Confidential		Raglan	Option 2	Just get on with it. If we want to protect our environment, there's a cost.
34	J	Dickinson	Matangi	Option 2	Address for supply 17A Wallis Street, Raglan
35	R & R	Shanks	Tuakau	Option 1	Tuakau rates have skyrocketed since we were shifted to Waikato District Council making our budgeting very difficult.
36	Roman	Graham	Raglan	Option 1	
37	BW & EA	Lusby	Te Kauwhata	Option 2	

38	Dave	Aspey	Huntly	Option 2	
39	Joyce and Herbert	Lever	Tuakau	Option 2	
40	Hayley	Sherrad	Huntly	Option 2	Not sure I support paying to fix problems outside my area. The \$ figures listed are significant and should be mitigated by reduced spending in other areas in future plans.
41	Lois	Johns	Te Kauwhata	Option 2	I hope the extra charge is not going to consultants when it can be used to repair the system.
42	Allan	Holland	Tuakau	Option 2	
43	Wayne & Gillian	Elliott	Raglan	Option 2	
44	John	Gallagher	Out of district	Option 2	
45	Glenice	Gallagher	Out of district	Option 2	
46	Raymond	Heaity	Pokeno	Option 3	I don't mind it option 3
47	Castle View Limited		Out of district	Option 1	
48	Hema	Wara	Ngaruawahia	Option 1	
49	S	Bylsma	Tuakau	Option 1	
50	Christopher	Brown	Tuakau	Option 1	I trust this time you will abide by the feedback results and not over ride them.
51	OH & SE	Jackson	Pokeno	Option 1	Any increase in any rates are a disgrace.
52	Chanel	Pointon	Ngaruawahia	Option 1	
53	Katie	Morgan	Ngaruawahia	Option 1	
54	Trena	Marshall	Raglan	Option 1	Jet out the pipes and make a heavy educational push into every household. If blockage causes 81% of the problem, educate the thick people so that they don't cause blockages. Simple!
55	Andy	Finch	Pokeno	Option 1	
56	Robert	Winstanley	Tuakau	Option 1	I pay too much in rates already. Cut the number of staff in the council. Spend wisely.
57	DM	Davies	Raglan	Option 1	

58	Rhe	Homenberger	Raglan	Option 1	
59	Lisa	Berge	Tuakau	Option 1	
60	Jun Hong	Chen	Huntly	Option 1	
61	Robert & Trish	Nichol	Huntly	Option 1	
62	James	Burnett	Pokeno	Option 1	<p>Stop thinking the only way to get extra funding is by squeezing rate payers. Stop aiming for the easiest way of getting funding. Multinationals have successfully avoided more than \$10B in taxes! The incompetent National, Labour and Green parties knew it was happening and did nothing.</p> <p>Insist that multinationals pay tax with new legislation and some of money comes to local councils.</p> <p>Also insist that properties purchased with laundered money are sold and used for funding.</p>
63	Mitchell	Bordier	Raglan	Option 1	<p>We are a low income family with an inherited house and small mortgage. Rate increase every year is taking its toll into our budget. And I feel if this continues we will have to leave our beautiful place.</p> <p>This is why I am forced to choose option 1. As much as I am for keeping our waterways and harbour clean, I don't think that other problem are to improve (most pollution comes from dairy, farming, mining) those should be taking care on the rural and national plan.</p> <p>I feel that even if a town need to grow to service, Raglan is growing too fast and put a lot of pressure on the town and rate payers who do not see much benefit at growing that fast. If not more rate to pay due to higher house market value (we pay more rates than Auckland!!!) I rather give the money I save and give it to causes I feel I more beneficial to my community.</p>
64	Robyn and Peter	Aim	Raglan	Option 2	

65	Russell & Gael	Black	Out of district	Option 2	
66	Samantha	Abbott	Raglan	Option 2	
67	Anthony	Rowe	Huntly	Option 2	
68	John	Houthuyzen	Out of district	Option 2	
69	Lisa-marie	Connolly	Tuakau	Option 2	
70	Stuart & Helen	Sraham	Unknown	Option 2	
71	Ashford Properties Limited		Matangi	Option 2	
72	Michael & Pauline	Gilchrist	Tuakau	Option 2	For what this will cost weekly you could not get a beer at the pub!! No brainer.
73	Aaron	Hardwick	Tuakau	Option 2	
74	Marc	Denness	Raglan	Option 2	Please link waste water charges to water use. Please do not waste money on consultants but use council (in house) resources.
75	Robert	Rich	Out of district	Option 2	
76	Stephen	Standley	Raglan	Option 2	
77	Details Confidential		Raglan	Option 2	I am against getting resource consents to allow us to have spills. That doesn't help the environment. Legal risk mitigation should focus on preventing spills not getting permission for spills.
78	Larney	McLean	Huntly	Option 2	
79	DE & JM	Pizer	Raglan	Option 2	
80	John	MacCulloch	Te Kauwhata	Option 2	
81	MJ & FA	Walsh	Tuakau	Option 2	
82	C & A	Harrison	Tuakau	Option 2	We would like to report on results of CCTV's etc. We need to see that our \$ are being spent effectively. Transparency please!
83	Donna	Horton	Tuakau	Option 2	
84	Kate	Bishop	Tuakau	Option 2	We need to do something - system can't cope with all the new houses etc!

85	Neil	Pointon	Ngaruawahia	Option 2	
86	Ross	Bradley	Huntly	Option 2	Stop wasting money on colour booklets like this one!!!
87	Rita	Baars	Huntly	Option 2	
88	AM & JP	Craig	Huntly	Option 2	Our waste from roof run into a soak hole on back lawn - will we get reduced water rates?
89	DJ	Reidy	Out of district	Option 2	
90	Louise	Turner	Huntly	Option 2	
91	Alan	Wearing	Tuakau	Option 2	
92	Natasha	Bridgeman	Out of district	Option 2	Public needs to not put rubbish down drains should be NZ wide. Agree with district wide waste water rates as Meremere is currently high compared with Tuakau, Huntly. Plan 3 agree with but has to be affordable to all and rates never go down so went with option 2.
93	John	Norman	Te Kauwhata	Option 2	Page 14 is so important. Hopefully the polluting house holders see the photos so they might just think more carefully before taking the soft option. But then these people probably won't read a single page. But will jump up and down about the increases. Good luck!
94	Grant	Cuchman	Raglan	Option 2	Thanks for the opportunity to comment. We support option 2 for the reasons outline in the document. Our main concern is lack of information on the likely cost of individual rate payers from 20/08/2019. Would it be possible to calculate and distribute them for the next 10 years?
95	Stephen & Louise	Lauer	Tuakau	Option 2	We think that in addition to the OV part of the "high impact district wide public education programme" that council provide a hazardous waste collection programme within reasonable reach of all area or alternatively a mobile collection to minimize these products polluting our waterways.

96	Dave	Howiss	Tuakau	Option 2	<p>It is frustrating to be hit with yet another rates increase by a council who seems to invest little in the Tuakau town. How have WDC improved Tuakau over the FOC? The library is expensive - charging for everything. There has been little obvious change - roading, parks etc. It is a widely held perspective that Tuakau is simply an income for WDC, an under rated child. We have a decile 1 as our mail school; Te Kowhai has a decile 10, yet we pay more in rates?! How does that make any sense at all?</p> <p>Stop spending our money on 2-horse Te Kauwhata and invest in Tuakau where all the growth is happening right now. WDC seem happy to take our rate money, throw us a bone occasionally and pour the rest into TK - must be closer to Huntly and Ngaruawahia I guess. I have even heard a local councillor speak disparagingly of Tuakau! Show you care WDC and maybe even earn the money you are paid - invest in all your areas, not just the favourites like TK. And how does Te Ohaki manage to have a rates bill that is half of ours? Maori land? Do they not use the same resources as us? Prove your worth councillors. If Pukekohe wasn't so handy we would be left high and dry.</p>
97	Tina	Langely	Raglan	Option 3	
98	Adam and Emma	Brooks	Raglan	Option 3	
99	MH & SA	Reid	Tuakau	Option 3	

I00	SS & T	Webster and McNamee	Raglan	Option 3	<p>Do it once and do it right! How many examples do you need of council / government infrastructure that was done on the cheap (or not at all) - only to eventually be done properly anyway...at much higher cost than would've been originally!</p> <p>Another thought: for next L.T.P (2018/19) consider re-appointing how our rates are spent - allocate a proportion of our rates to these issues as a proportion of what ratepayer has paid. i.e. approx 1/3 of my rates on water and related services.</p> <p>Over the years council bodies in general seem to have become more complicated and more expensive...with simple administration costs becoming far too big of a chunk. This is an area that could be run much more efficiently / less middle men / paper pushers etc. Then shift funding to where it is needed! (i.e. water services).</p>
I01	Anup	Rup	Out of district	Option 3	
I02	Jackie	Aislabie	Raglan	Option 3	
I03	KA	Grimmer	Te Kauwhata	Option 3	I am pleased with the Consultation Document as it fulfills the communication process very well. It is clearly stated and mostly explains what happens next. Very vague if choosing option 3 by not explaining "potential implications for greater spend in the future".
I04	Belinda	Goodwin	Raglan	Option 3	<p>I support option 3. However I believe this is not the best way to deal with sewage, we need to find a new way that does not include chemicals in our ocean.</p> <p>There are land based water treatment systems that have much less impact on the environment.</p>

105	Ste'en	Webster	Raglan	Option 3	<p>Do it once and do it right! How many examples do you need of council / government infrastructure that was done on the cheap (or not at all) - only to eventually be done properly anyway...at much higher cost than would've been originally!</p> <p>Another thought: for next L.T.P (2018/19) consider re-appointing how our rates are spent - allocate a proportion of our rates to these issues as a proportion of what ratepayer has paid. i.e. approx 1/3 of my rates on water and related services.</p> <p>Over the years council bodies in general seem to have become more complicated and more expensive...with simple administration costs becoming far too big of a chunk. This is an area that could be run much more efficiently / less middle men / paper pushers etc. Then shift funding to where it is needed! (i.e. water services).</p>
106	RT	Kau Kau	Huntly	Option 4	<p>Option "0" increase for rate payers!! I pay more for living in Huntly than I did in Auckland and see NOTHING to justify any increase. I pay for rubbish to be removed but have to pay for a sticker yet I pay rates for this service. Would rather turn off water and get a tank in to minimize costs. Council provides nothing to Huntly. Increase in crime but yet NO police allocation in police graduates here. Parks and tracks not maintained OR sanitary. Street lighting not turned on?? Yet you force rate payers to continue absorb increases!! Looking at moving back to Auckland!! Thanks for nothing.</p>
107	N & AK	Muir	Ngaruawahia	Option 4	<p>What's the use of us voting. Like all the other "choices" "recently given us e.g. rubbish etc, council will have made their mind up already. It was a waste of rate payers printing this booklet.</p>
108	N	Jacobsen	Tuakau	Option 1	
109	BM & LT	Mous	Pokeno	Option 1	
110		Grut & Hambleton	Huntly	Option 1	
111	IP	Wai Hung	Out of	Option 1	

			district		
I12	Bill	Baker	Huntly	Option 1	
I13	Jim	Ivens	Huntly	Option 1	Council seems to think rate payers have unlimited funds.
I14	Rachel	Reid	Tuakau	Option 1	<p>When promised to reduce rubbish part of our rates you screwed up big time making young mums have to go and get stickers every week this is a joke and complete fail!</p> <p>What is to say your wanting water rates to go up also when majority are struggling to pay the highest rates in NZ already is this just to pay for more wages? Where is all the money actually going. As a family of four our kids shower together to save on water bill and struggle to make ends meet at the rate this is going up. As well as normal rates we will have to leave and what a pathetic reason to do so.</p> <p>All and all I disagree with the extra charges.</p>
I15	Sue	Jones	Huntly	Option 2	
I16	Kathryn	Cheyne	Te Kauwhata	Option 2	
I17	Jamie & Dallas	Ryan	Horotiu	Option 2	
I18	Fred	Putt	Tuakau	Option 2	
I19	Peter	Herrick	Huntly	Option 2	
I20	CH	Bath	Raglan	Option 2	
I21	T	Kerkhof	Horotiu	Option 2	
I22	Bruce	Campbell	Huntly	Option 2	
I23	Janet	Bambra	Huntly	Option 2	
I24	Carl	Westall	Te Kauwhata	Option 3	
I25	Bedford & Evie	Aitken & Moth	Te Kauwhata	Option 3	

I26	Details Confidential		Out of district	Option 2	I have thoroughly read the documents sent to residents regarding the increase in charges. Of the three options you have recommended, you have said that option 2 is the best at this time. I am more than happy to pay extra to cover the costs of getting things right and keeping them that way and agreeing with option 2 as suggested. The environment is very important. I sincerely hope the educational part of your plan works well in the long term also. Long term it would be best to pay what is required to make sure the system can handle all the new residents and we have as few as possible any spillages. Also, with new residents there should be more money to help as well. Thank you for bringing this to my attention.
I27	Details Confidential		Ngaruawahia	Option 2	
I28	Max	Persen	Huntly	Option 1	
I29	V.M	Puncheon	Ngaruawahia	Option 4	I vote no to all because of cost to rate payers.
I30	Ainsbury Trust		Matangi	Option 3	
I31	Magick Family Trust		Raglan	Option 2	
I32	EP & SJ	Neilson & Diehl	Huntly	Option 2	

I33	J	Scott	Pokeno	Option 3	<p>Although there will be individual cases of hardship (which I assume you have remittance strategies for already) we all need to face up to the real cost of clean water. In economic terms, we've been ignoring the "externalities" for far too many decades. NZ's environmental and it's one showing sever degradation of our national capital. I want future generations to have the environment I grew up in - or better! If we don't our future economic and social wealth will suffer.</p> <p>You haven't calculated in all the extra Raglan houses as I could see...this will add huge pressure on storm water / sewage infrastructure. People are shifting to Raglan because of the harbour amenities.</p> <p>We have a duty to protect the environment.</p> <p>Is there a viable alternative to flushing tampons & condoms etc - that won't hurt / penalise the people most affected. There could be serious unintended consequences on individual and community levels.</p> <p>We have let current waterways buffers pay for our use of water & waste which we've never had to pay before. It will come as a shock but it's fairer to pay our water usage.</p> <p>Sorry for the essay, water and future generations are so important and are so tied into NZ (esp. Maori) people.</p>
I34	Elizabeth and David	Macintosh	Pokeno	Option 2	
I35	Walton Investments Ltd		Out of district	Option 2	
I36	M.E.	Trolove	Raglan	Option 2	
I37	Jessica	Collis	Ngaruawahia	Option 2	
I38	Tom	Morell	Ngaruawahia	Option 2	Keep rates down!!

I39	Aisha & Samuel	Burton	Ngaruawahia	Option 1	
I40	LK & MGA	Spragg	Ngaruawahia	Option 2	
I41	Brian & Tracey	Ward	Raglan	Option 2	
I42	David	Rix	Raglan	Option 2	
I43	Sreenivasan & Malliga Rassu	Thurairajah	Out of district	Option 2	Option 2 is affordable. It should comply to resource consent in the immediate and future proof to a greater extent.
I44	CP	Hasselholot	Raglan	Option 1	
I45	Shona	Lanyon	Huntly	Option 2	
I46	VJ	Hansen	Taupiri	Option 4	HOPA. HORA. WASTEWATER RATES. Wastewater rates in raglan, Huntly, Ngaruawahia and Horotiu should rise to \$882.96 in 2017/18. On looking at the annual plan 2017/18 and on it appears that in the past the CEO and Council wastewater engineering staff have a min cost to ratepayers and district council need a new CEO. P9 the targeted rate, I would like to see the rate increase to be equal or the 'same' to all Rate payers in 2016/17 (say \$882.96). WHERE is HOPA HOPA charges? The mayors report is for Raglan only others have problems too. The cause of Taupiri's problems poor design, laying and inspecting (Council wastewater engineering staff). Some lines have already been 're-laid'. I would not be surprised that 10 years major repair work will have to be undertaken. ALL CHARGES TO BE EQUAL 2017/18.
I47	Michael	Lynch	Huntly	Option 2	

148	Mortgage Free Investments Ltd		Out of district	Option 1	<p>I support option 1 only as I don't support the further rate increases in the 2018/19 year. I believe that the 2018-19 increase will cause a lot of distaste as it is not clear if you choose option 2 there will be further increases.</p> <p>I also believe option 1 should have additional money for education.</p> <p>If 80% of blockages are caused by users how much can we actually fix by upgrading infrastructure?</p> <p>I would educate for 1 year and see what results come from that before committing to such a large spend.</p>
149	Graham	Stevenson	Te Kauwhata	Option 2	
150	Dudley	Creed	Meremere	Option 2	I cannot attend a hearing between 31 May and 1 June 2017.
151	Chris & Sharon	Jaques	Whatawhata	Option 1	<p>We have nothing to do with the supplied water or link to waste water system. We are on a farm. We object to paying anything towards any waste water systems.</p> <p>User pays policy should apply.</p> <p>The convenience of living in a town or village must be paid for by contributing to the water & waste water infrastructure.</p> <p>User pays.</p> <p>Please acknowledge.</p>

152	RD	Crowther	Tuakau	Option 4	<p>Why has it got to this? Waste water is a core council responsibility that needs no silly response such as this abdicating responsibility to "what do you want us to do" is pathetic.</p> <p>Far too much "non core" functions are entertained by council, for example cycling. I would hate to think how much is spent on cyclists with no expectations of financial returns for them.</p> <p>My current rates include a \$10.47 per week charge for transport which I will never use. Off peak busses carrying 3-4 people create more pollution than a mini bus.</p> <p>Council is far too distracted from their primary responsibilities, core functions.</p>
153	Margaret	Glassey	Ngaruawahia	Option 2	
154	Leanne	Neilson	Tuakau	Option 2	
155	Stuart	Uren	Tuakau	Option 1	<p>I support option 1 simply because of cost. My rates would go up \$300 p/a under option 2.</p> <p>I support option 2 in thought and would love to have better service. I agree the council teams need to be separate as per Matt recommendations, but the proposed increase is too high.</p>
156	Sue	Tuivaga	Tuakau	Option 2	
157	Details Confidential		Out of district	Option 1	
158	Madekins	Marshall	Out of district	Option 2	Happy to pay as long as it's future proofed.
159	Denise	Orerend-clarke	Raglan	Option 2	
160	Claire	Van Leeuwen	Ngaruawahia	Option 3	Council drainage from road. Environmental damage through my house??? Investigate please.

161	Ray	Urquhart	Huntly	Option 2	
162	Tim Walton Ltd		Out of district	Option 2	
163	Details Confidential		Ngaruawahia	Option 4	<p>As usual, Council has already made the most important decision and have undertaken this 'consultation' too little too late. The biggest issue here is the district wide rate – increasing certain communities waste water rates to pay for other areas upgrades is bullcrap. While we are moving to a user pays system for everything else (refuse, water etc) all of a sudden Council wants us to be a unified district and pay the same waste water rates in each community?</p> <p>RIDICULOUS. I see right through this, you are charging a uniform rate for everyone to pay for areas where systems need upgrading and installing (new development areas, isolated areas ie Raglan) and I would bet my life that after 10-15 years you will change the system to a user pays. If you want to live in a rural or newly developed area you should pay! Not make existing communities pay for everyone else! This consultation process has 'smoke screened' rate payers in to believing they have some sort of say. I vote option 4: communities pay for their own waste water and how sad too bad to the communities who have to pay more for their systems...that life!</p>

164	Tony	Cox	Unknown	Option 3	<p>In one of the local papers we were told there have been 35 instances of sewage leakages.</p> <p>To me this is totally unacceptable:</p> <p>a) The WDC should be leaders in environmental safety management, you guys should be setting the example for local business to follow.</p> <p>b) If this was a local business they'd be hammered with fines and penalties, and be expected to upgrade their equipment/systems to meet the appropriate standards. The expectation on the WDC needs to be the same.</p> <p>c) Our population is growing - any upgrades need to provide additional capacity to meet future needs.</p> <p>d) The Waikato River is an important source of water for the Auckland region. Uncontrolled sewage spillages into the river endanger the health of more than just people in the North Waikato.</p> <p>e) The Waikato River, Raglan Harbour and Te Kauwhata wetlands are important environmental assets for the whole of New Zealand. We need to be cleaning these up, making them better and not worse.</p> <p>My opinion is that you get done all you need too, so there are no future sewage spillages. And, that funding for these improvements needs to come from more than just the people of North Waikato.</p>
165	Sasha	Kroon	Raglan	Option 1	
166	Barbara	Hagan	Ngaruawahia	Option 1	Does this include the water we are paying for on our rates before it goes up or will we save on them?
167	KB	Davidson Taust	Taupiri	Option 1	

168			Huntly	Option I	The council is actually going backwards instead of forwards since changing the name to City Council. It used to be clean and tidy looking the Waikato district but now different places look a right mess especially the gardens in the middle of the road at Hamilton coming of Thomas RD to Te Rapa. Flax is all overgrown. Theres a lot of clean up to do first before taking on more than what the council can handle.
169	Lewis & Genne	Snapes	Huntly	Option I	
170	Details Confidential		Ngaruawahia	Option I	
171	A	Davenport	Out of district	Option I	
172	Details Confidential		Ngaruawahia	Option I	
173	Aaron	Green	Ngaruawahia	Option I	
174	Julie	Halligan	Tuakau	Option I	<p>Education of the public as to what can / can't be flushed into sewage system. Tackle the fake advertising around flushable toilet wipes - legal action perhaps around false advertising - lead the Waikato towards environmental protection via legal actions. Examine your demographics more appropriately. Examine working solutions from bigger cities and regions around the world - one tackling and dealing with similar issues - examine the success stories and utilise the solutions.</p> <p>Initially education is key to positive and lasting change.</p> <p>Secondly - listen to your people. There are a lot of very smart people ready and willing to embrace a positive future that is sustainable.</p>
175	Margret-anne	Evans	Ngaruawahia	Option I	
176	K	Slee	Huntly	Option I	
177	David	Bennett	Ngaruawahia	Option I	
178	Anne	Mills	Ngaruawahia	Option I	I support option I as our rates are very expensive already. A lot of people in our district are struggling to pay rates at its current level.

179	Debra	Norris	Tuakau	Option 1	Increasing cost will see more damage to the environment due to things like dumping rubbish as rents / rates increase and families struggle to pay for their basic needs.
180	B	Clements	Out of district	Option 2	Education is paramount. As blockages at Raglan are not positive for the tourist industry (they may contribute, who knows).
181	R & S	Biddulph	Huntly	Option 2	
182	Chris	Starruhburg	Pokeno	Option 2	
183	Catherine	Conbat	Ngaruawahia	Option 2	
184	Mark	Lloyd	Tuakau	Option 2	
185	J & MS	Wieczorek	Pokeno	Option 2	
186	Hazel	Holmes	Pokeno	Option 2	
187	Terry	Buyn	Out of district	Option 2	
188	Ariel Books Ltd		Out of district	Option 2	
189	Terry	Cairns	Ngaruawahia	Option 2	
190	SB & LG	Slee	Huntly	Option 2	
191	Arthur	Godkin	Pokeno	Option 2	
192	Francis & Alison	Kay	Whatawhata	Option 2	<p>I would like to support option 3 as it would ultimately future proof waste water management but the likely cost would be prohibitive when rates are already very high. Perhaps the council will be able to achieve more as the population increases as predicted. Or, will our share reduce as it is spread over the extra people moving in?</p> <p>P.S. the wastewater consultation documents was excellent - plain English, very clear & easy to understand. I was most impressed by it - & read it to all.</p>
193	S	Cotin	Raglan	Option 2	

194	Aubrey & Donald	Medwid & Matheson	Ngaruawahia	Option 2	Education is the key factor in protecting our waterways & reducing unnecessary blockage. Please ensure this is done well! Thanks.
195	Karen	Houghton	Pokeno	Option 2	
196	Acushla	O'meara	Tuakau	Option 2	
197	Rosser & Lesley	Thornley	Raglan	Option 2	Thank you for the opportunity to provide this feedback. Best wishes.
198	Sarah	Tompseit	Tuakau	Option 2	
199	Prue	Clifford	Huntly	Option 2	<p>If this is done on water readings in and out (monthly reading) percentage wouldn't it be a fairer way? Some use more water than others. Pensioners are struggling now and this is on top (hurts!!!).</p> <p>I would like to see Huntly have yellow top recycle bins (paper-tins-bottles-some plastic). This has been a one pick up (truck). Easier for elderly to take to kerb & you would find mostly only a month pick up for some.</p> <p>Tuakau - Whitianga - Thames have them - why not Huntly & Hamilton area's?</p> <p>Plus would cut a wage or two.</p>
200	DV	Windsor	Taupiri	Option 2	
201	Andrew	Kramer	Raglan	Option 3	Do the job properly and spend the money.
202	Stephen	Dawbin	Huntly	Option 3	
203	Nancy & Brian	Baxter	Huntly	Option 3	
204	EC & RM	McLean	Taupiri	Option 3	

205	Bryce	Rhodes	Raglan	Option 3	Water is one of NZ's most valuable resources yet it's quality is being allowed to deteriorate rapidly. Lets invest the \$ now so that at least treated urban water won't be contributing to the problem. It is unbelievable that we are trying to re achieve a "swimmable" standard in our streams, rivers and lakes which were once pristine.
206	Details Confidential		Ngaruawahia	Option 1	
207	Details Confidential		Ngaruawahia	Option 1	
208	Details Confidential		Tuakau	Option 1	
209	Emily	Hunt	Ngaruawahia	Option 3	
210	Raymond	Diprose	Raglan	Option 3	
211	N & S	Barrington	Out of district	Option 3	
212	Carol & Greg	Evams & Qucife	Tuakau	Option 3	
213	Trevor	Barton	Ngaruawahia	Option 3	
214	Phoebe	Odlum	Ngaruawahia	Option 2	
215	Douglas	Nowles	Ngaruawahia	Option 1	Cost of rates - water cost. Cost money a year, when stuff going to *eligible word* way, don't a plan be used, a cost of using more *eligible word* would save lots of money.
216	Erin & Krishan	Prichard & Baldwin	Tuakau	Option 2	
217	Scott & Julia	Mitchell & James	Pokeno	Option 2	
218	Brodwyn	Gaskell	Tuakau	Option 2	
219	N	Hablous	Tamahere	Option 3	Submission mostly from perspective of 33 Oporu Raglan. Over flows to harbour unacceptable. Also unacceptable that council management seems to have been blind-sided by necessity to upgrade.
220	CW McCillodTrust		Out of district	Option 1	Educate customers on what not to put down drains. Check industry (trade waste) fat traps etc. Stop insinkerators being installed.

221	Nigel	Meek	Out of district	Option 1	<p>Additional education over and above option 1 is also required. Disposable nappies are just not disposable! Cooking fat sets very quickly when it hits a cold surface. This stuff is not rocket science - it's lazy people in a throw away society.</p> <p>I applaud xtreme waste in Raglan for the zeal and enthusiasm of its workers and the effectiveness of its processes. This is a people-led initiative.</p> <p>Yes, the area is growing and yes, more people means more sewage. Existing rate payers may be willing to pay some additional cost for improvement but a strong contribution to infrastructure must also come at the early stage of development of new private and commercial developments from the groups who are doing those developments.</p>
222	Jamie-Lee	Caldwell	Out of district	Option 2	
223	Gay	Burman	Ngaruawahia	Option 2	
224	Blair	Fulconer	Raglan	Option 2	
225	Shaun	Walsh	Tuakau	Option 2	
226	Robert & Marlene	Dyer	Out of district	Option 2	
227	Mr & Mrs Melaney	Nuke & Turner	Ngaruawahia	Option 1	
228	Kevin	Brown	Horotiu	Option 3	We must plan for the future and all the more to look after and protect the environment.
229	Angela	Philburn	Ngaruawahia	Option 2	

230	Marae	tukere	Ngaruawahia	Option 1	<p>I am of the view that option 1 is the best option for the Ngaruawahia community</p> <p>My review and interpretation of the evidence to suggest that the Ngaruawahia community should adopt option 2 seems incorrect. The primary issue in our community is blockages not spillages, which can be appropriately addressed via option 1.</p> <p>I do acknowledge the overflow in our stormwater system which then crosses into the wastewater system, however this does not align with the Council discourse that we are experiencing spillages. My understanding is that Raglan requires immediate action regarding spillage. I support the necessary response to the spills and environmental matters in Raglan and that the response needs to be prioritised, however I do not believe it should also be at the expense of Ngaruawahia community members. I do not support a blanket approach whereby the adoption of a specific option outlined in consultation document is to be applied across the whole district.</p>
231	Details Confidential		Ngaruawahia	Option 1	
232	Adam	Dobson	Ngaruawahia	Option 1	
233	Ina	Muru	Ngaruawahia	Option 1	Would like to present but dependent on day and time
234	Details Confidential		Ngaruawahia	Option 1	Supporting the views of the Ngaruawahia Community Board
235	Details Confidential		Ngaruawahia	Option 1	nil
236	Sam	Muru	Ngaruawahia	Option 1	
237	Kathleen	Bell	Ngaruawahia	Option 2	
238	Rangi	Wade	Ngaruawahia	Option 1	
239	Paki	Poutapu	Taupiri	Option 1	I would like clarity with the pricing. Green option is my pick.
240	Rangiwatea	Tahapehi	Ngaruawahia	Option 1	
241	Pareoranga	Te Kata	Taupiri	Option 1	Less paperwork, less hiding in the office, less meetings, less stalking people in your cars and be the face of our community.
242	Details Confidential		Ngaruawahia	Option 1	

243	Details Confidential		Huntly	Option 1	
244	Details Confidential		Ngaruawahia	Option 1	
245	Details Confidential		Huntly	Option 1	
246	Details Confidential		Ngaruawahia	Option 1	
247	Details Confidential		Huntly	Option 2	
248	Details Confidential		Horotiu	Option 1	
249	Robin & Annette	Hughes	Pokeno	Option 1	
250	John & Helen	Clotworthy	Pokeno	Option 2	Thank you for your efforts consulting with Waikato Community members- a big job to achieve your outcomes
251	Details Confidential		Ngaruawahia	Option 1	We are already under option 1 and it works
252	Details Confidential		Ngaruawahia	Option 1	
253	Details Confidential		Ngaruawahia	Option 2	
254	Details Confidential		Ngaruawahia	Option 2	
255	Details Confidential		Ngaruawahia	Option 2	
256	Details Confidential		Ngaruawahia	Option 1	Option 1 seems to be the most appropriate at the moment. We are already incurring increases this year with water metering charges commencing shortly. Perhaps if some of the Waikato District Council staff lived and paid rates within the district they would be a bit more understanding of the financial implications these increases have on the ratepayer. I don't believe that Ngaruawahia residents should be paying to maintain the Raglan infrastructure, this is where the bulk of the problems seem to lie. If people choose to live in Raglan then they need to be prepared to pay for that lifestyle.

257	Details Confidential		Tuakau	Option 1	<p>I choose option 1 as we are charged more year upon year in our rates. The last rise was quite significant and now you are expecting us to pay more. There are so many other areas within the regional and district councils budget that money can be taken from to compensate for this further hike for the rate payer.</p> <p>I think option 1 is also a good base to start at for the 1st year at least as the council will just rise rates as they feel fit to get what they want in the end anyway (on this issue and any other actually). It is the way it has been going the last 2 years I can see.</p> <p>For me it is a trust issue between what the public want and what you will ultimately enforce anyway, if things don't go in your favour.</p> <p>I also feel central government should be footing a good chunk of the bill to fulfill the target requirements as they are the one allowing(encouraging!) such population/business and so called environment damaging sector growth to continue, which is contributing to the mess we are believed to be in.</p>
258	Details Confidential		Huntly	Option 3	<p>Looking at the information in the Jacobs Report, it reads that Raglan has the highest amount of pumping station overflows. It also reads that WDC is the 7th poorest performer Nationally. Long term option 3 would be the better option to fix these issues. It is important to seperate operations, waste water and water supply operations. The sooner we get this under way the cheaper it is going to cost over all.</p>
259	Neil	Young	Tuakau	Option 2	Feedback provided to Councillor Henderson 4 May 2017
260	Jo-Ann	Smyth	Tuakau	Option 2	Feedback provided to Councillor Henderson
261	Lynette	Mc Fetridge	Tuakau	Option 2	Feedback provided to Councillor Henderson
262	Amend	Singh	Tuakau	Option 2	Feedback provided to Councillor Henderson
263	Vinod	Caran	Tuakau	Option 2	Feedback provided to Councillor Henderson
264	Shyan	Kumar	Tuakau	Option 2	Feedback provided by Councillor Henderson
265	Gloria	Philip	Tuakau	Option 1	Feedback provided by Councillor Henderson
266	John	Ducker	Tuakau	Option 1	Feedback provided by Councillor Henderson

267	Dale	Taylor	Tuakau	Option 1	Feedback provided by Councillor Henderson
268	Gloria	Nicol	Huntly	Option 1	
269	Bobbie	Pene	Pokeno	Option 2	I don't understand why Pokeno will have such a significant increase when our waste water system is very new in Helenslee.
270	Christie	Weixel	Ngaruawahia	Option 1	
271	Herbert	Bridgeman	Taupiri	Option 4	
272	Lorraine	Bridgeman	Taupiri	Option 2	
273	Dan	Bignell	Tuakau	Option 1	
274	Dorothy	Lovell	Taupiri	Option 2	When will this affect our rates going up (increase)? When will this development start? In the taupiri area. And will the wastewater development be included in the older part of taupiri or just the new land development that is happening? Will public have access to plans? Re: run out of wastewater (where - when - how). With recent flooding in all areas the flow of the wastewater will be important.
275	Stoneley	David	Ngaruawahia	Option 1	
276	Phyllis & Ann	Stoneley	Ngaruawahia	Option 1	
277	Shannon	Lim	Tuakau	Option 1	I feel my current rates charged is high enough for the level of service I receive and don't look forward to any further increase.

278		Smith	Tuakau	Option 1	<p>Sick of rates going up every year with nothing to show for it. Use existing resources.</p> <p>I don't know who is responsible but could something be done about the following -</p> <ol style="list-style-type: none"> 1. Why is Harrisville road being allowed to be used as a second hand car yard - always cars beside railway line and corner of Johnstone street for sale. 2. Rubbish - west street Tuakau has been piled up behind junction box for nearly a month. On opposite side of road more rubbish scattered about. 3. Henderson ave / Hall street car park. Grass has not been mowed for months. Also commercial premises adjacent to this car are using it as a dumping ground 4. Seating outside car park on corner George / Liverpool has been eye sore for nearly 2 years. If this is not council property get it fixed and send owners a bill as it is dangerous and hazardous. <p>Tuakau is looking tatty - Rubbish collection is a joke!! Week after week rubbish is left lying on grass verges and never picked up.</p>
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279	Poomia Nuestueents Ltd		Ngaruawahia	Option 1	<p>You are already meeting the 3/1000 (2.99) level you require so no need for excessive spending to meet a wish not a need.</p> <p>Raglan was your trouble spot so apply a Raglan targeted rate if you need to complete the Raglan survey.</p> <p>You have already jetted and cctv 50 % of Raglan the committed budget so complete the balance Raglan with a targeted rate.</p> <p>4. Why penalise Pokeno with new pipes for raglan residents!!!</p>
280	Katrina & Ian	Collins & Rowe	Tuakau	Option 2	
281	Graeme & Cara	Lambert	Te Kauwhata	Option 2	
282	Louis	Westhuizen	Huntly	Option 2	What about pensioners, how will they afford the cost?
283	Sandra	Van der westhuizen	Huntly	Option 2	
284	Charles	Bird	Ngaruawahia	Option 2	
285	BK	Brungar	Tuakau	Option 2	
286	Pauline	Franks	Te Kauwhata	Option 2	At the moment we are renting but hope to be in our new house aug / sept 2017. Previous address 19a Marlborough street Pokeno (sold this sept 2016).
287	L	Muhamaia	Ngaruawahia	Option 2	
288	T		Ngaruawahia	Option 2	
289	Tracey	Kerr	Ngaruawahia	Option 2	
290	BA	Morris	Huntly	Option 2	
291	Kura	Toka	Huntly	Option 3	

292	Tim & Kirsten	Hart & Thomason	Raglan	Option 4	We support none of these options. When we were faced with the last increase we were told in no uncertain terms that it was the last one to pay for waste water upgrade. Now with this unlong with the unjust water rates bill it is just more money for struggling home owners to fork out. Maybe if we didn't live in a street with no footpaths - kerbs and channel etc we may feel differently but both of us are strongly opposed to another hike. I know this will fall on deaf ears but if it has to be one then the cheapest.
293	Craig	Witters	Raglan	Option 4	I support none of these options. Our rates are already extremely expensive. I suggest council looks within for the funds needed to achieve option three instead of taking the usual and easy option of putting your hands in ratepayers pockets. Ratepayers are not a never ending source of income for council. We the ratepayers are not servants of the council. Council are the trusted servants of the ratepayers. Tighten some belts, thin out some deadwood and make internal sacrifices before dipping your fingers in our pockets.
294	Damon & Judith	Skellams	Pokeno	Option 4	Why do people who have their own septic system entirely on their own property have to pay so much for waste water when there is no benefit what so ever? After all, if there is a problem, the property owner has to fully pay any bills to get it fixed without any help. We should get a rebate for having the system not an increase as we don't use it at all.
295	Geoff	Kelly	Raglan	Option 4	I don't support any increases and ask the council to better organise its budget. Council needs to control its costs and not keep coming back to the rate payers for more money. This council is rating old people and people on fix incomes out of Raglan.
296	P & M	Tait	Huntly	Option 1	

297	Robin	Smith	Out of district	Option 1	Quote "as our population rises and our businesses grow, there will be more people to share the cost to meet that long term goal". Wait then. It will be interesting to see how many of you are left after the next elections.
298	Bernard	Brown	Raglan	Option 1	Re: Whaanga Coast Wastewater. 1. At preliminary meetings in 2013 with council representation (Baddely & Bax) ratepayers were advised that annual maintenance cost for the scheme would be in the order of \$520 annually. Most people signed up based on this cost. 2. To have annual maintenance costs potentially double 2 years after the scheme was communicated as "fraudulent" to say the least. 3. As a pensioner, combined WRC & WDC rates currently represent a significant portion of any income. Continued escalating water costs will make it "unstainable" for us to continue living here.
299	B & A	McCutchan	Huntly	Option 1	
300	Janine	Jacobs	Pokeno	Option 1	
301	Chris & Vicky	Taylor	Pokeno	Option 1	It really is very expensive to live here. We already have to contribute to lake Taupo, we don't live near or use the lake. Haven't got our supermarket.
302	Angela	Hall	Pokeno	Option 1	
303	M & J	Fogelin	Ngaruawahia	Option 1	
304	G & L	Pownall	Raglan	Option 2	
305			Unknown	Option 2	
306	LM	Williams	Tuakau	Option 2	
307	Richard	Gee	Tuakau	Option 2	
308	G & J	Kolmas	Pokeno	Option 2	
309	Judith	Perrie	Out of	Option 2	

			district		
310	Valda	Hendrikse	Out of district	Option 2	
311			Unknown	Option 3	You are doing a good job, keep it up.
312	Heather	Esplin	Out of district	Option 3	
313	Michelle	Brown	Taupiri	Option 3	
314	Tracey	Cooper	Raglan	Option 3	While it costs more, I'm concerned other options will only see us repeating this same exercise in 20 years' time.
315	Details Confidential		Raglan	Option 1	
316	Details Confidential		Ngaruawahia	Option 1	I find option two and three a massive increase for families that are already struggling, with refuse changes this is just another cost that may cripple struggling families.
317	Details Confidential		Ngaruawahia	Option 1	I would also like to see that Council completes its own reports in the future rather than paying consultants.
318	Details Confidential		Ngaruawahia	Option 1	Can't afford increase
319	Details Confidential		Ngaruawahia	Option 1	
320	Details Confidential		Ngaruawahia	Option 1	Our rates are sky high already. On a pension and the rising costs scare me!!
321	Benjamin	Molineaux	Huntly	Option 3	We all have a responsibility to ensure the natural environment isn't a dumping ground for our waste. Wastewater isn't this thing that creates itself. People, residents, visitors all contribute to it in the Waikato district, Ratepayers have a duty to ensure the district has the infrastructure needed to transport, treat, and dispose of wastewater so that it's impact on the environment is next to nothing.

322	Rodger	Gallagher	Raglan	Option 4	I reject all of the 3 options. They are based on the Jacob's Report which is incomplete, inaccurate and was not prepared for the purpose council is using it for. WDC needs to work smarter and achieve the desired outcome with same or lower expenditure. The failure of executive staff in building a poor wastewater system and badly operating it needs to be signalled by councillors with a 33% pay reduction for all executives. These funds can then be to improving the wastewater systems.
323	mike		Unknown		
324	Details Confidential		Ngaruawahia	Option 4	I do not wish to vote for any of the above, I do not have a never ending supply of money being a pensioner. Council needs to look at other ways of curbing their unnecessary expenditure to keep rates to an affordable level for the average citizen.
325	Details Confidential		Ngaruawahia	Option 1	
326	Details Confidential		Ngaruawahia	Option 2	I currently struggle to pay my rates now, however the environment is important. I would prefer if less was spent on parks and open spaces, and some of that money used for this instead of hiking this rate up.
327	Details Confidential		Huntly	Option 2	Long term Project and planning will result in a better service in the future than option 3 like everything is done faster to get the goals
328	Tasmin	Adams	Taupiri	Option 1	
329	Details Confidential		Ngaruawahia	Option 1	

330	Ric	Odom	Pokeno	Option 1	<p>I do not support any of the three options proposed as I do not believe sufficient information has been presented not that sufficient consideration of other options has been considered.</p> <p>1. As I understand it WDC reports every event which makes the comparison with other Councils performance flawed.</p> <p>2. I acknowledge that we are dealing with a legacy issue and that some remedial action needs to occur.</p> <p>3. 3.As this issue has been more than 20 years in the making, the cost of remediation should be spread over at least as long a period that is there should be an inter-generational funding strategy applied.</p> <p>4. I am not convinced the amount of work to better understand the issue as proposed is required. A smaller sample of work with less cost ought to provide sufficient information to make an informed decision.</p> <p>5. Targeted rates not with standing, this result in yet another increase for Pokeno ratepayers-already paying very high rates Residents have already paid for the infrastructure and to date, general rates have not resulted in any meaningful services for Pokeno.</p> <p>6. There is additional planned growth in the region-have these been factored into the costs?</p>
331	Kenneth	Soanes	Raglan	Option 4	I advocate for NO increase in wastewater rates. This is a submission in the spirit of consultation. My 11 page submission and attachments is attached. Refer to original submission.
332	Sandra	Te Amo	Taupiri	Option 1	
333	Details Confidential		Ngaruawahia	Option 1	I feel that having the two separation teams would benefit the community more especially having the drinking water and waste water seperated. I don't think spills affect this community as much as it would the outer areas of the district.
334	Details Confidential		Ngaruawahia	Option 2	N/A
335	Details Confidential		Ngaruawahia	Option 2	

336	Details Confidential		Ngaruawahia	Option 1	Don't want to pay more rates on top of all the additional cost we pay. Rubbish, water, rates, environment, and now waste water. Bludy joke.
337	Details Confidential		Ngaruawahia	Option 1	<p>I would like more clarification on how you will be applying the charges in regards to properties that have more than 1 dwelling. In addition to the main house we have a small one bedroom self contained Granny flat on the property and are charged 2 wastewater, 2 water and 2 refuse rates. The booklet says that the increase will be applied per property but the information that we have been able to obtain from other sources suggests that the increase will be applied per dwelling.</p> <p>With the main house and granny flat combined, we have a total of 2 toilets, 2 showers, 1 bath and 2 kitchen sinks apart from the extra kitchen sink, this would be at most, equal to if not less than the average modern home and we only have 1 wastewater connection like any other property.. I'm sure I would not be out of place along with others in the same situation as myself, in thinking that to be charged 2 lots of wastewater and to have a double increase would not only be unfair but it could also be thought as double dipping.</p> <p>The double dipping thought could also be applied to the new user pay systems of refuse and metered water. We now pay for every bag of rubbish that we put out which is no different to any one else, the truck does not come to the property twice and they pick up no more than any other property, so why are we still charged 2 lots of refuse? Double dipping?</p> <p>We only have 1 water connection like most, which is now metered so we will now be charged for all water consumed, again, why are we still charged 2 lots of water rates? Double dipping?</p> <p>It's not even like the property requires twice as much administration?</p>

					<p>I have been told that the only way rates charges can be altered is by changing the wording on how the charges are applied and for what in the LTP. Is this correct and are they going to be looked at?</p> <p>Would it be possible to have answers to my questions please?</p> <p>Thanks</p>
338	Details Confidential		Ngaruawahia	Option 1	<p>Its a hard enough life, kids food power clothing housing maintance fuel and now we have to pay for water that has supplied the people for free for generations...why???</p> <p>Money...you say maintance.....money and greed.</p> <p>Its your job to find ways to minimise cost..</p> <p>We have many struggling whanau already and now that percentage is about to go up...ka Aroha.</p> <p>This sux!!</p>
339	Jeffrey	Ritchie	Tuakau	Option 1	<p>Tuakau is already suffering from massive rates rises. Tuakau should not pay for Raglan's problems. Tuakau and Pokeno are not cash cows to prop up the rest of your substandard district.</p>
340	Tracy	Hamm	Pokeno	Option 1	
341	E & W	Dunn	Tuakau	Option 1	<p>If every household is to pay the same rate in the future it will benefit larger families than households with 1 or 2 or 3 occupants. This is not a fair way to apply the proposed rates in the future. I think a much fairer way to apply rates would be to align with water and the water meter rate entering the premises. Which to our minds, the more residents in a property they should pay a higher waste water rate for water than a house say with 1 or 2 occupants.</p>
342	Belinda & Darren	Williams	Matangi	Option 1	<p>I am forced to pick cheaper options as the rise in rates (\$\$\$) is actually quite hard to pay sometimes.</p>
343	Patrina & Charlie	Udy	Te Kauwhata	Option 2	

344	Teresa & Ian	Bettison	Huntly	Option 2	We strongly endorse "option 2" - but would then need an "option 4" = becoming long term priority being costed in the next CTAP
345	Tom	Levy	Raglan	Option 1	
346	Katie	Collins	Raglan	Option 2	Environment is extremely important! WDC's over-reporting of overflows may negatively impact on our performance compared to other councils. So that's why I support option 2 (ie maybe we're not as bad as it looks). But environmental protection is still extremely important! Education to reduce blockages is also essential. Has council considered using fines and penalties for households disposing of nappies etc?
347	Rahmon & Sarah	Gude & Hart	Out of district	Option 2	
348	Herangi	Te Ngaehe	Ngaruawahia	Option 2	
349	Alana	Srubar-Venon	Meremere	Option 3	Most of the information in the book wasn't of any interest. The table showing comparison to what we pay now versus what we would pay was key. Start with this first! Put this table on social media with your smily face thing, as otherwise it seems like you're raising rates by about \$900 as its not really clear to a lot of people. All for helping the future. Need better wetland management and its not just about me. Its about my future / potential grandkids can go swimming safely. Clean up the water!
350	M	Levy	Raglan	Option 1	

351	June	Penn	Raglan	Option 3	<p>Put the environment FIRST. Its not acceptable to have such a low performance level. Fix it. ASAP. AND fix the cow / dairy waste too please!!</p> <p>I understand prioritising sensitive waterways + oceans / estuaries. But any target that accepts sewage spills at more than 1 per 1000 connections is shameful. Not that I want extra cost; but we have to fix this. Hence prefer option 3 over option 2.</p> <p>BTW; higher priority - dairy farm waste is equivalent to 90 million people toileting on the land & water ways - what's the plan for that?? Farmer rates going up to address that issue too??</p>
352	Genevieve	Haurabi-Ireland	Raglan	Option 2	
353	Venessa	Rice	Ngaruawahia	Option 1	Work for the Ngaruawahia waste water treatment plant was undertaken by Brian Perry Civil in 2013. This work was changed / varied with this information already in hand. Council was aware that more work was required then.
354	George & Helen	Topia	Ngaruawahia	Option 1	Our rates in Ngaruawahia are already way too high without having additional costs. Why does not every community pay for their own waste water systems.
355	Phillip	Ramsay	Ngaruawahia	Option 1	Why hasn't this system been maintained? I heard there was a waste water plan done in 2014 - then what? Nobody bothers to follow up on the recommendations, then Raglan has spills into the harbour and it has to be fixed now.
356	Don	Hagenson	Ngaruawahia	Option 1	Do business and commercial pay higher rates for waste water than my home in Ngaruawahia? If they don't pay higher rates then why not?
357	Wiechern	Properties Ltd	Taupiri	Option 1	I have four properties in Ngaruawahia urban area. My tenants are mainly beneficiaries plus one young family. I believe option 2 is the most palatable of the options. Remember that water rates and rubbish charges have already hit low income families.

358	Details Confidential		Ngaruawahia	Option 1	
359	Details Confidential		Ngaruawahia	Option 1	I would like to see a proposal about preventing dairy leeching into the Waikato And Waipa rivers, this is a major cause of pollution to our rivers and waters which will eventually cause the exctinction of much fish life not to mention that children swim in this water. Our water is the most polluted in the country. When is something going to be done about that? Our drinking water is so foul that no one should be consuming it as it is without at least filtering it. I'm also appalled that the rubbish stickers that we pay for are for the production of the stickers, why weren't cheaper options considered to keep the price down? We do not need expensive sparkly stickers.
360	Natasha	Ramsay	Ngaruawahia	Option 1	Why is this not done as a user pays. Ngaruawahia pays for Ngaruawahia, Raglan pays for raglan etc....
361	Kiri	Bateman	Ngaruawahia	Option 2	
362	Tim	Lockyer	Ngaruawahia	Option 1	
363	Judelle	Anderson	Ngaruawahia	Option 1	We should only pay for Ngaruawahia's portions.
364	CM	Olsen	Ngaruawahia	Option 1	
365	Rangi	Moanaroa	Ngaruawahia	Option 1	
366	Noeline	Corkill	Ngaruawahia	Option 1	
367	Glen	Olsen	Ngaruawahia	Option 1	
368	Shirley	Henare	Ngaruawahia	Option 2	
369	Barbara	Landon	Ngaruawahia	Option 1	
370	Tiahuia	Matenga	Ngaruawahia	Option 2	
371	Jack	Ayers	Ngaruawahia	Option 3	
372	Mairah	Mahara	Ngaruawahia	Option 1	
373	Marie	Mahara	Ngaruawahia	Option 1	
374	Judith	Zimmerman	Ngaruawahia	Option 1	

375	Anne	Ramsay	Ngaruawahia	Option I	WDC rates are high enough already without having further large increases. the waste water activity management plan Dec 2014 indicated work that was required but nothing has been done and now it's a surprise.
376	Don	Hagenson	Ngaruawahia	Option I	If fresh water is user pays why isn't waste water?
377	Vanessa	Rice	Ngaruawahia	Option I	Ngaruawahia should pay for Ngaruawahia not Raglan or any other town. Higher tourism, higher waste water, higher rates??
378	Dennis	McKay	Ngaruawahia	Option I	Later will be applying for hardship allowance.
379	Vanessa	Rice	Ngaruawahia	Option I	This issue is something council should have been maintaining a budget for the past 20 years, not after an environmental issue.
380	Joe	Murphy	Ngaruawahia	Option I	
381	Darren	Emery	Ngaruawahia	Option I	
382	Richard	Turner	Huntly	Option I	
383	Garry + Lesley	Thorpe	Ngaruawahia	Option I	
384	Jaimee	Thorpe	Ngaruawahia	Option I	
385	James	Whetu	Ngaruawahia	Option I	Yes. Please refer to the Ngaruawahia Community Board Chairperson's report in support of their submission.

386	Chairperson of the Ngaaruawaahia Community Board	James Whetu	Ngaruawahia	Option 1	<p>Submission to Annual Plan 2017/2018 Name/Organisation: Ngaaruawaahia Community Board Email: james@whetugroup.co.nz Do you want to speak to about your submission at the hearing? Yes I/We support: OPTION 1</p> <p>SUMMARY OF SUBMISSION The Ngaaruawaahia Community Board wish to submit on the Annual Plan 2017/2018 to indicate our support for OPTION 1. After considerable queries to both our Councillors and Council staff, the subsequent information shared to the Board, and one-on-one conversations with Council staff at the Ngaaruawaahia drop-in sessions, we believe that OPTION 1 is the best and appropriate approach for the Ngaaruawaahia community. These are our summary points from our full submission outlined herein:</p> <ol style="list-style-type: none"> 1. The Ngaaruawaahia Community Board understands the request to improve our wastewater reticulated services in the Waikato district, and wish to confirm our support of this improvement as outlined and agreed to by the community in the Long-Term Plan 2015-2025. 2. Our preference is to maintain the approach confirmed in the Long-Term Plan 2015-2025, however this was not an option proposed in the Annual Plan 2017/2018 consultation document. 3. OPTION 1 in the Annual Plan 2017/2018 consultation document is the approach that best reflects the agreed approach outlined in the Long-Term Plan 2015/2025 4. With that said, all options proposed in the Annual Plan 2017/2018 is a substantial variation from the approach outlined in the Long-Term Plan 2015-2025. 5. The increased rate for the Ngaaruawaahia community is incorrectly outlined in the Annual Plan 2017/2018 consultation document. Reference to the 2017/2018 rate of \$752.68 is incorrect as the increase that will be experienced by Zone A communities
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				<p>(which includes Ngaaruawaahia) will be from \$683.45 basis (2016/2017). The correct increases for the Ngaaruawaahia community are:</p> <ul style="list-style-type: none"> a. Option 1 = \$181.81 increase b. Option 2 = \$213.17 increase c. Option 3 = \$237.21 increase <p>6. We are of the view that OPTION 1 is the best option for the Ngaaruawaahia community</p> <p>7. Our review and interpretation of the evidence to suggest that the Ngaaruawaahia community should adopt OPTION 2 seems incorrect. The primary issue in our community is blockages not spillages, which can be appropriately addressed via the approach outlined in the Long-Term Plan 2015-2025, as well as OPTION 1.</p> <p>8. Similarly, no evidence was provided to confirm that the Ngaaruawaahia community have been complaining about spillage. Until this is seen, we do not believe this is an immediate issue in our community.</p> <p>9. As part of the Long-Term Plan 2015-2025, new storage tanks were installed in 2015/2016, and the Ngaaruawaahia wastewater treatment plant and pump stations in Ngaaruawaahia were being upgraded over the 2016/2017 period.</p> <p>10. However, if the new storage tanks which were installed in Ngaaruawaahia in 2015/2016 are not addressing the dry weather overflow issues, it seems inappropriate and wrong for the Ngaaruawaahia community to pick up the costs of the inadequate performance of contractors.</p> <p>11. For clarity, the Board acknowledges the overflow in our stormwater system, however the Annual Plan 2017/2018 consultation document focuses on the Council's response to failure of the district's wastewater system.</p> <p>12. Our understanding is that Raglan requires immediate action regarding spillage</p>
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				<p>13. We support the necessary response to the spills and environmental matters in Raglan and that the response needs to be prioritised, however we do not believe it should also be at the expense of Ngaaruawaahia community members.</p> <p>14. We do not support a blanket approach whereby the adoption of a specific option outlined in the consultation document is to be applied across the whole district.</p> <p>15. With that said, we will support the Raglan communities' submission to the Annual Plan 2017/2018 on the best approach (option) that supports them which may differ to Ngaaruawaahia</p> <p>16. We consider that the communication from Council that the Annual Plan 2017/2018 will only impact rate payers who have property(s) in reticulated areas is incorrect. The increase in rates will undoubtedly be passed on to those who rent in Ngaaruawaahia.</p> <p>17. Similarly, the Board is disappointed that there was not sufficient information available and communication to the public to understand and clarify the ongoing increase over the next three years to the Ngaaruawaahia community as a result of this increase in targeted rate. The consultation document seems to outline that the targeted rate will increase in 2018/2019 to:</p> <ul style="list-style-type: none"> a. For Option 1, by another \$27.69 on top of \$181.81, therefore targeted rate = \$892.95 b. For Option 2, by another \$124.67 on top of \$213.17, therefore targeted rate = \$1,021.29 c. For Option 3, by another \$225.54 on top of \$237.21, therefore targeted rate = \$1,146.20 <p>FULL SUBMISSION</p> <p>The Ngaaruawaahia Community Board supports the strategic approach and plan to address the wastewater issues in the Long Term Plan 2015-2025, as well as the identified solutions outlined for</p>
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				<p>Year 1 (2015/2016) to Year 3 (2017/2018).</p> <p>The Board is of the view that the Long Term Plan 2015-2025 (LTP) identifies the concerns and issues within the Waikato district and provides the strategic approach the Council will undertake to address those concerns and issues. Accordingly, to respond to those identified matters, a 2.9% general rate increase for 2015-2016 financial year, and increases of 1-3% expected over the next 10 years were adopted in 2015.</p> <p>On the matters identified in the LTP regarding wastewater issues, it is outlined that the LTP will address two of the six key matters pertinent to this Annual Plan 2017/2018 submission:</p> <ul style="list-style-type: none"> • Moving to a consistent and district wide targeted rate for the “three waters” – wastewater, water supply and stormwater – over three years • A planned assessment of the condition of our cost critical water and wastewater infrastructure assets across the district <p>It is on this basis that the integrity of the LTP (identified issues and strategic approach) is maintained and upheld, otherwise uncertainty in all of Council decisions, and information supplied to inform those decisions, will impact on public trust and confidence in Council activities.</p> <p>It is outlined that in response to the LTP and the best available information provided within, the feedback from the community was to have a consistent targeted rates across the district for wastewater, water supply and stormwater. For Ngaaruawaahia, the following wastewater targeted rates over the three year from 2015 :</p> <p>ZONE LTP YEAR 1 2015/2016 LTP YEAR 1 2016/2017 LTP YEAR 1 2017/2018 ZONE AREA ZONE A – Connection</p>
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				<p>\$614.22 \$683.45 \$752.68 Huntly, Ngaaruawaahia, Horotiu and Te Ohaki</p>
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All three options outlined in the Annual Plan 2017/2018 is a variation from the LTP. The Council has outlined that this is due to the growing level of dissatisfaction in the community with the number of spills from the district's wastewater network.

Raglan is identified in the consultation document as the worst of the district's communities to experience failure in wastewater infrastructure. Raglan has been identified as Zone B in the LTP:

ZONE LTP YEAR 1

2015/2016 LTP YEAR 1

2016/2017 LTP YEAR 1

2017/2018 ZONE AREA

ZONE B – Connection

\$728.46 \$740.57 \$752.68 Raglan, Te Kauwhata, Rangiriri and Whaanga Coast

As illustrated in the two tables, the increase for the Zone B communities from 2016/2017 to 2017/2018 is \$12.11, whereas the increase for Zone A communities is \$69.23. This is a substantial difference between, and for, the communities within each respective zones.

On this matter, the Board is of the view that the Council should correctly inform the community that the increases for the Zone A communities (Ngaaruawaahia community) as a result of the proposed options in the Annual Pan 2017/2018 consultation document are:

- Option 1 = \$181.81
- Option 2 = \$213.17
- Option 3 = \$237.21

It is considered that reference in the consultation document to the 2017/2018 rate of \$752.68 is incorrect, as the increase that will be

experienced by Zone A communities will be from \$683.45 (2016/2017).

LTP – Infrastructure Strategy

The LTP outlines that the level of service to be performed by Council from 2015-2018 is to:

- Undertake a complete assessment of the condition of our most critical water and wastewater infrastructure assets across the district , and
- For Ngaaruawaahia, the extension of reticulation to service growth , and

• Upgrade of the Ngaaruawaahia Wastewater Treatment Plant
Acknowledging the large operational and capital expenditure expected on the district's infrastructure networks, the Infrastructure Strategy in the LTP outlines the strategic approach of Council to manage known infrastructure issues and the implications of addressing those issues .

The LTP and its Infrastructure Strategy outlines that planned capital expenditure will be after 2025, and that assets (inclusive of wastewater) will need renewing or upgrading in the 2026-2045 period . This approach in the LTP acknowledges that to finance and/or find revenue for new assets will need to be from a mixture of development and financial contributions, reserves, and rates . It is on this pragmatism and strategic approach in the renewal and upgrade our community's wastewater network in the LTP that the Board reinforces its support of the LTP.

In responding to the strategic issues of the Infrastructure Strategy, it was identified that the significant infrastructure decision for Ngaaruawaahia, as it relates to wastewater, was the upgrade of the wastewater treatment plant to meet levels of service and comply with resource consent conditions. Approximate costs outlined in the strategy was \$540,000 , with works being undertaken this financial year (2016/2017).

				<p>For district-wide wastewater matters, it was outlined that to maintain level of service, the renewal of wastewater pump stations and pipe network was necessary, and additional works for Huntly. The approximate costs of \$2.2million was outlined in the strategy. The Annual Report 2015-2016 reported that contracts were let to upgrade wastewater pump stations in Ngaaruawaahia and Raglan but that new storage tanks were installed in both systems to hold six hours of average flow in dry weather . Additionally, all plants in the district received automation and instrument improvements . In this regard, it seems that the appropriate works are being carried out to address the wastewater issues in Ngaaruawaahia over the 2015-2017 period (in line with the LTP). If the new storage tanks that have been installed in Ngaaruawaahia and are not addressing the dry weather overflow issues , it seems inappropriate and wrong for the Ngaaruawaahia community to pick up the costs of the inadequate performance of contractors.</p> <p>Also, in reviewing the Jacobs report, the Waikato District Wastewater Overflows Ngaaruawaahia map identifies that the primary cause for overflows are blockages with some failure of pump stations . Again as stated earlier, if there is failure to the new wastewater pump stations and new storage tanks that were installed, it seems inappropriate and wrong for the Ngaaruawaahia community to pick up the costs.</p> <p>However with blockages in Ngaaruawaahia, the Board are of the view that the proposed approach outlined in Option I , specifically the public education action, has an appropriate measure to accommodate this cause in our Ngaaruawaahia. But this is a matter that was identified in the Infrastructure Strategy of the LTP, whereby across the district, issues relating to replacement of earthenware pipes where blockages and overflows will be addressed .</p> <p>Ngaaruawaahia Structure Plan and Plan Change 17</p>
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Of additional concern to the Board is the lack of information presented to the Board on this matter during the development of the Ngaaruawaahia Structure Plan and the subsequent change to the Waikato District Plan (Plan Change 17 – Ngaaruawaahia and Surrounding Villages).

The Ngaaruawaahia Structure Plan was recently completed in March 2017, and decision and adoption of Plan Change 17 to the Waikato District Plan was in November 2016.

All information and correspondence from Council, and the technical reports from BECA on water and wastewater, did not identify the issues presented in the Annual Plan 2017/2018 when evaluation (Section 32 report) and consideration (section 42A Report and Decision) during the rezoning of Ngaaruawaahia to accommodate growth. Key points outlined in the BECA report within the Section 32 Evaluation Report for Plan Change 17 are:

- The impact of population growth in and around Ngaaruawaahia on the existing water and wastewater networks is expected to be minimal
- However the proposed Horotiu industrial development is considered certain to have a significant impact on water demands and consequently increased wastewater flows
- The Ngaaruawaahia wastewater reticulation has already been extended along Great South Road to cater for existing Living Zone development. This infrastructure has been future proofed so that it has sufficient capacity to cater for potential growth .

The BECA report acknowledges that the analysis of wastewater network can't be assessed, but only as it relates to the diversion of industrial wastewater flows to the Ngaaruawaahia Wastewater Treatment Plant.

As an observer to the process of, and decision on, Plan Change 17, the concerns raised in the Annual Plan 2017/2018 that there are wastewater issues, were not raised as part of the rezoning of land in

				<p>Ngaaruawaahia. The integrity of Plan Change 17 decision may be questioned if there is uncertainty in the information supplied to inform that decision.</p> <p>Similarly, the Ngaaruawaahia Structure Plan does not express the same concerns outlined in the Annual Plan 2017/2018 consultation document. Our understanding is that the Structure Plan is a guide to the staging of development and the integrated provision of infrastructure and amenities.</p> <p>During our participation in the development of the Ngaaruawaahia Structure Plan, and the consultation/community engagement undertaken over this time, did not highlight the infrastructure issues and the urgency required as stated in the Annual Plan 2017/2018 consultation document.</p> <p>Overall</p> <p>The Ngaaruawaahia Community Board wish to reiterate that it understands the request to improve our wastewater reticulated services in the Waikato district, and wish to confirm its support of this improvement as outlined and agreed to by the community in the Long-Term Plan 2015-2025. The planned works in Ngaaruawaahia as outlined in the LTP over the 2015-2018 period are:</p> <ul style="list-style-type: none"> • Undertake a complete assessment of the condition of our most critical water and wastewater infrastructure assets across the district , and • For Ngaaruawaahia, the extension of reticulation to service growth , and • Upgrade of the Ngaaruawaahia Wastewater Treatment Plant <p>The Board support these works as identified and which are reported on via the Annual Report.</p> <p>The concern of the Board is lack of clarity as to what the new information and/or legislative driver to advance the respective operational and capital works programmes outlined in the LTP, whereby the investigation will commence 2017/2018 rather than</p>
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2022. This advancement in the schedule would also then imply that the renewal and upgrading costs will be advanced before 2025, and more importantly, without the financial strategy that is associated with the current approach in the LTP where revenue for new assets would have been from a mixture of development and financial contributions, reserves, and rates . It seems now that it will be purely from targeted rates.

Another matter of concern is that the consultation document refers to the growing level of dissatisfaction in our community with the number of spills from the district's wastewater network. Although this may be true, there seems to be little evidence to confirm that this is the case in the Ngaaruawaahia community. We believe evidence is necessary to confirm this statement considering it is articulated by Council as the main reason to advance works.

The Ngaaruawaahia Community Board hope that this proposal to increase level of service as part of Annual Plan 2017/2018 is not a response to the commitments outlined in the Waikato Plan to upgrade infrastructure in the region. If it is, then this purpose for improvement of infrastructure needs to be communicated appropriately to our communities. Similarly, the Board hope that the proposal is not to accommodate district wide growth when evidence, reporting and decisions (via Plan Change 17) have provided the means to accommodate growth.

The Ngaaruawaahia Community Board also wish to acknowledge that environmental issues in Raglan requires immediate action as a result of wastewater system failure therefore the spillage of contaminants into the Raglan Harbour. We support the necessary response to the spills and environmental matters in Raglan and that the response needs to be prioritised. However we do not believe it should also be at the expense of Ngaaruawaahia community members.

We do not support the blanket approach currently proposed in the Annual Plan 2017/2018 consultation document, but believe that the

					<p>Raglan community has the right to require an approach that appropriately addresses their issues, which are different to the issues in Ngaaruawaahia. Our proposed solution to the Raglan spillage issues and wastewater system improvement, is for Council and Councillors to consider an increase to the general rates or development contributions rather than a blanket targeted rate on rate payers on a reticulated service.</p> <p>Lastly, our preference for OPTION I, in our view, aligns with the commitment and plan outlined in the LTP 2015-2025, and still provides a level of service that is appropriate to the wastewater issues in Ngaaruawaahia (blockages), as well as reflective of the works already undertaken (installation of storage tanks) and being undertaken (upgrade of Ngaaruawaahia Wastewater Treatment Plant and pump stations over the 2016/2017 period).</p> <p>Ngaa mihi James Whetu Chairperson for the Ngaaruawaahia Community Board</p>
387	Details Confidential		Ngaruawahia	Option I	Please refer to the Ngaaruawaahia Community Board Chairperson's submission.
388	Details Confidential		Ngaruawahia	Option I	
389	Details Confidential		Ngaruawahia	Option I	no comment

390	Alan & Bronwyn	Kosoof	Huntly	Option 3	The reason we support option 3 is based on the fact that the current system is completely broken. By the Council's own admission for years their maintenance and upgrades of the current system has been underfunded. It is likely the same would occur going forward, so best we opt for option 3 and we might at least end up with an option 2 result. There is no mention of the clean/green streams (Waikato River Cleanup), which when the Council Resource Consents expire, there will be even further cost to treat both waste water and storm water. It is therefore essential that we start with the best possible plan.
391	Details Confidential		Out of district	Option 3	
392	Details Confidential		Ngaruawahia	Option I	
393	Details Confidential		Ngaruawahia	Option I	

394	John	Lawson	Raglan	Option 4	<p>I support Option 4</p> <p>Option 3 only provides for the 'medium level' proposed in the Jacobs report. There should be an Option 4 to match the better standards in the country, though it still wouldn't be up to the levels achieved in neighbouring Waipa. Overflows at the rate of 1 per 1000, when best performing peer provincial councils are achieving 0.25, are not acceptable.</p> <p>The AP document only provides figures to illustrate the effect on individual ratepayers. The Jacobs report only provides district-wide total costs. Therefore it is not possible to compare the figures and fully understand what is being proposed.</p> <p>It is apparent that the Jacobs report is only intended to point to solutions, rather than provide them. It recommends spending about \$1/2m to June 2017, explaining on page 11 the, "lack of detailed information on the precise cause of overflows and it is essential that these uncertainties are reduced prior to the implementation of capital intensive interventions". It is not clear from the AP that this study has been done.</p> <p>Therefore this AP is premature, based on incomplete information and possibly as ineffective as previous expensive 'solutions'. It appears that the work on extra storage, pumps, generators, etc is reducing the problem and is probably sufficient to protect WDC from further prosecution by WRC, provided further work is shown to be in hand. The AP should be shelved and, instead, thorough work done to prepare a carefully researched LTP to include -</p> <ul style="list-style-type: none"> • the worked through Jacobs recommendations, including the 'high level', which Jacobs said would cost about 80% more than option 3 • distributed constructed wetlands, which are potentially cheaper, cleaner and less risky • composting toilets, as proposed in 2001 Raglan Naturally, with potentially the same advantages <p>The AP says, "In line with Ministry of Health best practice guidelines</p>
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we need to invest in separate water supply and wastewater service equipment and field staff.” However, the guidelines at <http://www.health.govt.nz/publication/water-safety-plan-guides-drinking-water-supplies> don't seem to mention such a requirement. In any case, most WDC water fails the protozoa standard and is therefore classed at an 'unacceptable level of risk' (see <http://www.health.govt.nz/system/files/documents/publications/annual-report-drinking-water-quality-2015-2016-apr17.pdf>). However, that risk is assessed on the treatment process, rather than the actual risk. Therefore the LTP should also include an assessment of actual, rather than theoretical risks, and any necessary proposals to ameliorate them.

WDC rates are already too high, partly due to previous expensive schemes which have needed rectification. That mistake should not be repeated.

The census figures show that WDC's urban areas are poorer than country areas, yet targeted rates result in them paying the highest rates. When the inequitable burden of rates was last perceived to be a problem, targeted rates for roads were abolished (see <https://paperspast.natlib.govt.nz/newspapers/NZHI9420212.2.49> and <https://paperspast.natlib.govt.nz/newspapers/NZHI9430410.2.68>). Since then higher health standards have changed the burden of rates. Like roads, the whole community benefits from clean water and good sewage treatment. Therefore the LTP should consider the fair application of 'user pays' in relation to all WDC services, including the most expensive service, roads. It should also consider whether uniform charges should be made for water and sewage. Some environments and some groups of users require higher standards than others. They are not uniform, so, if user pays is to be continued, it should reflect the varying circumstances of the users. Otherwise it is more akin to a general rate.

395	Wendy	Drewery	Raglan	Option 4	<p>Thank you for the opportunity to comment on this issue, and for your efforts to make contact and involve the population in the discussion. I have lived in Raglan since 2005. I work fulltime in Hamilton but am coming up to retirement in June.</p> <p>In considering the wastewater and other water issues I have been thinking about how on earth I am going to afford any rate increases as time goes by. The WDC rates here are already very high, amounting to more than \$250.00 per month, and then there are the increasing Regional rates, etc. The Government super is about \$780.00 per fortnight. So I am looking at my modest savings and wondering how long they will last. Rates are almost the biggest commitment I will have, a little bigger than my monthly food bill.</p> <p>Yes I understand there are arrangements that can be made, but this is not the point. The point is that you cannot simply continue to increase rates, water or otherwise, in the current situation. There must be many who are worse off than me. I am sure you do not want to see people like me not owning our house, but that is what many are facing.</p> <p>I look at the breakdown of the rates, and I wonder for which of the other categories you could also (next) make a similar case to the one you are making for wastewater. The numbers are huge for the general rate and the Uniform Annual General Charge. They are already huge for District Wide water supply and District wide wastewater. And now you are asking for more. I am wondering what you are doing with these different categories, and how you are making your decisions about them. Because it seems to me that by breaking the rates down category by category, you are ramping up the costs rather than the reverse. Which category will you be making the same case for next?</p>
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					<p>Why can you not manage an acceptable quality of water supply within the current rates? Yes, I get it that the increase in population creates stress on services, but you should not be asking us to pay for this! The incoming developers should be paying for upgrades, so that when the new ratepayers come on stream, you will be able to maintain the same level of rates, just have more of them. In my view, it appears likely that the Council has fed off the rates from Raglan over a long period of time as the town has grown, and has mismanaged the waste water significantly. We have yet to see the result of the introduction of water metering, but I do not expect this will reduce my rates, even though I use probably less water than most other local users.</p> <p>I think that the approach to management of the relationship between services and rates has not been adequately explained, indeed, it appears to me that the display of figures covers some significant mismanagement over time. Even the recent withdrawal of mowing verges seems to me to be mean-minded. In that case also, the consultation did not demonstrate a responsible long term concern and care for this town. You expect people like me to go up to the end of the drive and mow? Really?</p> <p>Please do not blame Raglan for its growth, and make it a problem for people like me. Please, do your job. Trim the office. Think about the fact that rates cannot continue to rise beyond what people can actually afford. We have to live within our means, and so do you.</p>
396	Brenda	Roberts	Pokeno	Option 1	<p>Why shortfall in routine maintenance budgets? Growth in the region has been occurring over 5-7 years and collecting and analysing information in just starting? Why a public education programme in Raglan? How will results of the educational programme be tabulated and what will this mean for the whole region in terms of lessons learned for future finance support for maintenance and replacement</p>

					programmes?
397	Graeme & Nicola	Steed	Unknown	Option 3	We need a continuation of the footpath for cycle use from Assissi home on Matangi road to Matangi central (school) for safe passage of children & cyclists.
398	Jessie & Alistair	Johnston	Ngaruawahia	Option 2	It seems sensible to future proof our waste water systems.
399	Jeffrey and Jeanne	Watkins	Pokeno	Option 2	
400	Anita and Dennis	O'Connor	Ngaruawahia	Option 1	Can't afford increases to water rates as we are PENSIONERS on a VERY LOW INCOME. Do Aucklanders have to pay for Waikato water? Hope you aren't sending our water to overseas countries. Instead of increasing the water rates why don't the council workers have to pay for parking. Most workers in other communities pay for parking.
401	Federated Farmers	Of New Zealand	Unknown		Federated Farmers of New Zealand ("Federated Farmers" or "the Federation") thanks the Waikato District Council for the opportunity to comment on its Annual Plan 2017 / 2018 ("the Annual Plan"). General Comments The purpose of councils is stated in the relevant local government legislation as being both "to enable democratic local decision-making and action by, and on behalf of, communities" and "to meet the current and future needs of communities for good-quality local infrastructure, local public services, and performance of regulatory functions in a way that is most cost-effective for households and

businesses". Federated Farmers see the emphasis of these "purpose" provisions as being firmly on councils undertaking activities efficiently, at low cost and being fiscally prudent.

Federated Farmers is generally supportive of the government's 2012 "Better Local Government" package and the legislative changes that have subsequently arisen from that package. Federated Farmers also generally supports the purpose of the Local Government Act 2002 Amendment Act 2014, which makes it clear that the usual requirement to consult does not apply where a proposed annual plan does not include significant or material differences from the long-term plan for the year to which the annual plan relates.

Accordingly, Federated Farmers confines its comments on the Annual Plan generally to the matters about which the Council is seeking feedback. Some comment is provided on other matters that are discussed in the Annual Plan.

Specific Comments

Wastewater Rates

Federated Farmers does not express a view on which of the options the Council is considering to address issues with its wastewater system is the most appropriate. Federated Farmers consider that it is appropriate that matters concerning the District's wastewater system should be left to those that are connected to the system.

However, it is noted that, in its submission to the Council's Long Term Plan in 2015, Federated Farmers took the view that a slower change for wastewater was required until more was learnt about asset condition from the then up coming waters asset assessments

project before any proposed timetable for addressing issues with the wastewater system was to be timetabled.

Federated Farmers also acknowledges that the funding of any improvement in the level of service for wastewater is proposed to be by way of a targeted rate on those who receive the service. Federated Farmers agrees with that proposal, and takes the opportunity to note that spreading the cost of improving the District's wastewater system across all the ratepayers of the District would be very inequitable.

Recommendation: That the funding of any improvements in the level of service for wastewater be by way of a targeted rate on those who receive the service.

Other Matters

Rural Fire Service

In general, Federated Farmers supports the intent of the Fire and Emergency New Zealand Bill, which is intended to amalgamate New Zealand's urban and rural fire services into an integrated fire and emergency service, on the basis that the intent is to construct a new organisation, not for one branch (rural or urban) to absorb the other. Federated Farmers understands that the Bill is now awaiting the Royal Assent.

Nevertheless, Federated Farmers considers it vital that the key differences between rural and urban fire are acknowledged and provided for in the legislation and in the ongoing operational policies of the new organisation, and the Council's assistance in that regard is sought by Federated Farmers. Having a single entity, Fire and

Emergency New Zealand, should enable better use to be made of economies of scale, and equipment and property rationalisation to deliver a better, more co-ordinated service to New Zealand communities.

Recommendation: That the Council support the proposal to amalgamate New Zealand's urban and rural fire services into an integrated fire and emergency service.

Waikato Regional Council Proposed Plan Change I

Federated Farmers takes the opportunity to thank the Council for the leadership it has shown in drawing attention to the adverse effects that the Waikato Regional Council Proposed Plan Change I to its Regional Policy Statement will have, not only on farmers in the District, but also on the many towns and businesses in the District that rely on the District's farming enterprises for their livelihoods.

Federated Farmers considers that all farmers in the District would appreciate it if the Council was to continue to draw the attention of the public and the Waikato Regional Council to the many deficiencies in that council's Proposed Plan Change I.

Recommendation: That the Council continue to take an active role in pointing out the deficiencies in the Waikato Regional Council Proposed Plan Change I to its Regional Policy Statement.

The Federation

Federated Farmers of New Zealand is a primary sector organisation that represents the majority of the country's farming businesses. The Federation has a long and proud history of representing the interests

					<p>of New Zealand's farming communities, primary producers, and agricultural exporters.</p> <p>The Federation aims to add value to its members' farming business. Our key strategic outcomes include the need for New Zealand to provide an economic and social environment within which:</p> <ul style="list-style-type: none"> • Our members may operate their business in a fair and flexible commercial environment • Our members' families and their staff have access to services essential to the needs of the rural community • Our members adopt responsible management and environmental practices. <p>The total agricultural sector is even more important to the economy than it was fifteen years ago. Its contribution to the New Zealand economy has risen from around 14.2 percent of GDP in 1986/87 to around 17 percent today (including downstream processing). Some authorities consider agriculture's current contribution to the New Zealand economy to be about 20 percent of GDP.</p> <p>Federated Farmers looks forward to further consultation with the Waikato District Council on the Annual Plan.</p>
402	Nicola	Young	Ngaruawahia	Option 1	<p>Charging for water affects people's rent. Are you charging Aucklanders for our water? Why can't we have a user pays system? Does our water go over seas?</p>

403	Robert & Sally	Peel	Raglan	Option 1	Council needs to consider carefully the ability of some people, especially in Raglan, to be able to afford continued rate rises. Many are pensioners or on low incomes or in part time seasonal work. Basing rate increases on house values is unfair on those who brought their houses years ago, as it does not mean they could afford them now. Further growth and upgrades should be funded through developer contributions and not rates. Many properties in Raglan are not occupied all year round and so some persons should be made to compensate owners for periods of unoccupy as they are not placing any demand on infrastructure or services when they are vacant.
404	Anita	Seddon	Raglan	Option 1	
405	Thomas	Seddon	Raglan	Option 1	
406	Vikki	Shaw	Pokeno	Option 1	
407	Jaqueline	Mudgway	Pokeno	Option 2	
408	Lucy	Lindfield	Raglan	Option 2	
409	DR & NP	Parsons	Raglan	Option 2	
410	Daniel	Brookes	Ngaruawahia	Option 4	There should be no rates increase. People are on fixed incomes. This council is out of touch with reality.
411	Peter	Wilton	Ngaruawahia	Option 2	
412	Phillip	Mahara	Ngaruawahia	Option 1	Was against water meter first place. Like limit cost to rate payer.
413	Nola & Graeme	Crowther	Ngaruawahia	Option 2	
414	Ngaruawahia	Community Church	Ngaruawahia	Option 1	Many people in our town earn or receive very little to live on. They simply cannot sustain added costs - council needs to find other ways to address blockages.
415	GT	Palmer	Ngaruawahia	Option 1	Most affordable at the moment. I believe that the cost should be spread across all rate payers for other options.

416	Karen	Miles	Taupiri	Option 1	It's the extra costs to families and young families in particular that own their own home but extra costs will hurt them and the cost will mean a decrease in either essential costs in them e.g. heating, medical, food for family.
417	Sheryl Ann	Paekau	Ngaruawahia	Option 3	
418	Ngaire	Moetara	Ngaruawahia	Option 1	I want user pays, not Ngaruawahia paying for Raglan.
419	Joseph	Mahara	Ngaruawahia	Option 1	I don't like change especially if it cost extra money.
420	GS	Tait	Huntly	Option 1	
421	Details Confidential		Ngaruawahia	Option 1	We now pay for rubbish and will be paying for water use. this is funding that council has not had in the past and suggest this extra income be used well for waste water. I am a single income household and can not afford increase in rates. enough is enough from this rate payer, council needs to look at cost cutting initiatives and give us a break
422	Wiea	van der Zwan	Raglan	Option 2	Start with protecting waterways if final result is as option 3.
423	Sarah	Taylor	Tuakau	Option 1	

424	Raglan Community	Board	Raglan	Option 2	<p>The Raglan Community Board Submission is that we support Option 2 in principal because it will fund the expanded CCTV inspection for the wider district that had been funded out of general rates for Raglan and fund the community education program district wide to deal with high rate of overflows caused by foreign objects. But we as a Community Board need a full account of the existing Wastewater targeted rate spend to understand why even though it is one of the highest nationwide it has failed to pay for normal expected levels of repairs and maintenance including CCTV inspections and infiltration monitoring.</p> <p>The Raglan Community Board is making a submission on the Wastewater Rates increase on behalf of the Raglan community. The main concern being the overall high cost of rates in the Raglan and the question of why district wide wastewater cost is one of the highest nationwide and how has this high charge failed to maintain the existing network.</p> <p>The Raglan Community Board feels the Jacobs report needs to be finalised so that all assumptions and estimates for future remedial costs are understood in time for the next Long Term Plan. The report scope should be expanded to have Jacobs provide a peer review of the existing wastewater value for money costs compared to other councils. The report should also clearly investigate alternative equipment that could be used at the pump stations to improve their ability to handle foreign material in the system thereby reducing overflow risks and costs.</p> <p>The Raglan Community Board supports the separation of wastewater and water operation and maintenance functions as recommended by the Ministry of Health (ref Ministry of Health “Water Safety Plan Guide, Distribution System Operation” Appendix I version I Ref D2.3).</p> <p>The Raglan Community Board supports the districtwide Community</p>
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					<p>Education program as a tool to reduce the major cause of system blockages and pump failures resulting in overflows due to foreign material flushed into or placed into the Wastewater system. The Raglan Community Board also supports the training of all Wastewater staff and contractors on how to conduct their work with sufficient risk analysis and mitigation plans developed for unintended overflows as exemplified by the Marine Parade pump station upgrade causing an existing pipe connection failure. As well the Wainui road overflow due to the removal of standby pump for repair leaving the pump station with no redundancy and failure of alarm monitoring and response when the sole remaining pump failed. The Raglan Community Board feels it is unable to effectively engage with the community to answer their questions without a session with staff to improve our own knowledge of how we got to this point in time where the Council is having to ask for a large increase in a targeted rate and how best to path forward.</p>
425	Tuakau & Districts	Development Assn Inc	Tuakau	Option 1	<p>The Tuakau & Districts Development Assn supports Option 1 as the current performance level of no more than 5 overflows per 1,000 wastewater connections during dry weather is currently being met at 2.97. We are told that 81% are due to blockages, 8% are due to mains breaks and 11% are due to pump station faults. If 81% are caused by blockages, rather than breaks or faults, then the majority of the problem could be rectified by a nation-wide public education program to stop people flushing things they shouldn't. Option 2 aims to introduce a new Service Level of no more than 3 overflows per 1,000 connections per year. We are already meeting this target with our current budget. Option 3 aims to introduce a new Service Level of no more than 1 overflow per 1,000 connections per year, which we agree is a desirable outcome however one we believe is achievable with the current level of expenditure and better education.</p>
426	Melissa	Deacon	Ngaruawahia	Option 1	

427	Halen	Shadrock	Ngaruawahia	Option 1	
428	Kerry	Deacon	Ngaruawahia	Option 1	There is no way I can afford to pay extra money for water rates as I am on a invalid benefit with 3 children, mortgage and rates to pay and put food on the table for myself and my children, so I wont and cant pay for water which should be free, your invalidating my human rights and my children.
429	Tukere	Whanau	Ngaruawahia	Option 1	
430	Lex	Denby	Ngaruawahia	Option 1	Cost of potable water reticulation and wastewater can be met under existing rates and administered by existing staff.
431	Faith	Denby	Ngaruawahia	Option 1	I see no need for change and no need to create greater expense to cash strapped rate payers. Enough "inhouse" trading!!!
432	Adam	Moana	Ngaruawahia	Option 1	
433	James	Martin	Ngaruawahia	Option 2	
434	Eric	Gaastra	Ngaruawahia	Option 1	Now, or as of July 17', we of Ngaruawahia understand the prospect of being charged for metered water usage, please as a result our total annual water management rate must be reduced.
435	Rose & Emmett	Connolly	Ngaruawahia	Option 2	
436	Ben and Jess	Steiner	Huntly	Option 2	
437	Elva	Grouk	Taupiri		

438	John and Bev	Deacon	Ngaruawahia	Option 4	[REDACTED]	
439	Raglan Residents	& Ratepayers association	Raglan	Option 2		

440	Andrea	Broring	Raglan	Option 1	<p>As wastewater treatment is a nationwide issue I suggest that education of what to put into toilets should start schools. Since we all now have water meters the sewer charge should be proportional to the metered water use to make it a fair user pay situation.</p> <p>Approved composting toilets should be allowed, promoted and encouraged and discounted wastewater charges should apply to households that choose to disconnect their toilets from Councils wastewater systems.</p> <p>Additional charges should apply where B&B. bed and breakfast or other weekend users generate income to householders that put extra pressure on the system at peak times.</p>
441	Celia	Risbridger	Raglan	Option 3	<p>The money amount between Options 3 is negligible. Option 3 should include more public education to change behaviours. Can someone not create a simple grey water reticulation system for households?</p>
442	Ross	Hodder	Raglan	Option 2	<p>I note the jetting and CCTV running is not prioritized to the sites of previous blockage/overflow, when it desirably be the first inspection sites. New subdivisions/connections and their contributing connections networks should be primary financial contributors to inspectors costs.</p>

443	Susan	Giessen-Prinz	Raglan	Option 1	<p>1.I oppose the increase of our Water rates and strongly believe that there are other option to tackle the issue especially in our community.</p> <p>2.Waste water is a nationwide issue and education on what can go down a toilet is the answer in my opinion. Educate the adults. Poo is a taboo issue so bring the poo to light. Take our kids on educational outings visiting the wastewater plant.</p> <p>3.Water flush toilets are such a waste of a good resource. our council needs to look at composting toilet options for urban areas. Give the community a choice to disconnect their toilets from the wastewater system.</p> <p>4.Put pressure on supermarket supplies to only put flushable, biogradable wet wipes etc. on the shelves.</p> <p>5.Provide households and public toilets with funky toilet waste baskets to encourage non flushables to go in there. May be a community group could take that on as a fundraiser.</p> <p>6.Run a competition at schools to write a lighthearted poo rapp song.</p> <p>7.Not one spill is acceptable to me. I totally agree that the current system needs to be maintained and repaired.</p>
444	Conrad	Jackson	Raglan	Option 3	<p>Disposing of our sewage safely and reliably should be an absolute priority. Option 3 meets only a "medium" standard and is barley adequate to protect our environment there should be no compromise in looking after our harbour and our health.</p>
445	RJ & GA	Macleod & Wilson	Raglan		<p>Continue with the key Raglan projects 2017/2018. Wastewater. Improve work on the SCADA/telemetry link to Raglan and undertake cleaning and data collection. Progress with structure plan roads-Rangitahi ref to LUC0249/06 & Luc0249/06</p>

446	Susan	Hall	Raglan	Option 2	I would like to see improvements and don't mind a rate increase. BUT I think you need a dedicated person to look at reducing your costs. Imagine if you had an employee or contractor whose sole job was to review contracts and reduce spending by council. Over the years we have seen crazy waste of rate payers money eg. \$3000,000 (at least) doing a CBD plan for Raglan people wanted. Better communication with your Community Boards would help with this. i would go further and give the community boards more control of how funds allocated to their area (or generated in their area, eg. parking fines) are spent. To avoid this waste. Also instead of propping up the old waste water system, I would like us to seriously look at using the waste to generate power, as they do at the Christchurch airport industrial zone. Make our waste pay for itself!
447	Roger & Debra	Sedwick	Meremere	Option 2	
448		Alker	Raglan	Option 2	Only logical choice
449	Annette	May	Raglan	Option 2	Originally, i intended to speak @ the hearing, but after an enlighting conversation with Lisa Thompson I'm please to be confident in her excellent representation, actions and understanding of the issue.
450	Te Aronui	Maihi	Raglan	Option 2	
451	Susan & Robert	Noble	Raglan	Option 2	

452	Raglan Coastal Reserves Advisory Committee	Advisory Committee	Raglan		<p>1. BMX being upgraded to a pump track. It would be good if all groups concerned worked together on these projects. For this project the Advisory Board was unaware of anything happening at the BMX track until it was read in the chronicle.</p> <p>As we are the part of the town that 'advises' on activities in reserves around Raglan we feel that a working together policy would be beneficial.</p> <p>2. Footpath from the Airfield bridge to the skate park. We recommend that this be undertaken as it would complete the round the bridges circuit and most of all children could safely get to the skate park on scooters or even just walking instead of being so close to the traffic as the road is set out now.</p> <p>3. Manu Bay The gap in the road by the toilets needs to be gravelled where the ground has dropped to stop cars getting stuck. Also the drainage needs to be upgraded after checking where the water is now running. There seems to be a lot more water around than previously especially around the fishing trailer park. Also some clarification is needed between the Annual Plan, Management Plan and Manu Bay Management Plan similar provisions.</p> <p>4. Horses on the Beach In the last few years the number of horses using the Wainui reserve, including the beach, have risen considerably given to looking at the health and safety issues relating to this which would follow on to where horses can be ridden in the reserve and beach areas.</p>
453	Sarah	Taylor	Tuakau	Option 1	
454	Suzanne	Griffins	Raglan		
455	Maxine	Duffull	Ngaruawahia	Option 2	
456	Genevieve & Nick	Layzell	Tuakau	Option 2	

457	Tangi	Mouroa	Huntly	Option I	When would the public find out about the issue, when discuss about the problem
458	Charlie	Mouroa	Huntly	Option I	I support Option I only
459	Raglan Sport Fishing Club Inc.		Raglan		<p>Other matters I. We wish to apply to council to remark parking areas at the Raglan Wharf. • To the rear of the building referred in the WDC map of the Raglan Wharf area as building 90. A no parking zone this would enable vehicles to come around the wharf in the correct direction. • No parking area on the SW side of building 88. • No parking triangle NE of building 88. All of the above are already no parking areas, however are not marked as such. • Open up the parking in front of the shops building 92. However the emergency parking for rescue personnel must remain. 2. Trial marking by painting areas for parking at the Kopua Boat ramp to fully utilize this parking area. This to become more permanent when the trial is complete and successful. 3. Fix drainage problems at the Manu Bay car park, which were created with the realigning of the road some years ago. Numerous complaints on this issue have been already lodged with WDC. Before any work is completed on any boat ramps in Raglan the Raglan Sport Fishing Club needs to be consulted with. The club represents a great number of users of the Raglan launching facilities we are in the best position to assist council in the most effective appropriation of funds. We fully consulted with our members on this submission and all are in total agreeance with its contents.</p>

460	Vaughan Payne	Waikato Regional Council	Out of district	Option 3	<p>Our submission</p> <p>Waikato Regional Council supports Waikato District Council's intention to increase funding to improve the district's wastewater reticulation systems in light of recent spills to the environment, particularly from the Raglan sewer system to Whaingaroa Harbour. We consider the subsequent independent technical review by Jacobs was timely and identified realistic options to improve the operation of the district's wastewater schemes.</p> <p>However, we would also like to take this opportunity to comment on other wastewater issues in the District, given the current level of urban growth and the pressures the Waikato Expressway presents for increased urban development for existing communities. In particular, the recent lodgement of a private plan change for Te Kauwhata has made the decision on the town's future wastewater disposal options more urgent, given the community's stated desire to remove treated wastewater discharges from Lake Waikare.</p> <p>Waikato Regional Council notes that progress to improve the treatment efficiency of the Huntly Wastewater Treatment Plant, as agreed with the community through a re-consenting process, has been slower than anticipated. Also of concern to Waikato Regional Council is the ongoing compliance issues at the Meremere Wastewater Treatment Plant. This plant will be required to seek a new discharge consent next year.</p> <p>We therefore urge Waikato District Council to also consider appropriate funding to future-proof existing wastewater treatment needs for its communities, in the 2018-2028 Long Term Plan.</p>
461	Sean	Edwards	Ngaruawahia	Option 1	
462	Patrick	Kings	Huntly	Option 1	I cannot afford option 2 and option 3.

463	Angeline	Greensill	Raglan	Option 3	<p>If there is any more information you want to supply in addition to this submission form, please write it here or attach it to this submission form and enclose it in the Freepost return envelope provided.</p> <p>We agree with all three options: that risks need to be mitigated, waterways need to be protected especially the moana where fishing, surfing, swimming, baptisms occur, and improvement needs to happen. Options 1,2, and 3 are important, not only to address past performance but also to mitigate future risks which exist from relying upon the original design and concept which have proven to be ill conceived. Tangata whenua have been raising concerns and offering solutions for almost 40 years but to no avail. Targeted rates have been accumulated for years to supposedly improve the network and extend the pipeline when in fact there are alternative solutions to avoid using our harbour as a sewer and indeed making a serious attempt to protect our waterways. The risk of more spillages of untreated wastewater will continue if WDC continues to rely on having Raglan's only treatment plant on the west side when the majority of the population lives in the east. In terms of funding an infrastructure that is future proofed, consider applying for the latest pool of money offered to offset the impacts of tourism on small communities, or set up a toll gate on the deviation, or a tourist tax on businesses who profit the most while residents pay. Also avoid establishing an asset holding company for water, such assets are paid for and belong to the community.</p>
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APPENDIX 3:

COPIES OF ORIGINAL SUBMISSIONS FOR SUBMITTERS 331 (KENNETH SOANES), 385 (NGAARUAWAAHIA COMMUNITY BOARD) AND 459 (RAGLAN SPORT FISHING CLUB). THESE HAVE BEEN ATTACHED SEPARATELY DUE TO THEIR LENGTH.

TechnologyOne ECM Document Summary

Printed On 26-May-2017

Class	Description	Doc Set Id / Note Id	Version	Date
Staff	Submission #0385 - Annual Plan 2017/18 - Ngaaruawaahia Community Board	1728970	1	26-May-2017
Staff	Submission #0459 - Annual Plan 2017/2018 - Raglan Sports Fishing Club Inc.	1723870	1	16-May-2017
Staff	Submission #0331 - Annual Plan 2017/18 - Kenneth Ronald Soanes	1721268	1	10-May-2017

Submission to Annual Plan 2017/2018

Name/Organisation: **Ngaaruawaahia Community Board**

Email: james@whetugroup.co.nz

Do you want to speak to about your submission at the hearing? **Yes**

I/We support: **OPTION 1**

SUMMARY OF SUBMISSION

The Ngaaruawaahia Community Board wish to submit on the Annual Plan 2017/2018 to indicate our support for OPTION 1.

After considerable queries to both our Councillors and Council staff, the subsequent information shared to the Board, and one-on-one conversations with Council staff at the Ngaaruawaahia drop-in sessions, we believe that OPTION 1 is the best and appropriate approach for the Ngaaruawaahia community. These are our summary points from our full submission outlined herein:

1. The Ngaaruawaahia Community Board understands the request to improve our wastewater reticulated services in the Waikato district, and wish to confirm our support of this improvement as outlined and agreed to by the community in the Long-Term Plan 2015-2025.
2. Our preference is to maintain the approach confirmed in the Long-Term Plan 2015-2025, however this was not an option proposed in the Annual Plan 2017/2018 consultation document.
3. OPTION 1 in the Annual Plan 2017/2018 consultation document is the approach that best reflects the agreed approach outlined in the Long-Term Plan 2015/2025
4. With that said, all options proposed in the Annual Plan 2017/2018 is a substantial variation from the approach outlined in the Long-Term Plan 2015-2025.
5. The increased rate for the Ngaaruawaahia community is incorrectly outlined in the Annual Plan 2017/2018 consultation document. Reference to the 2017/2018 rate of \$752.68 is incorrect as the increase that will be experienced by Zone A communities (which includes Ngaaruawaahia) will be from \$683.45 basis (2016/2017). The correct increases for the Ngaaruawaahia community are:
 - a. Option 1 = \$181.81 increase
 - b. Option 2 = \$213.17 increase
 - c. Option 3 = \$237.21 increase
6. We are of the view that OPTION 1 is the best option for the Ngaaruawaahia community
7. Our review and interpretation of the evidence to suggest that the Ngaaruawaahia community should adopt OPTION 2 seems incorrect. The primary issue in our community is blockages not spillages, which can be appropriately addressed via the approach outlined in the Long-Term Plan 2015-2025, as well as OPTION 1.

8. Similarly, no evidence was provided to confirm that the Ngaaruawaahia community have been complaining about spillage. Until this is seen, we do not believe this is an immediate issue in our community.
9. As part of the Long-Term Plan 2015-2025, new storage tanks were installed in 2015/2016, and the Ngaaruawaahia wastewater treatment plant and pump stations in Ngaaruawaahia were being upgraded over the 2016/2017 period.
10. However, if the new storage tanks which were installed in Ngaaruawaahia in 2015/2016 are not addressing the dry weather overflow issues, it seems inappropriate and wrong for the Ngaaruawaahia community to pick up the costs of the inadequate performance of contractors.
11. For clarity, the Board acknowledges the overflow in our stormwater system, however the Annual Plan 2017/2018 consultation document focuses on the Council's response to failure of the district's wastewater system.
12. Our understanding is that Raglan requires immediate action regarding spillage
13. We support the necessary response to the spills and environmental matters in Raglan and that the response needs to be prioritised, however we do not believe it should also be at the expense of Ngaaruawaahia community members.
14. We do not support a blanket approach whereby the adoption of a specific option outlined in the consultation document is to be applied across the whole district.
15. With that said, we will support the Raglan communities' submission to the Annual Plan 2017/2018 on the best approach (option) that supports them which may differ to Ngaaruawaahia
16. We consider that the communication from Council that the Annual Plan 2017/2018 will only impact rate payers who have property(s) in reticulated areas is incorrect. The increase in rates will undoubtedly be passed on to those who rent in Ngaaruawaahia.
17. Similarly, the Board is disappointed that there was not sufficient information available and communication to the public to understand and clarify the ongoing increase over the next three years to the Ngaaruawaahia community as a result of this increase in targeted rate. The consultation document seems to outline that the targeted rate will increase in 2018/2019 to:
 - a. For Option 1, by another \$27.69 on top of \$181.81, therefore targeted rate = \$892.95
 - b. For Option 2, by another \$124.67 on top of \$213.17, therefore targeted rate = \$1,021.29
 - c. For Option 3, by another \$225.54 on top of \$237.21, therefore targeted rate = \$1,146.20

FULL SUBMISSION

The Ngaaruawaahia Community Board supports the strategic approach and plan to address the wastewater issues in the Long Term Plan 2015-2025, as well as the identified solutions outlined for Year 1 (2015/2016) to Year 3 (2017/2018).

The Board is of the view that the Long Term Plan 2015-2025 (LTP) identifies the concerns and issues within the Waikato district and provides the strategic approach the Council will undertake to address those concerns and issues. Accordingly, to respond to those identified matters, a 2.9% general rate increase for 2015-2016 financial year, and increases of 1-3% expected over the next 10 years were adopted in 2015.

On the matters identified in the LTP regarding wastewater issues, it is outlined that the LTP will address two of the six key matters pertinent to this Annual Plan 2017/2018 submission:

- Moving to a consistent and district wide targeted rate for the “three waters” – wastewater, water supply and stormwater – over three years
- A planned assessment of the condition of our cost critical water and wastewater infrastructure assets across the district

It is on this basis that the integrity of the LTP (identified issues and strategic approach) is maintained and upheld, otherwise uncertainty in all of Council decisions, and information supplied to inform those decisions, will impact on public trust and confidence in Council activities.

It is outlined that in response to the LTP and the best available information provided within, the feedback from the community was to have a consistent targeted rates across the district for wastewater, water supply and stormwater. For Ngaaruawaahia, the following wastewater targeted rates over the three year from 2015¹:

ZONE	LTP YEAR 1 2015/2016	LTP YEAR 1 2016/2017	LTP YEAR 1 2017/2018	ZONE AREA
ZONE A – Connection	\$614.22	\$683.45	\$752.68	Huntly, Ngaaruawaahia, Horotiu and Te Ohaki

All three options outlined in the Annual Plan 2017/2018 is a variation from the LTP. The Council has outlined that this is due to the growing level of dissatisfaction in the community with the number of spills from the district’s wastewater network.

Raglan is identified in the consultation document as the worst of the district’s communities to experience failure in wastewater infrastructure. Raglan has been identified as Zone B in the LTP:

¹ Page 7 of the LTP 2015-2025

ZONE	LTP YEAR 1 2015/2016	LTP YEAR 1 2016/2017	LTP YEAR 1 2017/2018	ZONE AREA
ZONE B – Connection	\$728.46	\$740.57	\$752.68	Raglan, Te Kauwhata, Rangiriri and Whaanga Coast

As illustrated in the two tables, the increase for the Zone B communities from 2016/2017 to 2017/2018 is \$12.11, whereas the increase for Zone A communities is \$69.23. This is a substantial difference between, and for, the communities within each respective zones.

On this matter, the Board is of the view that the Council should correctly inform the community that the increases for the Zone A communities (Ngaaruawaahia community) as a result of the proposed options in the Annual Plan 2017/2018 consultation document are:

- Option 1 = \$181.81
- Option 2 = \$213.17
- Option 3 = \$237.21

It is considered that reference in the consultation document to the 2017/2018 rate of \$752.68 is incorrect, as the increase that will be experienced by Zone A communities will be from \$683.45 (2016/2017).

LTP – Infrastructure Strategy

The LTP outlines that the level of service to be performed by Council from 2015-2018 is to:

- Undertake a complete assessment of the condition of our most critical water and wastewater infrastructure assets across the district², and
- For Ngaaruawaahia, the extension of reticulation to service growth³, and
- Upgrade of the Ngaaruawaahia Wastewater Treatment Plant⁴

Acknowledging the large operational and capital expenditure expected on the district's infrastructure networks, the Infrastructure Strategy in the LTP outlines the strategic approach of Council to manage known infrastructure issues and the implications of addressing those issues⁵.

The LTP and its Infrastructure Strategy outlines that planned capital expenditure will be after 2025, and that assets (inclusive of wastewater) will need renewing or upgrading in the 2026-2045 period⁶. This approach in the LTP acknowledges that to finance and/or find revenue for new assets will need to be from a mixture of development and financial contributions, reserves, and rates⁷. It is on this pragmatism and strategic approach in the renewal and

² Page 8 of the LTP 2015-2025

³ Page 60 of the LTP 2015-2025

⁴ Page 60 of the LTP 2015-2025

⁵ Page 29 of the LTP 2015-2025

⁶ Page 20 of the LTP 2015-2025

⁷ Page 20 of the LTP 2015-2025

upgrade our community's wastewater network in the LTP that the Board reinforces its support of the LTP.

In responding to the strategic issues⁸ of the Infrastructure Strategy, it was identified that the significant infrastructure decision for Ngaaruawaahia, as it relates to wastewater, was the upgrade of the wastewater treatment plant to meet levels of service and comply with resource consent conditions. Approximate costs outlined in the strategy was \$540,000⁹, with works being undertaken this financial year (2016/2017).

For district-wide wastewater matters, it was outlined that to maintain level of service, the renewal of wastewater pump stations and pipe network was necessary, and additional works for Huntly. The approximate costs of \$2.2million was outlined¹⁰ in the strategy. The Annual Report 2015-2016 reported that contracts were let to upgrade wastewater pump stations in Ngaaruawaahia and Raglan but that new storage tanks were installed in both systems to hold six hours of average flow in dry weather¹¹. Additionally, all plants in the district received automation and instrument improvements¹².

In this regard, it seems that the appropriate works are being carried out to address the wastewater issues in Ngaaruawaahia over the 2015-2017 period (in line with the LTP). If the new storage tanks that have been installed in Ngaaruawaahia and are not addressing the dry weather overflow issues¹³, it seems inappropriate and wrong for the Ngaaruawaahia community to pick up the costs of the inadequate performance of contractors.

Also, in reviewing the Jacobs report, the Waikato District Wastewater Overflows Ngaaruawaahia map identifies that the primary cause for overflows are blockages with some failure of pump stations¹⁴. Again as stated earlier, if there is failure to the new wastewater pump stations and new storage tanks that were installed, it seems inappropriate and wrong for the Ngaaruawaahia community to pick up the costs.

However with blockages in Ngaaruawaahia, the Board are of the view that the proposed approach outlined in Option 1, specifically the public education action, has an appropriate measure to accommodate this cause in our Ngaaruawaahia. But this is a matter that was identified in the Infrastructure Strategy of the LTP, whereby across the district, issues relating to replacement of earthenware pipes where blockages and overflows will be addressed¹⁵.

⁸ Page 31 of the LTP 2015-2025

⁹ Page 45 of the LTP 2015-2025

¹⁰ Page 44 of the LTP 2015-2025

¹¹ Page 39 of the Annual Report 2015-2016

¹² Page 39 of the Annual Report 2015-2016

¹³ <https://www.waikatodistrict.govt.nz/your-council/plans-policies-and-bylaws/plans/annual-plan/annual-plan-faq's#39;s>

¹⁴ Page 36 of the Jacobs Report – 18 November 2016 <https://wdcsitefinity.blob.core.windows.net/sitefinity-storage/docs/default-source/your-council/plans-policies-and-bylaws/plans/annual-plan/2017-consultation/jacobs-report-with-overflow-maps-2.pdf?sfvrsn=4>

¹⁵ Page 66 of the LTP 2015-2025

Ngaaruawaahia Structure Plan and Plan Change 17

Of additional concern to the Board is the lack of information presented to the Board on this matter during the development of the Ngaaruawaahia Structure Plan and the subsequent change to the Waikato District Plan (Plan Change 17 – Ngaaruawaahia and Surrounding Villages).

The Ngaaruawaahia Structure Plan was recently completed in March 2017, and decision and adoption of Plan Change 17 to the Waikato District Plan was in November 2016.

All information and correspondence from Council, and the technical reports from BECA on water and wastewater, did not identify the issues presented in the Annual Plan 2017/2018 when evaluation (Section 32 report) and consideration (section 42A Report and Decision) during the rezoning of Ngaaruawaahia to accommodate growth. Key points outlined in the BECA report within the Section 32 Evaluation Report for Plan Change 17¹⁶ are:

- The impact of population growth in and around Ngaaruawaahia on the existing water and wastewater networks is expected to be minimal
- However the proposed Horotiu industrial development is considered certain to have a significant impact on water demands and consequently increased wastewater flows
- The Ngaaruawaahia wastewater reticulation has already been extended along Great South Road to cater for existing Living Zone development. This infrastructure has been future proofed so that it has sufficient capacity to cater for potential growth¹⁷.

The BECA report acknowledges that the analysis of wastewater network can't be assessed, but only as it relates to the diversion of industrial wastewater flows to the Ngaaruawaahia Wastewater Treatment Plant.

As an observer to the process of, and decision on, Plan Change 17, the concerns raised in the Annual Plan 2017/2018 that there are wastewater issues, were not raised as part of the rezoning of land in Ngaaruawaahia. The integrity of Plan Change 17 decision may be questioned if there is uncertainty in the information supplied to inform that decision.

Similarly, the Ngaaruawaahia Structure Plan does not express the same concerns outlined in the Annual Plan 2017/2018 consultation document. Our understanding is that the Structure Plan is a guide to the staging of development and the integrated provision of infrastructure and amenities.

During our participation in the development of the Ngaaruawaahia Structure Plan, and the consultation/community engagement undertaken over this time, did not highlight the

¹⁶ Page 90 of the Section 32 Report for Plan Change 17 <https://www.waikatodistrict.govt.nz/docs/default-source/your-council/plans-policies-and-bylaws/plans/district-plan/plan-change-17/plan-change-17---section-32-evaluation-report.pdf>

¹⁷ Page 10 of the Section 32 Report for Plan Change 17 <https://www.waikatodistrict.govt.nz/docs/default-source/your-council/plans-policies-and-bylaws/plans/district-plan/plan-change-17/plan-change-17---section-32-evaluation-report.pdf>

infrastructure issues and the urgency required as stated in the Annual Plan 2017/2018 consultation document.

Overall

The Ngaaruawaahia Community Board wish to reiterate that it understands the request to improve our wastewater reticulated services in the Waikato district, and wish to confirm its support of this improvement as outlined and agreed to by the community in the Long-Term Plan 2015-2025. The planned works in Ngaaruawaahia as outlined in the LTP over the 2015-2018 period are:

- Undertake a complete assessment of the condition of our most critical water and wastewater infrastructure assets across the district¹⁸, and
- For Ngaaruawaahia, the extension of reticulation to service growth¹⁹, and
- Upgrade of the Ngaaruawaahia Wastewater Treatment Plant²⁰

The Board support these works as identified and which are reported on via the Annual Report.

The concern of the Board is lack of clarity as to what the new information and/or legislative driver to advance the respective operational and capital works programmes outlined in the LTP, whereby the investigation will commence 2017/2018 rather than 2022. This advancement in the schedule would also then imply that the renewal and upgrading costs will be advanced before 2025, and more importantly, without the financial strategy that is associated with the current approach in the LTP where revenue for new assets would have been from a mixture of development and financial contributions, reserves, and rates²¹. It seems now that it will be purely from targeted rates.

Another matter of concern is that the consultation document refers to the growing level of dissatisfaction in our community with the number of spills from the district's wastewater network. Although this may be true, there seems to be little evidence to confirm that this is the case in the Ngaaruawaahia community. We believe evidence is necessary to confirm this statement considering it is articulated by Council as the main reason to advance works.

The Ngaaruawaahia Community Board hope that this proposal to increase level of service as part of Annual Plan 2017/2018 is not a response to the commitments outlined in the Waikato Plan to upgrade infrastructure in the region. If it is, then this purpose for improvement of infrastructure needs to be communicated appropriately to our communities. Similarly, the Board hope that the proposal is not to accommodate district wide growth when evidence, reporting and decisions (via Plan Change 17) have provided the means to accommodate growth.

The Ngaaruawaahia Community Board also wish to acknowledge that environmental issues in Raglan requires immediate action as a result of wastewater system failure therefore the spillage of contaminants into the Raglan Harbour. We support the necessary response to the

¹⁸ Page 8 of the LTP 2015-2025

¹⁹ Page 60 of the LTP 2015-2025

²⁰ Page 60 of the LTP 2015-2025

²¹ Page 20 of the LTP 2015-2025

spills and environmental matters in Raglan and that the response needs to be prioritised. However we do not believe it should also be at the expense of Ngaaruawaahia community members.

We do not support the blanket approach currently proposed in the Annual Plan 2017/2018 consultation document, but believe that the Raglan community has the right to require an approach that appropriately addresses their issues, which are different to the issues in Ngaaruawaahia. Our proposed solution to the Raglan spillage issues and wastewater system improvement, is for Council and Councillors to consider an increase to the general rates or development contributions rather than a blanket targeted rate on rate payers on a reticulated service.

Lastly, our preference for OPTION 1, in our view, aligns with the commitment and plan outlined in the LTP 2015-2025, and still provides a level of service that is appropriate to the wastewater issues in Ngaaruawaahia (blockages), as well as reflective of the works already undertaken (installation of storage tanks) and being undertaken (upgrade of Ngaaruawaahia Wastewater Treatment Plant and pump stations over the 2016/2017 period).

Ngaa mihi

James Whetu

Chairperson for the Ngaaruawaahia Community Board

I-Jay Huirama

From: jameswhetu@gmail.com on behalf of James Whetu <james@whetugroup.co.nz>
Sent: Monday, 15 May 2017 9:03 a.m.
To: consult
Subject: Ngaaruawaahia Community Board submission to Annual Plan 2017/2018
Attachments: Submission to Annual Plan 2017-2018.pdf

Follow Up Flag: Follow up
Flag Status: Completed

Categories: Entered into typeform

Kia ora

Please find attached a report I wasn't able to attach to the Community Board's submission on Friday.

I copied and pasted from the word doc into the online submission form as I couldn't attach.

There are no changes between the the submission form and report, however my preference is that the Council staff and Council committee use the report when reviewing and summarising submissions.

If there are any concerns please let me know

Ngaa mihi

James Whetu

Director and Principal Planner

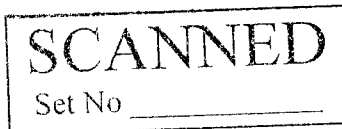
p.021 149 3565

e.james@whetugroup.co.nz



www.whetugroup.co.nz





10 Smith Street,

RAGLAN

Phone 8258867/021943018

Email theharts.raglan@xtra.co.nz

15 May 2017

**Submission to the
Waikato District Council (WDC)
Annual Plan 2017
By
Raglan Sport Fishing Club Inc.**

Introduction

The Raglan Sport Fishing Club was founded in the year 2000 and we currently have 550 + members with another 400 angler contacts who fish the area. Although the club was only founded 17 years ago, this club is the largest of its kind in the Waikato.

It is a known fact that only 10% of recreational fishers belong to any fishing/boating club, so the Raglan Sport Fishing club undertakes the responsibility of representing all fishers by default who fish out of Raglan. This includes those who visit from other areas of which there are plenty.

Tourism in relation to fishing could be a real winner in Raglan. We have a very healthy fishery, but we are unable to promote this when the launching facilities are already exhausted. Our main three ramps all have issues that need to be rectified, with Manu Bay being the top of the list.

Manu Bay Break Wall

History

During the late 1960's Manu Bay Fishing Club established. There was a launching platform created and the Manu Bay Break Wall and Ramp with permission from the then Raglan County Council letter dated 30 November 1971 was created. This area was then maintained successfully by the Club with little help from WDC. This included the area generally referred to, as the car park that is associated with the boat ramp.

In 2002 the Manu Bay Fishing Club amalgamated with the Raglan Sport Fishing Club.

In 2014 resource consent no. 127164 file no. 612244A was granted for the complete ramp and break wall as an existing structure by Waikato Regional Council.

During periods of good weather there can be up to 120 boats using the area, sometimes more. The issues incurred by these users was minimal, these have increased radically since the building of the new structure.

Issues

In 2014 the Raglan Sport Fishing Club reported to WDC a crack 5.50 meters from the end of the Break Wall. We applied to have permission to fix this, this permission was denied, the crack then developed into a split with the end eventually falling into the sea. This developed into a dangerous situation and Council then decided to employ an engineer with the company Bloxam Burnett & Oliver (BBO) who decided the break wall needed to be rebuilt. A plan was produced it contained three concept drawings these drawings were without measurements. We were promised by the representative from BBO that any one of the drawings would provide us with as much if not more protection than we already had at Manu Bay. This has proved not to be the case. We informed WDC of this situation immediately upon completion of the work. A meeting was called at Manu Bay where we met with the engineer on site to voice our dissatisfaction of what had been built. One question the engineer was asked was "how many break walls have you designed", his replied was "one and you are standing on it". He was then asked "what engineers have you consulted with who have designed break walls", he said "none".

A report on the performance was presented to WDC by the Raglan Sport Fishing Club. (This report is attached). We have not received one single comment of a positive nature from any of the boating public who use the area. The work carried out by council has led to a dangerous situation at Manu Bay which needs to be rectified as soon as possible. To this end we also attach a letter from Coastguard Raglan.

We have received a draft report from our engineer Tonkin Taylor a company who have designed numerous Break Walls around the country. They have described the problems with the structure we have at present. Within this report they have suggestions to help solve some of the issues. We wish to work with WDC and implement these suggestions to get this structure working better for our members. If this work means engaging the members of the Raglan Sport Fishing Club, we are

willing and have nearly 60 years' experience with the area. The report from Tonkin Taylor will be forwarded to Council as soon as possible.

We believe the new structure has created substantial health and safety issues with not only the new structure, but users of Manu Bay now opting to use the Raglan Bar. The issues surrounding the new structure requires urgent attention from council.

Other matters

1. We wish to apply to council to remark parking areas at the Raglan Wharf.
 - To the rear of the building referred in the WDC map of the Raglan Wharf area as building 90. A no parking zone this would enable vehicles to come around the wharf in the correct direction.
 - No parking area on the SW side of building 88.
 - No parking triangle NE of building 88.

All of the above are already no parking areas, however are not marked as such.

- Open up the parking in front of the shops building 92. However the emergency parking for rescue personnel must remain.
2. Trial marking by painting areas for parking at the Kopua Boat ramp to fully utilize this parking area. This to become more permanent when the trial is complete and successful.
 3. Fix drainage problems at the Manu Bay car park, which were created with the realigning of the road some years ago. Numerous complaints on this issue have been already lodged with WDC.

Before any work is completed on any boat ramps in Raglan the Raglan Sport Fishing Club needs to be consulted with. The club represents a great number of users of the Raglan launching facilities we are in the best position to assist council in the most effective appropriation of funds.

We fully consulted with our members on this submission and all are in total agreeance with its contents.

We wish to be heard in relation to this submission by council.

Yours faithfully,

RAGLAN SPORT FISHING CLUB INC.



Sheryl Hart (Mrs)

Secretary

Raglan Sport Fishing Club report on the Break Wall at Manu Bay

Introduction

The Manu Bay ramp was built in 1968 by the members of the Manu Bay Fishing Club, some of the members who built the ramp are still alive today. The break wall was started in 1971. The Manu Bay Club maintained the break wall and ramp until the amalgamated with the Raglan Sport Fishing Club in 2003 they then took over this responsibility. This work was completed at little or no cost to Waikato District Council. The working bees at Manu Bay were legendary with often over 100 members turning up to help. The Manu Bay ramp has always been pivotal a launching site for smaller vessels who are unable to use the Raglan Bar and a safety net for those in trouble who have used the bar but are unable to return over the bar owing to sick crew or changing weather conditions.

The Raglan Sport Fishing Club currently has 528 members and is growing.

Background

Approximately 5 - 8 years ago the Waikato District Council (WDC) issued a resource consent for the break wall and ramp this consent was tied in as one consent. Approval was given as they were existing structures and in place before the implementation of the Resource Management Act.

Back in February 2012 the fishing club noted a crack 3.5 m from the end of the break wall, upon investigation we realized the break wall had been undermined and was just hanging there. We informed WDC immediately and offered to fix the problem with the existing resource consent allowing for repairs and maintenance. Our help was turned down and we were informed that an engineer was to be employed. The result of his report was that a full rebuild of the break wall was required. The fishing club had all faith in WDC that this rebuild would be beneficial to us. We were assured on more than one occasion that the completed structure would be as good if not better for our members launching and retrieving their vessels than the existing wall. Apart from being presented with 3 different plans to choose from the club had no other input.

Construction

The construction was to involve the use of local paddock boulders. These were the wishes of local Iwi. Our representatives on the reserves committee said several times, that if there were any problems with obtaining these boulders we were able to help as we had used locally sourced paddocks boulders at Manu Bay before to stop erosion caused by WDC using concrete gabions. We were only made aware the rocks had been sourced from outside the area when they had arrived onsite. The fishing club was not contacted at all to source boulders. The obvious lack of empathy with local Iwi requests was just the start of things to come. This was the beginning of the nightmare.

At the time our two representatives asked if it was to be as long and were told yes, but on a slightly different angle. We were surprised by the lack of engagement with the engineer we were

not consulted with, our views and needs were not sort. The only reason for the break walls existence is to protect the ramp for the safe launching and retrieval of boats.

The report issued by WDC on the 25 July 2016 is factually incorrect.

The breakwater structure was required to be of similar scale and proportions to the existing breakwater and shall minimize the area of seabed occupied by the structure; It is far greater but not in the right places shorter in length by 6.50 m but wider by approximately 5 m vastly increasing the footprint of the wall.

The breakwater structure shall maintain at least the same level of protection for boat ramp users as the existing structure; Long time user of 25 years Owen Scott quotes "the new break wall is at least 30% if not more less effective at protecting the ramp." We are no longer able to use the ramp from $\frac{3}{4}$ high tide through to $\frac{3}{4}$ low tide. The flattened side slop of the ramp increases the energy of the wave thus gives it the ability to ride up and over the ramp taking rocks with it and dumping them onto the boat ramp. Our safe usage of the ramp has been restricted to High to $\frac{3}{4}$ tide. Where we could use Manu Bay in up to 2 1/2 m of swell we are now restricted to less than 1 1/2 m of swell. We now have to use the ramp at the other end of the tide scale which historical was difficult owing to submerged rocks at low tide. Those rocks and more are still there.

During engagement it was noted that the original breakwater was also not high enough or long enough for boat launching when the tide was too high and waves were significant. Our two representatives; Sheryl Hart (life member) and Shayne Gold (past president) account of events was that the old ramp, overflow only ever happened in extreme weather/tidal events when no one was fishing anyway.

We also believe the wall to be lower as we only ever got water across the wall in extreme weather/tidal events. Now it is virtually every tide. This is shown in the sea weed that is growing all over it, no weed existed previously as seen in the photos produced by WDC in the report on the old wall. The weed is there as a result of forever having seawater on it for long periods of time. The weed makes it impossible to land crew onto the break wall in order to retrieve motor vehicles.

With the old wall there was a large deep pool at the end. This has been filled in. Waves going into a deep pool dissipate hence we didn't have the waves coming around the end and up the ramp in normal weather conditions.

On 4th May 2016 members of the Raglan Sport Fishing Club, Councilor Baddeley and WDC representative Jackie Remihana met to discuss the problems of the new break wall. Previous to the meeting Jackie met with Sheryl Hart on site in the afternoon to view our problems. This meeting went well and Jackie's notes were circulated to those present. There is no reference to this meeting within the report authored by WDC. We would like these notes made supplementary to the WDC report.

This meeting was held prior to the so called *one in 25 year storm*. One of which we are presently suffering 8/9-09-16 in total we have had 3 storms this winter where the swell has exceeded 6m. Our complaints are not about the damage. However the damage highlights the design faults with the wall. This is the first lot of significant damage to the boat ramp since it was built.

When speaking to the engineer we asked how many break walls he had designed the answer was that we were standing on it. We then asked how many engineers he had consulted with who had designed break walls the answer was zero. The suitability and experience of the engineer has to be brought into account. We would also ask what modelling specification experience the company ASR has in designing break walls. We know that they have unsuccessfully designed many things in many towns around New Zealand, they were glad to see them go.

Recommendations

The Raglan Sport Fishing Club will be employing an engineer with break water experience to see what we need to do to remedy the situation. Our initial thoughts are:

- Add the missing 6.50 m length at the end of the break wall
- Reinstate the pool at the end.
- With the water coming over the top the first port of call would be to take away all the packing rocks on the seaward side of the ramp and install locally sourced large paddock boulders to absorb the impact of the sea and stop wave reflection.

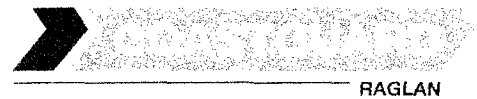
Conclusion

A lot of damage to vessels and people not normally witnessed is now occurring as a direct result of the changes in the area. With the swell coming over the break wall and dumping on the ramp and a new event which is a swell coming straight up the ramp and dumping. We have been noted these incidents and believe the area to be far more dangerous than before and summer hasn't even started.

The Raglan Coastguard with their main vessel Gallagher Rescue used to be able to tow vessels into Manu Bay, this is now unable to occur meaning tows must go over the bar, which is a very dangerous situation. This was also a good place for the rescue helicopter to retrieve sick and hurt crew without vessels having to cross the bar. There is now a problem with getting patients safely off vessels.

The report mentioned *as a result of some slight design changes (improvements) and slightly different construction material, there will inevitably be some changes:* there have been changes none of which are good for the users of the boat ramp.

So far all incidents at the ramp have been successfully dealt with and no loss of life has occurred. We believe it is only a matter of time, summer and heavy usage is yet to come.



7 November 2016

The Mayor
Waikato District Council
Private Bag 544
NGARUAWAHIA

Dear Sir,

Re: Manu Bay Break Wall

The Raglan Coastguard Unit wish to draw your attention to the situation created by the new break wall at Manu Bay, Raglan. The dynamics of the area have changed significantly with the installation of the new break wall. The safe usage of the boat ramp is considerably restricted. Manu Bay has always been a launching place for smaller boats to access the Tasman Sea reasonably safely. Our Unit does not want to see any increased traffic on the Raglan Bar because these boats will not use Manu Bay.

A typical day at Manu Bay can see up to 100 vessels using the ramp.

The problems:-

1. Surge coming over the break wall two hours either side of full tide, pending on tidal heights.
2. A wave is now coming up and breaking on the ramp.

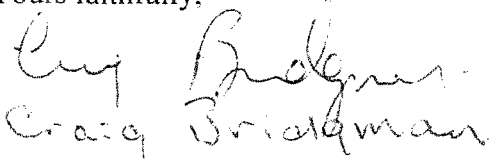
Our vessel – Gallagher Rescue – needs to be able to get into the area safely.

- To tow vessels which have broken down.
- To off load crew/patients from Gallagher Rescue to Manu Bay is now restricted and transfer at sea between Gallagher Rescue to Jet Skis must now be considered. This is due to the sloping slippery wall. Manu Bay is a nominated triage point for transferring patients to ambulance and Westpac Helicopter.

The Raglan Coastguard Unit has been called to three incidents at Manu Bay and we know of several others that could have been life threatening. This is considerably more than before the construction of the new wall.

Enquiries by Coastguard have established that the boating community had little input into the design of the break wall. Council never sort to consult with the Raglan Coastguard Unit to enquire as to their safety requirements for the usage of the Manu Bay ramp.

Yours faithfully,


Craig Bridgman

RAGLAN VOLUNTEER COASTGUARD

PO Box 169 Raglan 3265

raglancoastguard@gmail.com

149

RECEIVED

10 MAY 2017

Waikato District Council



For internal use only

ECM Project # PR-819-01

ECM #.....

Submission #.....

Customer #.....

ANNUAL PLAN 2017/2018

Please provide your feedback by **9am, Monday 15 May 2017**

Name/organisation: Kenneth Ronald Soanes

Address: 56A Government Road Raglan Postcode: 3225

Postal Address (if different): Postcode:

Email: soanes.km@xtra.co.nz Phone:

Hearings will be held between 31 May and 1 June 2017. (Venue to be confirmed)

Do you want to speak about your submission at this hearing?

☒ Yes

☐ No

Preferred method of contact:

☒ Email

☒ Post

Age: (optional)

☐ 16-24

☐ 25-35

☐ 36-50

☐ 51-65

☒ 66+

The Council would like to receive your feedback on the options outlined for addressing key risks of wastewater overflows and/or for planning to improve our future level of performance throughout our network.

Please indicate which option you support so that we can better protect our environment from wastewater overflows.

I support: ☐

Option 1

Mitigate key risks

No change to service levels

See page 4 & 6

☐

Option 2

Plan to protect waterways

Plan for moderate service level change

See page 5 & 7

☐

Option 3

Plan for district-wide continuous improvement

Plan for service level change as per Jacobs report

See page 5 & 8

If there is any more information you want to supply in addition to this submission form, please write it here or attach it to this submission form and enclose it in the Freepost return envelope provided.

I advocate for NO increase in Wastewater Rates

This is a submission in the spirit of consultation

My 11 page submission and attachments is attached

Please tell us what you think of what we are proposing by attending a drop-in session (see back page) and/or by making a submission:

Online: waikatodistrict.govt.nz/sayit

Post to: Waikato District Council, Freepost 803,
Private Bag 544, Ngaruawahia 3742

Email to:

Fax to:

Deliver to:

consult@waide.govt.nz

(07) 824 8091

Any Council office or library

Feedback on Annual Plan 2017/2018**Consultation Document: "Your Wastewater Rates are Rising in July"****Without Prejudice**

Submission by: Kenneth Soanes of 56A Government Rd Raglan. Date: 15th May 2017

1. My background:

I am now retired and enjoying living in Raglan. I am the current President for the Raglan and Districts Museum Society and an active committee member of the Raglan Community Arts Council. In the past I have volunteered on a number of committees in various capacities including Chairman. I also since retiring have shifted to Raglan, built a house, as well as extended and renovated a 120 year old historic Villa.

I have had 44 years of active electrical engineering experience, and management practice. I have specialised in and have experience in Electrical Industrial Contracting and Projects, automation systems, electronics, control systems, Telemetry, the application of instrumentation, water and wastewater projects, energy conservation, project management and general company management. My strengths include my ability to assess, design and plan projects from site inspections, documents, and customer instructions, to take the development of concepts through to final implementation and handover to the customer. Further, to provide team leadership and management of each project through to its completion.

My comments in this submission are as a concerned ratepayer only. Comments and criticism made are based on the publicly available documentation. My submission has been prepared subject to my knowledge and experience. I declare that I do not accept any liability for any actions or in actions taken as a result of this report.

Issues I have addressed include:

- Jacobs Report Omissions:
 - Pump and Impeller performance
 - Non return valves
 - Debris screening
 - Telemetry
 - Staff response and contractor efficiencies
 - Developer contributions
- Other matters related to the Jacobs Report
 - Separation of Water and Wastewater operations
 - Consideration of ratepayers
 - Infiltration
 - Telemetry budget
 - Pump station plans
 - Education
 - Community involvement
 - Use of local labour and volunteers
 - Manhole spillage
- Further issues related to the LTP and annual plan 2017/2018
 - Insurance Reserves Buffer Fund
 - Internal charges and overheads
 - Government Subsidies
 - Population
- Issues that brought this matter to a head
- Summary and Closing comment
- Attachments

2. The Consultation Document:

I am an advocate for No increase in wastewater rates.

PLEASE NOTE; this document invites Consultation . It is not and should not have been construed as a vote for an option as many of the public has been led to believe.

My interpretation of this Consultation Document is that it is ahead of time and the authors have not done an appropriate assessment of the situation.

The Consultation document indicates that it has been based on the published Jacobs Report. The Jacobs report is incomplete. It is a preliminary document at best and states continually throughout that "further work" is needed to confirm statements and costings made. Budgets stated are more "Assumptions" at the time this report was produced and unless there is some further information that has not been published the decision to increase rates based on the Jacobs document is a quantum leap to increase costs to ratepayers without studying the situation thoroughly.

I have been surprised that no mention has been made of the Waikato District Council in house Water and Wastewater Engineer has approved of the actions offered in the document. Does the council still have a qualified engineer in this position?

I have read the LTP in conjunction with the Jacobs report as well as the Annual Plan Consultation document. The documentation has a lot of conflicting information (as below) A lot of missing information and critical items do not even appear to have been considered. Budgets and financial considerations produced in the Jacobs Report are wildly inaccurate (called assumptions) and seem to have been taken by the Consultation document Author and accountant as what ratepayers should shoulder without engaging Jacobs to complete their assessments. This is unfair, when considering the raft of considerations and errors across the documents.

The Jacobs Document states: "It is essential that detailed investigations are commenced immediately to address uncertainties in terms of outcome, budget costs and to confirm the details of the interventions including required dimensions."

I have investigated some of the claims in the documents and found them to be mischievous and misleading.

I have looked into costs applied in this latest document and statements such as when referring to Maintenance "Actual costs are exceeding budget" and have offered reasons why this could be expected.

I sincerely urge all councillors to study what I have prepared. I believe the most prudent outcome will be for the Waikato District Council to retract this document until investigations are fully completed. This will likely involve Jacobs New Zealand Ltd completing the remainder of their investigations and for them to produce a meaningful comprehensive report.

3. The Raglan Community:

Raglan is a community that, while with a mixed level of income, would have to be considered of a lower socioeconomic town or region (as are some other of the districts towns). There is little local employment and while many travel to Hamilton for work and others retired, it is doubtful that the average wage would meet the criteria mentioned in the LTP document on which the 4% of income rates ceiling is based.

The population's ability to pay the present rates, let alone meet with a substantial increase, is difficult. Some people have left Raglan because of the high rates and find it cheaper to live in adjacent council areas.

An internet based survey of wastewater rates in adjacent district and city council areas show that our rates are already excessive.

Wastewater rates internet survey:

	Present WW rates	WDC are higher by:	Proposed WW rates	WDC are higher by:
Waikato DC Raglan	\$ 740.57		(option 2) \$896.62	
Waipa District Council	\$ 425.20	74%		110%
Auckland City Council	\$ 627.00	18%		43%

4. Conflicting Statements undermining reliability and trustworthiness:

Mayoral Statement: "We have spent considerable time and money to commission an independent investigation of the wastewater services we provide, and we now present you with some options to consider for the year ahead in this Annual Plan 2017/18 consultation document."

Document Statement: "In December last year the Council received an independent review from technical services firm Jacobs New Zealand Ltd recommending your Council undertake a \$3.7 million programme of immediate works to address key risks in our wastewater system, and to carry out a \$3.9 million water jetting (cleaning) and CCTV (closed-circuit television) investigation of the network district-wide to assess the need for further improvements over the longer term."

Jacobs New Zealand Statement (excerpts): "The sole purpose of this report and the associated services performed by Jacobs is to review the current plan to improve Waikato District Council's response to wastewater overflows in the District and enhance if necessary in accordance with the scope of services set out in the contract between Jacobs and Waikato District Council ('the Client'). That scope of services, as described in this report, was developed with the Client."

"In preparing this report, Jacobs has relied upon, and presumed accurate, any information (or confirmation of the absence thereof) provided by the Client and/or from other sources. Except as otherwise stated in the report, Jacobs has not attempted to verify the accuracy or completeness of any such information. If the information is subsequently determined to be false, inaccurate or incomplete then it is possible that our observations and conclusions as expressed in this report may change".

"Jacobs derived the data in this report from information sourced from the Client and/or available in the public domain at the time or times outlined in this report".

"Uncertainties

Development of such high level options brings with it significant uncertainties associated with the underlying information and the intervention requirements in terms of dimensions have been developed on the basis of readily available information. It is essential that further work be undertaken to confirm these dimensions prior to implementation.

Similarly the budget estimates used for the various methods of implementation have been developed on the basis of readily available information.

It is essential that further work be carried on the budget estimates prior to the implementation of the interventions. The budget assumptions made for each method of intervention are stated within the report."

Jacobs need to complete their investigations and refine their report.

The report cannot be considered "Independent" as stated in the Consultation document annual plan 2017/2018 as the independent Engineer has been guided by the Waikato District Council.

5. Asset Knowledge:

The LTP document Page 31 states:

Asset Knowledge:

"We do not have a good overall understanding of the state and performance of councils Water and Wastewater assets."

However on Page 56 states: "Criticality assessments of the entire piped water, wastewater and stormwater networks were undertaken in 2014. Critical pipe assets were identified based on pipe size, age, location (under railway, state highways, above ground) and size of catchment serviced. For water supply, less than 10% of pipes are the most critical. The most critical wastewater pipes identified represented 0.7% of the network. Very few stormwater pipes are in the most critical ranking. Condition assessment work will be focused on assessing the condition of the most critical assets. Further work will be carried out to identify our most critical assets in water and wastewater treatment plants in the LTP 2015/2025."

The Jacob report states that they have relied on information provided by Council and require funding of up to \$500,000 to complete the assessments.

"As with all other budget estimates these are high level estimates and will be subject to verification during feasibility, concept and detailed design."

Why have Jacobs been not been engaged to carry out the verification needed to apply in the Consultation document?

6. **Jacobs Report Omissions: (the report is incomplete)**

While the report covers spills and blockages no mention is made of the prime duty of the system and performance of the machinery and equipment involved.

- **Pump and Impeller performance:** Are quality pumps used or has inferior products been used? Are the impellers of a suitable type to cut and process rags and sewer debris? How well and how often are they checked and serviced. (No machinery can operate reliably without appropriate maintenance).
- **Non return valves:** Are these performing to expected standards? Are upgrades required? A leaking non return valve can compromise pump pressure performance and can result in insufficient lift pressure and cause blockages.
- **Debris screening:** Do the pump stations have rag and debris screens? How often are they checked and cleaned? (Note Rags and Debris (Rag balling) are common and growing problems with sewer pump stations worldwide and some councils have been experimenting with methods to prevent this problem).
- **Telemetry outstations in each pumpstation:** What is the present status of the Telemetry equipment? What brand of Telemetry is presently in use? (I believe it is Qtech Datran product. It has been reported that the council has spent a lot on Telemetry upgrades in recent years) What is its condition? Has it been appropriately maintained with regular maintenance and battery replacement programs? Has foliage been removed from antenna and radio reception paths? Is radio reception regularly checked? Has the council got a base computer upgrade program? Maintenance and upgrading programs are essential! (I believe that Council arranged an upgrade of the base station recently)
- **Telemetry use:** Is the present telemetry system being used to its potential? Is it just in an alarm function mode? (Analysis of pump station operational patterns transferred to spreadsheets can identify potential failures requiring attendance and maintenance long before they become an emergency or near overflow).
- **Staff response and contractors efficiencies:** Are staff attendances from the present technical contractors (Based out of Auckland) working out in an efficient and cost effective manner? (Note: Staff travel, accommodation expenses and vehicle costs from Auckland to Raglan - 2xTechnicians each 4 hours return plus 300Km plus any other expenses is a minimum overhead of \$1100 before doing any work.
This is an important consideration as Page 3 of the Annual plan 2017/2018 states: **"Among the issues we need to address in the coming year are a shortfall in routine maintenance budgets"**. (Other matters relating to this are addressed later)
- **Developer Contribution:** I have not seen any housing "developer contribution" applied to costings for equipment and infrastructure upgrades. Surely they are significant!

7. Other matters related to the Jacobs Report:

- **Separation of wastewater operations:**

I have investigated the so called "Industry standard" of separating service staff who work on water and waste water. It appears that no such standard exists and Worksafe advise:

"Under the Health and Safety at Work Act (2015) a business must consider its own risks and might need to consult with a professional such as an occupational hygienist to identify and manage these risks. There may be a number of occupational diseases that should be monitored if workers are being exposed to sewerage in their work. You may wish to consider some of the occupational diseases that may be involved with your work such as hepatitis, campylobacter and how best to prevent exposure."

Your reliance on Jacobs statement is not required as it is simply not correct under any legislation that I have been able to find. It may be in the "good idea" box but it has a lot of pitfalls for a council with small towns and systems such as in our council.

This is an internal matter for the Waikato District Council to address with their staff. My question is: How in a small council like WDC can you meaningfully employ such a large staff including 6 fully equipped vehicles on top of your present vehicle and staffing levels. The water treatment plants and the Waste water plants run automatically! The staff is only there for maintenance and breakdowns. These men will be beside themselves playing on their I phones for most of the day every day. Incredible!

Seriously, this needs to be addressed with your staff. I am sure that a suitable mitigation process can be found that result in perhaps a minor cost to ratepayers. Certainly it will be much less than the \$15.56 per ratepayer (total \$ 1.733 million over 10 years). If adopted by council and staff I believe only one team would be the likely outcome. A small cost amount that can be absorbed into existing budgets.

- **Consideration of ratepayers:**

The Jacobs report has been written in a manner without consideration of ratepayer costs. (we are only based on income from less than 11000 connections) My understanding is that it is a councillor's duty and responsibility to keep costs to Ratepayers justified and moderated. Estimates in the Jacobs report are unrestrained and throughout the report it talks of further work or intervention is required to assess budgets. Refinement of costs are offered by Jacobs but do not appear to have been done.

- **Infiltration:**

Rainwater infiltration reduction and eventual elimination will reduce the spillage events. No rain water should find its way into the sewer if the remedial work is carried out methodically and thoroughly. This work is underway.

- **High tide infiltration:**

Raglan has on occasions had exceptionally high tides that flood some pump stations. This will occur again. Overflow pipes do require non return flaps. Each occurrence is for a short high tide time (unlike a flood a Huntly) and strategies need to be considered to handle this type of event. Do we as a community accept this as a low occurrence event as while there is little spillage likely, the question is will the salt water ingress into the sewage system adversely affect the treatment plant process.

- **Telemetry:**

My understanding is that the Qtech Datran Base telemetry station has recently been upgraded and I would expect it to be in sound reliable working condition. The outstations need assessment. Qtech has in their product range a low cost module that can be used to upgrade and improve reliability of the existing equipment. A budget of no more than about \$3000.00 per pump station would cover this upgrade. That is 84 X \$3000 totalling: \$ 252,000. This far less than that "assumed estimate" in the Jacobs report. The Jacobs report is promoting the "Rolls Royce" of telemetry. A method using networked multi-pathed radios and equipment. This works well for the large water and water sites in

cities where there is challenging and changing radio paths and interactive control required between pump stations.

Raglan, and I would believe other towns in the WDC area do not have the complexities to justify such a system and nor the population of sewer connected ratepayers. Waikato District council would be well advised to budget only \$250,000 to \$300,000 (could be less) on improvements instead of the \$1,600,000 or the almost \$20,000 per pump station recommended in the Jacobs report.

- **Pump Station Plans:**

In my business before it sold all pump station switchboards and connected telemetry had plans drawn of all circuitry. Each pump station had a hard copy of the plan inserted into the door pocket. Also a hard and software copy was supplied to each customer.

As a security measure I used to regularly take backups of these Cad drawing files home. I have found these backup discs recently. I do not have any way of reading the files as I do not have auto cad. As the preparation of the plans was done as part of each contract/project specifically for the council, I would expect the plans to be legally available for the council's use. I make no guarantee that the files can be opened and no representation that they are up to date.

- **Education:**

Education of the public is challenging, Raglan (and other places) are becoming very Tourist orientated. People arriving in town are of all cultures, and also some do not have English as their primary language which makes education difficult. Children and tourists are the likely culprits for the disposal of wipes and rag items down toilets. This problem is not unique to Raglan and is not new! The quality of pumps and the impellers used is important, and by using appropriate pumps and screens, "Ragballing" of pumps can be reduced if not eliminated. Education is a secondary issue to ensuring the machinery is working as it should.

- **Community involvement:**

The Raglan Community is generally very responsible. People pick up rubbish of the roadside and beaches after the weekends, we have had successful plastic bag education campaigns with shopping bags sent out to every house in the district.

I believe that we can do it again with the provision of Rag disposal receptacles at every WC to help remind users to use the receptacle for solid waste disposal of the non sewer items. I have the idea that the Raglan community may involve themselves in this in the provision of "Harakeke baskets" or "clay lidded Pots" (Using recycled vegetable plastic bags as liners) to every household in the district. The receptacles could be made locally as a fund raiser or from volunteer labour.

- **Use of local labour and volunteers:**

Raglan has very capable local electricians and also an active volunteer society: I am sure a "first response" contact team could be arranged to assist for emergencies, ie: Reporting back where there has been an alarm, turning a pump on manual until service personal arrive, or advising service personal what to bring etc., would greatly reduce our maintenance costs and while minor training would be required this would significantly reduce spill risk.

- **Manhole spillage:**

Some District Councils have painted the sewer manholes so that when an overflow occurs public can easily report on whether it is sewer or stormwater manhole.

8. Further issues related to the LTP and Annual Plan 2017/2018:

- **The Insurance “Reserve” Buffer Fund**

An Item that has not been brought to ratepayer’s attention is that an insurance “reserve” buffer fund of \$8.65million (over 10 years) which has been introduced in the LTP and substantially adversely affects budgeted field outcomes for this annual plan. I cannot understand why we are over insuring at the detriment of wastewater ratepayers and believe this should be accumulated (If needed at all) from general rates. Perhaps the reserve amount for the next year should be used for the wastewater “Crisis” such as we are facing now.

Is it coincidental that the amount required for the increased “Waste water reserve” happens to be \$1.863 Million and the option 3 proposed increase in Rates is \$1.847 Million (Option 2 is \$1.583 Million).

This wastewater “crisis” will not be an ongoing matter; every improvement is permanent and will not be required year after year. Surely if this “Insurance reserve Buffer” is for a possible underground disaster in a low disaster rated zone, the council could easily defer the required amount, and develop the buffer reserve over a longer period.

- **Internal Charges and Overheads:**

Still further to this are the seemingly incredibly high levels of “internal charges and overheads applied” which is higher than “payments to staff and suppliers” Why should overheads exceed outputs? This is something the council needs to address.

- **Government Subsidies:**

I have looked into subsidies from Government departments for sanitary works and note that a number of councils around the country have been successful in securing subsidies for special projects regarding sanitary works including sewage improvements. Further there are subsidies available for tourist orientated sewerage works.

- **Population:**

This whole issue is about sewage disposal for less than 11000 connections or 5or 6 small communities of about 2000 connections. This needs to be communicated with Jacobs New Zealand Ltd. Their report needs to reflect the population size. The Waikato District Council is made up of but a small group if scattered communities. Reports and considerations must reflect that!

9. The issues that brought this matter to a head:

The major spills into the harbour:

- **Marine Parade:** pipe failure in excavation due to contractors work. (Should have been a "Contractors risk" insurance claim). This was a one off event and reinforces the need to have contracting work carefully monitored.
- **Wainui Road:** Pump removal by contractors. Only one pump was left running while other was being serviced. The single pump also failed and was unnoticed for days. The Telemetry alarm would have alerted service personal who failed to respond.
- **Power failure:** This can happen at any pump station at any time, again the telemetry alarm would have alerted service staff as it is battery backed up. All pump stations should have a backup generator plug socket and generators should always be available. (as per other councils)
- **Manhole overflows:** Infiltration problems and smoke tests: It has been reported that smoke has been seen coming out of roadside catch pits while the smoke infiltration test were carried out. This however is unsurprising as at the time before treatment plants, Raglan residents (and residents of other towns) were encouraged to connect storm water to the sewers. This was to provide a means of flushing the sewage out into the sea. This was common in New Zealand back in the 1950's and 60's. When the sewer treatment plant was installed, it is apparent that the contractor or council neglected to carry out tests to correct the "old technology" of the time when the treatment plant was built. We are now paying for that correction. Infiltration can cause overflowing manholes and over capacity of the sewer ponds in periods of wet weather. This needs urgent attention but will not require a process that goes on for years unless the council chooses to spread the work over area by area for several years to relieve the annual costs. It is or should be a one off of remedial works. Use of telemetry analysis using spreadsheet analysis, areas where this "infiltration problem" exists can be easily determined by pump station data. Typical dry weather pump run times verses wet weather pump run times will identify that a problem exists in the neighbourhood.

10. Summary and closing comment:

In the above submission I have tried to reveal that the consultation document cannot be considered as based on an independent engineering company report. The Jacob report, according to their written statements is incomplete and more of a collaborative effort with council.

I have tried to bring to your attention engineering items missing from the Jacobs report.

I have also brought to your attention a number of erroneous fiscal concerns as well as items of a fiscal nature that have not been addressed.

I have offered community involvement remedies.

The present works that are being carried out (ie Infiltration tests and remedies, CCTV inspection and jetting of pipes, increased storage) are commendable and a step in the right way. Accelerating this and increasing the budget is not necessary. I am sure the affected population could be patient and accepting of gradual improvement

The above submission has been done as an honest attempt to mitigate an increase to our already excessive rates for Wastewater.

I request that the council withdraw the Document "Your Wastewater Rates are rising in July" Annual Plan 2017/2018 Consultation Document.

There is much to reassess, both internally by Council and with assistance from Jacobs New Zealand Ltd or a similarly qualified engineering group. The Council should be engaging the engineer to complete the assessment of the existing system before any further discussions with the public.

7th August 2013

The utilities Manager

Waikato District Council

C/- Raglan Office

Bow St

Raglan.

Dear Sir,

Raglan sewer discharges

I am prompted to write to you after again reading of discharges of excess water from the sewer treatment pond after rain fall events.

I am now living in Raglan after retiring from being manager of Concord Technologies Ltd some 6 years ago. Concord technologies used to be your contractor for both electrical and telemetry services, but I note are no longer providing this service for you.

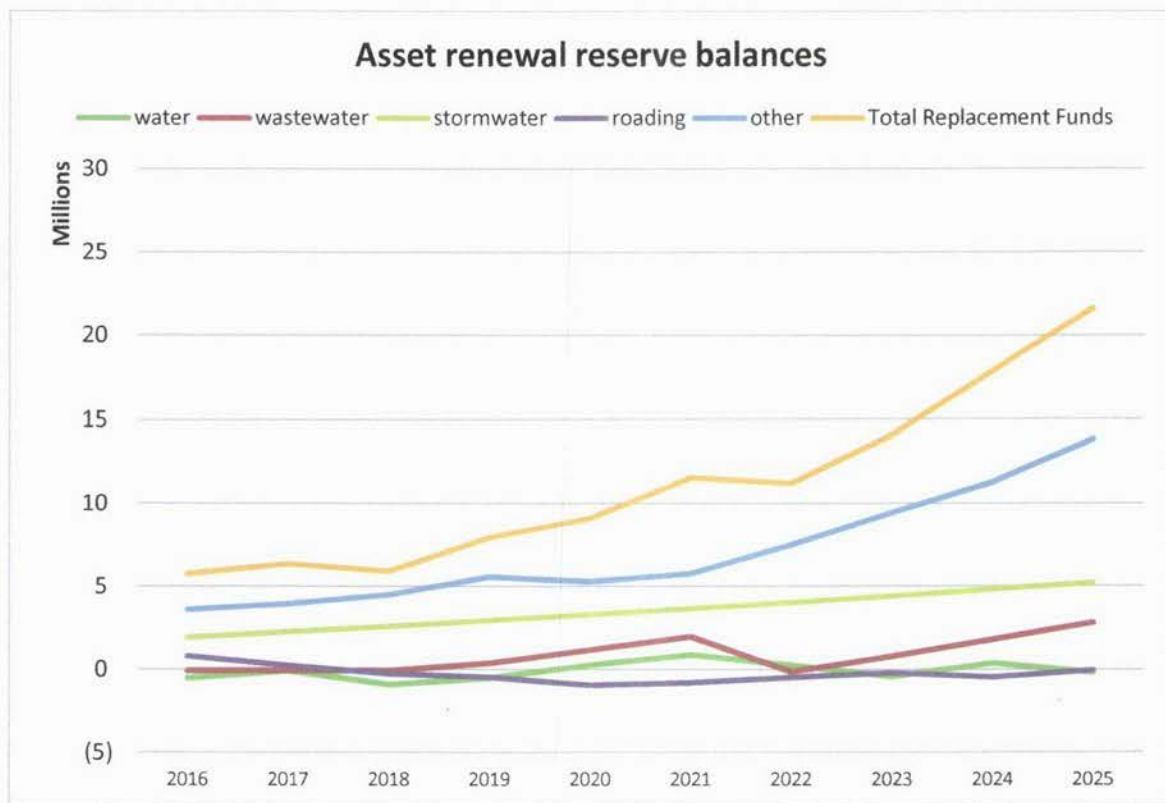
When we were actively assisting your engineering department we had set up the telemetry monitoring of your pump stations to provide an excellent management system with data from each pump station available through spreadsheets. This data provided the user with up to date information that could be analysed for not only system malfunction and maintenance, but also assist in the location of areas where storm water infiltration is occurring. Certainly other of our customers were able to locate these areas and fix the problem (Usually housing built in the 1950/60's period when sewage pipes were allowed to be used for storm water).

I trust that this facility still exists and that the council engineers can promptly action a plan to lessen or remove the problem of storm water infiltration from the town's sewer and prevent the problem of overloaded sewer pump stations and ponds permanently.

Yours faithfully

Ken Soanes
56A Government Road
Raglan
Ph 8256553 or 0274951105

The Asset Renewal Reserve Balances graph shows the ability of council to fund asset renewal programmes.



Graph 3

The majority of council's Capital Replacement Reserves will have positive balances over the course of the plan. These reserves are being built up to fund the replacement of aging assets that will need renewal in the years beyond 2025. Council's Infrastructure Strategy addresses planned capital expenditure beyond the next ten years. The strategy indicates that a significant portion of Council's assets will need renewing or upgrading in the 2026-2045 period. Council's approach enables a smoothing of rate increases. Through careful planning now, we aim to keep average rates changes relatively small while still ensuring we have sufficient funds to pay for larger projects today and into the future.

Revenue for new assets

The council is building new assets as part of planning for growth and improved services. Over the next ten years this totals \$101 million.

The council is choosing to fund these projects from a mixture of development and financial contributions for growth related projects and new debt, reserves and rates for improved services.

Waikato District Council: Prospective Funding Impact Statement – Wastewater
A forecast for the ten years ending 30 June 2025

	Annual plan 2014/15	2015/16	2016/17	2017/18	2018/19	2019/20	2020/2021	2021/2022	2022/2023	2023/2024	2024/2025
	NZ \$'000	NZ \$'000	NZ \$'000	NZ \$'000	NZ \$'000	NZ \$'000	NZ \$'000	NZ \$'000	NZ \$'000	NZ \$'000	NZ \$'000
Sources of operating funding											
General rates, uniform annual general charges,	317	200	204	208	212	216	219	222	224	227	229
Targeted rates	5,212	5,866	6,642	7,208	7,604	8,028	8,488	9,010	9,543	10,102	10,740
Subsidies and grants for operating purposes	-	-	-	-	-	-	-	-	-	-	-
Fees and charges	784	1,524	1,574	1,618	1,690	1,780	1,862	1,960	2,074	2,192	2,316
Internal charges and overheads recovered	98	52	60	67	76	98	159	138	139	181	215
Local authorities fuel tax, fines, infringement fe	-	261	279	297	314	331	350	370	390	417	469
Total operating funding	6,411	7,903	8,759	9,398	9,896	10,453	11,078	11,700	12,370	13,119	13,969
Applications of operating funding											
Payments to staff and suppliers	2,643	2,585	3,072	2,745	2,355	2,512	3,343	3,572	3,951	4,035	4,271
Finance costs	-	-	-	-	-	-	-	-	-	-	-
Internal charges and overheads applied	3,413	3,608	3,713	3,864	4,108	4,136	4,204	4,383	5,040	5,118	5,088
Other operating funding applications	83	102	107	112	115	119	123	128	133	138	144
Total applications of operating funding	6,139	6,295	6,892	6,721	6,578	6,767	7,670	8,083	9,124	9,291	9,503
Surplus (deficit) of operating funding	272	1,608	1,867	2,677	3,318	3,686	3,408	3,617	3,246	3,828	4,466
Sources of capital funding											
Subsidies and grants for capital expenditure	-	-	-	-	-	-	-	-	-	-	-
Development and financial contributions	1,699	1,796	1,841	1,900	2,035	2,086	2,138	2,260	2,316	2,374	2,433
Increase (decrease) in debt	207	184	2,063	4,355	284	701	2,555	9,742	578	730	5,432
Gross proceeds from sale of assets	-	-	-	-	-	-	-	-	-	-	-
Lump sum contributions	583	-	-	-	-	-	-	-	-	-	-
Other dedicated capital funding	-	-	-	-	-	-	-	-	-	-	-
Total sources of capital funding	2,489	1,980	3,904	6,255	2,319	2,787	4,693	12,002	2,894	3,104	7,865
Applications of capital funding											
Capital expenditure											
- to meet additional demand	20	196	564	369	454	4,667	2,405	1,913	898	399	1,833
- to improve the level of service	322	184	2,063	4,355	284	701	2,555	9,742	578	730	5,432
- to replace existing assets	1,360	2,415	2,288	2,345	2,355	2,146	2,270	5,344	2,360	2,441	2,530
Increase (decrease) in reserves	1,059	793	856	1,863	2,544	(1,041)	871	(1,380)	2,304	3,362	2,536
Increase (decrease) of investments	-	-	-	-	-	-	-	-	-	-	-
Total applications of capital funding	2,761	3,588	5,771	8,932	5,637	6,473	8,101	15,619	6,140	6,932	12,331
Surplus (deficit) of capital funding	(272)	(1,608)	(1,867)	(2,677)	(3,318)	(3,686)	(3,408)	(3,617)	(3,246)	(3,828)	(4,466)
Funding balance	-	-	-	-	-	-	-	-	-	-	-
Additional information:											
Depreciation and amortisation	2,282	2,861	3,002	3,158	3,332	3,452	3,640	3,842	4,151	4,328	4,511

Waikato District Council: Prospective Funding Impact Statement – Whole of Council**A forecast for the ten years ending 30 June 2025**

	Annual plan 2014/15	2015/16	2016/17	2017/18	2018/19	2019/20	2020/2021	2021/2022	2022/2023	2023/2024	2024/2025
	NZ \$'000	NZ \$'000	NZ \$'000	NZ \$'000	NZ \$'000	NZ \$'000	NZ \$'000	NZ \$'000	NZ \$'000	NZ \$'000	NZ \$'000
Sources of operating funding											
General rates, uniform annual general charges, rates penalties	48,031	49,798	51,726	53,759	55,882	57,925	59,663	61,253	62,776	64,406	66,071
Targeted rates	14,188	21,191	21,668	23,225	24,212	25,418	26,744	28,166	29,685	31,273	33,174
Subsidies and grants for operating purposes	6,971	8,412	8,429	8,380	8,417	8,483	8,822	8,821	9,096	9,238	9,533
Fees and charges	12,665	7,254	9,446	9,800	10,122	10,493	10,856	11,265	11,724	12,206	12,716
Interest and dividends from investments	356	400	500	600	619	605	616	641	675	703	733
Local authorities fuel tax, fines, infringement fees, and other receipts	3,424	5,599	5,968	5,870	5,491	5,916	5,822	6,005	6,495	6,425	6,670
Total operating funding	85,635	92,654	97,737	101,634	104,743	108,840	112,523	116,151	120,451	124,251	128,897
Applications of operating funding											
Payments to staff and suppliers	63,863	68,846	72,127	72,830	74,163	76,126	78,871	80,641	84,383	86,281	89,152
Finance costs	3,411	3,008	3,968	4,934	5,775	6,316	6,581	6,724	6,720	6,515	6,203
Other operating funding applications	2,211	2,162	2,376	2,574	2,493	2,563	2,784	2,697	2,767	3,010	2,918
Total applications of operating funding	69,485	74,016	78,471	80,338	82,431	85,005	88,236	90,062	93,870	95,806	98,273
Surplus (deficit) of operating funding	16,150	18,638	19,266	21,296	22,312	23,835	24,287	26,089	26,581	28,445	30,624
Sources of capital funding											
Subsidies and grants for capital expenditure	10,595	9,577	9,494	9,091	9,201	9,709	9,721	9,993	10,294	11,242	10,968
Development and financial contributions	7,749	8,015	8,217	8,445	8,999	9,227	9,458	9,917	9,468	9,704	9,947
Increase (decrease) in debt	38,500	18,129	17,015	21,120	10,661	8,102	(182)	5,293	(8,026)	(2,268)	(3,007)
Gross proceeds from sale of assets	107	218	217	202	247	188	210	237	202	279	207
Lump sum contributions	742	-	-	-	-	-	-	-	-	-	-
Other dedicated capital funding	147	1,588	93	97	100	103	107	110	115	119	124
Total sources of capital funding	57,840	37,527	35,036	38,955	29,208	27,329	19,314	25,550	12,053	19,076	18,239
Applications of capital funding											
Capital expenditure											
- to meet additional demand	4,108	11,200	9,360	12,120	9,023	10,799	8,895	10,426	6,625	12,487	10,340
- to improve the level of service	5,846	11,649	12,945	14,490	9,315	6,830	6,613	11,817	3,110	5,625	9,100
- to replace existing assets	27,035	25,623	25,828	27,415	26,063	27,448	27,648	29,876	27,502	29,991	29,418
Increase (decrease) in reserves	37,001	7,464	5,954	5,706	6,858	5,985	227	(773)	1,223	(814)	(88)
Increase (decrease) of investments	-	229	215	520	261	102	218	293	174	232	93
Total applications of capital funding	73,990	56,165	54,302	60,251	51,520	51,164	43,601	51,639	38,634	47,521	48,863
Surplus (deficit) of capital funding	(16,150)	(18,638)	(19,266)	(21,296)	(22,312)	(23,835)	(24,287)	(26,089)	(26,581)	(28,445)	(30,624)
Funding balance	-	-	-	-	-	-	-	-	-	-	-

Waikato District Council: Prospective Statement of Comprehensive Revenue and Expense**A forecast for the ten years ending 30 June 2025**

	Annual Plan 2014/15	2015/16	2016/17	2017/18	2018/19	2019/20	2020/2021	2021/2022	2022/2023	2023/2024	2024/2025
	NZ \$'000	NZ \$'000	NZ \$'000	NZ \$'000	NZ \$'000	NZ \$'000	NZ \$'000	NZ \$'000	NZ \$'000	NZ \$'000	NZ \$'000
Revenue											
Rates	62,961	70,989	73,394	76,984	80,094	83,343	86,407	89,419	92,461	95,679	99,245
Development and financial contributions	7,526	8,015	8,217	8,445	8,999	9,227	9,458	9,917	9,468	9,704	9,947
Subsidies and grants	16,984	17,989	17,923	17,471	17,618	18,192	18,543	18,815	19,390	20,481	20,501
Finance revenue	157	100	100	100	119	105	116	141	175	203	233
Other revenue	34,059	14,742	18,357	16,266	28,919	41,135	17,284	17,881	18,834	19,250	20,010
Total revenue	121,687	111,835	117,991	119,266	135,749	152,002	131,808	136,173	140,328	145,317	149,936
Expenses											
Depreciation and amortisation expense	20,938	22,304	23,178	24,258	25,254	25,997	27,092	27,932	29,116	30,035	31,423
Personnel expenses	25,179	26,834	27,602	28,170	28,751	29,373	30,021	30,742	31,506	32,321	33,042
Finance costs	3,411	3,008	3,968	4,934	5,775	6,316	6,581	6,724	6,720	6,515	6,203
Other expenses	40,911	44,088	46,817	47,152	47,696	49,274	51,589	52,543	55,602	56,943	58,995
Total operating expenses	90,439	96,234	101,565	104,514	107,476	110,960	115,283	117,941	122,944	125,814	129,663
Surplus (deficit) before tax	31,248	15,601	16,426	14,752	28,273	41,042	16,525	18,232	17,384	19,503	20,273
Other comprehensive revenue and expense											
Gain (loss) on property revaluations	48,541	25,391	25,476	48,311	37,584	40,918	66,022	50,158	55,704	84,835	66,039
Total other comprehensive revenue & expense	48,541	25,391	25,476	48,311	37,584	40,918	66,022	50,158	55,704	84,835	66,039
Total comprehensive revenue and expense	79,789	40,992	41,902	63,063	65,857	81,960	82,547	68,390	73,088	104,338	86,312

Note 1: Reconciliation of total comprehensive revenue and expense with prospective whole of Council funding impact statement

	Annual Plan 2014/15	2015/16	2016/17	2017/18	2018/19	2019/20	2020/2021	2021/2022	2022/2023	2023/2024	2024/2025
	NZ \$'000	NZ \$'000	NZ \$'000	NZ \$'000	NZ \$'000	NZ \$'000	NZ \$'000	NZ \$'000	NZ \$'000	NZ \$'000	NZ \$'000
Total prospective revenue and expense wholly attributable to Waikato District Council	79,789	40,992	41,902	63,063	65,857	81,960	82,547	68,390	73,088	104,338	86,312
Surplus (deficit) of operating funding per prospective whole of Council funding impact statement	16,150	18,638	19,266	21,296	22,312	23,835	24,287	26,089	26,581	28,445	30,624
Difference	63,639	22,354	22,636	41,767	43,545	58,125	58,260	42,301	46,507	75,893	55,688
The difference is due to:											
Capital income	19,233	19,180	17,804	17,633	18,300	19,039	19,286	20,020	19,877	21,065	21,039
Vested assets	16,816	-	2,451	-	12,706	24,122	-	-	-	-	-
Revaluation of assets	48,541	25,391	25,476	48,311	37,584	40,918	66,022	50,158	55,704	84,835	66,039
Gain (loss) on sale of assets	(13)	87	83	81	209	43	44	55	42	28	33
Depreciation and amortisation	(20,938)	(22,304)	(23,178)	(24,258)	(25,254)	(25,997)	(27,092)	(27,932)	(29,116)	(30,035)	(31,423)
Total explained difference	63,639	22,354	22,636	41,767	43,545	58,125	58,260	42,301	46,507	75,893	55,688

Note 2: Exchange and non-exchange revenue

	Annual Plan 2014/15	2015/16	2016/17	2017/18	2018/19	2019/20	2020/2021	2021/2022	2022/2023	2023/2024	2024/2025
	NZ \$'000	NZ \$'000	NZ \$'000	NZ \$'000	NZ \$'000	NZ \$'000	NZ \$'000	NZ \$'000	NZ \$'000	NZ \$'000	NZ \$'000

Water and Sanitary Services Assessment and Waste Management Plan Statement

Council is required under the Local Government Act 2002 to identify any significant variations between the proposals outlined in its 10-Year Plan and its:

- a). Assessment of Water and Other Sanitary Services.
- b). Waste Management and Minimisation Plan.

Assessment of Water and Other Sanitary Services.

The Water and Sanitary Services Assessment details all water and sanitary services across the district's boundaries, including public and services. The assessment focuses on protection of public health and wellbeing of the community.

Waste Management and Minimisation Plan

Under the Waste Minimisation Act 2008, Council has a legal responsibility to promote effective and efficient waste management and minimisation. Council's draft 2012 Waste Management and Minimisation Plan (required by the Waste Minimisation Act) provides a strategic framework for how this will be achieved. Council's vision is to become recognised as a national leader in the minimisation of waste and to ensure that innovative and sound waste management practices underpin the city's environmental, social, economic and cultural well-being.

Statement of Significant Variation

Council's 'Water and other Sanitary Services' Assessment was adopted in 2008. It includes all services relating to water supply, wastewater and storm water services, public toilets, cemeteries and interments and solid waste. This assessment is required by the Local Government Act 2002 and aims to determine whether public health in the district is adequately protected through the provision of these services, both now and in the future. No further assessments have been undertaken since the 2009-19 Long Term Plan was adopted.

The proposals contained in Council's 2015-25 10-Year Plan have been reviewed against the Assessment of Water and Other Sanitary Services. There are no significant variations between the proposals outlined in this plan and the current assessment contained in the Long Term Plan 2009-19.

Advantages of carrying out regular electrical and telemetry maintenance.

General

- 1) The Electrical and telemetry equipment involved in water and waste water collection, processing and delivery is the core and essential component to the provision of services to the public as well as essential services such as environmental protection and fire fighting.
- 2) Regular maintenance reduces disruption to the councils provision of water and wastewater services to the public.
- 3) Regular maintenance carried out thoroughly provides a predictive and preventative process that will result in reduced breakdown activity and urgent remedial action which is generally expensive. These events often occur when systems are operating at a peak such as at the onset of summer and in the case of holiday peaks. Note predictive maintenance includes identification of weaknesses to componentry and processes so that remedial action can be carried out without (or with minimum disruption) to services and prior to the occurrence of failure. At times a minor action can prevent major damage. (ie: motor failure from bad connections.)
- 4) Record keeping of asset conditions, (part of the maintenance) provides the administrators with an excellent guide to replacement programs and forecasting of future asset replacement expenditure.

Specific to Councils

Most Councils has many specific issues that need attention. These include:

- 1) The peaks and troughs (summer and Winter) demands of water and waste water services due to population changes that result in stress to electrical and electronic componentry.
- 2) A number of water and waste water systems have a high reliance on radio telemetry for control processes over wide areas with specific issues that need constant attention. These include; foliage growth and its associated radio signal degradation, atmospheric problems and component damage from salt air as well as from sewage wells, new building developments that can shade signal reception.
- 3) High levels of power disruption.
- 4) Ageing of equipment (some telemetry up to 15 years old)
- 5) Telemetry outstation batteries and Radio repeater batteries that have not been replaced or checked in the last 5 years. (expected life 3 years).

Maintenance Check

Our proposed maintenance check includes:

- 1) Checks of electrical equipment, assessment of status, reliability and life of componentry.
- 2) Insulation tests and motor run current tests and records.
- 3) Radio telemetry aerial performance tests, Signal strength tests, battery performance/replacement.
- 4) General clean and tidy, record keeping (Equipment details and test results) and production of reports.