

Agenda for a meeting of the Strategy & Finance Committee to be held in the Council Chambers, District Office, 15 Galileo Street, Ngaruawahia on **WEDNESDAY 29 MAY 2019** commencing at **9.00am**.

*Information and recommendations are included in the reports to assist the Committee in the decision making process and may not constitute Council's decision or policy until considered by the Committee.*

- 1. APOLOGIES AND LEAVE OF ABSENCE**
- 2. CONFIRMATION OF STATUS OF AGENDA**
- 3. DISCLOSURES OF INTEREST**
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GJ Ion  
**CHIEF EXECUTIVE**

### ***Open Meeting***

<b>To</b>	Strategy & Finance Committee
<b>From</b>	Gavin Ion Chief Executive
<b>Date</b>	23 May 2019
<b>Prepared by</b>	Lynette Wainwright Committee Secretary
<b>Chief Executive Approved</b>	Y
<b>Reference #</b>	GOV1318
<b>Report Title</b>	Confirmation of Minutes

## **I. EXECUTIVE SUMMARY**

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To confirm the minutes of the Strategy & Finance Committee meeting held on Wednesday 27 March 2019.

## **2. RECOMMENDATION**

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**THAT the minutes of the meeting of the Strategy & Finance Committee held on Wednesday 27 March 2019 be confirmed as a true and correct record of that meeting.**

## **3. ATTACHMENTS**

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S&F Committee Minutes – 27 March 2019

Minutes of a meeting of the Strategy & Finance Committee of the Waikato District Council held in the Council Chambers, District Office, 15 Galileo Street, Ngaruawahia on **WEDNESDAY 27 MARCH 2019** commencing at **9.02am**.

**Present:**

Cr JM Gibb (Chairperson)

His Worship the Mayor, Mr AM Sanson *[until 9.59am and from 10.03am until 10.05am and from 10.10am]*

Cr AD Bech

Cr JA Church

Cr DW Fulton

Cr SD Lynch

Cr FM McNally

Cr BL Main

Cr EM Patterson *[until 9.04am and from 9.08am]*

Cr JD Sedgwick

Cr NMD Smith

**Attending:**

Mr G Ion (Chief Executive)

Mr T Whittaker (Chief Operating Officer)

Mr C Morgan (General Manager Community Growth)

Ms A Diaz (Chief Financial Officer)

Ms K Overwater (Senior Policy Planner)

Mr W Gauntlett (RM Policy Team Leader)

Mr G Boundy (Senior Environmental Planner)

Ms D Rawlings (Projects Team Leader)

Mrs LM Wainwright (Committee Secretary)

Mr B Stringer (Democracy Manager)

**APOLOGIES AND LEAVE OF ABSENCE**

**Resolved: (Crs Main/Church)**

**THAT an apology be received from Cr Henderson, Cr McGuire and Cr Thomson.**

**CARRIED on the voices**

**S&F1903/01**

## **CONFIRMATION OF STATUS OF AGENDA ITEMS**

**Resolved: (Crs Bech/Patterson)**

**THAT the agenda for a meeting of the Strategy & Finance Committee held on Wednesday 27 March 2019 be confirmed and all items therein be considered in open meeting with the exception of those items detailed at agenda item 6 which shall be considered with the public excluded;**

**AND THAT all reports be received.**

**CARRIED on the voices**

**S&F1903/02**

## **DISCLOSURES OF INTEREST**

Cr Gibb advised members of the Committee that she would declare a non financial conflict of interest in item 6.3 [*Proposed Waikato District Plan – Appointment of hearing commissioners*].

Cr Fulton advised members of the Committee that he would declare a non financial conflict of interest in item 6.3 [*Proposed Waikato District Plan – Appointment of hearing commissioners*].

Cr Sedgwick advised members of the Committee that she would declare a non financial conflict of interest in item 6.3 [*Proposed Waikato District Plan – Appointment of hearing commissioners*].

His Worship the Mayor advised members of the Committee that he would declare a non financial conflict of interest in item 7.4 [*Council Controlled Organisations' Interim Accounts*] and item PEX 3.1 [*Draft Statements of Intent for 2019/20*] both in relation to the Waikato District Wellbeing Trust section of the reports.

Cr Church advised members of the Committee that she would declare a non financial conflict of interest in item 7.4 [*Council Controlled Organisations' Interim Accounts*] and item PEX 3.1 [*Draft Statements of Intent for 2019/20*] both in relation to the Waikato District Wellbeing Trust section of the reports.

## **CONFIRMATION OF MINUTES**

**Resolved: (Crs Sedgwick/McInally)**

**THAT the minutes of a meeting of the Strategy & Finance Committee held on Wednesday 27 February 2019 be confirmed as a true and correct record of that meeting.**

**CARRIED on the voices**

**S&F1903/03**

## **RECEIPT OF COMMITTEE MINUTES**

**Resolved: (Crs Bech/Sedgwick)**

**THAT the minutes of a meeting of the Audit & Risk Subcommittee held on Wednesday 13 March 2019 be received.**

**CARRIED on the voices**

**S&F1903/04**

Cr Patterson withdrew from the meeting at 9.04am during discussion on the above item and was not present when voting took place.

## **REPORTS**

Waikato Enterprise Agency  
Agenda Item 6.1

The report was received [*S&F1903/02 refers*] and no discussion was held.

Cr Patterson re-entered the meeting at 9.08am during discussion on the above item.

Update on National Policy Statement for Highly Productive Soils  
Agenda Item 6.2

The report was received [*S&F1903/02 refers*] and taken as read. The Senior Policy Planner highlighted the following points:

- The Highly Productive Soils project was led by the Ministry for Primary Industries; and
- Waikato Regional Council was carrying out a nationwide project on highly productive soils and was investigating more accurate mapping.

The meeting adjourned at 9.19am and resumed at 9.43am.

Proposed Waikato District Plan - Appointment of hearing commissioners with an understanding of tikanga and the perspectives of local iwi/hapuu  
Agenda Item 6.3

Cr Gibb declared a conflict of interest, vacated the Chair, withdrew to the public gallery and did not speak to, or vote on this item.

Cr Bech assumed the Chair for this item.

Cr Fulton declared a conflict of interest, withdrew to the public gallery and did not speak to, or vote on this item.

Cr Sedgwick declared a conflict of interest, withdrew to the public gallery and did not speak to, or vote on this item.

The report was received [*S&F1903/02 refers*] and taken as read. The RM Policy Team Leader outlined the experience and training of Commissioners for the District Plan Hearing process.

**Resolved: (His Worship the Mayor/Cr Lynch)**

**THAT the Strategy & Finance Committee recommends to Council that, pursuant to section 34A(1) of the Resource Management Act 1991, Linda Te Aho be appointed to the Hearings Panel pool for the Proposed Waikato District Plan Stages 1 and 2 as lead independent commissioner bringing an understanding of tikanga Maaori and of the perspectives of local iwi and hapuu;**

**CARRIED on the voices**

**S&F1903/05**

**Resolved: (His Worship the Mayor/Cr Patterson)**

**THAT the Strategy & Finance Committee recommends to Council that, pursuant to section 34A(1) of the Resource Management Act 1991, Weo Maag be appointed to the Hearings Panel pool for the Proposed Waikato District Plan Stages 1 and 2 as a supporting independent commissioner bringing an understanding of tikanga Maaori and of the perspectives of local iwi and hapuu.**

**CARRIED on the voices**

**S&F1903/06**

Cr Gibb resumed the Chair for the remainder of the meeting following the conclusion of Item 6.3.

Consideration of Conservation Fund Applications  
Agenda Item 6.4

The report was received [*S&F1903/02 refers*] and taken as read. No discussion was held.

**Resolved: (Crs Church/Smith)**

**THAT the Strategy & Finance Committee recommends to Council that the Conservation Fund application of \$9,000.00 from David Johnstone Pukemokemoke Bush Reserve Trust be approved in full.**

**CARRIED on the voices**

**S&F1903/07**

Whatawhata Community Facility Consultation Outcome  
Agenda Item 7.1

The report was received [*S&F1903/02 refers*] and taken as read. The Chief Financial Officer highlighted:

- That the acquisition and disposal strategy of Council land would be addressed in the future; and
- The Projects Team Leader was congratulated on her work with the Whatawhata community throughout the consultation process.

**Resolved: (Crs Church/Bech)**

**THAT the Committee recommends that Council provide \$250,000 of seed funding for the project via a deficit reserve, until such time the consultation has concluded and final funding solutions can be confirmed by Council;**

**AND THAT the Committee recommends that Council rescind the resolution passed in 2016 (WDC1612/04/3/2) to declare the proposed hall site as surplus land;**

**AND FURTHER THAT the Committee will review the funding mechanisms for community facilities for both capital and operational costs to deliver better alignment across all social infrastructure projects in the district.**

**CARRIED on the voices**

**S&F1903/08**

His Worship the Mayor withdrew from the meeting at 9.59am during discussion on the above item and was not present when voting took place.

Proposed Target Rate Increase for Matangi Hall – Alteration of Resolution  
Agenda Item 7.2

The report was received [*S&F1903/02 refers*] and no discussion was held.

**Resolved: (His Worship the Mayor/Cr Fulton)**

**THAT the following Strategy & Finance Committee resolution (S&F1902/07) be altered from:**

***THAT the Strategy & Finance Committee recommend to Council to implement the proposed increase to the annual targeted rate from \$24 to \$30 as at 1 June 2019 to support the ongoing maintenance of the Matangi Hall.***



to read:

***THAT the Strategy & Finance Committee recommend to Council to implement the proposed increase to the annual targeted rate from \$24 to \$30 as at 1 July 2019 to support the ongoing maintenance of the Matangi Hall.***

**CARRIED on the voices**

**S&F1903/09**

His Worship the Mayor re-entered the meeting at 10.03am during discussion on the above item and was present when voting took place.

Financial Review of Key Projects  
Agenda Item 7.3

The report was received [S&F1903/02 refers] and taken as read. No discussion was held.

His Worship the Mayor withdrew from the meeting at 10.05am during discussion on the above item.

Council Controlled Organisations' Interim Accounts  
Agenda Item 7.4

His Worship the Mayor declared a conflict of interest, withdrew to the public gallery and did not speak to this item.

Cr Church declared a conflict of interest, withdrew to the public gallery and did not speak to this item.

The report was received [S&F1903/02 refers] and taken as read. The Chief Financial Officer highlighted the following points:

- An audited annual report is no longer required for Strada Corporation under the Local Government Act 2002; and
- The Waikato District Wellbeing Trust was a managed fund and the Council does not receive a dividend.

Financial performance summary for the period ending 28 February 2019  
Agenda Item 7.5

The report was received [S&F1903/02 refers] and no discussion was held.

His Worship the Mayor re-entered the meeting at 10.10am during discussion on the above item.

Operational Budget Reviews  
Agenda Item 7.6

The report was received [S&F/903/02 refers] and no discussion was held.

## EXCLUSION OF THE PUBLIC

## Agenda Item 8

**Resolved: (Crs Patterson/Bech)**

**THAT the public be excluded from the whole or part of the meeting to enable Council to deliberate and make decisions on the following items of business:**

**Confirmation of Minutes dated Wednesday 27 February 2019.**

**Receipt of Audit & Risk Committee Minutes dated Wednesday 13 March 2019.**

## REPORTS

**a. Draft Statements of Intent for 2019/20**

**This resolution is made in reliance on section 48(1)(a) and 48(2)(a) of the Local Government Official Information and Meetings Act 1987 and the particular interest or interests protected by sections 6 or 7 of that Act which would be prejudiced by the holding of the whole or the relevant part(s) of the proceedings of the meeting in public are as follows:**

Reason for passing this resolution to withhold exists under:	Ground(s) under section 48(1) for the passing of this resolution is:
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**Section 7(2)(b)(ii)**  
**Section 7 (2)(i)**

**Section 48(l)(3)(d)**

## CARRIED on the voices

**S&F1903/10**

*Resolutions S&F1903/11 – S&F1903/14 are contained in the public excluded section of these minutes.*

There being no further business the meeting was declared closed at 10.20am.

Minutes approved and confirmed this                      day of                      2019.

JM Gibb  
**CHAIRPERSON**

### **Open Meeting**

<b>To</b>	Strategy & Finance Committee
<b>From</b>	Roger MacCulloch Acting General Manager Service Delivery
<b>Date</b>	16 May 2019
<b>Prepared by</b>	Melissa Russo Corporate Planning Team Leader Phil Ellis Solid Waste Team Leader
<b>Chief Executive Approved</b>	Y
<b>Reference #</b>	S&F2019
<b>Report Title</b>	Consultation Results on the proposed Raglan Food Waste Targeted Rate

## **I. EXECUTIVE SUMMARY**

Since August 2017 Council has partnered with Raglan refuse contractor Xtreme Zero Waste, to provide a fully funded kerbside food waste collection in Raglan.

The service was established when Council received funding from the Ministry for the Environment ("MfE") to go towards the setup of a food waste collection service and the infrastructure required to compost the collection. Construction was completed in August 2017 and the collection began shortly after.

The MfE Deed of funding (WMF-15-026) has now been completed and no further claim against this deed may be made.

The food waste collection has been running as a service since late 2017 at no direct cost to the ratepayer, involving some 2000 households. If the service is to continue, a targeted rate would be required.

The purpose of this report is to present the results of the consultation on the Proposed Raglan Food Waste Targeted Rate.

A further analysis of the results are contained later in this report.

## **2. RECOMMENDATION**

**THAT** the report from the Acting General Manager Service Delivery be received;

**AND THAT** the Strategy & Finance Committee recommend to Council:

- a. to approve the continuation of the Raglan kerbside food waste collection service, subject to confirmation by 10 June 2019 of external funding to fund or partially fund

this service until the conclusion of the Solid Waste Service Review (Option 4 in the staff report); and

- b. that, in the event that adequate external funding is not confirmed by 10 June 2019, to approve the continuation of the Raglan kerbside food waste collection service until June 30 2021 at a reduced targeted rate of no more than \$65.68 (such rate to be confirmed at the Council meeting on 10 June 2019) to apply from 1 July 2019 (Option 3 in the staff report).

### **3. BACKGROUND**

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In November 2015 Council secured a 55% funding grant from the MfE to go towards the setup of a food waste collection for the Raglan community and the infrastructure required to compost the collection onsite at the Raglan Resource Recovery Centre ("RRRC").

The project is unique, in that it was one of the first operational food waste collection services in New Zealand and has received positive feedback from the community and widespread acknowledgment in the media.

At their meeting on 14 November 2018, the Strategy and Finance Committee meeting approved to consult on the proposed targeted rate which is required for the continuation of the service.

#### Alternative funding solution

Prior to consultation opening alternative funding solutions were sought to subsidise or fully fund the continuation of the food waste service. Although no alternative funding solutions could be found at the time, this does not rule out the service being subsidised in the future if funding is secured and therefore having a smaller impact on any targeted rate implemented.

### **4. DISCUSSION AND ANALYSIS OF OPTIONS**

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#### **4.1 DISCUSSION**

Staff are seeking direction on whether to implement the proposed Raglan Food Waste Targeted rate of \$79.29. If introduced, the targeted rate would come into effect 1 July 2019.

The current food waste service is offered to Raglan domestic rate payers only. Council will be undertaking a district wide solid waste service review this year as required by Section 17A of the Local Government Act 2002. Food waste collections will form part of this review.

#### Consultation Approach

The consultation was open between 27 March and 26 April. During that period 774 submissions were received.

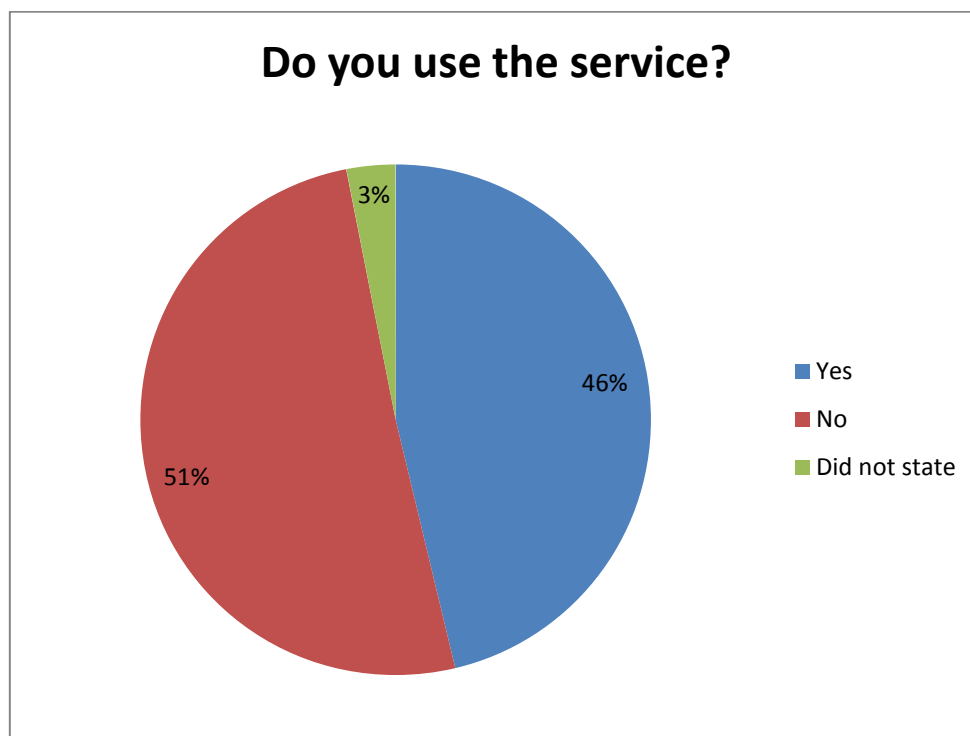
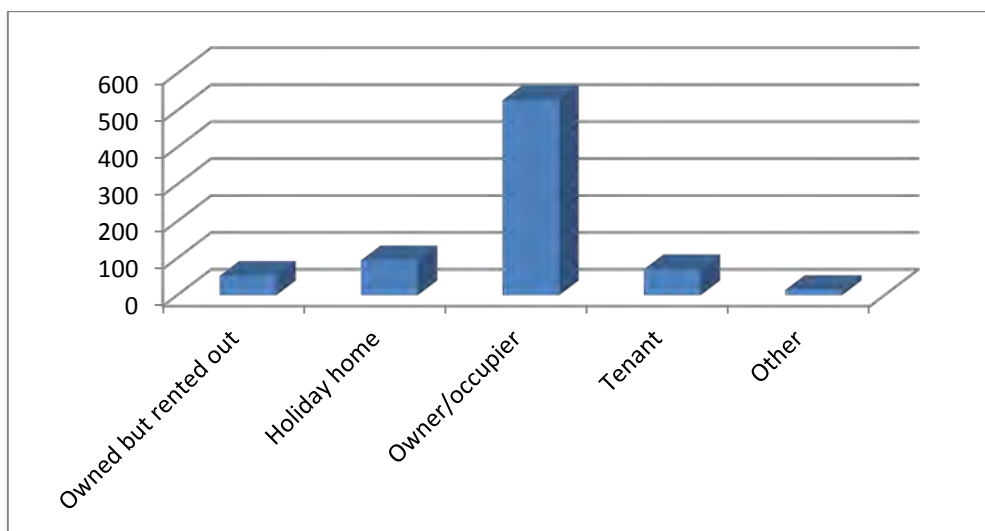
Letters and submission forms were sent to those ratepayers who currently receive a kerbside refuse collection in Raglan and flyers were distributed to all households with details on how to make submissions to capture renters

Submissions could be completed either by using the hardcopy submission form or online through our website.

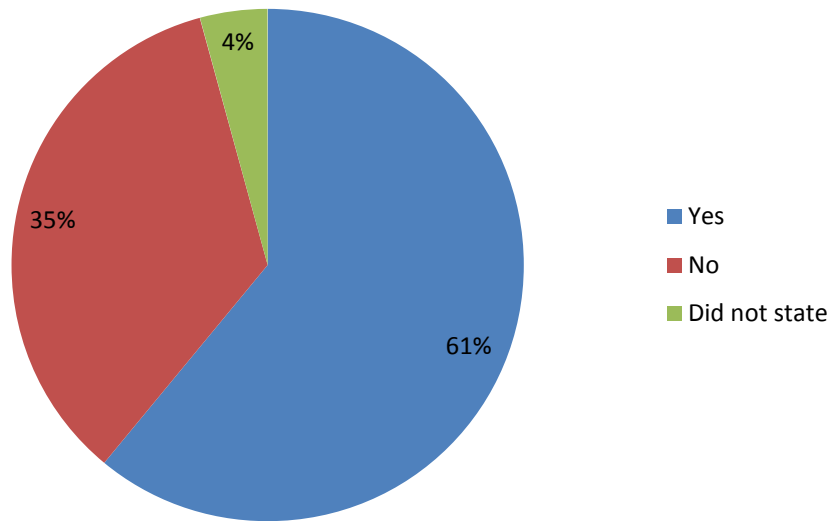
Xtreme Zero Waste were active in promoting the consultation through radio, social media and the Raglan Chronicle.

### Consultation Results

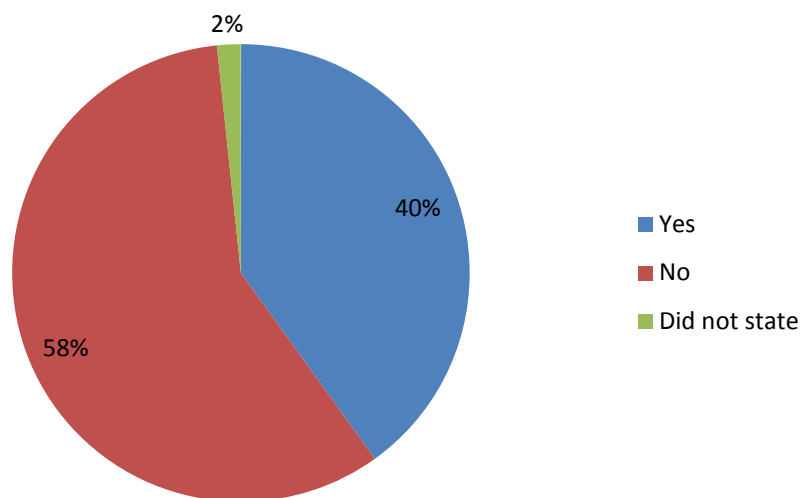
The graphs below show a breakdown of the results from the consultation.



### Do you value the service?



### Do you support the proposed targeted rate of \$79.29?



Although 61% of submitters indicated they value the service only 46% said they use the service. Reasons for this included:

- Compost their own food scraps
- Holiday home, only occupied part of the year
- Not user friendly (unhygienic/smelly/attracts vermin)

In addition to this, 40% of submitters indicated they would be prepared to pay a targeted rate for the service to continue. Some of the reasons stated were:

- A cheap way to save the planet
- Good for the environment

- Diverts waste from landfill
- Reduces greenhouse gases

Submissions from the community were polarising in nature with strong views on both sides.

58% of submitters said they would not be prepared to pay a targeted rate for the service to continue. Some of the reasons stated were:

- Too expensive
- It will increase rents
- Should be user pays
- Don't use the service
- Should be a free service

There were a number of key themes identified in the comments. These are included in the table below and include the number of times the theme occurred.

Theme	Number of occurrences
Don't use/too expensive/not user friendly	310
Good Service/support	228
Make own compost/worm farm/poultry etc.	188
Need more information/analysis	95
Should be user pays or opt out	76
Will raise rents	22

## 4.2 RISKS

Cancellation of the kerbside food waste collection carries a number of risks to Council.

Through the development of the Horizontal Composting Unit ("HCU"), Council has established a specialist piece of infrastructure. Should the kerbside food waste service end, Council would be left with a piece of underutilised infrastructure and would need to consider if it would continue to depreciate this asset or disestablish. Both of these options would potentially result in a targeted rate cost that would be funded into the future, beyond the life of the service. Depreciation costs on the HCU are \$1787 per year. Following discussion with Xtreme Zero Waste it was considered that the best option was to leave the bins/caddies with the ratepayer. Collecting, cleaning and storage would not warrant the cost involved and if the service was resumed at a later date as a result of the Solid Waste Review, the units would likely be in too poor a condition to reuse.

If Xtreme Zero Waste find an alternative, nitrogen rich source of organic material, composting could continue.

Other Councils have, or are in the process of introducing a food waste collection, WDC could be seen to be out of step with current thinking.

This service will be considered district wide as part of the Solid Waste Review being undertaken this year.

As noted above, the Raglan kerbside food waste collection project has attracted attention both locally and nationally. Failure of this service could expose Council to criticism from the Raglan community and the wider solid waste industry.

### 4.3 OPTIONS

**Option 1:** Council implement the proposed targeted rate of \$79.29 to fund the continuation of the Raglan kerbside food waste collection service.

Pros	Cons
Aligns with goals in Council's Waste Management and Minimisation Plan	Rate payer back-lash and negative publicity due to cost of the service
Supports the local economy through employment	Inconsistent with outcome of the consultation process
Continues to utilise the asset	

**Option 2:** Council does not implement the proposed targeted rate and the Raglan kerbside food waste collection will discontinue as of 30 June 2019.

Pros	Cons
Outcome of a comprehensive consultation process	Negative publicity from some rate payers, Waste Sector, other Councils and environmentalists
	Under-utilised asset

**Option 3:** Continuation of the service until June 2021 at a reduced targeted rate (\$65.68) based on increased number of properties and changed collection methodology (efficiency gains)

Pros	Cons
Will extend the life of the service until outcome of the solid waste review is known	New rate may still be unpalatable
	No mandate from ratepayers
	Only extends the service for two years

**Option 4:** Continuation of the service utilising subsidisation from external sources of funding until the outcome of the Solid Waste Review and new LTP.

The cost of fully funding the service is approximately \$100k per annum, to continue the service until the new LTP in 2021 would require \$200k. Partial funding would still require a targeted rate dependent on the level of subsidisation.

Xtreme Zero Waste have been pursuing this option with no tangible results to date. Cross funding from the camp ground doesn't appear to be a viable option.

Funding is also being pursued from the Perry Foundation and WEL Energy, but neither of these options have been confirmed as a viable option.



Pros	Cons
Will extend the life of the service until outcome of the solid waste review is known	New rate may still be unpalatable
	Any external funding would need to be appropriately ring-fenced
	Can't be quantified

## 5. CONSIDERATION

### 5.1 FINANCIAL

The financial implication to deliver this service as proposed will be \$79.29 on the targeted rate for the 2019/20 financial year.

### 5.2 LEGAL

In order for this targeted rate to be implemented Council will need to make a decision before 10 June 2019 so the targeted rate can be struck prior to the commencement of the 2019/20 financial year.

### 5.3 STRATEGY, PLANS, POLICY AND PARTNERSHIP ALIGNMENT

A continuation of the service aligns with the goals of the Waste Minimisation Management Plan, specifically Section 2.0 Vision, objectives and targets.

### 5.4 ASSESSMENT OF SIGNIFICANCE AND ENGAGEMENT POLICY AND OF EXTERNAL STAKEHOLDERS

Highest levels of engagement	Inform	Consult	Involve	Collaborate	Empower
	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<i>Tick the appropriate box/boxes and specify what it involves by providing a brief explanation of the tools which will be used to engage (refer to the project engagement plan if applicable).</i>	<p>Once Council has made a decision, the outcome of the consultation will be made public.</p> <p>Those who made a submission (and provided their contact details) will be directly informed of the outcome via a letter or email.</p>				

## 6. CONCLUSION

It is becoming clear that the introduction of a food waste collection should be considered as part of a suite of measures designed to reduce waste into Landfill.

The introduction of such a service into an area where refuse collection is user pays (pre-paid bags) with no other changes, will not only have the effect of increasing the targeted rate, but also potentially further reducing revenue from bag sales adversely affecting the financial position.

WDC is conducting a solid waste service review this year where all services will be evaluated against the obligations under the WMMP and consistency with the LTP. Food waste will form part of this review. It is possible that the kerbside services could be substantially reconfigured from 2021.

How a food waste collection fits within the full suite of solid waste services, and how it might translate to different areas of the district will need to be considered during the review.

For example, the introduction of a food waste collection could coincide with a reduction in the frequency of refuse pick up to fortnightly.

Costs of maintaining the existing asset are relatively low with annual depreciation of \$1,787 and minimal maintenance costs.

Placing the collection in abeyance until the outcome of the Solid Waste Service Review would provide the opportunity to evaluate the service as part of an integrated, district wide waste management strategy designed to reduce waste to landfill.

Alternatively, continuation of the service with a targeted rate would ensure momentum is maintained at least until the Solid Waste Service Review is considered.

## **7. ATTACHMENTS**

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Attachment 1 – Summary of Submissions

Attachment 2 – Submission from Kenneth Whyte

Attachment 3 – Submission from Rick Thorpe (Xtreme Zero Waste)

Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
Nicol & Victoria Becby	Own the property you live in at Raglan	Yes	Yes	Yes	100% support this
Details withheld	Own the property you live in at Raglan	No	No	No	This submission form should have been issued before the foodwaste scheme started. Why should people like me be penalised for composting our own scraps for our garden and trees. Yes I am opposing as I do not use it now and will not use it in the future. I believe user pays. They're the ones that should be buying compostable food waste bags just like prepaid bags.
Kenneth Whyte	Visitor	No	No	No	See attached
Linda Worner	Own the property you live in at Raglan	Yes	Yes	Yes	
Tuck Family	Own the property but it is my holiday home	No		No	Charge those who want to use the service. We take all our rubbish and recycling with us as it's a holiday home. Our refuse bin was stolen so we recycle from home. We not need nor want this service in Raglan
					Not hygienic and smelly.
Callum Brown		Yes	Yes	No	A comprehensive zero waste policy should be in place and funded by local or national government
Maia		No	Yes	Yes	
Boyer Marie	Rent the property you live in at Raglan (I am the tenant)	Yes	Yes	Yes	
L Jenkins		No		No	
Joshua Trust	Own the property but it is my holiday home	No	Yes	No	
Mike Main	Rent the property you live in at Raglan (I am the tenant)	Yes	Yes	Yes	It's a cheap way to save the planet
Janrence Eyre	Own the property you live in at Raglan	Yes	Yes	Yes	We all love it
Gary Kite	Rent the property you live in at Raglan (I am the tenant)	No	Yes	No	
Violet Sherwood	Own the property you live in at Raglan	Yes	Yes	Yes	It's a wonderful service and I'm saddened that the Council has stopped funding it
Amanda Dorreen	Own the property but it is my holiday home	No	Yes	Yes	Great value however, don't use as I don't have a bin
Layne Chapman	Own the property but I rent it out (I am the landlord)	Yes	Yes	Yes	Makes my life so easy-I can compost without the hassle.
Kaahureremoa na Simon		Yes	Yes	Yes	

Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
E Bell	Rent the property you live in at Raglan (I am the tenant)	No	No	No	It will make my rent increase
S Heinz	Own the property but I rent it out (I am the landlord)	No	No	No	User pays
Armin Schmidt	Rent the property you live in at Raglan (I am the tenant)	Yes	Yes	Yes	
Tatum Kingi	Rent the property you live in at Raglan (I am the tenant)	Yes	Yes	Yes	
Sean Dillon	Rent the property you live in at Raglan (I am the tenant)	Yes	Yes	Yes	
Shane	Rent the property you live in at Raglan (I am the tenant)	No	Yes	No	
Kody Kingi	Rent the property you live in at Raglan (I am the tenant)	Yes		Yes	
J Clapperton		No	Yes	Yes	Friends and family use service and are grateful for it
Adam Martin Charity	Rent the property you live in at Raglan (I am the tenant)	Yes	Yes	Yes	
T Brechett	Rent the property you live in at Raglan (I am the tenant)		Yes	No	It attracted rats to the house and chewed through the plastic
Willie Keza	Visitor	Yes	Yes	Yes	
Nikayla Cobham	Visitor	Yes	Yes	Yes	
Anderson	Own the property but I rent it out (I am the landlord)	Yes	Yes	No	
Nenys Chapman	Own the property you live in at Raglan		Yes	Yes	Awesome service catering to the needs of the environment
Ian Smith	Own the property you live in at Raglan	Yes	Yes	Yes	
Linda Silvester	Own the property you live in at Raglan	Yes	Yes	No	I don't support an increase in rates for waste management. WDC should look at it's budgets and invest in the future of Whaunagaroa
Ruta Auksmukste	Rent the property you live in at Raglan (I am the tenant)	Yes	Yes	Yes	
Hillary & Chriss Tolley	Own the property you live in at Raglan	Yes	Yes	Yes	
C O'Connor	Own the property you live in at Raglan	No	No	No	
Clark	Own the property but it is my holiday home	No	No	No	
Clark	Own the property you live in at Raglan	No	Yes	No	Don't use service, use pays

Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
Ivan & Alyson Owen	Own the property you live in at Raglan		No	No	Should be user pays
R Macpherson	Own the property you live in at Raglan	No	No	No	Never used
Gloria J Brown	Own the property you live in at Raglan	No	No	No	I use and will continue to use worm farm for my waste
Anna Whitehead	Own the property you live in at Raglan	Yes	Yes	Yes	I think the council should provide the service under the existing rates and not increase the rates for this
Georgina Newton & Barrie McGinn	Own the property you live in at Raglan	No		No	We compost our kitchen waste
D G & D L Vander Drift	Own the property you live in at Raglan	No	No	No	
Sarah Schwarz	Own the property you live in at Raglan	Yes	Yes	Yes	We compost ourselves but would like to support the production of compost for the community
Sarah and Gareth Jones	Own the property you live in at Raglan	No		No	We already pay enough in rates to have this added on as an expense.
Linda Alker	Own the property you live in at Raglan	Yes	Yes	No	We already pay enough in rates.
Walter Mackie	Own the property but it is my holiday home	No	No	No	
Ken and Maureen Soanes	Own the property you live in at Raglan	Yes	Yes	No	Prior to this initiative we would worm farm and compost. Raglan already pays more for our rubbish collection than other areas
Burns	Own the property you live in at Raglan	Yes	Yes	No	Not keen to pay. Haven't paid before so expect it to be free
V Lockwood	Own the property you live in at Raglan	No	No	No	We compost
Lorenzen	Own the property you live in at Raglan	No	No	No	
Mr O Locker	Own the property you live in at Raglan	No	No	No	On pension.
McGregor	Own the property you live in at Raglan	No	No	No	Never got one of the bins, no service
Thomas D Brown	Own the property you live in at Raglan	No	No	No	I worm farm
Shay Lawrence	Rent the property you live in at Raglan (I am the tenant)	Yes	Yes	Yes	Sending Raglan's food waste to compost rather than landfill is EXTREMELY important and sets a good example for other towns (positive for environment and Raglan's image)
Details withheld	Rent the property you live in at Raglan (I am the tenant)	Yes	Yes	No	Should be with rubbish rates
Details withheld	Own the property you live in at Raglan	No	No	No	Food waste is a precious resource to use in gardens etc, I'd never PAY to give it away. I'd expect this service to be user pays.
Amanda Moxey	Own the property you live in at Raglan	Yes	Yes	Yes	I believe the service can be offered at a lower cost and encourage a rate review

Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
Andrew & Nicola Hutcheon	The property is owned by a family member	Yes	Yes	Yes	
Barrie Rogerson	Rent the property you live in at Raglan (I am the tenant)	Yes	Yes	Yes	
Joyce Sweetman	Own the property you live in at Raglan	No	No	No	All of our food waste goes to our sons farm for the dogs
Kaleb Kingi	Rent the property you live in at Raglan (I am the tenant)	Yes	Yes	Yes	
Niki Maniapoto	Own the property you live in at Raglan	Yes	Yes	Yes	It's a valued service for the community
Viviers Hutchins	Own the property you live in at Raglan	Yes	Yes	Yes	
Fabian Whitiora	Own the property you live in at Raglan	Yes	Yes	Yes	Xtreme Zero Waste are leaders of Aotearoa. WDC should be proud
Greenwood	Own the property you live in at Raglan	Yes	Yes	Yes	
Lilian Mead	Own the property you live in at Raglan	Yes	Yes	Yes	
Claudre Wayfere	Own the property you live in at Raglan	Yes	Yes	Yes	
Weppe Simon	Rent the property you live in at Raglan (I am the tenant)	Yes	Yes	Yes	
Michael & Isabel Crawfath	Own the property you live in at Raglan	Yes	Yes	Yes	It's a valuable service for the community
Jenny Berczely	Rent the property you live in at Raglan (I am the tenant)	Yes	Yes	Yes	
Cheyenne Barbow	The property is owned by a family member	Yes	Yes	Yes	
Shane Massey	Own the property you live in at Raglan	Yes	Yes	Yes	
Valmai Laycock	Own the property you live in at Raglan	No	Yes	Yes	
Jane Walker	Own the property you live in at Raglan	Yes	Yes	Yes	
James	Own the property you live in at Raglan	No	Yes	Yes	
Savita Waitere	Own the property but it is my holiday home		Yes	Yes	Good idea
Eric Waitere	Own the property you live in at Raglan		Yes	Yes	Great idea
Reve Andre	Rent the property you live in at Raglan (I am the tenant)	Yes	Yes	Yes	

Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
Nendy Chadwick	Own the property you live in at Raglan	Yes	Yes	Yes	
Clare Brittain	Rent the property you live in at Raglan (I am the tenant)	Yes	Yes	Yes	
Amy Rodger	Rent the property you live in at Raglan (I am the tenant)	No	Yes	Yes	I live past the pick up point however I think it's an important service
M Duss	Own the property you live in at Raglan	No	No	No	I compost my own waste
Graham Byer	Own the property you live in at Raglan	No	No	No	Use pays, just like prepaid bags.
Clint Baddeley	Own the property you live in at Raglan	Yes	Yes	No	Though we support the service, we believe it should self fund through promotion and sale of the end product
Moira Coll	Own the property but it is my holiday home	Yes	Yes	Yes	
Kristy Parbyshimz	Own the property you live in at Raglan	Yes	Yes	Yes	We all need to think and pay for the waste we are making
R H & D V Weston	Own the property you live in at Raglan	No	No	No	Food Waste is taken to farm to feed animals
Deb Kiwa/ Raglan Old School Arts Centre	Own the property you live in at Raglan	Yes	Yes	Yes	We're saving the world-well done Xtreme Zero Waste
Hugh Oliver	Own the property but it is my holiday home	No	No	No	
Joan Slater	Own the property you live in at Raglan		Yes	Yes	
John Oldman	Own the property you live in at Raglan		No	No	We compost our own waste
L Hughes	Own the property you live in at Raglan	Yes	Yes	Yes	
Kathleen Gilbert	Rent the property you live in at Raglan (I am the tenant)	No		No	I'm a pensioner who rents on a fixed income. I already pay water rates and compost and worm farm.
Athene Jensen	Own the property you live in at Raglan	No	Yes	No	I think it should be user pays as we already work hard to reduce our waste. Better to educate the community on the importance of composting
B Larson	Own the property you live in at Raglan	No	No	No	Composting is simple and costs basically nothing for households. I object to paying more rates when composting should be encouraged
Daphne Davies	Rent the property you live in at Raglan (I am the tenant)	Yes	Yes	No	
David Williams	Own the property you live in at Raglan	No	Yes	Yes	I don't generate enough foodwaste to use the service however I support the work of Xtreme Waste

Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
Theodorus J Belle & Ruth I Rawlinson	Own the property you live in at Raglan	No	No		
Terry Buyn	Own the property but it is my holiday home	No	Yes	Yes	
Cheryl Jones	Own the property you live in at Raglan	Yes	Yes	No	I agree with the service however I don't like the bins in the heat of summer and the cost
David Rogers	Own the property you live in at Raglan	No	No	No	I have hens and compost bins
Melanie Carroll	Own the property you live in at Raglan	No	Yes	Yes	Xtreme Zerowaste are a very important link in Raglan's ecosystems. Keep up the good work!
The Murphys	Own the property you live in at Raglan	No	No	No	I don't use it so don't feel it's fair to pay for it. I compost my own food waste
Anderson I J	Own the property you live in at Raglan	Yes	Yes	No	With the cost of rates and the rubbish bags I think we already do enough.
Ken Hansen	Own the property you live in at Raglan	No	Yes	No	Though I think the scheme is awesome, divert landfill waste and make a valuable product, I don't use it and feel rates are already too high
Dean McHillan	Own the property you live in at Raglan	No	No	No	Don't use the service as I compost.
Gregor Divett	Own the property you live in at Raglan	No	No	No	Compost myself, sick of Council rates increasing
Details withheld	Own the property you live in at Raglan	No	Yes	No	Single person with little use for food waste and already compost
C. Montford	Own the property you live in at Raglan	Yes	Yes	No	This is "Recycling" and you sell on the compost- Double dipping?
Details withheld	Own the property you live in at Raglan	No	No	No	
Vin Glynn	Own the property you live in at Raglan	No	No	No	No use for Raglan Foodwaste Kerbside Collection.
B White	Own the property you live in at Raglan	No	No	No	We compost
L MacDonald	Own the property you live in at Raglan	Yes	Yes	No	We pay enough in rates. If this service stops I will include it into my \$2.60 blue bag.
Derek Carter	Own the property you live in at Raglan	No	No	No	
Details withheld	Own the property you live in at Raglan	Yes	Yes	No	I don't support our rates going up. Rubbish and recycling is already in our rates, I don't want to have to pay twice.
Rebecca K Towle	Own the property you live in at Raglan	Yes	Yes	Yes	I use and value the service.. I also see it as a huge step forward toward zero waste, as per Council's goals.
Suz Hall	Own the property you live in at Raglan	No	Yes	Yes	I have my own worm farm but don't mind chipping in to reduce greenhouse gases.
Lauren Perry & Jules Rogers	Own the property you live in at Raglan	Yes	Yes	Yes	THANK YOU XTREME WASTE YOU ARE FABULOUS!
Nadia Seymour	Own the property you live in at Raglan	No	Yes	Yes	The only reason we don't use the service is because we compost but it is a great service



Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
Myrna Michie	Own the property you live in at Raglan	Yes	Yes	No	I use the service to help you make compost and make some money. It used to go into the garden and can do so again so don't want to pay for it.
Anne Paar	Rent the property you live in at Raglan (I am the tenant)	Yes	Yes	Yes	
Patricia Halliday	Own the property you live in at Raglan	Yes	Yes	Yes	
S Gibson	Own the property you live in at Raglan	Yes	Yes	Yes	
Wendy Reid	Own the property you live in at Raglan	No	No	No	I am strongly against paying more rates for a service I do not use or approve of.
R C & M A Morton	Own the property but it is my holiday home	No	No	No	I feel that we pay for services in our rates. We compost food waste in our home in Te Awamutu in a compost bin. Kerbside collection in Raglan is unnecessary.
Stephen & Fiona Sandwell	Own the property you live in at Raglan	Yes	No	No	We are on limited income and can't afford any rates rises. We also already compost
Tuihana Bosch	Own the property you live in at Raglan		Yes	Yes	It is important to support this initiative now and educate the community in alternative options-long term picture of reducing methane off gasin and redirecting waste to grow more soil.
Pete & Libby Chandler	Own the property but it is my holiday home	No	Yes	Yes	We compost at our own residence and believe kerbside collection is good for residents of Raglan-though it's awkward for us as we are seldom there for collection time
Details withheld	Own the property but it is my holiday home	No	Yes	No	Rates are already high enough
Details withheld	Rent the property you live in at Raglan (I am the tenant)	Yes	Yes		I support it but don't want to pay the weekly cost, however I am happy to pay the above cost each week that I do put out my bin (when it's full). Otherwise it costs half a blue bag which is too expensive
Details withheld	Own the property but it is my holiday home	No	No	No	We compost when staying at our property. As bach owners we believe it would be a waste and only add to already high rates.
Details withheld	Own the property you live in at Raglan	No	No	No	Our food waste is used as pig food. Those who use the service should pay for the bags rather than it be charges on our rates
Details withheld	Rent the property you live in at Raglan (I am the tenant)	No	Yes	No	If we could support it financially we would use it but we don't
Details withheld	Own the property you live in at Raglan	No	No	No	Haven't used the service
Details withheld	Own the property you live in at Raglan	Yes	Yes	No	We thought the compost was being sold to get funds to support the collection of waste.
Details withheld	Own the property but I rent it out (I am the landlord)	No	No	No	We provide compost bins and worm farm for tenants.
Details withheld	Own the property but I rent it out (I am the landlord)	No	Yes	No	I compost and worm farm.

Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
B M MacEwen	Own the property you live in at Raglan	Yes	Yes	No	In brief, I do not support this proposal on grounds of the cost
Details withheld	Own the property but it is my holiday home	No	No	No	
Details withheld	Own the property you live in at Raglan	No	No	No	
Details withheld	Rent the property you live in at Raglan (I am the tenant)	No	No	No	I compost
Shae dixon	Own the property you live in at Raglan	Yes	Yes	Yes	
Gail Abbitt	Own the property you live in at Raglan	Yes	Yes	Yes	
Details withheld	Rent the property you live in at Raglan (I am the tenant)	Yes	Yes	Yes	
Details withheld		Yes	Yes	Yes	i would like this service to continue
Jacqui Forbes	Own the property you live in at Raglan	No	Yes	Yes	I strongly support this service as without it valuable food waste will be transported to Hampton Downs landfill.
Details withheld	Own the property you live in at Raglan	No	No	No	
Details withheld	Own the property you live in at Raglan	No	Yes	No	
Details withheld	Rent the property you live in at Raglan (I am the tenant)	Yes	Yes	Yes	
Details withheld	Own the property you live in at Raglan	Yes	Yes	No	I support the service in as much as it reduces landfill waste, however, the annual fee should be included in our rates, not in addition. Our rates are already extremely high. I will compost myself rather than pay more money to council.
Details withheld	The property is owned by a family member	Yes	Yes	Yes	
Details withheld	Rent the property you live in at Raglan (I am the tenant)	Yes	Yes	No	It's blinking costly enough to live here as it is... I pay for the blue bags which is costly as well, if you put a cost to the green compost bins my landlord will put our rent up even more... These are the kinds of reason Maori whanau who's tupuna lived here way before the land was stolen and sold to generations of Europeans who wanted to live here, we can no longer afford our own Turangawaewae... More costs.. It maybe only 79 dollars a year to property developers but it's a heck of alot more for tangata whenua once our rent is increased.

Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
maurice and margaret rogers	Own the property but I rent it out (I am the landlord)	No	No	No	most people in the rural areas have other means of disposing of food scraps and should not have to pay for those who have to dump food.
Details withheld	Own the property you live in at Raglan	No	Yes	Yes	I make my own compost so that is why I only use the service occasionally such as when I have guests staying. I think we need this system and we need to model it so that other communities will follow. However, how about the Council cutting out some old, outdated services / spendings / wasted use of money that we no longer need (spraying with poisons like Roundup, removing toxic air fresheners from public loos or other spending that is outdated) instead of constantly adding to our rates? I worry Raglan will become a place only wealthy people can live as they keep adding to our rates.
Arthur and Jenny Soper	Own the property but it is my holiday home	No	No	No	We have always used composting for our green waste and will continue to do so. When we look down our street on collection days we do not see many green bins put out so do not believe many are using the service. In your letter of 22 March you only say that you “understand” that the service is working successfully; on which criteria is this statement made and who made this judgement? I assume the contractor who wishes to be paid to continue.

Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
Genny Wilson	Own the property you live in at Raglan	Yes	Yes	No	<p>There has not been a robust cost benefit analysis, including the running costs now that the service is well and truly up and running. Council did us out of some central funding based on the xTreme zero waste business case. We are diverting waste from landfill and these savings and the earnings from compost sales should be offset against the costs of service delivery. Has this been done in coming up with the costs? Also the food waste is required to breakdown compostable coffee cups etc so if the service is not provided there will be even more negative environmental impact. Has this been considered in coming up with the cost.</p> <p>We have subsidised the inorganic collections in the rest of the district for years with no benefit, not only the cost of collection but also the physical and environmental costs of land fill. The food waste is saving costs for the rest of the district by reducing what goes to landfill and extending the life of the current landfill site. For these reasons it should be paid as part of the general or district wide rate. Council has a statutory obligation to minimise waste and removing or not funding this service is fundamentally against this obligation and the Raglan ethos. Ideally the service should be district wide and council looking at how to leverage the success of the pilot. We have a centralised land fill so why can't there be <u>centralised food waste collection</u>.</p>
Details withheld	Own the property you live in at Raglan	No	No	No	I have my own compost bin
Details withheld	Own the property you live in at Raglan	No	Yes	No	I support what they are doing and think it's a great service but it should be user pays. We already pay way to much in rates for what we get.
Details withheld	Own the property you live in at Raglan	Yes	Yes	No	Once again no Cost Benifit report has been done, just like the water meters within Raglan
Tina Wessling	Own the property you live in at Raglan	No	Yes	No	The rate should be a user rate only. Why should someone pay for a service which he does not use??? We have our own composting system.
Tracey Cooper	Own the property you live in at Raglan	Yes	Yes	No	I believe the scheme should be continued and planning underway to expand it to other interested areas in the district. The costs - which are not clearly explained - should be shared on a district-wide basis.
Details withheld	Own the property you live in at Raglan	No	No	No	I don't believe we should pay for something we don't use.

Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
Details withheld	Own the property you live in at Raglan	Yes	Yes	Yes	I support the service but as a single mum already struggling to pay my rates as it is I propose reevaluating the cost of the service and reduce the amount to make it affordable for more households. Thank you
Details withheld	Own the property you live in at Raglan	Yes	Yes	Yes	I very much appreciate this service. It has so reduced my rubbish to landfill. One blue bag every 4 or 5 weeks as opposed to weekly before this service.
Details withheld	Rent the property you live in at Raglan (I am the tenant)	No	Yes	Yes	
Details withheld	Own the property you live in at Raglan	No	No	No	We don't use this service as we have always taken our food waste back to our farm for our pigs. we live in wallis street we have counted the number of food bins put out they average between 8 to 11 a week. most of the houses by us are holiday homes these people don't use the food waste bins. we feel that this should be user pay, same as the blue rubbish bags. I don't wish to pay for a service I don't use. why dose the council suberize a private company, they already get paid to pick up rubbish.
Details withheld	Own the property you live in at Raglan	No	No	No	We compost all food scraps at home so do not need this service
Details withheld	Rent the property you live in at Raglan (I am the tenant)	No	Yes	Yes	Yes I support this initiative but would like the council to recalculate costings. I compost myself, but understand that its not possible for everybody, but we share the costs of taking methane out of landfill.
Details withheld	Own the property you live in at Raglan	Yes	Yes	Yes	This service has a great positive environmental impact. Regardless of whether people use it or not the availability of service benefits us all and not taking action against climate change will cost us all a lot more than eighty dollars a year each.
Details withheld	Own the property you live in at Raglan	Yes	Yes	No	While we support the food waste collection, we were not aware this was a short term funded service. It is stated that this service reduces domestic waste to landfill, so surely this is a saving to the current rates collected for processing domestic waste. Also, the food waste is turned into compost and sold back to the community, this is more revenue to offset the programme. We have not seen any figures related to costs and savings. If there is to be a charge it should be through the sale of the compost bags, as per pre paid bags for rubbish.
Details withheld	Own the property you live in at Raglan	Yes	Yes	Yes	Don't be swayed by the very organised 'anti- food waste rate' campaign in Raglan. Do the right thing...

Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
Details withheld	Rent the property you live in at Raglan (I am the tenant)	Yes	Yes	Yes	This is a great service. I am very disappointed that the local council is no longer continuing to fund it as it is a vital step in reducing landfill waste and co2 emissions.
Details withheld	Don't live in Raglan, but have visited Xtreme Zero Waste	No	Yes	Yes	This is an awesome example of how communities can manage their own food scraps and turn a waste product into a valuable resource. Raglan is leading the way on this, creating an example that other small towns (and communities in larger cities) can follow across NZ, please take this opportunity to be bold in creating our towns of the future!
Katie richardson	Own the property you live in at Raglan	Yes	Yes	Yes	
Details withheld	Own the property you live in at Raglan	No	No	No	Not in favour of an enforced rate for something I wont use. Needs to be some clear facts about net benefits of the scheme - land fill methane vs C02 composting, tonnes to be collected (including amount of food waste that can't be composted). Also need to look at user pays. If you create a lot of food waste why shouldn't you pay more to have it diverted from landfill i.e. same as the kerbside collection
Details withheld	Own the property you live in at Raglan	Yes	Yes	Yes	
Details withheld	Rent the property you live in at Raglan (I am the tenant)	Yes	Yes	Yes	
Details withheld	Rent the property you live in at Raglan (I am the tenant)	Yes	Yes	Yes	
Details withheld	Own the property you live in at Raglan	Yes	Yes	Yes	Very efficient and easy to use, saves having to home compost and so keeps the rats away. The compost is also decent, I don't mind paying for this as it's a good product which has a large process behind it.
Details withheld	Own the property you live in at Raglan	Yes	Yes	Yes	Great service, really value it, convenient and love reducing landfill

Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
Monika Herbke	Own the property you live in at Raglan	No	Yes	Yes	I support this composting service only because of the environmental benefits of keeping food waste out of landfill and creating compost from food waste but because I do this myself at home I will not be using the service and do not really want to pay extra for a service I will never use. I support it only so others without a home composting system can use it and because I think all councils should provide this service. I hope it can be funded differently in the future. I also do not use the service because I can compost at home without using single use bags, be it biodegradable or not! I also hope the food waste pick up process can be improved so it does not require extra costs of single use bags.... just a washable container would be fine.
Andrew	Own the property you live in at Raglan	Yes	Yes	Yes	Good service to have, if used correctly even with proposed charges works out cheaper than sending to landfill, when you factor in the cost of rubbish bags. Food waste is 30% of our waste with recycling at 50% and landfill waste at 20% more or less (based on volume). We don't live on a property where it is suitable to have our own compost, need to keep this service, thanks
Sebastien Boulay	Rent the property you live in at Raglan (I am the tenant)	Yes	Yes	Yes	I support Xtreme Zero Waste continuous effort and innovation to make our community more sustainable.
Details withheld	Rent the property you live in at Raglan (I am the tenant)	Yes	Yes	Yes	
Philip Bond	Own the property you live in at Raglan	No	No	No	We have our own compost bin and have never needed to use this imposed service
Details withheld	Own the property you live in at Raglan	Yes	Yes	No	We only use the service because it was supplied, we have a compost bin and would normally just use that. I think it should be user pays also. Perhaps charge for the bags?
Details withheld	Own the property you live in at Raglan	No	No	No	Service was ok initially but my kerbside bin disappeared from road side 6 months ago and I haven't been able to replace or use service since!
Peter Storey	Own the property but I rent it out (I am the landlord)	No	No	No	Costs need to accurately quantified and evidence of all claims made by WDC and xtreme made public. This is another brainwashing exercise by these organizations who are hopeful they have enough lemmings on board to get it over the line.
Details withheld	Rent the property you live in at Raglan (I am the tenant)	No	Yes	Yes	Regulate the rate though.

Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
Details withheld	Rent the property you live in at Raglan (I am the tenant)	No	Yes	Yes	Need to regulate the rate though.
Kenneth Whyte	Own the property you live in at Raglan	No	No	No	This service is simply a Council compliance service totally detrimental upon the environment and the ultimate waste minimization strategy of a first world country. The facts and figures provided by Council and Xtreme Zero Waste support my submission. This is simply an easy method to "get away" with uneconomic, non-environmentally friendly waste diversion and to expediate a "restriction" on the most valued asset in modern landfill which is WtE, Waste To Energy. WtE is essential for a circular economy. Raglan's diversion statistics prove that there is no viable necessity for this uneconomical service that can only be described as "greenwashing". The substantial, uninformed, misleading "propaganda" that WDC have provided to ratepayers is inexcusable. I wish to have the opportunity to "be heard" to substantiate my claims.



Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
Details withheld	Rent the property you live in at Raglan (I am the tenant)	No	No	No	I do not support WDC food-waste diversion from landfill via commercial composting. Please take the time to listen to Zero Waste's submission on Food-waste diversion to the Environment select committee. The submission mentions Raglan along with the associated "triumphs". However it fails to mention any Regional Council methane capture regulations from a "state of the art" landfill such as Hampton Downs. Regional Council would not have granted Consent for this landfill if strict methane capture was not a priority. The Zero Waste submission also mentions the fact that 80% of food-waste contains water. Therefor the anaerobic breakdown of this waste in landfill is insignificant. The 20% remaining further breaks down under anaerobic conditions to become 5% percent by weight of the initial deposits whilst producing renewable energy. If a Zero waste to landfill "scheme" is to be considered by Council(s), a much better environmentally friendly methodology along with the associated infrastructure to necessitate it needs to be immediately acquired. Please don't adhere to the current "greenwashing" false solutions to waste reduction, keep an open mind and consider alternatives that have been initiated in other countries that are not 20 years behind like NZ. Just because Central Government force diversion of "waste from landfill" upon local

Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
Details withheld		No	No	No	I am submitting as I rent a property in the WDC area and are seriously concerned that this uneconomic scheme with little to no environmental advantages may spread to the rest of the Waikato thus increasing rents. The annual costs of \$79.29 per ratepayer, to collect an average of 75Kg per ratepayer annually, thus saving 4 x 20Kg capacity rubbish bags (food-waste is heavy) at \$2.80 each = \$11.20 leaving a net cost of \$68.09 per ratepayer for this service. Furthermore, Hampton Downs landfill is a state of the art landfill that has strict, Regional Council regulated, environmental measures in place to collect the methane to create electricity. Very little methane escapes from this facility to harm the environment. Furthermore, food-waste breaks down in landfill to become 5% of the original deposit whilst producing electricity and therefore the weight to landfill saving per ratepayer is in fact 3.75Kg annually. The cost of diverting this waste from landfill is in reality \$18.15 per kilogram. The composting costs of this diversion are just as uneconomic. The average of 75Kg per ratepayer produces (at the very most) 37.5Kg of finished compost. This costs every ratepayer (all 2000) \$68.09 which equals \$1.81 per kg or \$1810.00 per tonne. Compost is sold at an average of \$75.00 per M3 which equates to \$125.00 per tonne. This entire scheme simply makes zero economic nor environmental sense.
Gavin Melgren	Own the property you live in at Raglan	Yes	Yes	Yes	
Patti Mitchley	Own the property you live in at Raglan	Yes	Yes	Yes	
Details withheld	Own the property you live in at Raglan	Yes	Yes	Yes	Rates are too high but the food waste service is critical to keep
Details withheld	Own the property you live in at Raglan	Yes	Yes	Yes	I think this service is essential to the values of our community
Details withheld	Own the property you live in at Raglan	Yes	Yes	Yes	Wake up world money in your pocket won't change this train wreck. Positive Action time is here.
Details withheld	Own the property but it is my holiday home	Yes	Yes	No	As a casual user, given the property is a holiday home, I object to paying the full amount for a service that I won't use regularly. Why not either charge for the green bags or better still charge a little more for the blue bag that everyone needs as a way of subsidising the cost of food waste management whilst encouraging use of the service so as to minimise blue bag land fill.

Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
David ross	Own the property you live in at Raglan	Yes	Yes	Yes	I think the rate is to much but hugely support the service I would like to see some more work done to bring the rate down
Pete Boyle	Own the property you live in at Raglan	No	Yes	Yes	The Council have incorrectly calculated the cost of the service. I support the rate but the Council needs to get the maths right.
Details withheld	Own the property you live in at Raglan	Yes	Yes	Yes	The targeted rate suggested does seem high, could council release a detailed breakdown of costs associated with the service
Details withheld	Own the property you live in at Raglan	No	Yes	Yes	We use most of our food waste for our own compost, but I wholly support the service. We did use it for a while but a rat chewed through one of the plastic bars on the small grey bin.
Details withheld	Own the property but it is my holiday home	Yes	Yes	Yes	
Tesh Randall	Own the property you live in at Raglan	No	Yes	Yes	We don't use the service ourselves as we compost, but support the initiative and think it's important to offer it to the community. Would be great if it was possible to opt-out if you do your own composting at home though.
Anke Spry	Rent the property you live in at Raglan (I am the tenant)	Yes	Yes	Yes	Because first of all it's relevant of what we are trying to do here in Raglan and we are lucky that Xtreme Zero Waste recycle this for compost.
Details withheld	Rent the property you live in at Raglan (I am the tenant)	Yes	Yes	Yes	Love this service it's super important to seperate our compostables out of landfill, just would like the rate recalculated please.
Details withheld	Own the property you live in at Raglan	Yes	Yes	Yes	I do support the service but not the costs that come with it!We already pay so high rates as it is
Details withheld	Own the property you live in at Raglan	Yes	Yes	Yes	I support the service as I believe it needs to continue for the good of the environment. Taking food waste out of landfill is contributing to reducing methane, one of the most potent greenhouse gases in our atmosphere. Keeping this service contributes to the overall goal of Xtreme Zero Waste who are working hard to remove all carbon waste from Raglan's waste streams. Council needs to do more to encourage other communities within its jurisdiction to increase their landfill diversion statistics, and continue their support to Xtreme Zero Waste and use them as a flagship for <u>what can be achieved.</u>
Katie Collins	Own the property you live in at Raglan	Yes	Yes	Yes	I support the service & paying for it, but suggest that the rate needs reviewing.
Therese Boyle	Own the property you live in at Raglan	No	Yes	Yes	I support the implementation but think the rate needs to be recalculated as it is too high
Andrew Kramer	Own the property you live in at Raglan	Yes	Yes	Yes	

Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
Elaine Hyland	Own the property you live in at Raglan	Yes	Yes	Yes	
Details withheld	Rent the property you live in at Raglan (I am the tenant)	Yes	Yes	Yes	Yes I support the rate but the amount needs to be recalculated. Thank you.
Details withheld		Yes	Yes	Yes	This is a really important service for our community - Xtreme Zero Waste has diverted heaps of food waste from landfill, it would be really bad if we didn't continue to support this and I feel really sad that this discussion has been hijacked by some just because of cost, this is about the future of life on our planet and even though we aren't rich, I would rather put money into making good decisions for our environment.
Details withheld	The property is owned by a family member	Yes	Yes	Yes	The kerbside food waste collection is essential to our community, to our environment and to the well being of life on the planet. I don't think the cost is right and probably needs looking at again, but I know our household totally supports Xtreme Zero Waste and the kerbside food collection - this is about the future of our planet and we have to take action to ensure we do all we can for our future.
Details withheld	Own the property you live in at Raglan	No	Yes	No	I have my own compost bins and with other waste from my property (eg sewage--I have a fully functioning Septic tank that I regularly have cleaned out) I dispose of it in an environmentally friendly way. I do not see why I would have to pay for this service in my rates when I do not and will not use it. Already I pay for many services through my rates that I do not use or want. (eg spraying of my birme, sports facilities, removal of waste left by tourists to the town etc) This is just an additional \$80.00 cost that I do not want to subsidise.
Details withheld	Own the property you live in at Raglan	Yes	Yes	Yes	I fully support this service for the greater community.

Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
Aaron Mooar	Own the property you live in at Raglan	Yes	Yes	Yes	I support the rate but not the cost. This rate could be significantly lower in value and think it must be urgently reviewed at the first available opportunity. We were supposed to have three years of subsidised food waste service at which point a calculation based on an established system could have been made. Instead as I understand it, this figure is based on the first 5 months of the food waste pickup . I also think this issue is so important that the value should be taken out of the general rate. The mayor has signed up to the Climate Change Declaration and we shouldn't be risking this opportunity to reduce greenhouse gases in the district by putting an overly high rate out for debate as a targeted rate. This issue is far too important for that.
Diane Cooper	Own the property you live in at Raglan	No	No	No	I do not use the service as I have my own worm farm and composting units. The compost that is sold should be enough to run the service. The rates that we pay should be used to ensure that services that are essential such as the bridges are fit for everyone, the drains, foot paths, ensuring the reserves are not being used as toilets for travelers who are too lazy to drive to use the toilets that are provided for the visitors. The people who are profiting from the subdivisions should be paying for the provision of sewerage and waste water. The new subdivision Rangitahi should be providing a new double lane bridge to access their homes rather than being left to the ratepayers to fund this.
Noel Bamber	Own the property you live in at Raglan	No	No	No	We live in the Te Mata area and get almost zero support from the council in every area. Pest control, SNAs, environment concerns, in fact all my requests for any assistance from the council have been ignored. The local school bus won't even go on our council road. We have no council collection and don't imagine for a minute the council would collect our refuse let alone our foodwaste from this area is a joke. The sad part is that the council would still get us to pay for it.
Details withheld	Own the property you live in at Raglan	Yes	Yes	Yes	
Details withheld	Own the property you live in at Raglan	No	Yes	Yes	
Details withheld	Own the property but it is my holiday home	Yes	Yes	Yes	I do not use the service every week because it is a holiday house. This does make it quite expensive, but it is a valuable service which I appreciate.

Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
Details withheld	Own the property you live in at Raglan	Yes	Yes	Yes	
Details withheld	Rent the property you live in at Raglan (I am the tenant)	No	Yes	No	I would like to see the service continue as a user pays service similar to the pre-paid blue bags.
Details withheld	Own the property you live in at Raglan	Yes	Yes	Yes	Would be sad to see this service go
Jake Fyalka	Own the property you live in at Raglan	Yes	Yes	No	For once figure out how to give us back service, we get taxed more with water, more with rates, more more more yet we get less and less for our money and taxed more for little things like this. How about we just drop a few useless council workers and use the money from their wages to pay for this. It's stupid to make us choose either or on this with 0 options otherwise.
Details withheld	Own the property you live in at Raglan	Yes	Yes	Yes	I support the service however the money should come out of the current budget not more rates. Or secondly it should be user pays like the blue rubbish bags. If you think there is going to be an issue with user pays it could be done in a staged approach where the service is subsidised initially and then the subsidy is slowly withdrawn over time.
Details withheld	Own the property you live in at Raglan	Yes	Yes	No	This should e covered under existing rates
Details withheld	Own the property you live in at Raglan	No	No	No	
Details withheld	Own the property you live in at Raglan	No	Yes	No	The targeted rate is too high. It is based on stale data when the service was run independently. Council needs to redo the cost study based on actual current costs and also allow for income from sale of compost, carbon credits and diversion of food waste from landfill.
Mike and Sue Simmonds	Own the property but it is my holiday home	No	Yes	No	We didn't know anything about this service until the survey came in the mail. Our small amount of food waste goes home with us to the compost. We 100% agree it's a valuable service though and think it should continue but how can it be made more fair to those not using the service? Are the bins/bench top caddies/bags secure and hygienic enough to leave for a period of time until they are full and ready for collection? We have never seen them.
Details withheld	Own the property you live in at Raglan	No	Yes	Yes	i don't use the service because i have my own compost, but i think it's a valuable service for those who don't.
Rachel Ryburn	Own the property you live in at Raglan	No	No	No	I have a compost bin thanks.

Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
Joanne Shanks		No	Yes	Yes	Raglan is an example of best practice waste reduction for New Zealand..please continue to inspire other regions. .we are aiming to follow your example in the Far North..please keep up the good work.
Details withheld	Own the property you live in at Raglan	No	No	No	
Details withheld	Own the property you live in at Raglan	Yes	Yes	Yes	I think the service is wonderful and it's so good to know our waste is being turned into something reusable. Awesome work!
Details withheld	Own the property you live in at Raglan	No	No	No	I have never used this service didn't ask for it in the first place
Martin Bradley	Own the property but I rent it out (I am the landlord)	No	Yes	No	I compost at home including green/kitchen waste from the raglan property. It should be user pays so charge a sensible amount for the constable bags like the blue rubbish bags.
Valerie Bianchi	Rent the property you live in at Raglan (I am the tenant)	Yes	Yes	Yes	This is a service that all communities should have as it is offering an alternative to a landfill based waste system. For most of the trial my household has been doing our composting but I still value the service being offered as it gives people an alternative solution to unsustainable landfill.
Details withheld	Own the property you live in at Raglan	Yes	Yes	No	This has been a great initiative and very effective in diverting food into landwaste. Once again we have shown as a community with Extreme Waste what can be achieved. I support them 100%. However, we pay for rubbish bags now and for taking the green waste (not cheap) and the compost at the end of the process we can then buy. My current rates bill with the Regional Council is just under \$5, 000 and I do not want to pay the council any further. They really can't support this from our rates?? I would like to make it clear I support the food waste collection but wont pay the council for it.
Douglas McLachlan	Own the property but I rent it out (I am the landlord)	Yes	Yes	Yes	
Details withheld	Own the property you live in at Raglan	Yes	Yes	Yes	We are 100% behind the Raglan food waste collection service continuing. We know how much hard work and energy the team at Xtreme xero waste has put into this service and feel that is really ground breaking work for our environment and other communities and cities around NZ. It is a fantastic initiative and a step in the right direction to saving our planet! Thanks
Details withheld	Own the property you live in at Raglan	No	No	No	Already compost in garden.

Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
Briar Heinrich	Own the property you live in at Raglan	Yes	Yes	Yes	
Details withheld	Own the property you live in at Raglan	Yes	Yes	Yes	It's a good service and I/we can afford it and it's important for the environment. I worry, however about householders on small incomes for whom every dollar matters. How much income is derived from the sale of the compost per household? No doubt the price will have to go up. The question is how soon and by how much?
Michelle Levy	Own the property you live in at Raglan	No	Yes	No	<p>The results of this survey will be biased in that when you ask whether I support the proposal you do not identify what I do not support. To clarity, I DO support the kaupapa of this foodwaste initiative. I DO NOT support WDC's calculations and proposals for how much this will cost as a ratepayer. There is a total lack of transparency on the part of WDC in relation to this initiative and how the proposed charges have been calculated. Without adequate information people are not actually able to make an informed contribution this discussion. Decisions about the level of Rates we pay and for what services should be informed by good data.</p> <p>'Fairness' and 'User-pays' as concepts do not necessarily underpin the Rating system. As an example, I may not use a range of community facilities and services but am still required to make a contribution to them via the Uniform Annual General Charge and Community Facility Targeted component of my Rates. I don't catch the bus but subsidise it via the Regional Council portion of Rates. Other community facilities paid for by Rates I also don't use but am required to support. And in most cases I am not asked whether I support my Rates being used for a particular purpose.</p> <p>What is important in the Rating system is that it gives priority to what will be funded within a</p>
Rata Miller	Own the property you live in at Raglan	Yes	Yes	Yes	100% in favour of there being a small charge to cover costs however the cost to buy the compost (that the waste gets made into) should be subsidised or cost less for locals. Ultimately priced competitively with other options like Daltons from Bunnings
Joe Davenport	Own the property you live in at Raglan	Yes	Yes	Yes	



Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
Details withheld	Own the property you live in at Raglan	Yes	Yes	Yes	I think this is a valuable service and would be very sad to lose it. I do however think t should be part of our rates payment and not treated separately.
Ian White	Own the property you live in at Raglan	No	No	No	food waste is feed to pigs
Vera van der Voorden	Own the property you live in at Raglan	No	Yes		Not sure about the targeted rate, as i don't know how it is calculated, perhaps it could be user pays and the household can buy the green food waste bucket which they put out at the kerb. Furthermore I would like to comment that i think its a bit cruel to let Xtreme waste create the facility ahead of ensuring longevity of supply
Emily Sandford-May	Own the property you live in at Raglan	No	Yes	No	I believe it's a great service for those in the community who do not do their own composting, and diversion from landfill is imperative. However my rates to council are already exorbitant, I feel I pay too much for what I see delivered in my street/community. I do not use the service myself and I will resist paying for it.
M&M Goodison Investments Ltd	Own the property but I rent it out (I am the landlord)	Yes	Yes	No	Prefer: user pays system as with blue bags
M. Goodison	Own the property you live in at Raglan	Yes	Yes	No	I think this service should be user pays with a charge for the green bags as is done with blue bags.
Nicola Callaghan	Own the property you live in at Raglan	No	Yes	No	Almost \$80 a year seems too expensive. It is a great service - it must almost pay for itself with the revenue from compost sales?
Deborah Van Staden	Own the property you live in at Raglan	Yes	Yes	No	Way too much on top of all the rates, water, environment rates. Can't afford it!
Brett McCardle	Own the property you live in at Raglan	Yes	Yes	No	I think that we should be charged to buy the green bags as per the blue rubbish bag. A blanket rate would be unfair to those who don't use it. If a rate were imposed there should be \$79.29 worth of compost free to each household per annum.
Steve Soanes	Own the property you live in at Raglan	No	No	No	We see this as purely another potential income stream for Xtreme Waste. We recycle our foodwaste into our wormfarm. Council and Xtreme Waste would be better to encourage home composting. In our situation the cost would far outweigh the benefit. Xtreme Waste does a separate foodwaste collection that must make the service uneconomical.

Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
	Own the property you live in at Raglan	No		No	As I am currently recycling and composting my own waste (kitchen) I do not hold opinion either way. I will say however in a user pays system as I do all the work and reap the rewards I am against %72.29 p/a charge if the rate is targeted to all residents.
	Own the property but I rent it out (I am the landlord)	No	No	No	
Gloria Park	Own the property you live in at Raglan	No	No	No	
Details withheld	Own the property you live in at Raglan	No		No	I do not wish to pay for something I don't use. I compost all kitchen waste.
Alan Stuart	Own the property you live in at Raglan	No	No	No	I do not want to subsidise other residents for this service. This is more rates on more rates. When will it stop? No way.
Pat Sulann	Own the property you live in at Raglan	No	No	No	Hitting the rate payers once again eh council. Not on! Why not use a user pay system like we do with water and blue rubbish bags? You have obviously done the sums to come up with the figure of \$1.52 /week so why not sell 10 bags for \$15.00 at Four Square/Supervalue etc. - just like blue rubbish bags
Phil McCabe	Own the property you live in at Raglan	Yes	Yes	Yes	I value the service for a number of reasons. The service takes a significant community waste stream and directly turns it into a valuable resource for community use, supporting community aspirations of increased local food production. It is a very tidy and user friendly system. This should be rolled out countrywide.
Warren Banks	Own the property you live in at Raglan		No	No	This system of collecting waste seems to attract fly's, blow fly's and wasps. A lot of people use their compost to help their vegetable garden, so they should not have to pay a levy. Also from what I have seen the grey baskets make good peg baskets.
Details withheld	Own the property but I rent it out (I am the landlord)	No	No	No	This should be a user pays service. The people that wish to use this service should register their properties address for the food waste to be collected.

Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
Details withheld	Own the property you live in at Raglan	Yes	Yes		I support the proposal if there is no other alternative to fund the collection. I support the Kerbside Food Waste Collection, however would prefer that it be funded by an alternative source, for example is there more funding available via Ministry for the Environment? I am concerned that it is an additional cost being passed on to home owners, yet the compost that it is made into is sold - shouldn't a portion of these profits offset the cost of running the Kerbside Collection? Overall however, I support the Kerbside Collection as it reduces greenhouse gases. It should be available in every council in Aotearoa, so well done WDC for looking at ways to continue the service.
Guy Toxward	Own the property you live in at Raglan	No	Yes	Yes	Very important we continue to reduce our landfill quantities. Reduce methane gas outputs.
Details withheld	Own the property you live in at Raglan	No	No	No	This should be a user pays service. The people that want to use it should register their address for the foodwaste to be collected.
Galloway	Own an empty section	No	No	No	Don't tax those that don't use. Encourage self composting - it's easy and best of all FREE!
Celia Risbridger	Own the property you live in at Raglan	Yes	Yes	No	I create very little rubbish or food waste as I have my own worm farm and compost bins. I use the food waste collection about 2 or 3 times a year, for things that can't be composted at home e.g., chicken bones. I keep these in my freezer until I have enough to warrant putting a food waste bag out. I think a user pays system for food waste (as for rubbish) would do better than a blanket charge or getting rid of the service. Thanks for providing this option. I think the food waste collection is good for the environment, and I am happy to buy the compost for my garden.
Dayna Davey	Own the property you live in at Raglan	Yes	Yes	No	I think our rates are ridiculously expensive and there should be plenty of money already in our fee's to cover this collection without adding another cost to the rate payer.
R W Gallagher	Own the property you live in at Raglan	No	Yes	No	There are other ways of recycling food waste which we prefer to use (composting)
H. Collins	Own the property you live in at Raglan	Yes	Yes	Yes	
Hugh	Own the property you live in at Raglan	No	No	No	Got my own compost

Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
M Dellow jackson	Own the property you live in at Raglan	No			I think this is a great idea for people who would otherwise throw their compostables in with general rubbish. It also reduces landfill - great concept! However I do not wish to pay for a service I don't use.
Details withheld	Own the property you live in at Raglan	Yes	Yes	No	We already pay \$5,500 in Waikato District Council rates despite being on roof water. Rubbish bags are obviously an extra cost. We consider this is plenty without even more extra charges. What about the revenue they obtain from the compost they make?
Robyn Laurenson	Own the property you live in at Raglan	Yes	Yes	Yes	
Helen and Kevin Ngakua	Own the property you live in at Raglan	Yes		No	We pay high rates, plus we have to pay for rubbish bags and to dump all our other waste and I think we pay enough already, we will go back to using our own compost.
Point Developments NZ Ltd	Own the property but I rent it out (I am the landlord)		Yes	Yes	
Joel and Karyn Connor	Own the property you live in at Raglan	Yes	Yes	Yes	
Denise Jordan Smith	Own the property you live in at Raglan	Yes	Yes	Yes	
Lizzy and Eric Harder	Own the property you live in at Raglan	Yes	Yes	Yes	We have to make decisions like this, with cost, for the future of our planet. Whether we use this service or compost ourselves - it's necessary for the people who don't/can't.
P. Wharekeuna	Own the property you live in at Raglan	No	No	No	I believe people should compost their own waste. I think our rates are ridiculously high as they are.
George and Sonya Drysdale	Own the property you live in at Raglan	Yes	Yes	No	While we are happy to pay some of the proposed amount, the \$79.29 p.a is too much for us at the moment. However, a \$1 per week payment (\$52/year) with the added bonus of a 10% discount for rate payers on the Xtreme Compost/Garden Food products could be a possible option if reconsidered. That way we pay some and maybe even help build the business side with an incentive to purchase. Even if the discount is offered bi-annually.
Lean Whiu and Helen Kirby	Own the property you live in at Raglan	Yes	Yes	Yes	
Robert and Susan Noble	Own the property you live in at Raglan	Yes	Yes	Yes	

Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
Wendy Drewery	Own the property you live in at Raglan	Yes	Yes	Yes	However, a rate clearly does not target non-owners. This point is countered by the fact that trying to administer a fee per household would be unmanageable. This is an extremely valuable service. Council should be mindful that blanket rates put up the outlay for everyone. This approach is already almost affordable for many.
Dave Curtin	Own the property you live in at Raglan	Yes	Yes	Yes	
Jan and Jim	Own the property you live in at Raglan	Yes	Yes	Yes	We tried composting for years but are now over it because it created a big rat problem for us.
Lisa James	Own the property you live in at Raglan	Yes	Yes	Yes	I don't see how \$79 makes up/is added into our \$112 recycling - I assume it's different? Anyway, I support the work and it is totally worth continuing.
Kiri Crombie and Donald Hazlehurst	Own the property you live in at Raglan	Yes	Yes	Yes	We are very happy with the service and believe it is a bargain at \$80.00 per year.
Ritchie	Own the property you live in at Raglan	Yes	Yes	Yes	This is a valuable service and we are glad that it will continue as a paid-for collection.
Details withheld	Own the property you live in at Raglan	Yes	Yes	Yes	This should be nation wide and fully funded by the Government. Little Raglan will hardly have a difference world wide. This service should be over the whole Waikato Catchment
Details withheld	Own the property you live in at Raglan	Yes	Yes	Yes	Does the scale of the compost produced by Xtreme Waste contribute towards the cost of the service or could the cost be lower still? IS it really likely that the Council will ever pass on any savings to the community if other funding opportunities are discovered that support the service in the future?
Lorraine Smith & Phil Abel	Own the property you live in at Raglan	Yes	Yes	Yes	Essential service to manage waste. Forward thinking. Backwards step to take it away.
Murray and Kathleen Eddy	Own the property you live in at Raglan	Yes	Yes	Yes	
Geoff and Liz Pownall	Own the property you live in at Raglan	Yes	Yes	Yes	We support the food waste collection but unhappy at having to pay to but back the compost.
Maungateitei Partnership	Own the property but I rent it out (I am the landlord)	Yes	Yes	Yes	Absolutely and could possibly be landlords responsibility if it's easier than billing tenants. Perhaps part of the responsibility of being a property owner in Whaingaroa.
Mauniateitei Prtnership	Own the property you live in at Raglan	Yes	Yes	Yes	Absolutely support it! Small price to pay for diverting food from landfill. People should not be given a choice - this is part of the commitment of living in Whaingaroa.
Raewyn Stevenson	Own the property you live in at Raglan	Yes	Yes	Yes	

Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
	Own the property you live in at Raglan	No	No	No	We compost and reduce waste at home and have never used the service.
Charlotte Lauga	Own the property you live in at Raglan	No	Yes	No	Once again consultation is made when process has already been put in place. Why not offer a service like the blue bag (pay as you use) as many people have gardens and make their own compost. It was foolish to get subsidy first and make people think that the service would stay free of charge. Otherwise why not offer rate payers a few bags a year of compost from extreme waste for free? Then I might use the service.
B & S Millward	Own the property you live in at Raglan	No	Yes	No	We pay enough now - the blue bags price is expensive. But note this comment. We value and appreciate the very good service from the re-cycle team.
Joshua Hare	Rent the property you live in at Raglan (I am the tenant)	Yes	Yes	Yes	
Shannon Millward	Rent the property you live in at Raglan (I am the tenant)	Yes	Yes	No	We have to buy Blue Bags at an, I believe, an expensive cost. That's enough! But we certainly appreciate the service that Re-cycle give us. Thank you.
Details withheld	Own the property you live in at Raglan	Yes	Yes	No	I fully appreciate and use this great service and would be more than happy to pay other than 2 factors: 1. I produce little waste and already purchase compost from xtreme waste so feel that supports the system. 2. I already pay very high rates. For a 68m2 cottage i am paying \$3k a year in rates - far higher than my brother pays in Auckland and my parents in Papamoa for much larger houses. The rates should already cover this service, especially as my water system consists of a blue hose lying on the ground and the sewage system seems to struggle in Raglan. So I am not happy to pay more currently.
Ariana Wakefield	Rent the property you live in at Raglan (I am the tenant)	Yes	Yes	Yes	
Details withheld	Own the property but I rent it out (I am the landlord)	No	No	No	I have always used composting on site, and this is preferred, is FREE, and gives me fertilizer/compost for my plants. I do not support a general or targeted rate for this. It should be user-pays.
Details withheld	Own the property but I rent it out (I am the landlord)	No	No	No	Composting on site is more practical and is cheaper. If implemented, user-pays system, like the rubbish bags, is fairer.

Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
Details withheld	Rent the property you live in at Raglan (I am the tenant)	Yes	No	No	I was happy to support this free service in order to provide material for xtreme zero waste compost. however I have no need for this service. In my home we strive to reduce waste, we are vegetarian and all our waste can be usefully processed by our pest-proof worm farm and used on our garden. I believe although renters may not bear the immediate cost it is likely we will be penalised more than \$80/year in terms of rent increases.
Details withheld	Rent the property you live in at Raglan (I am the tenant)	Yes	Yes	Yes	
Edith Symes	Own the property you live in at Raglan	Yes	Yes	Yes	Could we mby buy our compost cheaper since its our food waste??
Details withheld	Own the property you live in at Raglan	No	Yes	No	I have my own worm farms at home, this is a great and efficient way to utilise food waste. It feeds my veggie garden. I think the kerbside waste collection is good, but I don't want to pay for a service I don't need.
Details withheld	Own the property but it is my holiday home	No	No	No	use compositor
Details withheld	Own the property but it is my holiday home	No	Yes	Yes	
Chris and Sue Harris	Own the property you live in at Raglan	Yes	Yes	Yes	
Burmister	Own the property you live in at Raglan	Yes		No	The concept is excellent however we do not feel any extra cost should go to residents. WDC rates in Raglan are disproportionately high compared to other NZ rates and on top of that we pay extra for water rates & rubbish bags. The Council should not be looking to residents for further payments. If this did end up being voted in it should be user pays ONLY.
S. & M. Stuart	Own the property but it is my holiday home	Yes	Yes	Yes	But as our place is a family beach house, we are only there 3-4/30 days.
Ros Brady	Own the property but it is my holiday home	Yes	Yes	Yes	Really happy to have this service We live half the time in Raglan and find it very worthwhile.
Details withheld	Own the property you live in at Raglan	No	No	No	I do my own composting so have no need for service & shouldn't have to pay for it. I think people should take responsibility for their own composting where possible.
Craig Goodall	Own the property you live in at Raglan	No	Yes	Yes	Do not use the service much only because I am working in Auckland during the week most of the time.
B B Clements	Own the property but it is my holiday home	Yes	Yes	Yes	I say yes but would prefer to buy the bags that way I would pay for what I use. Often we are not in house on rubbish day & dig into garden.

Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
Robyn Gower	Own the property but it is my holiday home	Yes	Yes	Yes	I love it, keep it up.
G & K Corkill	Own the property but it is my holiday home	No	Yes	Yes	
Barry Hammond	Own the property but it is my holiday home	No	No	No	We take the food waste home to compost. Make this collection user pays by charging for the bags which makes it user pays. A targeted rate disadvantages those who do not use it. I object to paying for a discretionary service that I do not want.
R J Boleyn`	Own the property you live in at Raglan	No	No	No	Our rates are already too high. We use a compost bin and then reuse it for our garden. More people should.
Antoinette Paterson	Own the property you live in at Raglan	Yes	Yes	No	The cost/rate should be a bit lower. I think the collection is great & that it (the hot compost process) also deals with the green waste which would go to landfill, e.g. agapanthus
Jon Berczely					This is a pioneering and very effective service which I would like to see replicated across the country to close the nutrient loop from food waste. I would be willing either pay though my rates or purchase bags as needed.
Christopher and Glennis Shelton	Own the property you live in at Raglan	Yes	Yes	Yes	
D. Roy	Own the property you live in at Raglan	No	No	No	
M.J. Egenton	Own the property you live in at Raglan	Yes	Yes	No	I am on my own and don't have much waste. A couple of times, it hasn't been picked up, it was out early. I thought the sales of the compost would pay for everything.
Donald Jeffery	Own the property you live in at Raglan	No	No	No	
Congregationa l Union of New Zealand	Own the property but I rent it out (I am the landlord)	Yes	Yes	No	Waikato District Council rates are already high and have number of targeted rates added. Combine this with water charges the extra \$79.29 annual charges makes for excessive amounts.



Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
Keith & Maureen Wooderson	Own the property you live in at Raglan	Yes	Yes	No	<p>1. We feel the service is very beneficial</p> <p>2. As pensioners we cannot justify the annual expense (that will increase with inflation) to get rid of food scraps.</p> <p>3. We believe this fee is being introduced by stealth, in that a service and equipment has been provided free of charge to benefit the community - then once established a payment is expected/demanded.</p> <p>4. The FAQs provided are valid statements and to our mind justify keeping the ratepayer by way of surcharge, as it benefits the production of compost/product that is sold back to the community and does reduce the cost of landfill charges that would be required if this material were to be returned to the landfill.</p> <p>5. I would return to putting my food scraps in my garden compost bin, before paying for this service by way of an annual charge.</p> <p>6. We are sick of added fees being dumped on top of our already exorbitant rates fees that are ever increasing.</p> <p>The current figure of \$4,102.94 is already over the top for Waikato District Council rates, before adding the regional amount of \$615.10. This amounts to 30% of 1 of our pensions.</p>
Amber Beaumort	Own the property you live in at Raglan	No	No	No	I have a compost, others should do the same.
Leanne Jean Perry-Meyer	Own the property but it is my holiday home	No	Yes	No	I support the goal of waste minimisation and consider that Kerbside Food waste Collection to be a useful component of this however I do not support a complete target rate and consider that some form of individual household charge should apply namely paid for compostable food waste bags. Raglan has a large number of batches and I don't consider that it is fair for us to be fully subsidising residents in this way.
Ronald James Laird	Own the property you live in at Raglan	No	No	No	
G & B Ryan	Own the property but it is my holiday home	No	No	No	It's a great idea and service but the rates in Raglan are already too high!
Paul Peterson	Own the property you live in at Raglan	Yes	Yes	Yes	Absolutely amazing opportunity to have this service. I value it as much as having parks or water.
Robin Smith	Own the property but it is my holiday home	No	No	No	
D.J & J.L Beet	Own the property you live in at Raglan	Yes	Yes	Yes	Great service - made easy for user. Great that food waste is being recycled and not attracting extra rats around the place. Huge mihi to the team at Xtreme Waste.

Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
Lynne Jones & David Thorp	Own the property but it is my holiday home	No	Yes	Yes	
Bill McCleery	Own the property you live in at Raglan	No	No	No	Have a waste disposal machine
John MacMillan Keene and Trudy Anne Keene	Own the property but I rent it out (I am the landlord)	No	No	No	Implementation of this will mean the landlord pays for it rather than the user when we lived in our house in Raglan we used our own compost bins to dispose of any food waste ourselves, and we will continue when we move back. I would prefer a system where users pay in the same way as occurs with rubbish bags.
GJ Webb	Own the property you live in at Raglan	No	No	No	We don't use the service as we have our own composting for garden use. We definitely don't want to be paying for something we don't use.
Gordon & Jean Webb	Own the property you live in at Raglan	No	No	No	We have our own compost process. We recycle as much as we can. It is not right that we should pay for a service we do not use. 3 Primrose Street is a spare section we mow.
Loveridge & Bloomer (Ratanui)	Own the property you live in at Raglan	No	No	No	Limit purchasing so minimal waste. Any waste composted - utilized in garden not needing collection so no labour costs or no vehicle/diesel emissions.
SABJ	Own the property but I rent it out (I am the landlord)	Yes	Yes	Yes	
Stefan Hubert Broring	Own the property but I rent it out (I am the landlord)	Yes	Yes	Yes	
SABJ Ltd	Own the property but I rent it out (I am the landlord)	Yes	Yes	Yes	
Kevin & Sheryl Bennett	Own the property you live in at Raglan	No	No	No	Use a compost bin.
DIX Steph and Mike	Own the property you live in at Raglan	No	Yes	No	Do not use service All food waste composted on premises.
Details withheld	Own the property but I rent it out (I am the landlord)	No	No	No	Just another money-spinner for Waikato District Council and Xtreme Waste who charge for the service then sell the compost back at a substantial profit such as the donated goods sold in the shop. We have our own compost. With rates increases; \$80 library fee, how long before we are charged for breathing??
Details withheld	Own the property you live in at Raglan	No	No	No	NO - We do not and have never used this service. It is sad to see Xtreme Wastes services deteriorate. With the charges for they make on items folk bring to be recycled and then charge for the item when sold on. No wonder people dump rubbish i.e. \$40 for a clean mattress.

Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
Britta Deichmann	Own the property you live in at Raglan	Yes	Yes	Yes	We do not use the service a lot as we compost most things at home, but it is a great service to have for food scraps we don't want in our compost. So, we fully support it and like to see it continued.
Owen Gibson	Own the property you live in at Raglan	No	No	No	
SABJ Ltd	Own the property but I rent it out (I am the landlord)	No	Yes	Yes	
Andreas Broring	Own the property you live in at Raglan	Yes	Yes	Yes	
Geoff Hutchinson	Own the property you live in at Raglan	No	No	No	You can't keep making rates bills higher and higher, it's simply unsustainable.
GR & RM Meek	Own the property you live in at Raglan	No	No	No	
Don Crawford	Own the property but it is my holiday home	No	No	No	Perhaps payment by residents who want to use service.
E & A Kalnins	Own the property but it is my holiday home	No	Yes	Yes	However, this will be hard for low income families/pensioners
Tukiri Whanau	Own the property you live in at Raglan	No	No	No	1. We recycle our own food waste 2. Some of us struggle to pay our rates now 3. User pays 4. Extreme waste profit first, environment next
Rob & Liz Short	Own the property you live in at Raglan	Yes	Yes	No	Rates in Raglan are already VERY high The product is turned into compost & SOLD - where does that money go? Why not use that to fund the service. The people using the service should be rewarded for making the effort to do this, not penalised in further rates.
Donald Tweedie	Own the property you live in at Raglan	No	Yes	No	
Sally Davidson	Own the property but it is my holiday home	No	Yes	Yes	
C. Deeley	Own the property you live in at Raglan	Yes	Yes	No	I am a retired person, living solely on the old age pension. I have a worm farm that processes most of my food waste, but I do use the service for 'non-worm friendly' food waste. I simply can not afford to pay more rates.

Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
Mrs Daphne de Besten	Own the property you live in at Raglan	No	No	No	I do not support this service because I am 81 yrs of age, have meals cooked and brought to me, all scraps are taken away daily by my congregation member, I don't use bottle collections. My rubbish is taken to the dump weekly. All lawning and garden clippings also to the dump weekly. My pension is the only money I get & that gets taken for rates & water rates insurance for house & each warrants fetnin Have hardly enough to live on, what more do they want power bill, phone bill, never ending, then there's DR's wishes, pharmacy bill. Cats food they kill the rats. Everything is going up in price Thank you
Antoinette Paterson	Own the property you live in at Raglan	Yes	Yes	No	The cost/rate should be a bit lower. I think the collection is great and that it (the lot compost process) also deals with the green waste which used to go to landfill, eg. agapanthus.
Maurice & Marie Kidd	Own the property but it is my holiday home			No	Sometimes use the service Partially value the service As we don't use the service every week because we are not there we object to paying for a service we won't always use. Also as the compost is eventually on sold it needs to be priced to cover costs plus a margin.
Tui Deller	Own the property you live in at Raglan	No	No	No	No, I don't support the proposal for myself personally!!! I don't use the service at all & also do not put food waste in the blue bags. I have a functional composting unit, at my home residence, plus I feed food scraps to my chickens, and my dog. I don't want to pay for what, I'm not using, prefer to register my dog and purchase chicken food from the local vet! Largely I eat organic foods and bury my fish bones. Sincerely, Tui M Deller & family.
Louise Stewart	Own the property you live in at Raglan	No	Yes	No	I do not live here full time so rarely use it as I compost most of my waste anyway. I find the rates in Raglan very high already. I do think it is worthwhile for some though & the council & MfE should continue to subsidise it. We pay to drop off our green waste - this adds to the compost & surely the cost is recouped by the sale of the compost.

Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
Louse Stewart	Own the property but I rent it out (I am the landlord)	No	Yes	No	The rates in Raglan are very high already as are the rents. This would be a cost I would have to pass on to my tenants and I do not think that is fair to them. Greenwaste & the organic waste are collected and composted & then SOLD back to the community. I believe costs are recovered this way. The council & MfE should continue to subsidise this.
M. Samuel	Own the property you live in at Raglan			No	Sometimes use the service Sometimes value the service I can only use the service when they leave the compostable bags that they have not done when I put my paper out asking for more.
DG Kennett & EM Love	Own the property but it is my holiday home	No		No	Not for us We aren't in Raglan on a Tuesday which is collection day, so have no opportunity to use the food waste kerbside collection. We have tried taking it to Xtreme Zero Waste, but they don't accept it.
Anonymous					Can't afford it
Anonymous	Own the property you live in at Raglan	No	No	No	I do not use this so I should not have to pay for this. Just another way to put the rates up. We already pay enough rates for what you do.
Anonymous	Own the property you live in at Raglan	Yes	Yes	No	We pay for water We pay for Lake Taupo We don't even have footpaths on our Street I'll go back to composting my own food waste if we have to pay
Anonymous	Own the property but I rent it out (I am the landlord)				I have no idea. Please ask Russ @ Ray White Real Estate - Land Agents, as he does all negotiations for me. Thanks. 0800 492 452
Judith Gillett	Own the property you live in at Raglan	No	No	No	Compost my own and have chooks. Prepay the bags or sell compost to cover your costs. I don't need it
Anonymous	Own the property you live in at Raglan	No	No	No	Use my own compost I don't need Xtreme Waste making more money. Totally disagree. Been living here since 70's.
PJ Aarsen/MF Picard	Own the property you live in at Raglan	No	No	No	Zero Waste sell me product from this collection so collection costs should be part of their business not put on all ratepayers. Some do not use this services and provide their own recycling on their property.
Richard Weebber	Own the property you live in at Raglan	No		No	
Phyllis McEldowney	Own the property you live in at Raglan	No	No	No	No as I use my food waste in my compost bin. I am a 80 year old pensioner, so money has to cover a lot of things.

Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
Craige Maxwell & E.C Maxwell	Own the property you live in at Raglan	No	No	No	I will not pay \$79.29 per annum or \$1.52 a week for a service I don't use (I have chooks) and if I do get charged for a service I don't use I will stop paying rates full stop
Alan Crawford	Own the property you live in at Raglan	Yes	Yes	Yes	Food waste is good for Raglan. But I think it's about time Raglan did away with Plastic Bag Refuse Collection and changed to Kerbside Wheelie Bins.
John Heskett	Own the property you live in at Raglan	Yes	Yes	Yes	Keep providing the compost free to the ratepayers who pay or alternatively provide free up to the amount paid to support the recycling
KP & MA Ormsby Family Trust	Own the property you live in at Raglan	No	Yes	Yes	Anything we can all do to reduce waste to landfill.
R Blackwell	Own the property you live in at Raglan	No	No	No	I think we pay high rates as it is We are on a pension and can not afford to pay more rates
Michelle Milek	Own the property you live in at Raglan	No	Yes		I feel it can certainly benefit the community by having this service available by keeping the rodent and fly no's down etc. However, as I don't actually use this service as I have an effective composting system in place so feel that I shouldn't be charged for it.
Annie Barry	Own the property but it is my holiday home	Yes	Yes	Yes	This is a brilliant initiative. Would love to see this model implemented in other parts of NZ. I am luck to be able to afford. However I can understand that not everyone can afford the extra \$79 a year so hopefully it could become self-funding through compost sales at some stage?
Murray & Kathy Jenkin	Own the property you live in at Raglan	No	No	No	We compost all our food waste and use in the garden and have no need for this service
AI & JH Armstrong	Own the property but I rent it out (I am the landlord)	No	No	No	Can't afford it
AI & JH Armstrong	Own the property but it is my holiday home	No	No	No	Can't afford it
AI & JH Armstrong	Own the property but it is my holiday home	No	No	No	Can't afford it
AI & JH Armstrong	Own the property but it is my holiday home	No	No	No	Can't afford it
Details withheld	Own the property but I rent it out (I am the landlord)	No	No	No	\$80 is better spent on a compost bin on site at each house. The people that do food waste collection will use it.
Details withheld	Own the property but I rent it out (I am the landlord)	No	No	No	Better way would be onsite/ house compost.
Details withheld	Own the property you live in at Raglan	Yes	Yes	Yes	Keep up the good work!

Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
Details withheld	Rent the property you live in at Raglan (I am the tenant)	Yes	Yes	Yes	I unfortunately had to move out of Raglan due to the rental being used for summer market - and no other rentals in the area - but If I could have continued to live in Raglan like I really wanted to - I would have happily paid for the service. We used 2 to 3 bags a week. We are now home composting due to having the space in the new garden
Details withheld	Own the property you live in at Raglan	No	Yes	Yes	We have an active compost and a hungry dog so we take care of all of our own food waste; but we 100% support this food waste collection, because it is the right thing to do for the environment, for the sick planet, for our mokopuna. For goodness sake, please keep it going, and let it be an example to the rest of NZ for what should be happening everywhere. Thank you.
Denise	Own the property you live in at Raglan	Yes	Yes	Yes	
Sue and Tony Burns	Own the property you live in at Raglan	Yes	Yes	No	The proposal will not encourage others to join up. Instead it will encourage some current users to stop using it. We are proud of this initiative and show it to many out of town visitors and tourists. Please just include it as a small increase in general rates. Waste management is too important an issue to diminish. People who don't use the Kerbside Collection need to be encouraged strongly to do so. This is an environmental necessity, nothing else.
Grasspatch Developments Ltd	Own the property but I rent it out (I am the landlord)	No		No	Service isn't used
Meds I Trust	Own the property but I rent it out (I am the landlord)	Yes		No	Tenants need to pay for the service
Meds I Trust	Own the property but I rent it out (I am the landlord)	Yes		No	If property is rented out, tenants need to pay for the service
Beam Rental	Own the property but I rent it out (I am the landlord)	Yes	Yes	Yes	
Keith Savage & Lisa Kerrisk	Own the property you live in at Raglan	No	No	No	We have our own compost heaps in our vegetable garden so we don't use the Kerbside Collection.
Prudence Spooner	Rent the property you live in at Raglan (I am the tenant)	Yes	Yes	Yes	I have found the service invaluable and now have got used to using it would miss it a lot.
Alker	Own the property you live in at Raglan	Yes	Yes	No	Your attitude as a council providing a service for the benefit of the community and environment and then starting to charge for it sucks. You need to manage ratepayers money much more efficiently. I'm angry.

Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
Andrew and Joanna Thompson	Own the property you live in at Raglan	No	No	No	We have always turned our scraps into compost at home or pig food. We did receive a bin, tried it once and the bin disappeared. If you want to charge - do a user charge like the blue bags and make it that if people want to use the kerbside they pay for the bags themselves. We are all getting over extra charges on our rates.
Tom Seddon	Own the property you live in at Raglan	No	Yes	No	This service is a great idea as diverting any waste from landfill is good. The reason I do not support a new targeted rate is because I have always had a compost system and or pigs and so have never used the food waste kerbside collection. A pay for bag would be much fairer and simpler (user pays).
Sharon and Steve Meddings	Own the property you live in at Raglan	Yes	Yes	No	How is this going to work if you're not home for 4 months of the year.
Anita Lucas	Rent the property you live in at Raglan (I am the tenant)	Yes	Yes	Yes	We have an agreement with out landlord to pay the rate for this service if it continues. We do our own composting but appreciate the kerb side, using it for surplus waste especially meat waste.
Barry and Heather Dalbeth	Own the property you live in at Raglan	No	Yes	No	We compost our own foodwaste
Megan Wood	Own the property you live in at Raglan	Yes	Yes	Yes	
K. G & K. L Iruing	Own the property you live in at Raglan	No	No	No	A complete and utter waste of money. Most people use their own compost bin and use it in their garden.
Grasspatch Developments Ltd	Own the property but I rent it out (I am the landlord)	No		No	Tenants do not use the service
Patte Randal	Own the property you live in at Raglan	Yes		Yes	
Hazel Lewis	Own the property you live in at Raglan	No	No	No	I rarely eat meat and have meat waste. I have a dog. I compose all veg and fruit waste. I already struggle to pay rates so paying extra for a service I don't use would be objectionable. Sorry! I do think it's a great idea though.
Details withheld	Own the property you live in at Raglan	No	Yes	Yes	I have my own compost bin but think it's a great idea. It must cut down the sloppy waste in blue bags as lots of people use put out a blue bag about 2 or 3 times a year.
Merv & Lorraine Owsley	Own the property you live in at Raglan	Yes	Yes	No	
Peart	Own the property you live in at Raglan	Yes	Yes	Yes	I feel that as the rates are already very high this should not be an extra charge. I do however support the service continuing.



Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
Kendyl Hauttain	Own the property you live in at Raglan	Yes	Yes	Yes	
Jocelyn Hartstone	Own the property you live in at Raglan	Yes	Yes	Yes	If it increases again we may reconsider our use of the service. We would like replacement bins to be free of charge as have had ours damaged but not by us.
Gibb	Own the property you live in at Raglan	No	No	No	We have our own composting set up. I think that it should be a user service. Rate the ones that use it. In my area six properties do not use it. Rates are already to high - we do not need an extra \$79.29 a year for a service that we will not use.
Ken & Julia Brown	Own the property you live in at Raglan	Yes	Yes	No	We have valued this service at fruit harvest time only. At other times I put all food scraps in our own compost. However peach stones and insect infected fruit have always presented a problem. So I'm glad of this service. Rather than paying annual fee I would like to pay as we do for the blue bags (i.e., user pays) = prepaid bags.
Angela Stoakley	Own the property you live in at Raglan	No	No	Yes	I support the idea for those that use it. But for us that use our own composting and worm farms it concerns me that we may be included in being charged for a service I will never use. But great for those that use it.
Celeste Slatter	Own the property you live in at Raglan	No	No	No	I don't use it as we have a food disposal unit in our sink which is free. I can't afford any more rates, and things keep getting added each year - we are already one of the most expensive rates in the country. It's getting affordable. There are other options to charge only those using the service. You could charge for the bags like you do with the rubbish bags. Or you could have a drop off station that people could take their food scraps to for free.
Details withheld	Own the property you live in at Raglan	No	No	No	There's enough rates payed from our area without paying anymore
Catherine Houston	Own the property you live in at Raglan	No	No	No	I make my own compost so I don't use this service. I think it is a great idea for the other residents of Raglan.
Mark Ranui Dempsey & Lisa Margaret Dempsey	Own the property you live in at Raglan	No	No	No	We do not, and never have, used this service. We do all of our own composting including food waste and garden waste. And, therefore, do not use or value this service. Nor do we agree to being charged for others to use this service.
Katy McNamara	Own the property you live in at Raglan	No	Yes	No	I use my own food waste in my own compost bin, so I don't feel I should have to pay extra. But I do think it is a good idea. Don't the Recycle Center sell the compost they make? Why should we pay?

Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
Christina King	Own the property you live in at Raglan	No	No	No	This service is not needed in Raglan.
Maurice and Barbara Humberstone	Own the property but it is my holiday home	Yes	Yes	No	As British citizens we are only allowed a maximum of 6 months in residence. \$80 for 6 months is not justifiable. If we could obtain NZ citizenship and stay longer or the rates matched our permitted residency, then I would support the proposal
Margaret Boggiss	Own the property you live in at Raglan	No	No	No	I think this service is really good for the town. But I don't have the need to use the service as I live on my own and have a compost bin and a worm farm for my small amount of waste.
Amanda Cron	Own the property you live in at Raglan	Yes	Yes	Yes	
Rosemary Joan Parkinson	Own the property you live in at Raglan	No	No	No	Our food waste is collected for pigs
Trena K. Marshall	Own the property you live in at Raglan	No	No	No	I do not use the service because I have my own compost bin - so would not like my rates to be targeted for a service I do not use and will never use.
Moir Margaret Cursey & Jenny Ann Wolf	Own the property you live in at Raglan	Yes	Yes	Yes	Very supportive of Xtreme Zero Waste contract to deal with rubbish in Raglan. They do a great job
Details withheld	Own the property you live in at Raglan	Yes	Yes	Yes	Awesome service!
Details withheld	Own the property you live in at Raglan	Yes	Yes	Yes	Currently with the service I only use one blue bag a fortnight, so providing the targeted rate of \$1.52 per week stays at that same rate, or is cheaper then the cost of a blue bag then I'm happy to pay for the service.
Details withheld	Own the property you live in at Raglan	Yes	No	No	I use the service because it is available. I use it for items not easily composted or added to work farm like citrus and onions and meat. I would not be adversely impacted if the service was stopped. I think it is cheeky to charge for the services and profit from the processing of collections, compost. I would support a user pays bag system. Where bags are purchased if the service was required. I do not support a charge for all.
Wendy-Lee Morris	Own the property you live in at Raglan	Yes	Yes		Not sure. It seems the waste management could pay me for my contribution - seems > \$ for goods (excellent) bagged compost. Yes this is my sums, workout the costs of picking up - created jobs keeps the town clean so actually I am saving the community money. Organic bagged Raglan compost \$10 -\$8 - \$6 sizes.

Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
Details withheld	Own the property you live in at Raglan	Yes	Yes	Yes	Will this be a people who use will paye or will everyone have to pay
Details withheld	Own the property you live in at Raglan	No	No	No	
Jan Pene	The property is owned by a family member	No	No	No	Do not use this service. I compost food waste, and bury anything not suitable in the garden.
Julianna Dawson	Own the property you live in at Raglan	Yes	Yes	No	First of all, thank you very much for caring to take our comments, it shows that you care. I however, do not support any extra taxes, at all as my husband is paying 33% of his salary in taxes (4 months of the year) It seems to me, that out of the \$30,000 a year he is already paying + the GST. <u>We should not pay anything extra!</u>
Details withheld	Own the property you live in at Raglan	Yes	Yes	No	Although I value the service as it reduces food waste going to the landfill, I only use the service occasionally as I compost the bulk of my food waste. And because I find ways to cook leftovers (and I own a dog!) I don't even compost a lot of left-over food. So, \$79.29/year could be better spent by me.
Judy Rewi	Own the property but it is my holiday home	No	Yes	No	We compost all our food waste. Will not use the service as we spend limited time at holiday home.
D & J Pizer	Own the property you live in at Raglan	Yes	Yes	No	
A.L. Rubin	Own the property but I rent it out (I am the landlord)	Yes	Yes	No	
Peter and Robyn Aim	Own the property you live in at Raglan	Yes	Yes	No	Our rates are expensive, we pay water rates (free water) so we don't any extra charge for a raw commodity that is on sold.
Jo-Anne Gibbs	Own the property you live in at Raglan	Yes	Yes	Yes	It is little to pay per week Blue bags cost more than that, so it is better value for money.
G Santorik	Own the property you live in at Raglan	No	No	No	Don't use it Don't need it Don't bill me for it I compost my food waste.
Sarah Bing	Own the property you live in at Raglan	No	Yes	Yes	
W & G Elliott	Own the property you live in at Raglan	No	No	No	As we have never used the service, have compost bins, we don't use it. For that annual cost, everyone could be provided with a compost bin etc.

Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
Anonymous	Own the property you live in at Raglan	Yes	Yes	No	If a charge comes in I will go back to composting my own food waste as I have done for many years. I value the initiative & why I began using it - I am disappointed with Council in many aspects to spending in this community & this is another area of concern. If there is a 20% reduction in landfill waste then that is a 20% saving to Council for disposable of this waste - therefore a need to pass this savings on to consumers in way of cost is unfair. Is this 20% saving being used in an effective & community focused way - how would we know!
M. & B. Templer	Own the property you live in at Raglan	No	Yes	No	If the \$79.29/an rate is the cost to the community, this should be funded by general rates. However if it is to be funded by users, those who do not require it should be exempted from the charge. This exemption could be ascertained by return of containers. We have no need of service as food scraps are converted to fertiliser by worm farm and compost. This should be encouraged.
J. Franklyn & A. Sundvick	Own the property but it is my holiday home	No	Yes	No	We are not there often enough to use this service, but the concept is great for residents.
John & Helen Conaglen	Own the property you live in at Raglan	No	No	No	We compost our food scraps and bury other food rubbish. We do not need this service.\
Belinda Thomas	Own the property you live in at Raglan	No	No	No	Our food waste gets put into our compost bin.
Carl Thomas	Own the property you live in at Raglan	No	No	No	We put our food waste into our compost bin.
Dianne Gilmour	Own the property you live in at Raglan	No	No	No	Isn't it enough that we pay far too much in rates plus we buy our rubbish bags & also pay exorbitant fees to dump our green waste at Xtreme Waste Te Hutewai Road, Raglan. We also have our own composting system here on our property & I do not want to pay any more extra rates or subsidise others who are not property owners or just generally too lazy to recycle their kitchen waste.
Craig Witters	Own the property you live in at Raglan	No	No	No	If you implement this targeted rate I will withhold \$79.29 per annum from my rates payment as I do not want this service.

Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
Terence Miller	Own the property you live in at Raglan	Yes	No	No	Uses service occasionally Does not value service enough to pay extra fees We do our own composting We use the service occasionally and only for meat scraps, but can compost these as well. I don't think council should be charging any extra for this service. Especially as the resulting compost is sold at market rates.
Cristina & Kahl Betham	Own the property but it is my holiday home	Yes	Yes	Yes	However we also have our own worm farm, so rarely use the service (but fully support it for those who don't want admin of a worm farm.)
GC & SC McGrath	Own the property you live in at Raglan	No	No	No	A waste of money. I can compost the waste myself. Xtreme Waste is overcharging the community across the board.
Frank Turner	Own the property you live in at Raglan	No	No	No	As I do not support this, I do not believe I should have to pay for this service.
J Peden	Own the property you live in at Raglan	No	No	No	I do not use it and don't see why I should have to pay for others. When on a pension \$80 a year is a lot when added to the already costs of rates and water rates. If people want to use it, they should pay for it, not us who definitely don't use it.
Lucy Lindfield	Own the property you live in at Raglan	Yes	Yes	Yes	But I think the compost should be given to users (i.e. 2 bags per year each) as the cost of this is more than regular rubbish so there needs to be an incentive for the effort.
Frankie deBesten	Own the property you live in at Raglan	No	No	No	How do you compensate those who take care of their own waste either with chickens or worm farming. There appears to be a double dipping mentality with green waste. The incentive appears to be losing its appeal.
Jo Smith/Craig Pitts	Own the property you live in at Raglan	Yes	Yes	No	We put very minimal food waste in the bin as we have a worm farm and hens. We also, as a rule, don't have 'prepared' food waste. I feel \$1.52 is too much to pay as we don't put it out weekly or put much out.
Belinda Goodwin	Own the property you live in at Raglan	No	Yes	No	I do not support this proposal as I believe it should be user pays. I value this service because others use it and they do not have a compost and worm farm at home. I have my own compost, food scraps & worm farm at home.
Kyle Leuthart & Tara McKinley	Own the property but it is my holiday home	Yes	Yes	Yes	BUT, we are selling the home so the new owners may not support it. We did while we stayed there.

Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
Joe Hassell	Own the property you live in at Raglan	No	Yes	No	Fundamentally I support the service however I feel that it should be a user pays system, just like the blue bag rubbish system. Perhaps we should also be encouraging & teaching people to learn to compost!! If you do decide to impose the rate, perhaps those who do not use the service should get \$80 compost as compensation!!!
B Wilkinson	Own the property but it is my holiday home	No	No	No	I don't use the service so will not pay for service I don't use.
Carol Leishman	Own the property but it is my holiday home	No	No	No	We have a compost and use this instead.
Details withheld	Own the property you live in at Raglan	No	No	No	I am already paying up to \$4000 year for rates as it is.No water no sewage,nothing..Council pay for it from the rates you are already getting from us.Councils don't have a good reputation from the ratepayers anyway,they never had and never will
Murray Family	Own the property but it is my holiday home	No	Yes	No	My rates are expensive for the few services I receive. We are there very few weeks/year so the rates are hard to afford and I cannot look at further costs.
Jessika Verryt	Own the property you live in at Raglan	Yes	Yes	Yes	Great service. Thank you! Appreciate all the amazing work from Xtreme Zero Waste & support continuation of the service.
Caleb Falconer	Own the property you live in at Raglan	No	No	No	Rates are high enough - we struggle to pay it already. This should be a use pay service like the blue bag service.
Donald La Trobe & Judith Noonan	Own the property you live in at Raglan	No	No	No	kerryandjude@gmail.com As property is only used about 4-6 weeks a year, we feel it is an unwanted extra cost and not needed. Any foodscraps we compost or remove ourselves.
Te Tuhi Holdings Ltd	Own the property but I rent it out (I am the landlord)	No	No	No	Great idea but we don't use service & already separate our waste with organics to compost/worm farms & don't see a need for the service that can be managed onsite.
Te Tuhi Holidays Ltd	Own the property but I rent it out (I am the landlord)	No	No	No	Whilst it's a great idea we personally have always run compost or worm farms and don't see a need for a service that can be easily managed onsite. We already separate our food waste out.
Elise J. Claiborne	Own the property but I rent it out (I am the landlord)	Yes	Yes	Yes	This should be done throughout the country.
Suzanne Smythe	Own the property but it is my holiday home	No	No	No	Those that use it should pay for it.
PA & B Day	Own the property you live in at Raglan	No	No	No	We do our own composting.

Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
RM GJ Gommell	Own the property you live in at Raglan	Yes	Yes		Suggestion: what about charging for the bags and then it is user pays....
Peter Williams	Own the property you live in at Raglan	No	No	No	I compost our food scraps to use in own garden.
Nigel Meek	Own the property you live in at Raglan	No	No	No	I have always composted my kitchen waste in my own garden, as did my parents before me. Kitchen waste is much more useful in my garden than it is in your plastic contraptions plus the collection process. Educate people; don't do their work for them.;
R. Arnold	Own the property you live in at Raglan	Yes	Yes	No	Benefits should be reduced landfill charges and proceeds from sale of compost, being the reason to separate food from the waste stream.
Vivienne Bennett (Robben)	Own the property but it is my holiday home	Yes	Yes	No	We are soon to move permanently to Raglan and will then have our own composting bin. Have also been disappointed when at least 2 of the bag liners broke, making a huge smelly mess.
Raglan Engineering	Own the property you live in at Raglan	No	No	No	We make our own compost with our food waste.
Sharon Tricklebank	Own the property you live in at Raglan	Yes	Yes	Yes	Like most ratepayers I would prefer not to have to pay any more rates, however if that is what is needed to keep this service then so be it.
Marek Kaniewski	Own the property you live in at Raglan	Yes	Yes	No	Yes the compost is available, at a price!! This is a revenue stream with the high taxes the council collects This is just a cynical way to raise revenue, this should have been made clear at the start.
Michael Loten	Own the property you live in at Raglan	No		Yes	I don't use it, however if it reduces landfill then I will support it.
Chris Walker	Own the property but it is my holiday home	No	Yes	No	I am only at our holiday home on the weekends. I take all my recycling and food scraps for my chickens back to my home in Hamilton. This would be additional cost which I do not use at all.
CO & EA Hight	Own the property you live in at Raglan	No	Yes	No	We support the proposal but only on a user paid basis. We compost all our own food waste. We have 2 bins on the property. Once mature the compost is used for tree and vegetable planting etc. This is a valuable resource. We encourage council to support/subsidise private composting and also the use of this resource for use in vegetable gardens & tree planting. The impact of this practice is positive from a environment, social and economic perspective.
LR & EJ Lye	Own the property you live in at Raglan	No	No	No	Have our own compost worm farm.

Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
Cynthia Tucker	Own the property you live in at Raglan	No	No	No	I compost at home.
Barbara and Graham Habert	Own the property you live in at Raglan	No	No	No	Have own worm farm for over 14 years and we compost for our large garden.
Details withheld	Own the property you live in at Raglan	No	No	No	I have a compost bin that I use at home
R.D. Macpherson	Own the property you live in at Raglan	No	No	No	I compost my waste and use it on my vege garden and fruit trees.
Sabrina Weber/Sam Nobs	Own the property you live in at Raglan	No	No	No	Good thing but never used it We are not interested in using it
Details withheld	Own the property you live in at Raglan	Yes	Yes	Yes	
Liza Adams	Own the property you live in at Raglan	Yes	Yes	Yes	I like having it as an option although I believe if a household doesn't use the service then they shouldn't have to pay. I also think raglans blue rubbish bags should be changed to paper bags or plastic wheelie bins. Thanks
Louise Belay /ratepayer	Own the property you live in at Raglan	Yes	Yes	Yes	We really value the service as we have a native bush/gully garden so no use for compost. It's also minimising waste to landfill which is great. I had to ask to join the trial as our area was not initially included in the delivery of bins etc. Therefore there is very limited uptake in the Te Tuhi area where we live. If the service continues, I hope that everyone who has rubbish and recycling collected, will also get the foodwaste service as well.
Details withheld	Own the property you live in at Raglan	Yes	Yes	No	We actually pay very high rates in raglan already and believe such a service should automatically be included. We also understand that our rates are possibly going up and if is the case then I expect the costs should already been included.
Details withheld	Rent the property you live in at Raglan (I am the tenant)	Yes	Yes	Yes	This service is amazing. I've just been away on holiday in Nelson. It horrifys me that people throw food waste into the rubbish, but they do. When it's sitting on the bench in your face, people use it. I've seen it in use in many Raglan houses and Bachs. It would be such a shame to lose this service, a real step backwards.



Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
Details withheld	Own the property you live in at Raglan	Yes	Yes	No	It's an excellent service but it should be paid for MORE by users buying the compostable bags, not a fixed targeted rate as we rarely use the service. We have chickens, a worm farm, and compost. I don't support the single targeted rate for everyone - it should be more balanced out with high users paying more somehow. Thanks.
Details withheld	Own the property you live in at Raglan	Yes	Yes	No	I would prefer that the majority of the cost is based on the user-pays approach whereby users have to pay for the bags that go in the compost bins for collection. We do use the service, although rarely as we have a compost bin and a worm farm - so it is only things we can't put in there (meat and cooked food waste) that we use the service for. It is a fantastic service and should definitely continue, but I don't want to subsidise everyone else.
Details withheld	Own the property you live in at Raglan	Yes	Yes	Yes	It does not seem right that the council has a requirement to reduce waste and greenhouse gases, and it seeks to place the expenses of that on those who are attempting to achieve this result, i.e the people of raglan who use the service. Should it not fall on those who do not? As they are the cause of the problem? Should we not charge or tax bad actions not good ones?
Details withheld	Own the property you live in at Raglan	Yes	Yes	No	This should be user pays as I use about 1 bag a month and compost most of my foodwaste. If you pay for the bags as we do with rubbish bags the user pays.
Nicole	Rent the property you live in at Raglan (I am the tenant)	Yes	Yes	Yes	It would be good if external funding can be found to assist with continuing to provide the service.
Details withheld	Own the property you live in at Raglan	Yes	Yes	Yes	I am proud
Details withheld	Rent the property you live in at Raglan (I am the tenant)	Yes	Yes		While the targeted rate seems reasonable is there any reason why this cost is \$80 when all other recycling is \$111?
Details withheld	Own the property you live in at Raglan	No	Yes	Yes	I think this is a further shift towards sustainability and environmental protection. Though what does the food waste get used for?
Details withheld	Own the property you live in at Raglan	No	No	No	The people who use this service could be donating their waste food to the business that converts it to a product for sale. Then council has no part. Allow it to be a private business.

Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
Details withheld	Own the property but it is my holiday home	No	No	No	We have owned the property in Raglan for a few years and have only ever used the normal rubbish collection twice, and never used the food waste collection. Usually we would bring the little rubbish that we have home with us to Hamilton. It seems a good initiative for those who live in Raglan and use the service but I would suggest an approach of "user pays" rather than charging all rate payers - even those who never use the service. We already pay rates on 2 properties and can't afford to add more costs, especially for a service that we never use. Alternatively, if the service is not financially viable to continue, then people could put their food waste in their compost bin - this is a free option and good for the garden. It's what we do at home in Hamilton. Doesn't cost a cent.
Details withheld	Own the property you live in at Raglan	Yes	Yes	No	
	Own the property you live in at Raglan	Yes	Yes	No	Pay enough rates. Pay for blue bags. If it means yet another cost, will just put food waste into blue bag like before.
Details withheld	Rent the property you live in at Raglan (I am the tenant)	Yes	Yes	No	I'd much prefer having to pay for bags, as I don't use the service much due to having my own compost. Why should I have to pay just as much as people who put all their food scraps out for kerbside collection? I'd like to see a pay per use alternative, just like the blue and yellow rubbish bags.
Details withheld	Own the property you live in at Raglan	Yes	Yes	Yes	Very good service
	Own the property you live in at Raglan	Yes	No	No	
Anna John	Own the property you live in at Raglan	No	Yes	Yes	It is with some reluctance that I accept the proposal as I do not use the service (I compost at home) so I am subsidising it for others in a hope that it is being used? It is disappointing that some statistics around the use and uptake of this service was not provided as part of this process as based on my causal observation down my street it appears maybe only 20% of people are using it? However I support Raglans efforts for increased sustainability and reduction of waste to landfill.

Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
Details withheld	Own the property you live in at Raglan	No	Yes	Yes	It's a great initiative, I do not use the service as I have a wormfarm and chickens that eat scraps, but some people don't and I appreciate the effort to divert foodwaste from landfill to reduce the volume of landfill and associated methane emissions. I'm happy to pay for it to be an option, and I may end up using it in the future.
Details withheld	Own the property you live in at Raglan	No	Yes	No	Rates in Raglan are already very high and removing this material from the landfill rubbish is saving money therefore should not attract a higher rate. Use the savings on landfill to fund the materials required
Details withheld	Own the property you live in at Raglan	Yes	Yes	No	I feel the service is an excellent initiative, but with the product (food waste) collected and turned into a commercial product (compost) that is sold back to the community, the pick-up of the food waste should remain as fully subsidised as possible.  Maybe it would better to give consideration to charging for green waste bags. Making it a 'user pays' service. This would make our community further consider how we manage our waste. This would mean people who manage their house and waste efficiently would be rewarded by less cost in regard to this service, while still contributing to the service as is used.
Mala brajkovic	Own the property you live in at Raglan	Yes	Yes	Yes	
Details withheld	Rent the property you live in at Raglan (I am the tenant)	Yes	Yes	Yes	Excellent service. I think if the service discontinued far more food waste would end in landfill - easier than composting at home.
Details withheld	Own the property you live in at Raglan	Yes	Yes	Yes	We use this service weekly. Home composting reduces rodents around our property.
Details withheld	Own the property but I rent it out (I am the landlord)	No	No	No	
Details withheld	Rent the property you live in at Raglan (I am the tenant)	Yes	Yes	Yes	I think it should be the same as refuse bags - charge for them and sell them at the supermarket. It's a great service and most local people would buy the bags.
Details withheld	Rent the property you live in at Raglan (I am the tenant)	No	No	No	
Karen Breckon	Own the property you live in at Raglan	Yes	Yes	Yes	Brilliant, practical solution to an environmental issue. Very happy to pay for in rates.
W McCleery I	Own the property you live in at Raglan	No	No	No	

Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
Details withheld	Own the property you live in at Raglan	No	No	No	We do not support the Foodwaste kerbside collection as we have a worm farm, and have been using some of our food waste, also for our compost, and if any left over we have a pig on our friends farm, who enjoys foodwaste. Also our rates are high enough, for us pensioners. If people want to use it they should pay, also the Extreme Waste sell it and make money off it. I can see that the council is slowly pushing us oldies out of Raglan. And we belong here, have lived here most of our lives.
Susanne Pipe	Own the property you live in at Raglan	Yes	Yes	Yes	Yes, I support the scheme because I now realise that the large amount of food waste I was putting in to the blue bag every week as landfill could be recycled into compost
Details withheld	Rent the property you live in at Raglan (I am the tenant)	Yes	Yes	Yes	
J Cole	Rent the property you live in at Raglan (I am the tenant)	No	No	No	It should be user pays. Bags should be for sale at the supermarkets here in Raglan.
Margaret Huxtable	Own the property you live in at Raglan	Yes	Yes	Yes	
Jackie Aislabie	Own the property you live in at Raglan	Yes	Yes	Yes	
Emerald Trustee 2013 Limited	Own the property but I rent it out (I am the landlord)			No	
AL & SA Waugh	Own the property but it is my holiday home	Yes	Yes	Yes	
Frank Turner	Own the property you live in at Raglan	No	No	No	
GH & MM Mills	Own the property you live in at Raglan	Yes	Yes	Yes	
A Jones	Own the property you live in at Raglan		Yes	Yes	
J. Bridgeman	Own the property you live in at Raglan	No	No	No	
Mr and Mrs Mead	Own the property you live in at Raglan	Yes	Yes	Yes	
Mr and Mrs MG Cook	Own the property you live in at Raglan	No	No	No	
Details withheld	Own the property you live in at Raglan	No	Yes	Yes	
Morgan Falconer	Own the property you live in at Raglan	Yes	Yes	No	
GH & MM Mills	Own the property but I rent it out (I am the landlord)	No	No	No	

Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
Owen Gibson	Own the property you live in at Raglan	No	No	No	
Michael Kahan	Own the property you live in at Raglan		Yes	Yes	
Morgan Falconer	Own the property but I rent it out (I am the landlord)	Yes	No	No	
Petra Aust	Own the property you live in at Raglan	No		No	
Elma Melgren	Own the property you live in at Raglan	Yes	Yes	Yes	
Mark Preston	Own the property you live in at Raglan	Yes	No	No	
RW Paris	Own the property you live in at Raglan	No	No	No	
John & Valerie Carr	Own the property but it is my holiday home	No	No	No	
Beachaus 2004 Ltd	Own the property you live in at Raglan	Yes	Yes	Yes	
Details withheld	Own the property you live in at Raglan	No	No	No	This should be a self funded service especially if it is being sold back to the community as compost. The green waste bags should be sold just like the blue bags at the local supermarkets for those that use the service. We do our own composting and feel that is more economical and "greener" for the community.
Beachaus 2004 Ltd	Own the property you live in at Raglan	Yes	Yes	Yes	
SW & RE Worsp	Own the property but it is my holiday home	Yes	Yes	Yes	
Linda Harty	Own the property but it is my holiday home	No	No	No	
David John Rix	Own the property you live in at Raglan	Yes	Yes	Yes	
Nigel McClure	Own the property but I rent it out (I am the landlord)	No	No	No	
Arnika Taranaki	Own the property you live in at Raglan	Yes	Yes	Yes	
GW & ME Webby	Own the property but it is my holiday home	No		No	As it is a holiday home and not there very often we do not use the foodwaste. Our stays are mostly two or three days at any one time.
Details withheld	Rent the property you live in at Raglan (I am the tenant)	Yes	Yes	Yes	

Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
Craig Bridgman	Own the property you live in at Raglan	No	No	No	It is a waste of time & money. Putting the waste into compost which is sold to the public should generate enough income to sustain its existence standard business practice. Can't afford another bill, use user pays rule.
Cloud Nine Fishing	Own the property but I rent it out (I am the landlord)		No	No	Where did you get your stats that it is successful. Go to user pays. My chickens eat scraps. Totally against this proposal.
Piccione	Own the property you live in at Raglan	No	Yes	Yes	
Oliver	Own the property but it is my holiday home	No	No	No	
David Kennings	Own the property but it is my holiday home	No	No	No	As we visit at various times which never coincide with any collections, we take all our rubbish - food scraps & recyclables with us when we leave, so it is of no value to us.
R + G Black	Own the property you live in at Raglan	No	Yes	Yes	
George & Jen Stephenson	Own the property you live in at Raglan	No	No	No	We don't need this service and returned the bin over 1 year ago. We take our rubbish home.
AI & JH Armstrong	Own the property but it is my holiday home	No	No		Can't afford it
Ai & JH Armstrong	Own the property but I rent it out (I am the landlord)	No	No	No	Can't afford it.
Green Family Trust	Own the property but it is my holiday home	No	No	No	The house is visited on occasions. All visitors dispose of their own waste.
Green Family Trust	Own the property but I rent it out (I am the landlord)	Yes	Yes	Yes	
Paula Clements	Own the property but it is my holiday home	No	No	No	I compose my food waste.
Jenn and Mark Hooper	Own the property but it is my holiday home	No	No	No	We don't live there (holidays & some weekends only) We don't ever rent it out. We don't generally waste food at all and the foodstuffs that need tending to go either into the waste disposal or the compost bin. We would prefer not to subsidise others that are more wasteful or less organised! Teach them how to waste less instead! Thanks
Peter Eggleton	Own the property but it is my holiday home	No	No	No	We recycle our own food waste via our compost bins.
Janet Hodgson	Own the property but it is my holiday home	Yes	Yes	No	Rates are already really high and I do not have use for this service 52 weeks of the year. Great service for Raglan - not necessary for holiday homes. Compost bins and wastemaster are effective.
Jack Nannes	Own the property but it is my holiday home	No	No	No	We have very little food waste and do not require the service. Also rates are very expensive and do not need to be any higher!

Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
Cushla Allison (Allison Family Trust)	Own the property you live in at Raglan	No	No	No	
Andy + Lisa Notter	Own the property but it is my holiday home	No	No	No	
Trevor Alfred Le Lievre & Helen Heeni Le Lievre	Own the property you live in at Raglan	No	No	No	No Thank you
Penny Gardiner	Own the property you live in at Raglan	Yes	Yes	Yes	I think this is a brilliant service and I am happy to pay for it.
ME Trolove	Own the property you live in at Raglan	No	No	No	Rates are high enough as is
Simon Longdill	Own the property you live in at Raglan	No	No	No	I'm in Raglan only 3-4 days per week and collection day (Thurs) does not suit. Would rather just compost myself. No need for extra costs.
AJ & W Beckley	Own the property you live in at Raglan		Yes	Yes	
H & M Tebbutt	Own the property you live in at Raglan	No	Yes	No	We do not use this service because all our vegetable and fruit scraps go into our compost site and bones etc. down into our incinerator It is a very good service for those who need it
Marty Vink	Own the property but it is my holiday home	No	No	No	We compost all organic food waste.
Tania Langley	Own the property you live in at Raglan	Yes	Yes	Yes	If the service doesn't continue, is there an option of dropping our food waste at Xtreme waste?
June Forsyth + Bernard Brown	Own the property you live in at Raglan	No	No	No	I make my own compost. I don't think the service is appropriate for rural areas. I also notice a lot of propertys are vacant a lot of the time in Raglan township.
Mr. G.V. Basham	Own the property you live in at Raglan	No	No	Yes	I have no need of the above service, but it is a service for those that throw out not need produce for unused goods to save extra items in the waste collection. Thank you, maybe be the collection will teach people not to waste.
Joanne Highet	Own the property but I rent it out (I am the landlord)	No	No	No	
JV Dickinson and 3 others	Own the property but it is my holiday home	No	No	No	Never used
Dion Brown	Own the property you live in at Raglan	Yes	No	No	
John Parr	Own the property but it is my holiday home	No	No	No	We are only in Raglan 2 weekends per month on average Collection day is not Monday so not suitable to put een recyclables on the roadsuide Sunday pm, let alone waste - we take it all back to Auckland.

Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
Sue Spurling	Own the property you live in at Raglan	Yes	Yes	Yes	It is a fantastic service. The total cost to me and my pocket to take rubbish to Xtreme waste would be more and less "pleasant" and less environmentally acceptable if lots of cars are taking rubbish to the centre. Thanks to the centre people.
Christopher Bailey	Own the property you live in at Raglan		No	No	I/We compost our own food waste.
E Goldsmith	Own the property you live in at Raglan	No	No	No	Can you please explain how the \$79.29 will be collected. I do not use my green bin and do not see why this should be added to my rates. If it is going to be a private as it is in Auckland for this green waste I do not have a problem with it user pays.
Hamish and Madeleine Seton	Own the property you live in at Raglan	Yes	Yes	Yes	
Fiona McNobb	Own the property you live in at Raglan	No	Yes	Yes	Philosophically it is an important service in our efforts to reduce our green house gases so I support it even though I home compost all of my own food waste.
Cheryl Circuit	Own the property you live in at Raglan	No	No	No	Price to high for many in Raglan community - at first used but didn't find useful as Lare composter - if Council are required by legislation to reduce waste to landfill then they should provide service not expect more income from community members. Should be council/Xtreme waste initiative NOT money maker! - Waste bags are increasing constantly in price the \$1.52 doesn't balance this out - at \$2.90 p/bag that's over 1/2 bag to be filled with food waste p/week - the current green bin wouldn't fit this in so why such a high price?
B + T Ward	Own the property but it is my holiday home	No	Yes	Yes	By targeted, I presume this is user pays? If we did or come to use the service on a regular basis would be happy to pay that amount
Houlbrooke Family Trust, Murray Stuart Houlbrooke, Catherine Anne Houlbrooke	Own the property but it is my holiday home	No	No	No	
Giuseppe (Jo) Grilly	Own an empty section	No		Yes	



Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
DEM + J.L McBeth	Own the property but it is my holiday home	No	Yes	No	If I was a permanent resident we would consider the service to be worth the extra rating although we have little food waste. As a secondary home we believe the rates are enough to cope with to provide relaxation time for our family.
Annie Patricia Calder	Own the property you live in at Raglan	No	Yes	No	I think this is a great service, but object to the idea of adding the cost to my already high rates! Why not charge for the waste bags (like landfill bags) so it's a user pay system?
Anthony Fels	Own the property you live in at Raglan	No	Yes	No	For all the benefits it brings and the on-going savings it has, why should we also be asked to pay yet more money on our rates bill.
Ross Allan Rumble	Own the property you live in at Raglan	No	No	No	I wish not to use food waste collection as I have chickens and dogs and orchard as well as a worm farm all so. So me can't afford to pay for a service I don't and will not use. Many thanks and kind regards Ross Rumble.
Sue Kendall	Own the property you live in at Raglan	Yes	Yes	Yes	
Joan Moxan		Yes	Yes	Yes	
Elaine Hyland	Own the property you live in at Raglan	Yes	Yes	Yes	I particularly like that the waste goes to make compost which we can then pay back - local industry, local jobs.
D Tolchir	Own the property you live in at Raglan	No	No	No	If I used it I would pay As I don't, I can't
Ngaire MacCalman	Own the property you live in at Raglan	Yes	Yes	Yes	I hope this service keeps going It's really essential
John Neill	Own the property but it is my holiday home	No	No	No	We use our property for holidays and weekend visits. We take all our rubbish and recycling away with us and dispose of it in our Auckland bins. It is unusual for us to use the Raglan refuse system. I support the food composting systems in principle but it would be of no use to us. I would not wish to pay for something I would not use. P.S. We have never had a food waste bin or a recycling bin delivered to our property.
Michael Lichtwark	Own the property you live in at Raglan	Yes	Yes	Yes	
Joanne Highet	Own the property but it is my holiday home	No	No	No	
Details withheld	Own the property you live in at Raglan	Yes	Yes	Yes	
Glynis Kevey (Raglan Trust)	Own the property but it is my holiday home	No	Yes	No	We have our own compost bin, have had for many years and reuse it, once broken down, on our garden.

Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
Grant + Sharon Cushman	Own the property you live in at Raglan	Yes	Yes	Yes	
Stuart Francis, Shelley Rikys	Own the property you live in at Raglan	Yes	Yes	No	The rate seems to high for us we only put out 2-3 week as we have our own worm farm. Therefore would be 7 \$3 per bin for us, dearer than putting out rubbish. Would pay 80c/week
Anonymous	Own the property you live in at Raglan	Yes	Yes	No	Rates are already extremely high. WE pay for bags now for ordinary rubbish. Compost is not "made available" - it's for sale. Can't believe with what we pay compared to other districts we can't fund this fantastic service
Nev & Lynn Henderson	Own the property but it is my holiday home		No	No	We are predominantly staying in Raglan over weekends so collection of our rubbish doesn't co-inside with rubbish stay there. We bring our rubbish and food scraps home for disposal.
J. Scott	Own the property but I rent it out (I am the landlord)	Yes	Yes	Yes	
Details withheld	Own the property you live in at Raglan	No	Yes	No	There is no collection point at Waitetuna or Te Uku. I don't want to pay for something I cant easily use. I own property in Raglan township (both rentals) and support the increase in rates there, but not at Waitetuna, where I live.
Anthony Fels	Own the property but I rent it out (I am the landlord)	No	Yes	No	Hard to argue that the ratepayers need to pay yet more money on our rates bill when there are so many savings and benefits associated with the collection.
RG - SG Scrown	Own the property you live in at Raglan	No	No	No	
Andy McGrath	Own the property you live in at Raglan	No	No	No	I own 65 and 67 Wallis Street, Raglan. I neither use nor wish to pay for this collection. We remove all our waste from both properties or pay to dump it ourselves as we are residents most weekends and for a period of 4-6 weeks in summer we do believe Xtreme waste works well. Thanks. This submission is for 65 Wallis Street, Raglan.
Andy McGrath	Own the property you live in at Raglan	No	No	No	Represents 67 Wallis St, Raglan
ESTATE of Jennifer Lim-Sun	The property is owned by a family member	No	Yes	No	The Beneficiaries do not live in the property, nor is it rented. This is a great initiative but as we do not use it we do not see the value in paying for a service we would not use.
Moore	Own the property you live in at Raglan	No	No	No	I agree that the food waste collection is a good idea but I compost all my food waste and as a pensioner object to paying extra rates for a service I don't use. It should be user pays like the blue bag collection.

Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
ESTATE of Jennifer Lim- Sun	The property is owned by a family member	No	Yes	No	Property is a section only i.e. no dwelling Therefore this service is of no use at this time and wouldn't be prepared to pay for a service that would not be of any use.
Kevin + Shelley Ormsby	Own the property you live in at Raglan	Yes	Yes	Yes	Fabulous service! Clean, efficient and useful
Wright	Own the property but it is my holiday home	No	Yes	No	No - use compost all our own organic waste Happy to support recycling but believe funding could be better utilized elsewhere or on other initiatives.
Monique Hall	Rent the property you live in at Raglan (I am the tenant)	Yes	Yes	Yes	Yes, I support the fee although it hasn't been explained how this would be paid, i.e. rates, when purchasing the compostable bags etc. I have very recently stopped using the Kerbside collection because we are composting at home. Would that mean I still pay \$7920/yr?
Christine Sullivan	Own the property you live in at Raglan	Yes	Yes	No	Rate paid are already too high.
Details withheld	Rent the property you live in at Raglan (I am the tenant)	Yes	Yes	Yes	
John Webster	Own the property you live in at Raglan	No	No	No	This is a total waste of tax payer money at a time when our rates are already to high. This service offer no value to my home or my life.
Grant and Susanne Hawthorne	Own the property but it is my holiday home	No	No	No	We compost ourselves and have a worm farm. We don't want to pay for the council to do what we do ourselves quite easily.
Linda Christine Heap	Own the property you live in at Raglan	No	Yes	Yes	Yes, I support this service.
Alana Aish	Own the property you live in at Raglan	Yes	Yes	No	Rates are already expensive, please don't add another \$80 per year to them.
Details withheld	Own the property you live in at Raglan	No	No	No	
Details withheld	Own the property you live in at Raglan	Yes	Yes	Yes	My support of this is based on the fact that it doesn't represent a significant financial burden for me, and I like the fact that the outcome is clear (reduced contribution to the landfill on my part, and conversion of foodwaste into compost at Xtreme Waste). Protecting the environment is a key value for the Raglan community. However, it shouldn't entail additional financial burdens for households that are already struggling - if households need to make a decision between having this service and other necessary resources, they won't be able to support this initiative. Therefore, I would be more inclined to support a proportional rates increase for foodwaste collection, so that it is linked to the value of the property, and the cost is more equitably distributed.

Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
Details withheld	Own the property you live in at Raglan	No	Yes	No	It should be covered by council environmental funds.
Details withheld	Rent the property you live in at Raglan (I am the tenant)	Yes	Yes	Yes	
Details withheld	Own the property you live in at Raglan	No	Yes		If \$111 pays for all our other recycling, it is not clear how it can it cost \$80 for just one small part of it, especially when many compost their food waste and it gets sold as compost. I cannot answer the question until I know how \$79.29 has been calculated and why MfE funding isn't available. Please explain.
Details withheld	Own the property you live in at Raglan	No	Yes		If \$111 pays for all our other recycling, it is not clear how it can it cost \$80 for just one small part of it, especially when many compost their food waste and it gets sold as compost. I cannot answer the question until I know how \$79.29 has been calculated and why MfE funding isn't available. Please explain.
Dwayne Henshilwood		No	Yes	No	We were told we were out of the covered area although our rubbish is collected and our neighbours are included, we have the same collection point. I think its a valuable service that adds value to our community however the costs need to be met by the existing rates rather than be seen as an additional service.  Its a valuable service with obvious environmental justification, again, fund it from the general take. Continue to offer this to our neigghbours but please don't charge us for a service we cant access.
Details withheld	Own the property but it is my holiday home	No	No	No	I have my own compost facility (rodent proof) on the propoerty. People should buy what they need and give away or compost excess themselves.
Details withheld	Own the property but I rent it out (I am the landlord)	No	Yes	No	It's a great idea, but doesn't need a kitchen caddy, compostable bags and a kerbside bin! No wonder it's costing so much. I collect compost in a swing lid bin and could empty this directly into the kerbside bin. It's out of proportion to pay \$79.29 for food waste when all other recycling is covered by \$111.
Details withheld	Own the property you live in at Raglan	No	No	No	Only 1 person on my street uses this. I don't need it as I compost and have chooks. I object strongly to paying for something I have no need for. The bags are not fit for purpose and break and leak. We should get free compost if we have to pay to have the ingredients taken away :( grrrrrr

Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
Details withheld	Own the property but I rent it out (I am the landlord)	No	Yes	Yes	This service enhances the waste minimization efforts that the Raglan community is making.
Details withheld	Own the property you live in at Raglan	No	Yes	No	we pay enough in rates, water etc
Monica Evans	Own the property you live in at Raglan	No	Yes	Yes	If \$111 pays for all our other recycling, it is not clear how it can cost \$80 for just one small part of it, especially when many compost their food waste and it gets sold as compost. I cannot answer the question until I know how \$79.29 has been calculated and why MfE funding isn't available. Please explain.
Details withheld	Rent the property you live in at Raglan (I am the tenant)	No	No	No	I have a worm farm and compost bin.
Details withheld	Own the property you live in at Raglan	Yes	Yes	Yes	It's a no brainer, should be mandatory everywhere in NZ. Good for the environment, reducing GHGs, land fill etc.
Details withheld	Own the property you live in at Raglan	Yes	No	No	
mark thompson	Own the property you live in at Raglan	Yes	Yes	Yes	worth it
Details withheld	Own the property you live in at Raglan	Yes	Yes	No	We have a kitchen food waste disposal unit which we used to use and serves the same purpose at no extra cost.
Details withheld	Own the property you live in at Raglan	Yes	Yes	Yes	I have said yes to the proposal but it is worth noting that this trial is something of significance for the wider region and something I thought WDC was trialing for the region. Surely then costs could be based on rolling it out across the region. It would be short-sighted to end the trial because it didn't have support by people who answer these sort of feedback forms support (the percentage of which probably won't represent the population). To better understand the costs it would be great to have a breakdown of what they entail. And how much if it was based on users-only pay.
Details withheld	Own the property you live in at Raglan	Yes	Yes	No	The cost of living has gone up. We now pay for water. The food waste goes into making compost which we buy back so in effect we will be paying twice for our collection. This collection is one way we as Raglan residents can see our rates being used in Raglan making a difference.
Details withheld	Own the property you live in at Raglan	No	No	No	I don't want to pay for a service I don't use as we already compost.

Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
	Own the property you live in at Raglan	No	No	No	Moving here in January I tried this compost system. After 3 days of having the bin on my bench it stuck, rotted & swelled my bench top. NOT HAPPY as I followed the instructions. I'm also surprised of the bio bags. Bags aren't even needed. Take a look at what Chch has been doing for the last 10 years, way better solution!
Details withheld	Own the property you live in at Raglan	Yes	Yes	Yes	
Andrew Barton	Own the property you live in at Raglan	No	No	No	We do onsite composting so no need for this service and don't see why we should pay for it, let the ones that use it pay for it.
Helen Thomas	Own the property you live in at Raglan	No	No	No	I do not use the service and therefore do not wish to to pay for a service I dont use. My scraps are fed to my chickens. I'd interested to know how the council quantifies that the service has been working successfully as outlined in the letter?
Details withheld	Rent the property you live in at Raglan (I am the tenant)	Yes	No	No	Already pay enough for blue bags!!!
Details withheld	Own the property you live in at Raglan	Yes	Yes	Yes	
Toni Bruce	Own the property you live in at Raglan	Yes	Yes	Yes	This is a fabulous and forward-thinking initiative that serves the community and the planet—typical of Raglan thinking. We use the service intermittently because we live here part- time but are happy to support it financially. If possible some kind of rebate for those who can't afford it would be great—and funding could be sought for this purpose
Roy Haar	Own the property you live in at Raglan	No	No	No	I compost all my food waste & other compostable stuff. I am not alone. We are all about sustainability. I suggest a User Pays system
Details withheld	Own the property you live in at Raglan	Yes	Yes	No	We would prefer to have a per bag charge and the bags be available from the local shops to cover the service. Some people have chickens or pigs and would not use the service but will be levied with the cost. Raglan rates are still a lot higher than an equivalent property in Hamilton with less services delivered

Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
Details withheld	Own the property you live in at Raglan	No	No	No	I compost my own food scraps and thought, as such, I was being responsible in doing so. I do not always use my property either, so do not want to subsidize the scheme. I think councillors need to consider the greater demands being put on residents - if the new housing development puts more pressure on locals, no wonder the development is being met with such resistance. Be fair to those of us who are established here! No more additional costs please.
John	Own the property you live in at Raglan	No	Yes		If \$111 pays for all our other recycling, it is not clear how it can cost \$80 for just one small part of it, especially when many compost their food waste and it gets sold as compost. I cannot answer the question until I know how \$79.29 has been calculated. My understanding is that council took over a funding application by Xtreme Zero Waste, thus losing funding for recycling, and that council now proposes to punish Raglan for that. Please explain.
Details withheld	Own the property you live in at Raglan	No	No	No	The bags degrade and leak and cant be kept for long
Details withheld	Rent the property you live in at Raglan (I am the tenant)	Yes	Yes	No	Provide the choice to opt in (or not) to this service.
Fiona Stewart	Own the property you live in at Raglan	No	No	No	
Details withheld	Own the property you live in at Raglan	No	No	No	
Tracey Mansell	Own the property you live in at Raglan	Yes	Yes	Yes	It's been a great service that I commend the Council for financially supporting thus far. I may not have seen the value added if I was to pay straight off so the funded period has been very helpful.

Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
Details withheld	Own the property you live in at Raglan	Yes	Yes	No	<p>We value the service as a way of reducing landfill and greenhouse gas emissions but compost all uncooked plant material ourselves and usually generate only one green bag of food waste per week, which would have a negligible effect on our pre-paid rubbish bag if the service stopped. Individually, therefore, it is just not economic for us to agree to such a rate increase for this small service (the proposed rate for a small green bag would be equivalent to the current price of a 25L pre-paid rubbish bag).</p> <p>If the service is designed to help the council meet environmental targets, then it should be funded by the whole district, from existing rates, not just from Raglan where the initiative has been taken to set up a composting facility. The large targeted rate proposal for Raglan alone seems to imply that the council does not see this as something worth supporting centrally. If this is the case then regrettably the service does not appear to be sustainable.</p>
Details withheld	Own the property you live in at Raglan	No	No	No	I compost my waste and we should support people doing the same. Rates are already too high.
Pauline Tucker	Own the property you live in at Raglan	No	Yes	No	I do not use the service because I either compost, worm farm, trench in garden, feed to chooks or feed to pigs any food waste. However the service is important for those who need to dispose of food waste as none should go to landfill
Kieran Hallgate	Own the property you live in at Raglan	Yes	Yes	Yes	
Estelle Kjellander	Own the property you live in at Raglan	Yes	Yes	Yes	It's great! Happy to have it!



Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
Phill and Jilliene Beale	Own the property you live in at Raglan	Yes	Yes	Yes	<p>We own the property we live at in Raglan. We love the kerbside collection service, value it and use it.</p> <p>We would prefer to increase the cost of the blue pre-paid bags, or increase the cost associated with landfill-bound waste, rather than specifically have a targeted rate for Raglan food waste kerbside collection. We feel that this would lead to a decrease in the amount of non-reusable or non-recyclable waste. Also, this might enable the food waste collection to remain free.</p> <p>However, rather than lose the kerbside collection of food waste, we would support a targeted rate of \$1.52 weekly.</p>
Details withheld		No	Yes	No	<p>As I will be living at this address in the future on my own, I could not possibly use all the bins/bags that are presently being supplied. At my current address my waste is so minimal I am using my neighbors bins to save the Council picking up extra ones.</p>
Paul Riley					<p>My views are as follow in regard the kerbside collection.</p> <p>If people are willing to pay \$ 79.29 pa. then that's a choice i think we should be able to make individually . Pay the fee or not use it !</p> <p>This I feel very strongly about this, the recycling kerbside collection I have no choice but to pay and I don't think it should be compulsory .</p> <p>I can take my recyclable waist to the containers in Tuku .</p> <p>I should be granted this choice , but I don't have a choice.</p> <p>When I have spoken to the council in the past the answer I am given is it would be too hard to operate the system with pay and not pay. So I am made to pay regardless if I want to or not. It's unfair .</p> <p>So to the new fee , No if you are making it compulsory .</p>
Grant Lowther	Own the property you live in at Raglan	No	No	No	<p>1. Residents in rural locations should have no need of foodwaste collection - i compost my foodwaste. 2. Xtreme Wast overcharge for compost (\$15 for 30L bag id far too high and is of low quality. if there is to be a user charge, sale price of compost must be reduced!</p>

Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
Lucy Marshall	Own the property you live in at Raglan	Yes	Yes	Yes	At \$1.52 I would have though this could have been deducted from the high rates, that we already pay, in the name of caring for the environment, as opposed to putting the scheme in potential jeopardy by asking people, and especially those struggling to keep up with Raglan rates and rent, to pay more. If you don't get the number of people you want to pay for it I guess green goes out of the window right? The scheme gets dropped? I have said I will pay because I want the scheme to continue, not because I agree with having to pay for it.
Mr & Mrs Hibberd	Own the property you live in at Raglan	Yes	Yes	Yes	We are very happy with the level of current service and would hate to see it go.
Details withheld	Own the property you live in at Raglan	No	No	No	I have a mini compost bin and use my own food/green waste
Details withheld	Own the property but it is my holiday home	No	No	No	I have a compost bin and will soon have a worm farm so I don't use the service. I spend a lot of time in Raglan and I value it's community but I feel this a lot to subsidise something I don't use. People motivated enough to use it are surely motivated enough to make their own compost.
Charlie Young	Own the property you live in at Raglan	No	Yes	Yes	Great service...and it is really a cost neutral programme as households would save on having to buy extra blue rubbish bags for their food waste.
Details withheld	Own the property you live in at Raglan	Yes	Yes	Yes	I doubt anyone's is excited about an extra cost, however I think it is important enough for the environment that \$1.50 a week doesn't seem much. Having this service allows us to use less of the blue prepaid bag as they don't get too smelly so we don't have to to put it out until its full
Linda Silvester	Own the property you live in at Raglan	Yes	Yes	No	The rates are so high in Raglan, this is reducing landfill and should remain fully funded by Waikato District Council
Rebecca	Own the property you live in at Raglan	Yes	Yes	Yes	I have reduced my rubbish from a blue sack a week to one a month since introducing food collection. I tried composting at home but the rats were a problem.
Details withheld	Own the property you live in at Raglan	Yes	Yes	No	I use the service, because its free. If the service is stopped, then I'll just throw the leftovers in the bin like Ive done for the last 20+ years before this. Rates are expensive enough already. Im not willing to pay another \$79.20 per annum. My understanding is that Xtreme Waste are selling the compost made from our food scraps, so in my eyes the service should be self funding.
Details withheld	Own the property you live in at Raglan	No	No	No	

Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
Details withheld	Own the property you live in at Raglan	Yes	Yes	No	
Wendy Lee	Own the property you live in at Raglan	No	Yes	Yes	I did not use the service because Xtreme Zero Waste does not collect rubbish from Whaanga Road, as it is rural. We always composted our own food waste. However, I support the scheme and since I have just sold my rural property, and am moving into Raglan urban area, (Riria Kereopa Drive) I would be happy to support your proposed food kerbside collection.
Details withheld	Own the property but it is my holiday home	No	No	No	I notice this service is not widely used. People who have holiday homes usually take their rubbish away with them. This is a total waste of time, effort and ratepayers money.
Anna Parnasova	Own the property you live in at Raglan	Yes	Yes	Yes	
Dion Oldridge	Own the property but it is my holiday home	No	Yes	Yes	Fantastic and essential
Dave & Sue Wood	Own an empty section	Yes	Yes	Yes	
Jonathan Laity	Own the property you live in at Raglan	Yes	Yes	Yes	It's awesome and needs to stay. Cheers.
Cherry Coulson/Penni sula Farm Ltd	Own the property you live in at Raglan	No	No	No	We make our own compost but thank you anyway. Sherry Coulson.
Details withheld	Own the property you live in at Raglan	Yes	Yes	No	I already pay \$116 in my rates, blue bags cost \$3 so plenty of costs from me to cover the food waste collection as well as the compost from the collection is then sold. The proposed \$1.52 extra would mean I will put my food waste back into the blue bag. I don't have enough food waste to be collected every week - I have a worm compost - yet would be paying \$1.52 for no service! This ptoposed charge is outrageous.
Details withheld	Own the property you live in at Raglan	No	No	No	We have our own compost so we have never needed to use this service.
Anthony Kimber	Own the property you live in at Raglan	No	No	No	Never use the service so no need for me to pay
Details withheld	Own the property you live in at Raglan	Yes	Yes	No	I have my own composting bins, but I have used the green bin for waste I wouldn't put in my own compost, i.e. perished food. It hasn't reduced the amount of prepaid rubbish bags I have to buy. I value the service, but I am not willing to pay higher rates - it's high enough as it is, and it seems to creep up all the times.

Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
Mr. Maurice & Dr. Barbara Humberstone.	Own the property but it is my holiday home	Yes	Yes	No	As British citizens we are only allowed six months maximum in residence. \$80 for six months is not justifiable. If we could obtain N.Z. citizenship and therefore able to stay longer, or the rate matched our time in residence, then I would support the proposal.
Jeanette Tyrrell	Own the property you live in at Raglan	Yes	Yes	Yes	
Details withheld	Own the property you live in at Raglan	Yes	Yes	Yes	The messaging of why to do this should be improved. ie the \$79 saves buying a certain number of prepaid rubbish bags if you revert to putting it into the rubbish.
Details withheld	Own the property you live in at Raglan	Yes	No	No	I hate that I can't keep the bin outside because animals constantly get into it (yes I know how to lock it properly).
Details withheld	Own the property you live in at Raglan	No	No	No	Should be a user pay service not put on every ratepayers bill
Details withheld	Own the property you live in at Raglan	No	Yes	Yes	It's a great service for those that would otherwise put their foodwaste into the blue rubbish bags, and I am prepared to pay to see it continue, even though I do not use it as I have my own compost pile.
Details withheld	Own the property you live in at Raglan	Yes	No	No	That is a ridiculous price when I can use my own compost bin.
Ste'en Webster	Own the property you live in at Raglan	No	Yes	No	While we generally support all actions of Xtreme Zero Waste, this one we can do without. Our household generates no food waste, apart from peels, tea leaves, and other plant based compost that we use. And no, we are not vegetarian. We are simply conscious consumers, and have not once needed to use the food waste service on offer. Therefore I don't support paying \$80 a year for something we don't need, and don't use. HOWEVER, I would support anything Xtreme Zero Waste does to shift their message from indicating "food waste is okay" to "food waste is not okay". The food waste service being offered is a perfect platform to educate ratepayers, and get this message across - but to date it has not been utilised as such. I raised this point directly with Xtreme Zero Waste when they initially trialed the program, and got a reply along the lines that eventually they would move in that direction. But it doesn't seem to be the case yet? The current problem with both recycling, and now food waste services, is that it sends a message saying these forms of waste are "acceptable" - when in fact they are facing increasing issues, and the focus should be on reduction rather than collection.

Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
Charlotte Catmur	Own the property you live in at Raglan	Yes	Yes	Yes	It is an extremely valuable service for households who can't compost (for whatever reason) and for all the other scraps that home compost systems can't manage.
Details withheld	Own the property you live in at Raglan	Yes	Yes	No	I don't think rate payers should have to pay for everyone to use the service. It should be a prepay bag system as it is with the refuse service. Sometimes I only put out one bag in a week and also I'm looking at doing my own composting so may not use it at all in the near future so the added cost will be of no value for me.
Details withheld	Own the property you live in at Raglan	No	No	No	I compost my waste so i don't want to pay for a service I don't need or use.
Details withheld	Own the property you live in at Raglan	No	Yes	No	No we already have extremely high rates in all of NZ, which should continue to fund this without any additional cost
Details withheld	Rent the property you live in at Raglan (I am the tenant)	Yes	Yes	No	Rental prices in Raglan are already exorbitant that's if you are lucky enough to get a rental. This will increase the cost for those of us already far less well off. Had I known a cost was coming I would not have participated in the trial.
Angela Arand	Own the property you live in at Raglan	Yes	Yes	No	We will go back to composting this waste ourselves. Our high rates should already cover this service and the end product is sold by Xtreme Zero Waste so therefore I am not prepared to pay any extra for it.
Jasmine Hunter	Own the property you live in at Raglan	Yes	Yes	Yes	It is a valuable service to help in the fight against climate change.
Details withheld	Own the property you live in at Raglan	No	Yes	No	We use the service spasmodically as we compost all our own foodwaste. Don't understand why we now need to start paying for a service that is saving Xtreme Waste many dollars of landfill fees. While also diverting many tons of waste to landfill.
Details withheld	Own the property you live in at Raglan	No	No	No	The rates are already excessive and we don't use the service
Details withheld	Own the property you live in at Raglan	Yes	Yes	Yes	I would like compost to be offered to the community made from the waste collected, at a cheaper price than currently offered.
Details withheld	Own the property you live in at Raglan	Yes	Yes	No	Keeping food waste out of mainstream waste means less waste going to landfill, less methane gas and leachate production and therefore should overall save council money. I love the service but do not support the proposal of extra rates

Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
Liz Shaw	Own the property you live in at Raglan	Yes	Yes	No	WDC takes enough money off me for rates and especially for waste collection. Work out your budgets and supply the scheme out of existing 'take'.. I'll go back to composting at home as I always have if you start charging more. If we don't use the service are you still going to charge for it. I bet you will.
Details withheld	Own the property but I rent it out (I am the landlord)	No	No	No	Unfortunately, the cost will have to be passed on to the tenants.
Details withheld	Own the property you live in at Raglan	Yes	Yes	No	
Arthur Stewart	Own the property but it is my holiday home	No	No	No	I currently utilise all organic waste from our property and put it to good purpose. An annual charge would be a double whammy
Fred Litchwark	Own the property you live in at Raglan	No	No	No	I do not use and will not pay for this. This is not helping the environment it still turns into gas! My chicken eat my food waste i do not want to pay again for chicken food.
Noleen Elsie McCathie	Own the property you live in at Raglan	No		No	
Details withheld	Own the property you live in at Raglan	Yes	Yes	Yes	
Stacey Lovell	Own the property you live in at Raglan	Yes	Yes	No	Value the service but will not pay for it. We were not told at the start of this service that it would cost in the future. We pay very high rates and still need to buy rubbish bags. It is unreasonable to charge further charges. I recently did up the kitchen, if I had any idea of future charges I would have installed a garbage disposal.
George Luoni	Own the property but it is my holiday home	No	No	No	
T Kerapa	Own the property but it is my holiday home	No	No	No	
H Bridson	Own the property but it is my holiday home	No	No	No	
Dale / Maureen Perry	Own the property but it is my holiday home	No	No	No	
Details withheld	Own the property you live in at Raglan	No		No	It is a good idea, but i have a waste disposal unit. Only for those who would use it. I would not want to be charged for a service that i do not use. I have a wastemaster. I didnt ever receive the bins when they were issued as it was the a holiday home. i live here now.

Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
Details withheld	Own the property you live in at Raglan	Yes	Yes	No	Pay, pay, pay - and even more to pay? We pay for rubbish (sic...) WRC, WDC, for blue bags and every trip to the dump be that greens or something else. That's enough, folks...
AH & NC France	Own the property but it is my holiday home	No	No		It would be valuable at the end of a holiday to deliver our household rubbish to the dump on any day of the week
Details withheld	Own the property you live in at Raglan	Yes	Yes	Yes	Great work and more than happy to continue using this amazing service!!!
Details withheld	Own the property but it is my holiday home	Yes	Yes	Yes	
Maria Assunta (Cindy) Tedeschi & Michael Parker		No		No	Hi Council  This initiative has been well received because it has been a free service.  My household has its own worm compost and other composting bin that we own and use everyday for our waste.  We do not see why we should have to pay for a service we do not use.  We already pay the highest rates in Waikato, I do not support this initiative, it should be a user pay system. not forced on people.
Details withheld	Own the property you live in at Raglan	Yes	Yes	Yes	
Elizabeth Sayer	Own the property you live in at Raglan	No	No	No	1. I have my own compost system. 2. Raglan rates are already high enough.
Dixon Family Trust	Own the property but it is my holiday home	No	No	No	Never have food waste for collection.
Ronald & Jude Southee	Own the property but it is my holiday home	No	Yes	Yes	Although we don't live in Raglan, we intend moving there this year and will use the service then. Happy to pay to have this service provided.
J& R Trolove	Own the property you live in at Raglan	Yes	Yes	No	We live on the pension. This extra cost is something we cannot afford.
Details withheld	Own the property but it is my holiday home	No	No	No	I feel this should be a 'user pays' charge. If people wish to subscribe then that is acceptable. For the minimal amount of times we have used this service it is something i would not wish to pay as a targeted rate.
mark duyvesteyn	Own the property you live in at Raglan	No	No	No	People should be encouraged to compost at home. Collecting kerbside is a waste of fuel when \$76 would be better spent on long lasting individual compost bins. <a href="https://www.bunnings.co.nz/reln-150l-garden-compost-bin_p03160036">https://www.bunnings.co.nz/reln-150l-garden-compost-bin_p03160036</a>

Name/ organisation	Do you:	Do you use the service?	Do you value the service?	Support proposal	Comments
Details withheld	Own the property you live in at Raglan	No	No	No	
Details withheld	Own the property you live in at Raglan	No	No	No	user pays .we dont use this service.Rates are expensive enough should be reducing not increasing.Dog rego should be doubled as dogs roam freely in Raglan owners should be held responsible for scavanging animals.
Details withheld	Own the property you live in at Raglan	Yes	Yes	Yes	
Leanne Steel and Paul Quinn	Own the property you live in at Raglan	Yes	Yes	Yes	Thanks for this fantastic waste service
Details withheld	Own the property you live in at Raglan	No	No	No	I do my own composting so don't want to pay for this service.
Details withheld	Own the property but I rent it out (I am the landlord)	No	Yes	No	
Xreme Zero Waste					See attached



## Attachment 2

### Kenneth Whyte – Submission to the proposed Raglan Food Waste Targeted Rate

This is my submission into the proposed charges for into Raglan's food-waste diversion from landfill to composting.

I submit against WDC charging every ratepayer (capable of using this service) an extra \$79.29 over and above their current rate expense.

My submission is based upon all information that Waikato District Council (WDC) have made publicly available along with the associated public WDC advertising of this diversion and the associated eighteen Months of Raglan's Extreme Zero Waste (XZW) trial results. It is also based upon substantial research along with facts and figures that Waikato Regional Council (WRC) are considering within current and/or have granted Resource Consent Applications upon. It is also based upon research into Waste Management Limited and Envirowaste (now EnviroNZ). It is also based upon facts and figures sourced from Xtreme Zero Waste accounts that are publicly available. My submission is also based upon facts and figures sourced from Waikato's current commercial composters of food-waste.

My submission is based upon the economics and environmental advantages and disadvantages of the trial.

Firstly, I would like to bring Council's attention to the cost of initiating this scheme. Infrastructure paid to XZW by WDC funding for a small but good composting unit is \$15,915 in 2017 and \$105,841.00 in 2018 financial years respectively. Total \$121,756.00. XZW were funded by WDC \$88612.00 for food-waste (organics) in the 2018 financial year.

It is estimated that over 2000 ratepayers are to be included in the extra \$79.29 annual fee. This equates to \$158,850.00 extra annual cost to Raglan ratepayers.

To date and since this service was fully rolled out and trialled over the past 18 months. XZW have provided information that 225 ton of food-waste has been diverted from landfill over this period of time due to this service. This equates to an average of 150 ton per year.

On 15/3/19 the Zero Waste Network in their verbal submission to Government's Environment Committee on investigating food waste stated that XZW (Raglan) had diverted 140 ton of food-waste in a year with 2000 households participating. The Zero Waste Network also stated that an 85% reduction of food-waste to landfill was made through providing home and community composting education and resources in a project by CBec Eco Solutions in Whangarei.

Andrew Fisher, the owner of Ecostock, also made a great verbal submission to the food-waste problem. Andrew's company "profitably" converts 35,000 ton of food-waste into both animal food and biogas annually, creating 70 jobs. Andrew's submission included eventually banning food-waste to landfill by 2050 however he also strongly advocated that NZ should not re-invent the wheel. He mentioned that NZ are between 20 and 25 years behind the rest of the world and that NZ urgently need to take onboard other country's advanced methodology and technology. "Bring the wheel to NZ and do not re-invent it". Andrew mentioned licensing where food-waste goes after it's been in

restaurants etc is critical as he's seen where it goes "and it's not pretty". He mentioned bio security problems. He also stated that food-waste contained 80% water. He said that NZ hasn't even started utilizing food-waste for replacing fuels as countries of excellence like Wales and Germany do creating true circular economies. Andrew spoke with conviction and frustration. David Lee, a Wellington City Councillor re-iterated what Andrew stated and added that South Korea are also World leaders.

Kerbside food-waste collections were discussed in the creation of Auckland's Waste Minimization Plan and Government waste minimization objectives. All discussions and associated reports concluded that home composting was the very most environmentally friendly method of reducing food-waste to landfill. However, those that home compost have become sacrificial collateral damage in Auckland's and potentially WDC's scheme to charge all ratepayers for a service that those who do not have the need to use it including home composters will pay for and not benefit from. The cost structure of the kerbside collection system discourages home composting and also (once charged for) encourages contamination. This system punishes those practising the most environmentally sustainable means of food-waste diversion and exacerbates the situation by enforcing them to subsidize those that are too lazy to practice environmental best methodology. The Raglan system should be replaced with education and resources to encourage home composting such as Cbec Eco Solutions, Whangarei have successfully undertaken.

#### The Costs (My analysis)

I have based the costs on the current Raglan food-waste diversion. I have used the more favourable, conservative statistics of those stated. They are:

The diversion of 150 ton (not 140 ton) of FW per year divided by 1900 ratepayers (not above 2000) = 79Kg per ratepayer per year.

1900 ratepayers included. (this is stated in XZW literature as the number of households included in the trial)

The proposed cost to ratepayers of \$79.29 per ratepayer x 1900 = \$150,651.00 per year cost.

A 60 litre rubbish bag holds .06M3. 4x60l bags hold .24M3. Foodscraps weigh an average of 600Kg per M3. 79Kg of foodscraps will easily fit into 4x60l rubbish bags.

The saving of 4 large (60 litre) user pays rubbish (landfill) bags capable of holding 20Kg (food waste is heavy, being 80% water) per ratepayer per year. Current cost is \$2.80 per bag = \$11.20 yearly saving x 1900 ratepayers = \$21,280.00 annual saving.

The costs are \$150,651.00 cost, minus \$21,280.00 saving = \$129,371.00 Total net cost.

Costs per gross ton diverted = \$129371.00 divided by 150 ton = \$862.00 per ton.

Costs per gross M3 diverted = \$129371.00 divided by 250M3 = \$518.00 per M3.

The M3 per ton composting information is sourced from Envirofert Limited's (page attached) application for Waste Minimization Funding written by Mike Lord who also assisted in writing the current composting legislation accepted by Government.. It states that the bulk density of food-

waste is 600Kg per M3. It also states that 60,000 tonnes of mixed green waste, food-waste and wood-waste produce 36,000 tonnes of compost including overs (rejects/contaminants). Screened, finished compost weighs 750Kg per M3. Envirofert's current general manager states that weight loss is a lot higher for food-waste as the water content is higher than green-waste and wood-waste (Ecotech's submission as noted above mentions 80% water content) however without any specific average figures it is fair and conservative to apply the 40% weight loss from feed stocks to compost produced. Envirofert's General Manager also states that on average their compost sells for \$45.00 per M3. However, again to be fair and extremely conservative the following figures are based upon Envirofert's highest retail price which is \$75.00 per M3 or \$100.00 per ton.

150 ton of food-waste conservatively produces 90 ton of compost.

150 ton of food-waste conservatively produces 120M3 of compost.

Net costs to ratepayers for XZW to collect and convert 150 ton of FW to 90 ton of compost is \$129371.00 divided by 90 ton = \$1437.00 per ton. Compost retails for \$100.00 per ton. Ratepayers, whether they use it or not are being asked to subsidize a grossly uneconomical scheme.

Net costs to ratepayers for XZW to collect and convert 150 ton of FW to 120M3 of compost is \$129371.00 divided by 120M3 = \$1078.00 per M3. Compost retails for \$75.00 per M3.

Included in Waste Management Ltd literature is a video called "The Leachate Boil-up". In this video Waste Management Ltd state that organic waste breaks down under anaerobic conditions in landfill to eventually become 5% of the volume/weight originally disposed of.

Therefor, the annual 150 ton of food-scrap diverted from landfill eventually breaks down to become 7.5 tons.

The annual 120M3 of food-scrap diverted from landfill eventually breaks down of become 6M3.

\$129371.00 divided by 7.5tons = \$17,249 per ton cost of diversion.

This equates to a whopping \$17.24 per kilogram.

\$129371.00 divided by 6M3 = \$21,561.83 per cubic meter.

There is no other landfill waste diversion as uneconomic as kerbside food-waste to finished compost.

The question must be asked of Councillors as is being asked of ratepayers. Would you purchase a pair of shoes that were 95% fully environmentally biodegradable for \$1437.00 from a shop when the shop next door had the exact same shoes that are 90% environment biodegradable for \$100.00. When no longer usable would you be happy to pay \$17.24 to turn your 1Kg pair of shoes into compost when it currently costs 2 cents per Kg at landfill.

KERBSIDE FOOD-WASTE DIVERSION FROM LANDFILL AND THE ENVIRONMENT."Limited Benefits"

This section of my submission is based from Waste Management NZ Limited (WM) submission to the NZ Productivity Commission On Low-Emissions Economy dated 8/6/18. This submission remains unchallenged.

This part of my submission is also based upon WM literature and video's associated with landfill, organics and the environment. Personally, I believe that Zero Waste, if at all attainable, essentially should encompass all environmental along with economic aspects. Auckland Council support reduction of waste, including organic waste to landfill however are supporting the construction of a mega-landfill in Dome Valley.

Population growth will force a greater demand upon transport and electricity along with increased volumes of waste. Landfill is currently the largest source of renewable energy in Auckland. Waste Management Ltd are also the largest source of renewable energy from waste in NZ. Methane escape from landfills is a short-lived gas with a lifespan of 12 years in comparison to carbon dioxide emissions from transport (20% of all gross emissions and 33% of all long lived emissions) which is stated to have a lifetime of "up to a millennia". 85% of NZ's electricity is derived from renewable resources however hydro and wind are not able to meet demand now or in the future. Landfill gas capture by WM landfill is currently producing renewable energy to power 24,000 homes. Renewable energy from landfills offer greater security than wind and hydro. DIVERSION OF ORGANICS FROM LANDFILL WILL REDUCE THE ABILITY OF LANDFILLS TO PROVIDE THIS VALUABLE RENEWABLE ENERGY RESOURCE. Modern, sustainable landfills such as Hampton Downs should have a clearer direction from regional, district and unitary Councils for renewable energy generation. Modern, sustainable landfills are identified as being of critical importance to the functioning and growth of a region and a key component of a region's infrastructure. LOCAL GOVERNMENT WILL GENERALLY AIM TO DIVERT ORGANIC WASTE FROM LANDFILL (because it produces methane) WITHOUT RECOGNIZING THE LARGER CARBON FOOTPRINT CREATED BY THE ENERGY DEMANDS OF DIVERSION.=Real Cost of Diversion

Methane is not a GHG unless it is released into the atmosphere. Methane is considered a resource and is used to create renewable energy (electricity and heat). At a Class 1 landfill, such as Hampton Downs, more than 90% of methane is captured and converted to renewable energy. The remaining methane (10%) is mostly oxidised as it passes through the landfill cap (it is no longer methane) with only a small percentage escaping into the atmosphere. (less than 5%).

Reducing the production of organic waste (before it is created) should take priority over landfill diversion. Simply put, the population should waste less food. The carbon footprint of diverting food-waste from landfill should be fully included in the WDC Raglan diversion statistics. The diversion of food-waste from Hampton Downs landfill to Raglan's composting alternative is over 14 times more expensive than transporting the diversion to landfill. Included in this diversion are collection costs, processing costs, the costs of labour and associated extra vehicle emissions of employment, collection and delivery of the food-scrap and compost along with the processing emissions to produce the compost. One must consider the full carbon footprint (GHG emissions) of diverting this organic waste from start to finish. This diversion, should be accompanied with full scientific GHG disclosure along with the reason(s) for it costing 14 times more than the current landfill costs.

Martin Evans (CPENG, CM EngNZ) submitted evidence to the draft Auckland Council Waste Minimization Plan 2018 that in his 20 year experience that the 10% of methane not recovered at modern landfill is NOT discharged into the atmosphere. It is biologically treated within the intermediate and final capping so that there is virtually zero methane discharge to the atmosphere from modern run landfills. Hampton Downs is a modern run landfill. 98% of methane is captured at

WM's Redvale landfill. This should be required as a minimum environmental measure (if not already in place) at Hampton Downs. Hampton Downs landfill also creates enough energy from organic waste (methane) to power 12,000 homes. As long as landfills are to be the ultimate destination for NZ's waste (Zero Waste is a dream) the WtE opportunity should be capitalised on and not withdrawn. Costs of diverting organic waste must also account for the associated reduction of renewable energy.

WM's comprehensive submission continues and requests authorities to investigate and measure GHG emissions from organic contaminated historic and current landfills, including illegally organic contaminated clean-fills and farm dumps. WM want all landfills, clean-fills, including those illegally contaminated to have strict methane emission measures imposed.

Food-scraps are not a major contributor of waste volume in landfill. The deposition of 20% of food-scraps eventually becomes 1% through the anaerobic process. It's actually 1.25% if you do the math. Far from the amazing GHG savings, Auckland Council recognise that food-waste diversion will uneconomically save less than 1% of Auckland's GHG emissions. In reality, Auckland's diversion of food-waste to the Waikato is actually more harmful to the environment than current landfill destination as the major receptor of the diversion has no effective leachate control.

Food-waste deposited in modern landfill such as Hampton Downs also "aids" in the timely breakdown of other non-compostable organic waste. I attended a Watercare Services LTD meeting three weeks ago at Watercare Services Ltd' Mangere WWTP. Their Mangere WWTP had major problems within their treatment procedures (digesters) which forced them to divert 40% of the Mangere WWTP (Auckland's) de-watered sewerage sludge to Hampton Downs landfill. It was too contaminated to place in their Puketutu Island modern (sewerage sludge) mono-landfill with the exact same lining as Hampton Downs. Watercare's technological public relations representative mentioned how expensive it was to landfill this waste and re-iterated that EnviroNZ (Hampton Downs) were lucky to accept it as EnviroNZ profited from the deposition of this extra highly toxic organic waste and also profited from the associated extra electricity generation.

Waikato District Council are in favour of "Zero Waste" and are supporting XZW in their attempts to create a Zero Waste economy however this is not producing an economic, environmentally friendly circular economy. XZW should be congratulated as I believe that the original concept was courageous and a vehement effort was originally made to create a Zero Waste and Circular economy along with the utmost environmental best intentions. However, sadly, in the modern economic climate of Worldwide Waste deposition, this has become a "fanciful" dream to the detriment of our environment. Subsequent "forced" waste diversion from landfill is creating unnecessary GHG increases along with substantial water pollution as that waste is accepted by those that have not got the technology nor the infrastructure to process it. The "Zero Waste" concept has become just that. A "charge" to see who can become the "Zero Waste" town of NZ regardless of the eventual destination of the waste diverted. There is no science involved in diverting plastics from landfill and storing it. It's similar to the tyre debacle that Hamilton had several years ago. Tyres were dumped in Hamilton (Waste diversion) then removed from Hamilton (Waste diversion from Hamilton) and ended up in several WDC Towns for them to deal with. I believe that they were eventually landfilled. A "Zero Waste" policy without economic and environmentally friendly technology to deal with waste is "greenwashing".

The Food Waste kerbside free trial in Raglan.

50% of the 100 households initially participated. 30% of the 100 households were weekly participants. On this trial basis with only 50% of the trialists participating and 30% participating weekly, WDC received a WMF grant to extend the service to 2000 households.

NOTES: The original 100 households are included in the 20% food-scrap potential diversion from landfill. This was well publicised by WDC and XZW for these ratepayers to participate. It was deemed a success? However, the original 20% diversion of FW from landfill now becomes 10% which is already uneconomic as only 50% participated. A grant from the Waste Minimization Fund was sourced (regardless of the failure) to include a further 1900 ratepayers. XZW collected an “amazing” amount of 860Kg of FW in the first week alone? This is advertised as a “triumph” however it is an absolute economic disaster. A business without funding would have immediately “pulled the plug”. Liz Stanway from XZW states that “we know from business and household waste audits that there is more organic waste BEYOND food waste”? If that statement is true, “where is it?” eighteen months later. Audits of local business are well documented. Local business involved in FW production already have an animal feed market for this waste.

A purpose built “food-waste” collection truck was purchased for this service. It is a hybrid truck however it is incapable of hybrid kerbside waste collections. This means that this truck will spend the majority of it’s lifespan driving Raglan Streets collecting 3 ton of food-waste per week. This is doubling up on the original kerbside refuse collection and therefor all GHG benefits of diversion are cancelled.

The HCU composting unit purchased is good as long as all leachate is able to be fully recycled within the system and there are no odour complaints.

The 225 tons of food-waste diverted from landfill via 1900-2000 ratepayers over 18 months is a failure. XZW state that this diversion would otherwise have created 197 units of harmful, climate changing methane (1000 UNITS EQUALS A TON) They state that this diversion is equal to removing 500 cars off our roads. This statement is totally FALSE and misleading as EnviroNZ collect the methane that would have been generated from this waste at landfill and turn it into electricity. It is in fact detrimental to WtE in that this diversion deletes WtE generation at an exorbitant cost to the ratepayer along with no environmental gains.

#### AUCKLANDS FOOD-WASTE COLLECTIONS

FROM ENVIRONZ’S STATEMENT WRITTEN BY MIKE LORD.

Contrary to WDC statistics of household food-scraps being 20% of household waste, Auckland Council claim that it is 40-45% of household waste. This seriously “rubbishes” all statistics however I believe that WDC statistics are closer to the truth. The following are from EnviroNZ’s (ENZ) media statements:

In Auckland approximately 90,000 tons of food-waste are sent to landfill each year. (I believe that this includes all organic waste and not just food-waste).

Approximately two thirds of NZ households already home compost as per household sustainability surveys.

ENZ state that end to end processing (source separation, collection, composting and end markets) don't come cheap. (Well that is definitely true)

ENZ only have the current ability to compost 20,000 tons of organic (food/green-waste) annually. Currently they process a mixture of 8000 tonnes annually in a very new, extremely modern Gore cover facility at Hampton Downs.

ENZ state that they only take a small part of the "BANQUET HALL-SIZED OPPORTUNITY" to capture the market. (THEY ARE CORRECT, IT IS BANQUET HALL-SIZED, BOTH BY SIZE AND COST. THE FEAST BEING TOTALLY SUBSIDIZED BY THE RATEPAYER. A LISENCE TO PRINT MONEY FROM A MATERIAL THAT IS 80% WATER)

ENZ knock home composting however neglect to mention the substantial extra GHG's involved in the landfill diversion as Waste Management do.

ENZ state that Council's have little reason to subsidize renewable energy including methane collection at landfills including ENZ's WtE methane collection at Hampton Downs.

ENZ state that Penny Hulse says that recycling food-scraps will reduce Auckland's household waste from 160 to 110kg's per person by 2021.

The following are my costings based upon ENZ and Penny Hulse's statements:

ENZ state that 20,000 households in Papakura are paying the \$67.00 per ratepayer food-waste diversion fee. Penny Hulse states that 50Kg per person of food-waste is "likely" to be diverted from landfill. There are an average of 2.5 persons per household equals a 125Kg per household expected diversion rate. Papakura contains 20,000 households = 2,500 tons annual expected diversion. The cost per ratepayer in Papakura is \$67 each. The annual cost is \$1,340,000.00 to divert 2,500 tons of food-waste from landfill. There is a user pays rubbish collection along with a minor saving to those who utilize the diversion however this is negated by the ratepayer hidden cost of Council contracts with the commercial composters. Ratepayers are paying \$536.00 per tonne for the diversion. The finished compost produced is 60% of 2,500 tons = 1500 tons. \$1,340,000.00 divided by 1500tons = \$893.00 per ton. Ratepayers are paying \$893.00 per tonne for compost worth \$100.00 per tonne. Commercial landfill fees are \$200.00 per tonne. There is zero environmental benefit and a gross detrimental economic benefit..

It should be noted that Mike Lord was involved in the Waste Minimization Plan from the beginning and worked for WasteMINZ. He was also a participant in the composting standards guide, the NZ 4454. It is basically a copy of the Australian guide however conveniently leaves out basic siting rules.

## SO WHAT IS THE SOLUTION

There is a solution to disposal of household food-scrap, however it involves everyone taking responsibility for their purchases. Food-scrap should be home composted regardless if you have a family of 10 in Mangere or live a single life in a Remuera apartment. To initiate this, compostable domestic food-waste needs to be banned from refuse collection leaving home composting as the only alternative. Sensible, cheap and the only energy required is personal responsibility. It doesn't help WtE efficiency at landfill however it saves the grossly uneconomical costs associated with collection and transport and processing at a facility such as XZW long with the associated GHG's.

If the above is deemed "too hard" to attain. WtE from waste is the only other economic, sustainable and environmental answer to waste disposal. Unless we are able to get our prison population to sort, process and recycle waste at labour rates that are cheaper than exporting our wastes to Asia to enable it, we have no economical/environmental or sustainable alternative apart from WtE landfill or WtE incineration.

The solution is not exorbitant costs for little or no benefit at the expense of the environment and the ratepayer for waste diversion from landfill. We may well dump it a few kilometres off shore and claim that we have succeeded in our quest for "Zero Waste to landfill".

I wish to be heard or be able to nominate a representative in association with my submission.



Submission from Xtreme Zero Waste for the Raglan food waste consultation process, April 2019.

This submission is from Xtreme Zero Waste, 186 Te Hutewai Road, Raglan

Contact person is Rick Thorpe, General Manager, Xtreme Zero Waste

The research and position statements is based on information from the Ministry for the Environment websites and reports, Treasury, World Wide Fund for Nature, Waikato Mayoral Forum Reports and numerous WDC and Xtreme Reports and Plans.

## SUMMARY

The following is a position statement from Xtreme Zero Waste about the importance of the Raglan food waste collections and composting.

- Xtreme Zero Waste (XZW) submits in support of the Raglan food waste collection and composting project to continue.
- XZW asks WDC consider paying for the July 2019 – July 2020 financial year out of waste minimisation levy funds as outlined in WDCs grant proposal to MfE (see detail below).
- XZW asks WDC to enter into a costing and methodology review of the Raglan kerbside recycle collection, food waste collection and pre-paid bag collection.
- The food waste collection is industry best practice and supported by WDC, Waikato Regional Council, Central Government and WasteMINZ.
- Food waste collections are necessary to meet UN SDGs, NZ Wellbeing Framework, Zero Carbon Bill, NZ Emissions targets, modelling Circular Economy and to avoid rise in landfill gate charges & levies, carbon tax, and possible future landfill bans.

XZW has provided the following information to support these statements.

## GLOBAL SITUATION

- Today, a third of all the food produced in the world goes to waste. That's equal to about 1.3 billion tons of fruits, vegetables, meat, dairy, seafood, and grains that spoil on the farm and during distribution, or in restaurants, and home kitchens.
- This is enough food to feed every undernourished person on the planet several times over.
- The issue is so bad that the emissions from global food waste and loss are four times as much as those produced by the aviation industry.
- Food waste creates about 8% of all human-caused greenhouse gas emissions. In the US alone, the production of lost or wasted food generates the equivalent of 43 million cars' worth of greenhouse gas emissions.
- But wasted food isn't just a social or humanitarian concern—it's an environmental one. When we waste food, we also waste all the energy and water it takes to grow, harvest, transport, and package it. And if food goes to the landfill and rots, it produces methane—a greenhouse gas 86 times more potent than carbon dioxide.

- In the battle to tackle climate change, reducing food waste is one method which has been largely overlooked in favour of other things like using less petrol and electricity. But compared to other things you can do to minimise your carbon footprint, reducing your food waste is the low hanging fruit of the climate change problem.

<https://www.worldwildlife.org/stories/fight-climate-change-by-preventing-food-waste>

- View the April 2019 David Attenborough Documentary – Climate Change The Facts for further detail about climate change and the importance of food waste minimisation. (<https://www.youtube.com/watch?v=RVnsxUt1EHY>)

## NEW ZEALAND SITUATION

- On a per capita basis New Zealanders sent 730.6 kg each of urban waste to landfill in 2016. This made New Zealand one of the highest generators of household waste in the OECD.
- We send over 122,000 tonnes of food to landfill annually. Food waste makes a significant contribution to the waste sector's greenhouse gas emissions (which in turn account for around 5 per cent of New Zealand's overall greenhouse gas emissions).
- Landfills cost the nation millions of dollars to develop and maintain. Often the sites cannot be used for other purposes for decades – and they produce methane which is a potent greenhouse gas.
- All the emissions created in producing and disposing of this food this creates a whopping 325,975 tonnes of carbon emissions. To offset that we would have to take 118,107 cars off the road or plant 130,390 non harvested trees.

<http://www.mfe.govt.nz/waste/why-reducing-reusing-and-recycling-matter>

## GREENHOUSE GAS EMISSIONS

New Zealand has three greenhouse gas emission reduction targets:

- 2020 target to reduce emissions to 5 per cent below 1990 levels
- 2030 target to reduce emissions to 30 per cent below 2005 levels
- 2050 target to reduce emissions to 50 per cent below 1990 levels.

New Zealand also has a conditional 2020 target. This target is to reduce greenhouse gas emissions to between 10 per cent and 20 per cent below 1990 greenhouse gas emissions on the condition that there is a comprehensive global agreement.

Cabinet has agreed a framework for the whole of Government, which will drive our climate change policy towards low greenhouse gas emissions and climate resilience in New Zealand.

The framework has a focus on:

- leadership at home and internationally
- a productive, sustainable and climate-resilient economy
- a just and inclusive society.

Guided by the framework, the Government's programme of work and initiatives will help reduce emissions and adapt to the effects of climate change.

<http://www.mfe.govt.nz/climate-change/climate-change-and-government/emissions-reduction-targets/about-our-emissions>

## **CLIMATE FINANCING: INVESTING IN CLIMATE CHANGE ACTION**

'Climate finance' refers to all investment and expenditure, both public and private, that contributes to either climate mitigation or adaptation.

New Zealand recognises the importance of mobilising climate finance flows to achieve the transformational economic change anticipated by the Paris Agreement.

There is a wide range of activities being undertaken in New Zealand across the private and public sectors that can be considered to be domestic climate finance action.

Reducing food waste is one of the most important things people can do to reverse global warming. It represents one of the greatest possibilities for individuals, companies and communities to contribute to reversing global warming and at the same time feed more people, increase economic benefits and preserve threatened ecosystems.

There is a possibility that food waste collections/composting and other waste minimisation activity can be financially supported by central government and philanthropics' as a form of climate finance.

<http://www.mfe.govt.nz/climate-change/climate-change-and-government/climate-change-programme>

## **THE ZERO CARBON BILL**

New Zealand is on the path to a low emission, climate resilient future; the NZ Government aims to reduce our emissions to net zero by 2050.

- The Government is committed to New Zealand becoming a world leader in climate change action
- It has introduced a new Zero Carbon Bill that will set a new emissions reduction target by 2050
- It has established an independent Climate Change Commission.

Climate change is not just an environmental issue, it has social and economic implications too, and shifting to a low emission economy presents new opportunities for innovation to lead us into the future.

Food waste collections and composting is an example of innovation and minimising carbon emissions. Sequestering carbon in compost and soil has more value than planting trees.

<http://www.mfe.govt.nz/climate-change/climate-change-and-government/climate-change-programme>

## CIRCULAR ECONOMY

The recent import restrictions on waste and recyclables introduced by China show that we cannot rely on other countries to help solve our waste problem.

To tackle the problem New Zealand is working towards a circular economy approach. This means taking resources carefully from nature and ensuring the products we make are designed so that the resources in them can be reused indefinitely. Ultimately we need to design waste, pollution and greenhouse gas emissions out of the system.

Central Government has asked the nation to change its behaviour and focus on changing linear into circular systems. Food waste collection and processing into compost is a perfect example of a circular economy.

<http://www.mfe.govt.nz/waste/why-reducing-reusing-and-recycling-matter>

## WELLBEING FRAMEWORK & UN SDGs

- The Government intends to put environmental, social, cultural and economic wellbeing at the centre of all policy and financing decisions, and has signalled its wish to work in partnership with local government to promote New Zealanders' wellbeing.
- In March 2019, the Local Government (Community Wellbeing) Amendment Bill was at Select Committee stage. The main objectives of this bill are to restore the purpose of local government "to promote the social, economic, environmental, and cultural well-being of communities.
- In addition to the reintroduction of the four wellbeings, the Government's "Wellbeing Budget" will be delivered on 30 May. It uses the Treasury's Living Standards Framework (LSF) to inform investment priorities and funding decisions.
- The LSF aligns the public finance system with an intergenerational wellbeing approach structured around current wellbeing, future wellbeing, risk and resilience. The LSF indicator dashboard shows New Zealand's performance across the four dimensions of wellbeing ("the capitals").
- Also, in July, New Zealand's first national report on progress toward the United Nations 17 Sustainable Development Goals (SDGs) will be presented to the UN.
- The SDGs, signed in 2015 by all 193 UN member countries, offer an effective framework for identifying and addressing the environmental, social and economic issues communities face and demonstrate their contribution to tackling some of our biggest challenges.



[https://www.parliament.nz/en/pb/bills-and-laws/bills-proposed-laws/document/BILL\\_77941/tab/submissionsandadvice](https://www.parliament.nz/en/pb/bills-and-laws/bills-proposed-laws/document/BILL_77941/tab/submissionsandadvice)

### WAIKATO WELLBEING, SDG's & WPI's

- The SDG framework enables individuals, iwi, communities, central and local government, business, philanthropic trusts, and other investors to easily identify where their core business and strengths intersect with others, while also allowing each to differentiate and communicate their roles based on their social / environmental goals and performance.
- The Waikato region already has a robust set of measures to track wellbeing and further depth could be added with the addition of impact measurement.
- Wellbeing has been tracked for the past 10 years through the Waikato Progress Indicators (WPI) – *Tupuranga Waikato*. It is an online dashboard of 32 environmental, social and economic indicators and comprises an annual report, an overall scorecard, summary diagrams and separate detailed report cards for each indicator.
- There are a number of Wellbeings and SDGs that directly relate to waste minimisation, circular economy, climate gas emissions, and food waste.

[waikatoregion.govt.nz/.../Agenda-Package-WPLC\\_25Mar\\_2019-11.pdf](http://waikatoregion.govt.nz/.../Agenda-Package-WPLC_25Mar_2019-11.pdf)

### MFE LEVIES AND LAW CHANGES

It is expected that MfE will announce an increase in the waste levies for waste to landfill in July 2019. It is also likely that the waste levy will be expanded to cover a broader range of wastes. This will be the first increase in waste levies since the Act came in 2008. It is likely that there will be continued increases and mandatory product stewardship schemes in the near future.

The carbon tax at Hampton Downs landfill is approx. \$6 per tonne. This is likely to increase dramatically as the government heads towards a zero carbon economy.

Australia's waste levies are up to \$133 per tonne, while the United Kingdom charges \$160 and in Europe it's \$300 per tonne gate charge. Carbon taxes range from \$20 to over \$100 per tonne for carbon tax.

Austria has banned waste with a total organic carbon content of greater than 5% from landfills since 2004. Organic bans are becoming more common with many of the States, Canada and European cities or countries setting legislation/bylaws.

## FOOD WASTE COLLECTIONS NATIONALLY

- Raglan has the first dedicated kerbside food waste collection system in New Zealand.
- Many councils are working on trial programmes or researching options.
- Auckland Council has rolled out food waste collections to North Shore and Papakura and plan to roll it out over all of the central city in the next 2 years.
- There are a lot of councils interested in Raglan's programme.
- Hamilton City will have a similar collection service by July 2019.
- Central Government is focusing on landfill organics and is contemplating a number of options including a landfill ban.

## RELATIONSHIPS

### Ministry for the Environment

In the 2015 WDC's grant application to MfE for the HCU and food waste collection equipment WDC stated they would pay for the collection system for a period of three years prior to it becoming part of the annual rates system.

### ***"Levy Money***

*Levy money will be assigned to this project. Given the estimated capital and operational costs of expanding the diversion project, it is estimated that \$225,000 of Levy funding will be utilised over the **3 years** to support the project before the service becomes embedded in "business as usual" activity and forms part of the normal rating system. At this point it is envisaged that the new service will be more economically viable and will have minimal if any impact on the community rates as costs are transferred over."*

The beginning of the Raglan wide collection and composting project was August 2017. By August 2019 the project will have had 2 years paid for by Levy money. The commitment WDC made to MfE was 3 years ie until August 2020. The application was signed by the Chief Executive.

The proposal was witnessed and supported by:

Clint Baddeley, Councillor Raglan Ward

Marianna Tyler, Waikato regional Council

Rick Thorpe, Xtreme Zero Waste

June Penn, Whaingaroa Environment Centre

Dorte Wray, Community Recycling Network

Food waste will get a big push from MfE over the next few years as part of its work around Waste Minimisation, Circular Economy, Climate Change and Emissions. MfE are putting people in touch with Xtreme Zero Waste to view the HCU and learn from the collection and composting systems.

### **Scott Simpson, National MP for Coromandel, Barbara Kuriger, National MP for Taranaki/King Country**

Scott formally opened the HCU and celebrated the roll out of the service. Scott was the Minister for Environment at the time. Scott has often, since then, brought fellow MPs to the Centre to view the food waste service and composting facility.

Barbara Kuriger is also a regular visitor to Xtreme and has been a keen supporter of the food waste collection and composting system.

The Blue Green Nationals met in February 2019 in Raglan to announce numerous environmental policies including support for greater waste minimisation and container deposit systems. The Blue Greens toured Xtreme and the highlight of the tour was the food waste service and composting system.

### **Waikato Regional Council**

In December 2018 Alan Livingston, Chair of the Waikato Regional Council sent a letter of praise to the Xtreme Zero Waste Board for their significant contribution to national waste issues and leading the Region in diversion, technologies and economy especially around organic waste.

### **Site Tours**

1,673 people have toured Xtreme in the last 2 years. A highlight has been the organics project and compost system.

### **Other Councils and Visitors**

Xtreme Zero Waste has been asked to assist Great Barrier Island, Chatham Island and Hamilton to design systems for organic waste, including collections and HCU design.

A delegation of Korean Government Officials in November 2018 and 40 Chinese Mayors in January 2019 visited Xtreme Zero Waste to view the community enterprise and in particular the composting systems. There have also been numerous other international visitors and documentaries produced over the last 5 years.

## **WAIKATO DISTRICT COUNCIL PROCESSES**

### **WDC WASTE MINIMISATION PLAN**

Under the current Waste Management Plan (adopted in 2012) the Waikato District has a zero waste policy which includes a target of zero waste to landfill by 2020.

And Council has made a commitment to 'lead by example' in terms of its own approach to resource efficiency and waste minimisation through its WMMP objectives and goals and working alongside its community partners.

In order to achieve this zero waste vision, WDC set out a number initiatives under a ten year plan:

Proposed initiatives	Estimated tonnes diverted per year	Estimated Kg diverted per capita
Improved kerbside recycling	1,467	25
Bio-solids composting	TBA	TBA
Food waste collection	3,730	64
Commercial recycling	1,715	29
Construction & demolition waste recycling	1,666	29
Reuse stores	579	10
Nappy composting	803	14
<b>Total diverted</b>	<b>9,960</b>	<b>171</b>
<b>Remaining waste to landfill</b>	<b>18,666</b>	<b>338</b>

The following has been extracted from the WDC Business Case Proposal (which accompanied the application to MfE for Waste Minimisation Funding in 2017)

*The project outcomes will allow WDC to deliver on its WMMP objectives and goals with an estimated diversion of food waste from landfill of around 190 tonne/year (double the original pre-trial estimate), resulting in reductions of landfill greenhouse gases and leachates (including nutrients), reduced transport emissions, and improvement in local soil fertility /structure. Ultimately the service could be extended across the district and beyond. The project will deliver the following benefits:*

- 1) Diverting approximately 190T of Raglan generated food waste away from Landfill at Hampton Downs, removing completely the costs for disposal and reducing the potential for landfill gas and leachate generation as well as reducing odour and the opportunity for dog strikes on bags and potential for vermin / pathogen proliferation from source to sump. Anecdotal evidence also suggests that providing this type of service also alters community behaviours by highlighting the amount of food waste generated leading to less wasteful purchases and better storage / utilisation of food.*
- 2) Removing putrescible material from domestic waste means that WDC can consider bi-weekly refuse collections rather than the current weekly refuse collections, with significant potential for reducing transportation and disposal costs of the non-food waste component of the waste stream as well.*
- 3) Having less organic materials present in the general municipal waste stream going to Hampton Downs could reclassify the waste and incur a lower disposal cost compared to other municipal waste sources.*
- 4) Local disposal of food wastes averts the need to transport this heavy waste component to Hampton Downs some 80Km away from Raglan, thereby reducing carbon emissions from transportation.*



- 5) *The composting process involves a raised temperature that effectively destroys many pathogens and the mixing of the food with green waste makes it less accessible to vermin and also greatly reduces the potential for noxious odours being generated by the product.*
- 6) *The compost itself is widely sought after by the local community as it improves soil structure, adds nutrients naturally to the soil, and prevent the need to source out of area and potentially less environmentally friendly alternatives.*
- 7) *Sales of compost generate income that further offsets the cost of providing a sustainable solution.*
- 8) *The whole project will assist WDC in complying with the Waste Management Act, delivering on its commitments to the community in its WMMP, and provides a showcase example for other communities and councils what can be sustainably achieved with Food Wastes.*

## **PAST STUDIES**

WDC have undertaken a number of studies leading to the formation of their 2012 WMMP, Solid Wastes Asset Management Plan and the 2015-2025 LTP. These have all been out for consultation with the wider Waikato Community and all have supported the zero waste development in Raglan, including the food waste collection.

Some of the studies and plans include:

**Waikato District Council Waste Management Plan 2002**

**Waikato District Council State of the Environment Report 2009**

**WDC Customer Satisfaction Survey 2014**

**Waste to Landfill from Waikato District: Waste Not Consulting 2010**

**Waikato District Council's Waste Assessment 2011**

**Whāingaroa Organic Waste Recycling Feasibility Study: Report by Xtreme Waste 2011**

**Whāingaroa Organic Waste Recycling Feasibility Study: Market Research Survey and Analysis: Report by Xtreme Waste 2011**

**Composition of Kerbside Refuse in Waikato District: Waste Not Consulting 2013**

**Whāingaroa Organic Waste Diversion Project Interim Report: Xtreme Zero Waste 2013**

**Whāingaroa Organic Waste Diversion Trials milestone 2 report: Xtreme Zero Waste 2012**

**Whāingaroa Organic Waste Diversion Trials Householder Interview Report: Xtreme Zero Waste 2013**

**Whāingaroa Organic Waste Diversion Trials Final Report: Xtreme Zero Waste 2013**

**Composition of kerbside waste in the Waikato District: Wastenot April 2018**

**Raglan Naturally March 2019**

## PAST SUPPORT FOR THE FOOD WASTE PROJECT

### Whāingaroa Organic Waste Diversion Trials Householder Interview Report 2013:

This was a survey of the trial participants' experiences, perceptions and attitudes to the service. The report determined the reasons for residents participating with 58% stating they wanted to support the new venture, 45% said they wanted to reduce smell and 23% said they wanted to save money. In terms of the benefits of the trial: 68% said they had noticed less smell, 36% had noticed that they had less rubbish and 31% had noticed they were saving money through not using as many pre-paid rubbish bags as prior to the trial.

**100% of all respondents said they would like to see the food waste collections continue**, giving council the confidence that extending the trial across the community would be successful.

**Raglan Naturally Plan** expresses our Community's future visions. The strengths, values and aspirations all talk of a world without waste and led by the community for the community. Xtreme Zero Waste is a product of this long term vision and was established by the community to minimise the negative effects of waste. There is strong support throughout the Plan for continuing the journey to zero waste.

### WDC RATE AND PRECEDENCE

WDC has already set a precedence for being able to change targeted rates without seeking rate payers submissions ie Inorganic collection for the urban parts of the District (other than Raglan).

*"Information on reviewing the service and the timing of the service was contained in the 2018-2028 Long Term Plan consultation document, which was published in March 2018. When the Waste Management and Minimisation Plan went out for consultation in May 2018, one of the activities in the action plan was to review the inorganic service as part of the solid waste review."* WDC Website.

The cancelling of this years' service did not have a dedicated submission process even though the service has been a well-supported in the past.

### WDC INFRASTRUCTURE ASSETS & XTREME COSTS

Consideration must be given to the infrastructure developed and purchased for the service eg HCU, trailer, digger, site works, bins and bags.

The HCU which was constructed with funding from Ministry for the Environment, Xtreme Zero Waste and WDC. The HCU is listed as a WDC asset. The HCU will still be used for green waste composting although its design is specifically for food waste.

2,500 kerbside bins and kitchen caddies were purchased and distributed to all houses (1978) covered by the Raglan urban kerbside collection.

Xtreme Zero Waste has invested in six month's supply of starch bags and about to order the next six months' worth.

Xtreme has invested in a dedicated collection trailer for the collection of food waste and a small digger for the HCU processing of food waste.

Xtreme has contracted staff and purchased safety equipment and project equipment specific to the food waste project.

Xtreme has continued with the site works around the HCU and there are still some works to complete.

### **EXISTING CONTRACT**

Xtreme Zero Waste has a contract with WDC until 2026 to provide a weekly kerbside food waste collection and the management of the compost process.

The contract is a partnership between WDC and Xtreme and is based on an open book approach and has a profit share mechanism. Currently there is high level talks between the Xtreme Board and Senior managers (Tony Whittaker, Clive Morgan, Ian Cathcart) to discuss the contract, growth of Raglan and set realistic rates to represent the existing and predicted services. The street bins, street litter and rural bin services have all been reviewed. The kerbside collections and Centre management is still waiting to be reviewed. We have asked that this be given urgent priority by senior WDC managers.

### **XTREME ZERO WASTE ECONOMICS**

Xtreme is a registered charity. We were formed by our community 19 years ago with the closure of the Raglan landfill. We were tasked by our community to minimise waste to landfill and take the negative of waste and turn it into multiple social, cultural, environmental and economic benefits for our community. We are currently sitting on 78-80% diversion of all of Raglans solid waste – potentially the highest rate for a community in the country.

We are paid approx. \$700k in rates, through WDC, for the various services. We spend approx. \$1.4 million in the Raglan economy through wages, contracts, and spending in local businesses. For every dollar we get from our rate payers we turn it into \$2 of local economic activity in the same financial year.

We have turned what we used to bury in the ground into 40 jobs, 80% diversion and \$1.4million in economic activity.

The food waste collection and composting is just as much about local resilience and locally produced seasonal food as it is about waste. Any profits made from compost sales will be audited through our accounts and any profit on the zero waste programme will be shared 50:50 with WDC.

### **STATISTICS FROM WASTE AUDITS**

Kerbside participation of foodwaste, pre-paid bags and recycling services was recorded for the whole of Raglan rateable properties for four weeks from 13 December 2018 to 4 January 2019.

The number of houses paying for kerbside collections through their rates is 1,978. It is anticipated there maybe 100 new houses built over the last 6 months that will come on rates who maybe already participate in kerbside services.

An average of 1,037 houses participated in the collection each week which indicates that just over half of all Raglan households use the services on any given week. Interviews with households during the food waste trials indicated that many households have already managed their waste stream so that they only have to put out their blue bags and recycling every other week; this is substantiated by this kerbside survey and is similar to survey information from Auckland Council.

The average food waste bin put out during these four weeks was 47% of the number of households participating each week. Again it is likely that some of the food waste bins are only put out every other week with the other recycling and rubbish bags. This rate is considered to be a high participation rate especially considering the service is only 18 months old.

Tonnage received at the composting site has almost doubled since the first six months of the service roll out and the driver operators confirm it is due largely to a greater number of bins being put out rather than more food being put in the bins. An ongoing education and communications plan to support household's use of the food waste service is likely to increase participation in the service in future.

Auckland Council carried out food waste collection trials and their put out rate of 48% is very similar to the Raglan rate. The in depth monitoring of the service and customer feedback reveals similar experience and support for the service as experienced in Raglan.

<https://www.wasteminz.org.nz/wp-content/uploads/WasteMINZ-2014-Introducing-Food-Waste-Collections.pdf>

Data from the Raglan survey indicates that most households putting out a green bin are accompanied by 1 or no blue 60ltr pre-paid rubbish bag and almost all the yellow 30ltr bags seen on the kerbside were at houses who were using the food waste service. The household survey conducted during the 100 house trial in Raglan revealed that all respondents confirmed they had reduced their household waste volumes through using the service and their need to purchase blue pre-paid bags.

The April 2018 Wastenot SWAP analysis of rubbish bags over the Waikato District confirmed that bags outside of Raglan had an average of 40-42% organic waste (mostly food). Within Raglan it was 29%. The collection service had only been in for 8 months at that stage. This shows that although we have a system in place there needs to be a supportive behaviour change programme that encourages people to divert organics. The presence of organic waste in April 2018s SWAP analysis questions peoples statements through the submission process that they compost their food waste so don't need the service. This statement is also true as there is no difference in the SWAP analysis for organic waste volumes in the rural or urban areas of the District – you would expect composting in the rural areas but this isn't supported by the evidence.

## **REVIEW OF SERVICE COSTS**

Xtreme is keen to review the kerbside recycle, food waste and pre-paid bag services. There are linkages to these services that need to be considered. The methodology that was used for the original costings has changed (dedicated left hand drive diesel/electric truck has been replaced with a truck and trailer system that also collects paper and cardboard).

Premiums on recyclables has declined radically in the last 24months. The movement and sale of most plastics have a negative cost for Xtreme to process and transport to market. Glass recycling has always cost more than it earns. Paper and cardboard premiums have dropped by over 60% in the last 6 months. The cost offset from premiums on various recyclable items no longer applies and this needs to be discussed with WDC.

With the greater diversion comes the predicted decrease in the number of refuse bags and reduction in landfill from our residents. Xtreme has seen an approximate 10,000 drop in blue bag numbers in the first 12 months of the food waste collection service and yet an increase in activity in

Raglan visitors, numbers of new houses and retail. Consideration as to whether to keep these services as weekly or change to a 2 week service needs to be considered.

### **WDC SUBMISSION MEDIA**

The WDC led food waste rating submission process was supported with a Comms Plan. This Plan was largely driven by WDC's requirements of the community consultation process but the main actions were agreed between WDC and Xtreme. There were a number of protocols in the Plan to share drafts of media releases to each party prior to going public. Unfortunately WDC Comms Team posted an inflammatory post early in the consultation process without showing a draft to Xtreme nor WDC Solid Waste Team. They then refused to remove the post which is still on WDC's page and has had numerous posts from the community who have tied the proposed food waste targeted rate to the general rate increase and the water rate increase. We feel this post has antagonised our community with the following divisive statements:

- "Are you prepared to pay more?"
- "Stay or Go – Tell us what you think"
- "Raglan, should your kerbside food waste collection continue after June?"
- If so, are you prepared to pay \$79.29 (\$1.52 per week) extra on your rates each year to keep it?"

These are examples of divisive language and campaigning that launched the community into angry discussions about rate increases and council processes. Xtreme was surprised that this approach was taken and disappointed that this section of WDC did not adhere to the protocols and acknowledge the significant time investment in the development of the Comms Plan which for Xtreme was not resourced to do. Also at a time when we were all dealing with summer high numbers of people and services.

There were also mistakes made in other social media that were left uncorrected and required Xtreme to post correct information. This was mainly about who was to pay rates. There were also houses in the rural sector who received letters however they do not receive the service or pay rates in the Raglan urban area.

We hope that the submissions are analysed to understand who they are from and what issues they are concerned about. Many people who have contacted Xtreme have said they wanted to support the service but were angry about the process and the fact that the food waste rate was but one of many rate increases so they did not support the service in principal.

These issues were raised to WDC staff prior to the submission period.

The 2013 100 household trial where 100% of the recipients supported the continuation of the service is a good benchmark for the service and yet may not be reflected in this submission process due to the campaign techniques and connection to the other rate increases.

### **ISSUES RAISED IN SUBMISSIONS/DISCUSSION**

#### **Move to a pre-paid system:**

#### **Raglan Experience**

The 100 household trial in Raglan was extended and resourced by Xtreme for another 2 years after the MfE feasibility funding finished and whilst WDC conducted an internal service review. This gave

us the opportunity to try out some different ways of running the service. One aspect was introducing a 'user pays' element by informing the 100 households that they would need to purchase the compostable bags from the local store. Immediately the number of households fell to 50% the rate when the bags were provided through the operators and stayed that way for the 6 month period that XZW charged for the bags.

When the bags were, once again, provided free and delivered via the kerbside service participation came back up again but notably not to its initial uptake. We had lost some households buy in to the service. When householders were asked why they had discontinued diverting their food waste it was not so much the cost that concerned them but the need to remember to purchase the bags and so they fell back to **using the blue refuse bags for their food waste and general rubbish.**

### **Auckland Experience**

Auckland Council has also had similar experiences with their food waste collections in North Shore and Papakura. The 6 month North Shore trial developed into a five year service that has been monitored by Council. The initial trial was supported by a behaviour change programme and the delivery of starch bags. Both the education programme and bag delivery was discontinued. As a result the participation rates have dropped from an average of 50% to an average of 25%.

Auckland Council is not keen on user pay systems as they have a vast experience in offering targeted rates and user pays and confirms that the targeted rate system delivers the greatest service delivery and diversion.

George Fietje, Resource Recovery Manager, Auckland Council (021 273 9828) is happy to discuss the Auckland Council experiences and offer any assistance with promoting food waste collections in the Waikato. Prior to working for Auckland Council George was a consultant and practitioner specializing in organic waste management. With over 30 years' experience in the industry which includes working for Living Earth Limited, Crop and Food Research and Ministry of Agriculture, George has extensive technical knowledge and hands-on experience to develop solutions that work to process and beneficially use organic waste. He is happy to speak to WDC Staff, CEO and Councillors.

### **Home composting or other diversion techniques:**

There is a segment of the population that divert their food waste through chicken and pig feeding and composting, these are more prevalent in the less dense housing areas such as Manu and Whale Bay and Hills Rd. Good aerobic composting is commendable but poor quality composting (ie throwing food and green waste in an anaerobic un-managed pile down the back of the section produces methane and is a problem throughout Raglan as it encourages vermin.

An estimated 40% of Raglan's housing stock is rental accommodation and many landlords and property managers will not allow tenants to have home composts or worm farms because of the rodent, mess, smell and potential refuse experience with home compost heaps.

In the 20 years of community recycling Xtreme has always encouraged and provided many education programmes around home composting, however after 15 years there was still not a significant diversion of food waste from the waste stream. When people were asked how they found home composting as a household waste diversion practice many people said they started off well but then often could not maintain their diversion or their compost heaps so that they consistently divert food waste. Reasons given were: rodent problems, the 'yuk' factor of collecting and managing the compost or worms, other family priorities eg sports, leisure and holidays, also the landlord restrictions mentioned above. Xtreme has always encouraged those that do home compost well to

keep their bin equipment and use the kerbside service as complimentary to composting and worm farming as it can be used for meat and bones and other food items that people find difficult to compost.

## **FAQs**

### **Why are we diverting Raglan's foodwaste from landfill?**

- Foodwaste decomposes in landfill to create greenhouse gases that contribute to global climate change.
- Councils are required by legislation to reduce both waste to landfill and greenhouse gases.
- Foodwaste makes up approx. 20% of our waste, it is the single largest component of waste in our pre-paid bags.
- Diverting smelly foodwaste from our pre-paid bags should mean you don't need to put out a pre-paid bag every week.
- Diverting foodwaste from our pre-paid bags should result in reduced amount of dog, cat and seagull strikes on pre-paid bags.
- Diverting food waste should mean residents will need to purchase less pre-paid bags, therefore saving them money.
- Diverting foodwaste should reduce domestic waste to landfill by up to 20% therefore reducing waste transport costs, greenhouse emissions, and landfill charges. Raglan's foodwaste will be mixed with local greenwaste and made into high quality 'Superfood' compost at Xtreme Zero Waste.
- 'Superfood' compost and mulch is for sale locally. It has been proven to be an excellent product for veges, fruit and landscaping and to date all sales are within the local community.
- Xtreme Zero Waste is working hard to remove all carbon waste from Raglan's waste stream. This will enable our community to reclaim the carbon tax levied by central government.
- By collecting foodwaste and making compost at Xtreme Zero Waste we will be creating more local employment opportunities.

### **Who will get the collection?**

- All houses in the Raglan urban area and Bays – same houses that receive a kerbside collection of recyclables.

### **Can I opt out of the service?**

- You can use the service whenever you want to.
- Please keep the equipment at your house (like you would the recycle bins) so you can use the service any time.

### **How do we know the equipment and service is suitable for Raglan?**

- Xtreme Zero Waste has trialled the equipment and collection and composting methods for five years with a trial area of 100 houses in Raglan West.

- The equipment and collection system has proven to be suitable and we have refined our composting method.

**I only put my rubbish/recycling out fortnightly/monthly. Can I put my foodwaste out at this frequency too?**

- Please put your foodwaste bin out weekly even if you only have a small amount so the foodwaste arrives for composting in a fresh state.

**Putting another bin out is a physical challenge.**

- Our foodwaste collection bins are easy to hold and carry and are half the size of the recycle bins.

**I don't have space to store extra bins**

- The kitchen caddy is small and is designed to be kept in the kitchen.
- The kerbside collection bin is 20 litres and is best kept in a garage or outside in the shade.

**We are a large family producing more than 20 litres of foodwaste per week**

- You can request a second bin from Xtreme Zero Waste if you find you are filling it up before the week is out.

**Can I take my foodwaste up to Xtreme Zero Waste if I miss the pick up or if I live outside the collection area?**

- Unfortunately we can only accept foodwaste from the kerbside collection on the allocated days for health and safety reasons to comply with the Resource Consent.
- If you miss putting your bin out you can put it out the following week but please not longer than two weeks old.
- Xtreme Zero Waste will continue to encourage home composting or worm farming for those people not on the collection route.

**QUESTIONS AROUND HOME COMPOSTING/CHICKENS/PIGS/NO FOOD WASTE**

**Surely home composting is the answer to the foodwaste problem?**

- Aerobic home composting and worm farming are a great way of reducing the foodwaste going to landfill and we encourage those that like to garden and enjoy making aerobic compost to continue.
- Not everyone has the time, skill and physical ability to home compost.
- Poorly managed home compost will produce methane similar to putting it in the landfill.
- Many landlords don't allow composts at rentals because of vermin and poor management.
- Councils and community organisations around NZ have supported and educated people in home composting and worm farming for several decades but results show uptake is not widespread and sustained enough to make a difference to overall foodwaste volumes to landfill.
- The Raglan kerbside collection service can complement our home composting and worm farming as can take items not usually home composted eg meat, citrus. Also if your compost/worm farm is full or you have large volumes (summer visitors) you can use the collection service.



### **Can the compostable bags be used in my home compost or worm farm?**

- The compostable bags are not recommended for worm farms as they will clog up your worm farm and make it difficult for the worms to move the compost around.
- The compostable bags provided with the service are designed to break down rapidly in a hot composting situation (ie 50 degrees plus).
- In a cool compost the bags will compost slowly taking up to 6 months.

### **I don't need the equipment as I'm a composter/backyard chicken keeper/pig feeder/batch owner**

- If you are a temporary resident the service is always available to you if you can get your bins out on collection days.
- Home composting, chickens or pigs are all good solutions for foodwaste.
- The foodwaste collection is there for you to take the things that you may not be able give your chickens or pigs (eg banana skins, onions, citrus, meat).
- When (for lots of reasons) your chook and pig services are not available then you can use the kerbside service.
- Please keep the equipment with the dwelling as part of the Raglan waste services (as you do with the recycling bins).
- If you move house please leave the equipment with the house.

### **QUESTIONS AROUND COSTS**

#### **Is the foodwaste collection service free?**

- The setup costs and service is funded by the Ministry for the Environment's Waste Minimisation Fund and Waikato District Councils waste levy.
- The service has been provided free of charge for two years (August 2017 – July 2018 – July 2019)
- In 2019 the Raglan community can have their say about the service through a submission process. If Raglan rate payers are supportive of the service there will need to be a targeted rate to cover the service.
- The range of kerbside collection services provided in Raglan should enable householders to divert nearly all their waste from landfill which should reduce your need to buy pre-paid bags.

### **Open Meeting**

<b>To</b>	Strategy & Finance Committee
<b>From</b>	Clive Morgan General Manager Community Growth
<b>Date</b>	6 May 2019
<b>Prepared by</b>	Giles Boundy Senior Environmental Planner
<b>Chief Executive Approved</b>	Y
<b>Reference #</b>	GOV1318 / 2243906
<b>Report Title</b>	Consideration of Conservation Fund Applications

## **I. EXECUTIVE SUMMARY**

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The purpose of this report is to present a recent Conservation Fund application for the Committee's consideration and recommendation to Council for approval.

## **2. RECOMMENDATION**

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**THAT** the report from the **General Manager Community Growth** be received;

**AND THAT** the **Strategy & Finance Committee** recommends to **Council** that the **Conservation Fund** application of **\$5280.00** from **Wrights Bush Restoration Group** be approved in full.

## **3. BACKGROUND**

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Waikato District Council has a dedicated fund established through the Conservation Strategy (2004) ("the Strategy") to contribute to conservation efforts on private land in the district. The criteria for determining applications for funding are contained in the Strategy.

Staff can approve applications up to \$1,500.00. Approved applications are reported to Council. As per the Strategy applications over \$1,500.00 require Council consideration and approval.

There is \$78,510.49 in the Conservation Fund available for distribution after commitments.

**Conservation Fund:** **97,493.00**

**Commitments:**

*Remaining approved for restoration to enhance Significant Natural Areas*

R Hos	698.26
M ter Beek	4,825.00
A & M Underwood	4,459.25

Pukemokemoke Bush Trust	9,000.00
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**Total Commitments:** **18,982.51**

**Net Funding Remaining** **78,510.49**

## 4. DISCUSSION AND ANALYSIS OF OPTIONS

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### 4.1 DISCUSSION

The application of the Wrights Bush Restoration Group is for \$5,280.00 for planting 1600 native trees and shrubs to enhance a QEII Conservation Covenant area at 457 Mary Church Road, Tauwhare.

The conservation covenant comprises of a remnant Kahikatea forest with an establishing understory. It is proposed to plant a section of grazed paddock along the forest edge that will be retired and planted. The restoration group have been working over the past 7 years to restore the Kahikatea stand and have carried out intensive pest animal control and carried out understory and edge planting.

### 4.2 OPTIONS

***Option 1: To approve funding for the application in full***

This is the preferred option, given that the restoration project aligns with the Strategy (refer 5.3) and that there are adequate funds remaining.

***Option 2: To approve funding for the applications in part***

This is not recommended as it would limit the conservation gains associated with the works proposed by the applicant, and likely delay the ongoing restoration efforts.

***Option 3: To decline funding for the applications***

This is not recommended as it would mean Council would not support the planned restoration efforts of the Wrights Bush Restoration Group, who have contributed considerably over the years to protecting and enhancing biodiversity at the site.

## 5. CONSIDERATION

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### 5.1 FINANCIAL

As per the Strategy, applications over \$1,500.00 require Council consideration and approval.

There is \$78,510.49 in the Conservation Fund available for distribution after commitments.

### 5.2 LEGAL

There are no legal implications of awarding the funds.

### 5.3 STRATEGY, PLANS, POLICY AND PARTNERSHIP ALIGNMENT

The recommendation to grant the proposed funding applications aligns, in particular with the Conservation Strategy and the following criteria contained therein:

*(a) The ecological significance of the site, the degree of threat to it and the likelihood of restoration success;*

The Kahikatea remnant is regionally threatened and underrepresented habitat type and is known to threatened species of bat (long tailed) and bird (Shining Cuckoo, Kaka, Bellbird, New Zealand Falcon and Morepork). Hence, it is identified as a Significant Natural Area in the Proposed District Plan. The Restoration Group has demonstrated commitment and effort in controlling pest animals and restoration planting. The area also has legal protection in perpetuity through a QEII Conservation Covenant.

*(b) The priority the Council is giving to the habitat type on the site as determined through an assessment of habitat types requiring the greatest assistance and the assistance for various habitat types available from other agencies;*

As noted above, the habitat type at the site is threatened and underrepresented in the Waikato district and region. The restoration proposed aligns with the assistance available from other funders. In recent years the restoration group has gained funding or support from Department of Conservation, Waikato Regional Council, Honda, QEII, the Stephenson Fund, Weed busters, Tamahere Community Nursery and Tauwhare School to augment their efforts. External funding has contributed to erecting rabbit proof fencing around the exterior of the Kahikatea stand within the subject property.

*(c) The extent to which the benefits to private landowners is matched or exceeded by wider community and ecological benefits (e.g. through connecting isolated habitat areas);*

The existing legal protection and current restoration, along with the proposed work, complements other efforts in the wider Hamilton Basin including restoration efforts on public land. For example the continued restoration of habitat at this site will provide an enhanced stepping stone, particularly for threatened species such as Kaka and Long tailed bat.

The Restoration Group have established a Facebook page to assist with communicating their restoration journey to the wider public.

*(d) Landowner willingness including the degree of long-term commitment and the existence of any legal mechanism securing that commitment;*

The conservation value of the site is protected in perpetuity by a QE II covenant. Furthermore, as described elsewhere, the Land owner and Restoration Group have a proven record of enhancing and restoring the site.

*(e) The long-term financial implications of managing the site properly;*

The restoration group has a broad approach to financing the restoration effort having gained funds from a number of funders. Furthermore, to reduce overall expenditure on projects the Group carry and land owner out the restoration tasks (e.g. fence maintenance, site preparation, planting, along with ongoing weed and pest control).

*(f) The degree of biodiversity improvement relative to the financial commitment required;*

The edge planting proposed will aid to protect the kahikatea stand and associated biodiversity values. As noted above, total financial commitment is reduced given site preparation, planting and fencing associated with project is carried out by the land owner and restoration group.

*(g) The extent of community involvement in the project;*

As addressed above, the restoration group comprises of community volunteers and the land owner who leads all aspects of maintaining and enhancing the covenant.

#### **5.4 ASSESSMENT OF SIGNIFICANCE AND ENGAGEMENT POLICY AND OF EXTERNAL STAKEHOLDERS**

Awarding the Conservation Fund does not require engagement with external parties.

## **6. CONCLUSION**

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The funding application at hand requires Council consideration as per the Conservation Strategy (2004). There is \$78,510.49 in the Conservation Fund available for distribution after commitments. It is recommended that the application from the Wrights Bush Restoration Group be approved given its fit with the Conservation Strategy and criteria therein.

## **7. ATTACHMENTS**

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NIL

### Open Meeting

<b>To</b>	Strategy and Finance
<b>From</b>	Clive Morgan General Manager, Community Growth
<b>Date</b>	16 May 2019
<b>Prepared by</b>	Will Gauntlett RM Policy Team Leader
<b>Chief Executive Approved</b>	Y
<b>Reference #</b>	GOV1318 / 2243697
<b>Report Title</b>	District Plan Review - Project Update

## I. EXECUTIVE SUMMARY

The purpose of this report is to provide the Strategy & Finance Committee (“the Committee”) with an update on the District Plan Review project.

**The Summary of Submissions for Stage 1** has been published however a small number of omissions and errors have been identified in the documents that were published. There is a need to correct these and as a consequence extend the associated timeframes.

**The Hearings Panel** is now established and is working on initial directions and managing actual and perceived conflicts of interest. The Chair has identified, in discussion with staff, a desire to request two small changes to the Terms of Reference for the Panel:

- to remove the requirement for an odd number of panel members to sit on a hearing; and
- provide the Chair of any particular panel a casting vote in the unlikely situation where consensus couldn’t be reached by the panel members.

**The next step for the Stage 1** process is for staff to prepare planner’s reports for the hearings. This has been initiated in parallel to the further submissions period. As part of this process, submissions that are better heard alongside Stage 2 will be identified and moved to be heard alongside Stage 2 submissions.

Staff are currently preparing for a **Stage 2 update** workshop to present to Council the results of two technical assessments (flood modelling and coastal hazard assessment). Staff will provide an update on the project timeline for Stage 2 as part of this workshop.

This report also includes a **financial update for Stages 1 and 2**.

## 2. RECOMMENDATION

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**THAT** the report from the **General Manager, Community Growth** be received;

**AND THAT** the **Strategy & Finance Committee** recommends to **Council** that it approves the minor changes to the **Terms of Reference for the District Plan Review Hearings Panel (Stage 1 and 2)** as shown in **Attachment 1** to the staff report.

## 3. BACKGROUND

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The District Plan Review is Council's response to the statutory requirements of the Resource Management Act 1991 ("RMA") and will result in a toolbox of provisions to comprehensively manage the natural and physical resources of the Waikato district, including growth across the whole of the district.

The District Plan Review has been separated into two stages. Stage 1 covers the majority of the district plan topics, apart from natural hazards and climate change which are being addressed as part of Stage 2.

The Proposed District Plan (Stage 1) was notified on 18 July 2018. The initial submission period closed on 09 October 2018. A total of 959 submissions were received and these were summarised into over 9500 individual submission points. Council published a summary of submissions and called for further submissions on 29 April 2019.

Council has established a Hearing Panel pool which will convene hearings later in 2019 to hear the submissions and further submissions to the Proposed District Plan.

## 4. DISCUSSION

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### **Summary of Submissions for Stage 1**

Council published the summary of submissions for Stage 1, and called for further submissions, on 29 April 2019.

A small number of omissions and errors have been identified in the summary of submissions that was published. With the sheer volume of original submissions, some error rate was likely despite the care taken. These sorts of errors are not uncommon for large plan reviews. Staff have had no issues raised about the quality of the text in the summaries. Staff have also received positive comments about the search and mapping tools that have been provided to help the community decide whether they wish to make a further submission.

The omissions/errors have meant Council needs to re-notify some submissions and the team has decided to extend the further submission period for all submissions as a result. Staff are continuing to work through the specifics and the new further submission deadline is not yet known.

The effect of this extension of time has been carefully considered in terms of the impact on timeframes and processes. Any impact can be managed by the team focusing on the original submissions initially, and then adding in the further submissions into their planner's reports after the new close date. For this reason, the extension of time for further submissions is unlikely to affect the hearings start date.

### **The Hearings Panel**

The Hearing Panel is now established and is working on initial directions and managing actual and perceived conflicts of interest. The Panel and its Chair are confident that the powers Council has delegated to them are sufficient to administer the hearings.

The Chair has requested two minor amendments to the Terms of Reference for the Hearing Panel (which was approved by Council on 10 December 2018). The minor amendments relate to the requirement for an odd number of panel members to sit on a hearing. Now that the Panel has been established and has started to work together, the Chair has confidence in the Panel's ability to make consensus decisions without the need for an odd numbered panel and majority vote. This minor amendment allows the Chair to reduce the numbers of commissioners on the hearing panels as appropriate which will help manage hearing costs. The amendments would also see the Chair of any particular panel having a casting vote in the unlikely situation where consensus couldn't be reached. A track change version of the Terms of Reference is attached to this report.

### **Stage 1 update and confirmation of staged approach**

The next step for Stage 1, following the further submissions process, is for staff to prepare planner's reports for the hearings. Both the submissions and further submissions inform these reports. These reports, informed by expert advice where required, contain the planner's professional recommendations to the Hearing Panel on each submission. These reports do not come through Council for approval.

Staff are currently considering the logistics of the hearings including venues. The Council website remains the best source of current, public information on the District Plan review process.

A handful of submitters have questioned the staged approach in particular how the Hearings Panel can make land use planning decisions (Stage 1) in the absence of the hazard information and provisions (Stage 2). Staff have considered the issue thoroughly and sought independent planning and legal advice. To deal with this issue, Staff will identify, through the Planner's reporting phase, any Stage 1 submission points that relate to Stage 2 and then recommend that these are heard along with the stage 2 submissions. Council will likely need to seek approval from the Minister for the Environment to extend the timeframe to make decisions on these Stage 2-related submissions.

The project planning for the remainder of Stage 1 indicates that hearings are likely to start in August this year. Decisions on the Stage 1 submissions (that aren't impacted by, or impact on, Stage 2) are due in from the Hearings Panel by July 2020 (two years from notification).

### **Stage 2 update**

Stage 2 of the district plan review project is limited to the review of provisions relating to natural hazard risk and the projected effects of climate change. An update report was presented to the Committee on 28 November 2018.



This stage broadly involves: gathering technical information relating to hazards; consulting on that information with key stakeholders, iwi and the affected communities; drafting district plan provisions; releasing a draft for public feedback; considering feedback; and finalising the Stage 2 provisions for notification.

There are a number of technical assessments / modelling underway that are in varying stages of completion. In summary these include: assessments for coastal inundation and erosion; river flooding and residual risk areas (where land would flood were it not for flood protection works); ponding areas; and mine subsidence.

Staff, as well as planning and technical expert consultants, are progressing the development of draft planning provisions for Stage 2 along with undertaking targeted consultation. Of particular note is the successful consultation days held in Port Waikato and Raglan with the community and with iwi/Māori regarding coastal hazards.

Staff are currently preparing for a workshop to present to Council the results of the technical assessments (specifically the flood modelling, and the coastal hazard assessment). Council's technical experts will attend this and present their results. Staff will provide an update on the project timeline for Stage 2 as part of this workshop. The workshop is scheduled for Tuesday 18<sup>th</sup> June 2019.

### **Financial update (Stage 1 and Stage 2)**

The Committee last received a financial update on the district plan in September 2018. This updated reinforced the advice given to the committee at its meeting in February 2018 that there would be a budget shortfall to progress the project through to notification as a result of the additional resource and expertise required (planning and project management). That report also advised that the estimated costs were being refined for the hearings and the post-decision phases. And that further work would be done with regards to funding solutions through the 2019/20 Annual Plan process.

Since the September 2018 the District Plan team now has a new General Manager, Manager, and Team Leader/Project Manager. This new management team has undertaken significant work to identify risks and issues with the project and forecast an estimated spend.

This forecasting indicates that the District Plan Review is estimated to cost in excess of \$5.5 million from the start of the review in 2014 to the time the Proposed District Plan becomes fully operative. This compares with an original estimate in 2014 of \$5 million, and reports that district plan reviews by neighbouring councils have cost between \$5 million and \$7 million.

Total spend to date, excluding salaries, is \$2.53 million. This has included the cost of expert reports, consultations, GIS and other support services.

Funding for the district plan review project has been approved gradually and as required after an initial budget of \$1 million was established in 2014. This has included the application of operational savings, reserve funding, and a further allocation in the 2018-28 Long Term Plan.

The total cost of the project has been estimated through in-depth analysis of the costs remaining following notification of the Proposed District Plan and the closing date for submissions in October 2018. There are still a number of unknown factors that will influence the cost of the project; for example the complexity of submissions and expert evidence required to make recommendations, the issues that can be resolved through mediation, and the number and complexity of appeals.

The current estimate to get the District Plan operative indicates that an additional \$2.6M is required. This is in addition to the funding set aside in the first three years of the LTP.

The district plan review project is currently being funded by both budget and deficit reserve. As discussed previously, this shortfall will be addressed through the next LTP process.

A summary of the current financials is included below, as at 2 May 2019.

#### **BUDGET**

LTP Budget (2020 - 2021)	1,088,476
2018-2019 carry forward budget	230,264
<b>Total Budget available</b>	<b>1,318,740</b>

#### **COSTS**

Actual costs as of 02 May 2019	638,602
Committed costs	105,000
<b>Total costs as of 02 May 2019</b>	<b>743,602</b>
<b>ESTIMATED FUNDS REMAINING AFTER COMMITTED COSTS</b>	<b>575,138</b>

#### **FORECAST**

Expert reports, briefs of evidence and attendance at hearings, includes

legal review (S1 and 2)	720,000
Hearings (S1 and 2)	846,108
Planning, GIS and PM support (S1 and 2)	445,500
Stage 2 to end of furthers	220,000
Appeals	750,000
<b>FORECAST FUNDS REQUIRED TO BE FULLY OPERATIVE</b>	<b>2,981,608</b>
<b>FORECAST SHROTFFALL</b>	<b>(2,406,470)</b>

## **5. CONCLUSION**

This report provided an updated on the District Plan Review Project and seeks to make two minor changes to the Terms of Reference for the hearing panel.

## **6. ATTACHMENTS**

Attachment I –Terms of Reference for the Proposed Waikato District Plan Hearing Panel

## Attachment I

### Terms of Reference for the Proposed Waikato District Plan Hearings Panel (Stages 1 and 2)

#### 1. Hearing Panel pool membership

The membership of the Proposed Waikato District Plan Hearing Panel pool shall comprise at least six persons. Each member shall hold a current certification under the RMA Making Good Decisions Programme. There shall be a designated Chair and Deputy Chair of the Hearings Panel pool who shall both hold a current chair certification under the RMA Making Good Decisions Programme.

#### 2. Hearing Panel composition

The quorum is three members for a Hearing Panel on an individual topic. ~~Hearing Panels for individual topics shall have an odd number of commissioners.~~ Each Hearing Panel for an individual topic shall be chaired by either the Chair or Deputy Chair unless a conflict requires a substitute.

#### 3. Hearing Procedures

All members of the Hearing Panel for an individual topic have equal speaking rights. The panels shall endeavour to reach decisions by consensus. In the event that a consensus is unable to be reached then decisions shall be made via a majority vote by those commissioners who heard the topic. Each member has a deliberative vote. On a panel with an even number of commissioners, The Chair of the topic panel ~~does not have~~ has a casting vote.

#### 4. Powers

The Proposed Waikato District Plan Hearing Panel is delegated all powers, duties and functions under the Resource Management Act 1991 to consider, hear and decide on submissions on the Proposed Waikato District Plan Stage 1 and 2.

The Chair of the Hearings Panel is delegated all powers, duties and functions under the Resource Management Act 1991 to determine the composition of the Hearings Panel for specific topics and/or individual hearings of submissions on the Proposed Waikato District Plan Stage 1 and 2.

#### 5. Responsibilities

The Proposed Waikato District Plan Hearings Panel shall ensure that:

- The hearing and evaluation process is carried out in a way that is effective and timely;
- Submitters are provided with the best possible opportunity to be heard in support of their submission;

- Panel members receive submissions with an open mind and give due consideration to each submission;
- The principles of natural justice are followed; and
- The decision-making process is robust and transparent.

6. Reporting

Council reserves the right to have staff draft decisions or parts of decisions to assist in the efficiency of the hearings process.

7. Duration

The Proposed Waikato District Plan Hearing Panel is deemed to be dissolved at the end of the decision-making process on the submissions received on the Proposed Waikato District Plan Stage 1 and 2.

### **Open Meeting**

<b>To</b>	Strategy and Finance Committee
<b>From</b>	Clive Morgan General Manager Community Growth
<b>Date</b>	15 May 2019
<b>Prepared by</b>	Julie Dolan
<b>Chief Executive Approved</b>	Y
<b>Reference #</b>	GOV1318 / 2243743
<b>Report Title</b>	Economic & Community Development – Resourcing Update

## **I. EXECUTIVE SUMMARY**

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The purpose of this report is to update the Strategy & Finance Committee on the status of the Economic & Community Development Unit.

## **2. RECOMMENDATION**

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**THAT** the report from the **General Manager Community Growth** be received.

## **3. REPORT**

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### **BACKGROUND**

In June 2018 Waikato District Council adopted the Long Term Plan (LTP) 2019 – 2029.

Underpinning the LTP, the organisation undertook a 100 day project (Gearing for Growth and Greatness). The project aimed to understand the challenges faced by the Council to meet rapid and increasing growth and the changing expectations of Communities.

The Gearing for Growth and Greatness strategy and subsequent re-alignment of council services was adopted in September 2019.

Building on the success of the existing Economic Development Unit, the newly appointed General Manager for Community Growth brought together Business and Community and formed the Economic and Community Development Unit (ECDU).

The ECDU supports communities to thrive and build a sense of community identity, wellbeing, prosperity and resilience. In providing data and information to people, including businesses seeking investments, who visit or move to the district, we lead and support

development initiatives to advance community aspirations. Key stakeholders and partnerships are leveraged to enhance outcomes for our businesses, residents and visitors.

**The roles to support the unit where agreed as:-**

- Economic and Community Development Manager
- Marketing and Economic Development Advisor
- Community and Economic Development Advisor (*Tuakau*)
- Community Development Advisor
- Youth Engagement Advisor
- Youth Empowerment Advisor (***funded by contributions from Smart Waikato, Minister of Social Development (MSD), District Health Board (DHB), Genesis Energy (Genesis) and Council***)

**STATUS UPDATE**

**As of the 15<sup>th</sup> May the roles in situ are:**

- Economic and Community Development Manager – Julie Dolan
- Community Development Advisor – Lianne van den Bemd

**A recruitment process is commencing at end of May 2019 for the following roles**

- Economic and Community Development Advisor (*Tuakau*)
- Youth Engagement Advisor

There was an offer made to a candidate for the role of Youth Engagement Advisor in April 2019, however the candidate chose not to accept the offer, so this will be second interview round for the Youth Engagement Advisor.

**Youth Empowerment Advisor (*funded by contributions from Smart Waikato, MSD, DHB, Genesis and Council*)**

In recent partnership discussions in relation to the Youth Empowerment role, both MSD and DHB have had a change in priorities which has resulted in a redirection of their funding the Youth Empowerment Role

- MSD's original budget of \$30,000 per annum for 3 years has now been re-aligned to support MSD's other priorities around industry partnerships and is no longer available for the role.
- DHB original budget of \$30,000 per annum for 3 years is seeking to support local community health and wellbeing outcomes rather than employment outcomes, so original budget will be re-aligned to those priorities and no longer available for the role.

As a result of the lack of funding for the Youth Empowerment role, it will be withdrawn from the Economic and Community Development Unit and its team will continue to focus work with all agencies to ensure that service to our Youth into employment is managed through their existing programmes.

**Marketing and Economic Development Advisor**

This role is currently being reviewed to assess if its current tasks and responsibilities are fit for purpose as the ECDU continues to understand the changing demands from Businesses and Communities. Completion of this review is expected by end of June 2019.

**Economic and Community Development Activities**

Despite changes to staff and recruitment being pushed out till end of May 2019, allowing for review of roles and an opportunity to re-set outputs and deliverables, the Economic and Community Development Unit continues to meet with businesses and community groups and is currently supporting youth activities in Huntly and Ngaruawahia.

A verbal report on ECDU activities will be presented at the Strategy and Finance public excluded meeting in May 2019.

### ***Open Meeting***

<b>To</b>	Strategy & Finance Committee
<b>From</b>	Clive Morgan General Manager Community Growth
<b>Date</b>	15 May 2019
<b>Prepared by</b>	Julie Dolan Economic & Community Development Manager
<b>Chief Executive Approved</b>	Y
<b>Reference/Doc Set #</b>	GOV1318 / 2243699
<b>Report Title</b>	Economic & Community Development Update

## **I. EXECUTIVE SUMMARY**

The purpose of this report is to update Council on the various Economic and Community development projects and other economic development activity. Key items include:

- A review of the Economic Development Strategy is currently taking place, with a completion date 31 May 2019. Review will be shared when completed.
- A new Economic and Community Development Strategy will be written by end of July 2019.
- Te Waka's Regional Labour Market programme was presented and approved by the Regional Labour Market Group and endorsement was given to start industry cluster discussions.
- Three potential business investors have met with the Economic and Community Development Unit to discuss potential investment in the Waikato district. However, a decrease in available commercial and industrial land opportunities is proving a challenge.
- Fibre Broadband continues to be rolled out throughout the district, Huntly is 60% complete and Raglan will be underway mid-February with a completion date of the end of this year.
- Ministry of Social Development and the District Health Board have both re-aligned their funding allocation for the role of Youth Empowerment Officer and as a result the role will not be a part of the Economic and Community Development Team.
- Meetings have taken place with Regional Community Funders to identify alternative funding available to Community Groups, other than Council funding. In addition, a regional community capacity building programme is being built to support community groups via Department of Internal Affairs and promoted by Council.
- A review of the Heritage Strategy and funding programme is taking place to identify opportunities for improvement.



## 2. RECOMMENDATION

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**THAT the report from the General Manager Community Growth be received.**

## 3. REPORT

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### BACKGROUND

The purpose of this report is to update Council on the various economic development projects and activity.

### ECONOMIC DEVELOPMENT STRATEGY WORK PROGRAMME

The Economic Development Strategy (EDS) and associated Implementation Plan were adopted by Council in December 2015 and March 2016 respectively.

The implementation work programme prioritises projects to commence in 2016.

The EDS actions sit under seven strategic focus areas:

- Sector development
- Business recruitment
- Business start up
- Spend attraction
- Population attraction
- Skills development and attraction
- Excellence in Council service delivery

### Work Programme 2018-19

The Economic Development Work Programme for 2018-19 shows in the table on pages 4-5.

### Large Development Update:

- Ports of Auckland – Official opening took place 3 May 2019. Minister Twyford was in attendance. Council received high praise for being supportive and easy to work with from Ports of Auckland's CEO.
- Staff are currently working through business enquiries, for considering locations in Tuakau, Ngaruawahia and Huntly Combined, these enquiries offer the potential for 80 jobs. Meetings are scheduled for May 2019.

## **Economic Development Team Structure**

A report to Strategy and Finance Committee in May 2019 provides further details and updates on Team Structure.

The Youth Engagement Role was advertised and interviews took place. However, the preferred candidate decided to take another role. The role will be readvertised as part of the wider Economic and Community Development recruitment programme to be undertaken by 31 May 2019.

## **KEY PROJECTS**

### **The Comfort Group**

Council staff met with Comfort Group (Sleepyhead) and is facilitating a further technical meeting 29 May to understand, in more detail, the Comfort Group's plans. The Comfort Group estimate 400 new jobs for the district initially, with potential for more in future years.

### **Blueprint Project**

The Economic and Community Development team is reviewing the draft Blueprint to identify potential economic and community development projects.

### **Youth Wellbeing**

The Economic and Community Development team are working with the District Health Board and Huntly Community House to explore health promotion to Youth. Initial discussions taking place at present.

Strategic Fit	Project	Detail	Budget	Deadline	Update	Actual spend
<b>Spend Attraction</b>	Hampton Downs Industry Cluster	1) Investigate options for Hampton downs High-Performance Automotive Industry Training Cluster opportunity.	\$ 10,000	31 March 2019	<b>Ongoing</b> - Economic Development Manager is taking NZ Trade and Enterprise to meet with GM of Hampton Downs to pursue business attraction.	
	Raglan i-SITE	2) Request for proposal and tender services contract for Raglan i-SITE.	\$10,000	1 March 2019	<b>Completed</b> - Initial tender documents for Raglan i-SITE are being finalised. Once approved, tender will be advertised on Tenderlink. RISK: Current operator and contract award will not overlap – team are preparing a contingency plan for current operators to provide service in interim.	
<b>Build Skills</b>	Huntly business network	3) Establish Huntly business network with Waikato Innovation Park.	\$ 2,000	31 March 2019	<b>Completed</b> - ED team together with Te Waka held a Maori Business Panel at Essex Arms in Huntly, 6 December. High attendance from business owners and good feedback was received. Currently arranging two more business network meetings for 2019.	
	Youth to employment role	4) Gain support and establish goals with key stakeholders for Youth to Employment role with Smart Waikato (Includes application to Provisional Growth Fund.	\$ (30,000) (external budget to ED)	1 May 2019	<b>Withdrawn</b> - Funding from MSD and DHB has been re-aligned and as a consequence the role has been removed from the ECD Unit.	
	Mayoral Community & business awards	5) Establish business division in the Mayoral Community Awards – bi-annual event.	\$ 1,000	1 June 2019	<b>Ongoing</b> - Re-design of what a business award would consist of is currently under review for further consultation.	
<b>Sector Development</b>	International Exposure Campaign	6) Create new co-branded promotional video for international promotion for Open Waikato and Yashili (supporting promotional collateral included)	\$ 10,000	31 October 2018	<b>Completed.</b> Video was produced and shown at the Yashili International Holdings four days China International Import Expo in Shanghai in November 2018. Also shown at the Global Dairy Forum during the expo. Video is available on YouTube. <a href="https://youtu.be/Cr-zSefn5IY">https://youtu.be/Cr-zSefn5IY</a>	\$10,000
<b>Marcomms Implementation</b>	OW Marketing & Communications Plan	7) Review Open Waikato Marketing and Comms Plan for 2018/21. Include website redevelopment and education programme.	\$ 8,000	31 March 2019	<b>Ongoing</b> - Being reviewed currently .	

<b>Excellence in Service Delivery</b>	Economic Development Strategy	8) Develop new Economic <i>and</i> Community Development Strategy.	\$ 35,000	30 June 2019	<b>Ongoing</b> - Commenced discussions completion by end of July 2019.	
	Social Development Strategy	9) Create Social Development strategy (deferred – prioritised Economic Development Strategy refresh).	\$ -	30 June 2020	<b>DEFERRED</b> to 2019/2020 year.	
	Political engagement plan	10) Implement Political Engagement Plan.	\$ 20,000	30 November 2018	<b>Re-assigned</b> - Being delivered by Funding and Partnerships Manager. Advised: Plan draft received and staff reviewing.	
	Digital Enablement Plan	11) Revise plan outcomes and determine budget allocation.	\$ -	31 December 2018	<b>Completed</b> - ED team completed review of DEP and have identified four areas to progress in next financial year.	\$ -
	Te Waka - Regional Economic Development Agency	12) Participate in economic development activities in collaboration with Te Waka.	\$ 5,000	<b>30 June 2019</b>	<b>Ongoing</b> – ED team are participating in regionally significant projects as required. Cultural tourism umbrella proposal for provincial growth fund is currently in development in collaboration with HWT, Te Waka and other TAs.	
	Blueprint project	13) Project manage the Waikato district-wide and Local Area Blueprints process ( <i>To transfer to new planning and policy team</i> ).	<i>Separate budget through LTP</i>	30 June 2019	Blueprint project has been transferred to Planning and Policy team and is reported separately.	\$ -

### **Open Meeting**

<b>To</b>	Strategy & Finance Committee
<b>From</b>	Tony Whittaker Chief Operating Officer
<b>Date</b>	22 May 2019
<b>Chief Executive Approved</b>	Y
<b>Ref #</b>	GOV1318 / 2247992
<b>Report Title</b>	Financial Review of Key Projects

## **I. EXECUTIVE SUMMARY**

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To update the Strategy & Finance Committee on the monitoring and process that has been undertaken during 2017/2018 to ensure that the financial implications of projects are known at an early stage and to agree a list of projects for the 2018/19 financial year.

## **2. RECOMMENDATION**

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**THAT the report from the Chief Operating Officer be received.**

## **3. BACKGROUND**

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The Chief Executive, on an annual basis, provides details on a range of projects to be monitored and reported to the Strategy & Finance Committee. The Chief Operating Officer will now be delivering this report. The projects are selected based on value, level of risk and other factors. A series of projects were identified for particular scrutiny during 2018/2019. Regular reports are provided on progress.

## **4. DISCUSSION AND ANALYSIS OF OPTIONS**

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### **4.1 DISCUSSION**

Council has been kept fully informed of the financial consequences of the key projects that were identified at the start of the financial year. This is an interim report for the 2018/2019 financial year and supplements monthly reports to the Infrastructure Committee on the detailed projects.

The table attached to this report gives an update on the specific projects that Council wished to be given special consideration. The list was based on the major non-roading projects which Council planned to undertake for 2018/2019, including carry forwards.

Council has historically chosen not to reduce the upfront risk. This could have been done by investing in advance design work or other scoping work in advance of setting budgets.

It should also be noted that the nature of a number of these projects is that problems are only uncovered when Council undertakes the project. Reticulation issues, for example, are hidden until the pipes are exposed. Topographical and geotechnical issues can also arise in relation to a number of projects.

Some of the projects are delayed for strategic reasons or are developer led and consequently timing from a council perspective is uncertain. An example is where we were awaiting a final decision on our Housing Infrastructure Fund application. This impacted the upgrade of our Huntly Wastewater Plant.

Councillors should also note that the purpose of this report is to identify progress with key projects from a financial perspective. This simply means that issues are identified earlier so that Council can make decisions before committing Council funds. It does not give certainty around the tender process as this is driven often by market forces, not by the project itself.

Councillors have now indicated their willingness to review the risk management approach on some key projects. This will be worked through in the next year.

## **4.2 OPTIONS**

This report is largely for information only. It is to update Councillors on progress with the financial implications of the key projects identified for the 2018/2019 financial year.

The report contains the latest forecast cost and a comparison to the budget allocation.

Council may consider that other actions should be taken to control costs. The emphasis of the report and the requirement was to identify potential issues and to advise Council so that cost implications could be considered before work proceeds.

Any technical questions about the projects or infrastructure requirements should be addressed at the Infrastructure Committee meeting, not as part of this report.

The following is the list of projects agreed for the new financial year:

- Mangawara Bridge construction (Taupiri)
- Raglan wastewater treatment plant upgrade
- Raglan wastewater rising main renewals
- Te Kauwhata water supply reservoir extensions
- Te Kauwhata wastewater reticulation extensions
- Tamahere Recreation Reserve Project
- Tamahere sports ground
- Ngaruawahia library
- Tuakau cemetery
- Pokeno parks and reserves
- Tuakau dog pound

It should be noted that some of the projects are contingent on the speed of development and are controlled by developers rather than Council.

## **5. CONSIDERATION**

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### **5.1 FINANCIAL**

All of the projects included in the list form part of the Annual Plan for 2018/2019 or are carry forwards.

### **5.2 LEGAL**

As part of undertaking the work, Council needs to ensure that the approach taken is consistent with the Purpose of Local Government.

Under this Act, good quality in relation to local infrastructure, local public services and performance of regulatory functions means infrastructure, services and performance that are efficient, effective and appropriate to present and anticipated future circumstances.

In other words, to meet the current and future needs of communities for good quality local infrastructure, local public services and performance of regulatory functions in a way that is most cost-effective for households and businesses.

### **5.3 STRATEGY, PLANS, POLICY AND PARTNERSHIP ALIGNMENT**

The report is concerned with delivering the Council vision of Liveable, Thriving and Connected Communities.

Projects such as water and wastewater schemes that impact on the Waikato River are of particular significance to Tangata Whenua. For example, discussions are ongoing with Iwi around wastewater and reservoir projects.

### **5.4 ASSESSMENT OF SIGNIFICANCE AND ENGAGEMENT POLICY AND OF EXTERNAL STAKEHOLDERS**

Councillors will review the list of key projects and identify any change in significance, where appropriate.

<b>Highest levels of engagement</b>	<b>Inform</b>	<b>Consult</b>	<b>Involve</b>	<b>Collaborate</b>	<b>Empower</b>
	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	This report is an update on progress. It is to inform.				

State below which external stakeholders have been or will be engaged with:

Planned	In Progress	Complete	
		✓	Internal
	✓		Community Boards/Community Committees
	✓		Waikato-Tainui/Local iwi
	✓		Households
	✓		Business
			Other Please Specify

## 6. CONCLUSION

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Staff believe that appropriate systems are in place to identify the cost implications of the various key projects that Council wished to ensure were given additional monitoring during the year. Council has been kept informed of cost implications as they arise. This report provides an update on progress with the key projects for 2018/2019.

## 7. ATTACHMENTS

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Financial Review of Key Projects



## KEY PROJECTS

Project Description	Full Year Budget	YTD Actual	Remaining Budget	Full Year Forecast	Expected Completion Date	Progress & Risk Comment
Mangawara Bridge construction (Taupiri)	3,299,408	17,015	3,282,393	1,350,000	Mar-20	This project will now commence in September. Only some design work will be charged this year. The delay has been due to our need to co-ordinate all parties and finalise the costs.
Raglan wastewater treatment plant upgrade	1,156,861	81,977	1,074,884	128,051	Dec-19	Project on hold as Watercare Services Ltd (WSL) will procure and deliver the project, they have an alternate source for the membrane so feel they can undertake this project more cost effectively.
Raglan wastewater high risk rising main renewals	645,373	513,742	131,631	480,269	May-19	Commissioning and reinstatement activities upon four remaining sites to be undertaken to conclude the project. An extension for remaining works has been granted until May 31st. The projects physical works are at 90% of the scheduled project, with the remaining work to be completed by 31st May.
Te Kauwhata water supply reservoir extensions	1,010,213	34,741	975,472	170,000	Jun-21	Land secured. Scoping Instruction for Service for concept design and Implementation Plan is complete and paper is being submitted to the Infrastructure Committee for further direction.
Te Kauwhata wastewater reticulation extensions	4,376,888	81,307	4,295,581	170,000	Jun-23	A report was presented to Council in September 2018 to update the Housing Infrastructure Fund Detailed Business Case with an alternative option for wastewater treatment.
Ngaruawahia Library	750,000	10,246	739,754	750,000		Awaiting preferred option for the Ngaruawahia War Memorail hall. Design scope will be completed when the final budget for the library is determined.
Ngaruawahia Community Facility	1,901,280	99,099	1,802,181	1,901,280		Initial estimates received to be included in report for reinstatement of War Memorial Hall cladding. To be presented to stakeholders for decision on preferred option.
Pokeno parks and reserves	3,285,632	972,471	2,313,161	3,285,632		Developer led - as per DFH schedule received May 2018.
Tamahere recreation reserve	3,280,793	2,813,896	466,897	2,780,793	Jun-19	The piazza, and walkway are complete. The skate park is nearing completion with additional works expected to be finished mid-May. The playground is underway with all slides, musical instruments, rockers, spinners complete and rubber pour matting installed. The fitness trail has been removed from the contract, the remaining budget will be used to install temporary toilets and a permanent septic treatment system prior to the official opening in August.
Tamahere sports ground	550,000	515,809	34,191	550,000	Jun-19	The carpark associated with Tamahere Park is approx. 90% complete. Remaining works to be done include timber bollards, mulching gardens, and installing vehicle wheel stops. Final connection of power supply is pending an application through Contact Energy for Waipa Network to finalise supply.
Tuakau cemetery	750,000	159,142	590,858	750,000	May-19	The Waikato District Alliance (WDA) has completed road widening including upgrading of the entrance way. BECA have submitted consent package application. Request for further information under s92 has been communicated to BECA with further detail of intersection design needed, this is due to WDA rehab design changes. Some consideration for Community consultation regarding a crematorium has been discussed. Any changes as a result of consultation will be an amendment to the consent. Main Works deferred until Jan 2020 to allow time for co-design.
Tuakau dog pound	525,760	149	525,611	525,760		Various sites have been identified for further consideration. Analysis of the options is underway.

### **Open Meeting**

<b>To</b>	Strategy & Finance Committee
<b>From</b>	Tony Whittaker Chief Operating Officer
<b>Date</b>	06 May 2019
<b>Prepared by</b>	Julienne Calambuhay Management Accountant
<b>Chief Executive Approved</b>	Y
<b>Reference/Doc Set #</b>	GOV1318/ 2239797
<b>Report Title</b>	Summary of Movements in Discretionary Funds

## **I. EXECUTIVE SUMMARY**

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To present to the Discretionary & Funding Committee a summarised report giving balances of all discretionary funds including commitments as at 06 May 2019.

## **2. RECOMMENDATION**

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**THAT** the report from the Chief Operating Officer be received.

## **3. ATTACHMENTS**

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Summary of Movements in Discretionary Funds to 06 May 2019

**Summary of Movements in Discretionary Funds**  
**As of 06 May 2019**

	<b>Carry Forward 2017/18</b>	<b>Annual Plan Budget 2018/19</b>	<b>Plus Income / Grants 2018/19</b>	<b>Less Expenditure 2018/19</b>	<b>Net Funding Remaining 2018/19</b>	<b>Less Commitments 2018/19</b>	<b>Funding Remaining after Commitments</b>
<b>Rural Ward</b>	6,846.00	30,963.00	-	27,878.51	9,930.49	595.00	9,335.49
<b>Huntly</b>	24,523.00	24,026.00	1,757.95	18,043.07	32,263.88	17,247.74	15,016.14
<b>Meremere</b>	11,763.00	6,499.00	-	3,004.97	15,257.03	400.00	14,857.03
<b>Ngaruawahia</b>	35,234.00	20,999.00	-	5,676.15	50,556.85	56,162.21	(5,605.36)
<b>Onewhero Tuakau</b>	38,618.00	28,878.00	-	10,853.08	56,642.92	18,905.06	37,737.86
<b>Raglan</b>	5,826.00	14,271.00	-	17,153.54	2,943.46	1,570.00	1,373.46
<b>Taupiri</b>	2,572.00	1,624.00	-	135.97	4,060.03	1,200.00	2,860.03
<b>Te Kauwhata</b>	43,641.00	11,391.00	-	20,780.71	34,251.29	24,388.55	9,862.74
<b>Mayoral</b>	4,734.00	8,000.00	-	3,988.41	8,745.59	500.00	8,245.59

### **Open Meeting**

<b>To</b>	Strategy & Finance Committee
<b>From</b>	Alison Diaz Chief Financial Officer
<b>Date</b>	11 April 2019
<b>Prepared by</b>	Mairi Davis
<b>Chief Executive Approved</b>	Y
<b>Reference #</b>	GOV1318
<b>Report Title</b>	Treasury Risk Management Policy - Compliance Report at 31 March 2019

## **I. EXECUTIVE SUMMARY**

The purpose of this report is to inform the Committee of compliance with Treasury Risk Management Policy.

All areas of treasury risk management are within policy limits with the exception of fixed to floating interest rate controls (item 10) which shows a breach.

This breach will not self-correct within the 90 days compliance window due to the low level of capital expenditure spend against forecast. Treasury risk management has a long term view and for the purpose of interest rate management, rolling 18 month cashflows are used to ensure sufficient cover is in place at the right time. An unintended consequence of inaccurate capital forecasts is that interest rate management tools will be ineffective.

Council currently has interest rate cover in place that exceeds the underlying debt position (\$95.5 million nominal value SWAPs, vs external borrowings of \$80 million) as a result.

Further debt will not be required until July 2019, which means the breach against policy controls must be noted for the 2018/19 financial year.

## **2. RECOMMENDATION**

**THAT** the report from the Chief Financial Officer be received;

**AND THAT** Council notes the non-compliance with the Treasury Risk Management Policy for fixed/floating interest rate control for the fourth quarter of the 2018/19 financial year.

## **3. ATTACHMENTS**

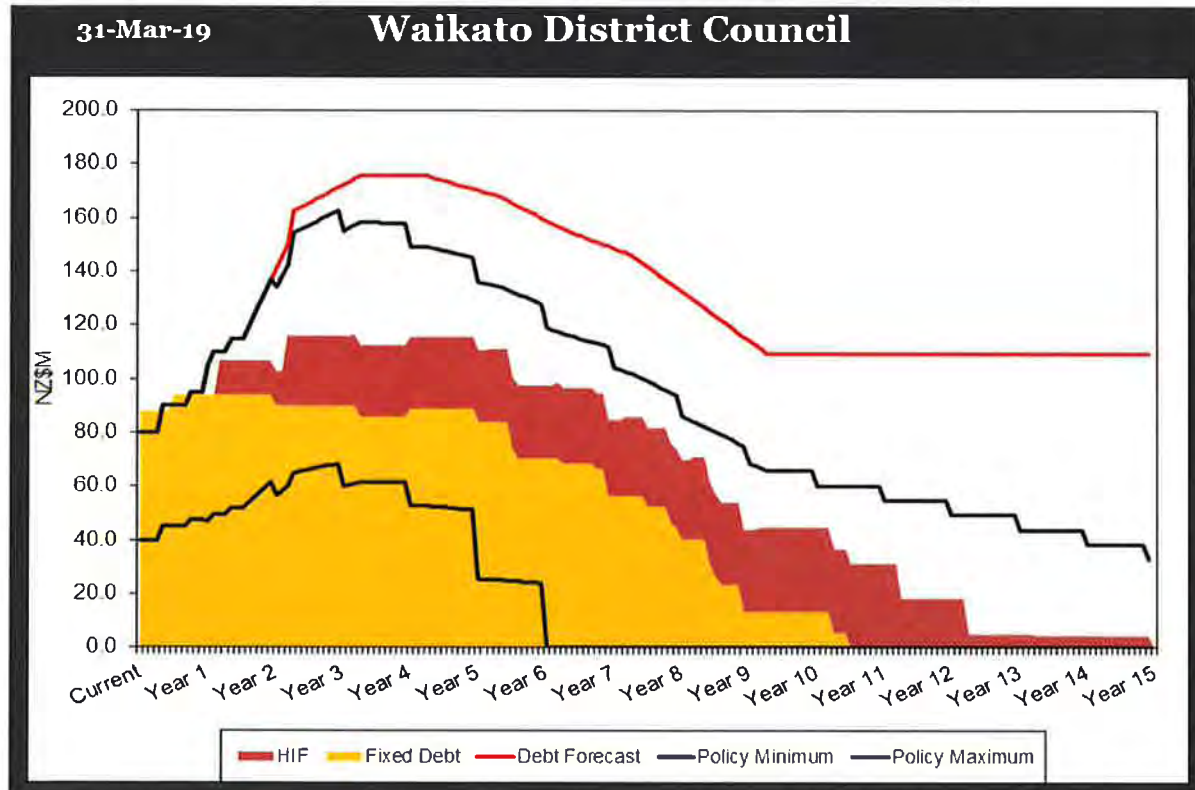
Treasury Risk Management Policy - Compliance Report at 31 March 2019.

Policy criteria		Policy limit	Actual	Within policy?
1	<p>The percentage of net external debt to annual revenue</p> <p>Net external debt =</p> <p>Total annual revenue =</p>	<p>&lt;150%</p> <p>total external debt (net of related borrower notes) less term deposits and available cash / cash equivalents</p> <p>earnings from rates, government grants &amp; subsidies, user charges, interest, dividends, financial and other revenue excluding non-government capital contributions (eg developer contributions and vested assets)</p>	60.8%	✓
2	<p>Net interest expense on net external debt as a percentage of total annual revenue</p> <p>Net interest expense =</p>	<p>&lt;20%</p> <p>total interest and financing costs less interest income</p>	3.3%	✓
3	<p>Net interest expense on net external debt as a percentage of annual rates</p>	<p>&lt;25%</p>	4.5%	✓
4	<p>Liquidity ratio</p> <p>Liquidity =</p>	<p>&gt;110%</p> <p>external term debt plus committed bank facilities plus available liquid investments as a percentage of external term debt</p>	119%	✓
5	<p><b>Interest rate benchmark chart</b></p> <p>Comparison of actual monthly and year-to-date accrued returns vs investing the entire treasury portfolio at the combined average of the 90-day bill rate and the five-year investor swap rate over the last two years.</p> <p>— Benchmark (incl margin)      — Budget      — Actual</p>			
6	<p>Actual borrowing costs are &lt;= budgeted borrowing costs</p> <p>Current month</p> <p>Year to date</p>	<p><u>Budget</u></p> <p>\$355,551</p> <p>\$3,199,955</p>	<p><u>Actual</u></p> <p>\$335,378</p> <p>\$3,170,123</p>	<p>✓</p> <p>✓</p>

7	Current interest rate swaps (including forward starts)	<u>Amount</u>	<u>Effective date</u>	<u>Termination date</u>	<u>Fixed rate</u> (if effective)
		\$			
		3,000,000	20-Jul-12	20-Oct-20	5.59%
		2,000,000	19-Jun-12	22-Mar-21	5.23%
		2,000,000	19-Jun-13	19-Mar-21	5.95%
		3,000,000	22-Jun-13	22-Mar-23	4.00%
		4,000,000	22-Jun-13	22-Jun-22	3.83%
		4,000,000	22-Jun-13	23-Mar-20	3.64%
		4,000,000	22-Jun-13	23-Sep-19	3.58%
		2,000,000	21-Mar-16	21-Mar-24	4.94%
		2,000,000	15-Mar-18	16-Sep-19	4.53%
		2,000,000	23-Sep-15	23-Sep-19	4.41%
		3,000,000	23-Mar-15	25-Mar-24	4.64%
		4,000,000	23-Mar-20	25-Mar-24	
		3,000,000	23-Mar-15	23-Sep-24	4.53%
		4,500,000	23-Dec-15	23-Sep-24	4.59%
		4,000,000	22-Jun-16	23-Sep-24	4.62%
		3,000,000	20-Oct-20	21-Oct-24	
		3,000,000	22-Sep-17	23-Sep-24	4.78%
		4,000,000	23-Mar-20	25-Mar-24	
		3,000,000	20-Oct-20	21-Oct-24	
		4,000,000	23-Sep-19	23-Mar-20	
		5,000,000	15-Mar-18	30-Jun-20	4.06%
		3,000,000	15-Mar-18	20-Oct-20	4.22%
		6,000,000	31-Oct-17	29-Jan-27	3.67%
		2,000,000	1-Mar-19	1-Dec-25	3.85%
		2,000,000	25-Sep-17	25-Feb-27	3.67%
		2,000,000	22-Jun-17	23-Jun-25	3.52%
		3,000,000	22-Mar-23	22-Jun-29	
		4,000,000	25-Mar-24	25-Sep-26	
		4,000,000	25-Mar-24	25-Mar-27	
		4,000,000	23-Sep-24	23-Sep-27	
		3,000,000	21-Oct-24	21-Oct-27	
		10,000,000	30-Sep-19	28-Sep-29	
		5,000,000	30-Jun-20	29-Jun-29	
		10,000,000	28-Feb-19	27-Feb-26	3.33%
		10,000,000	28-Aug-18	30-Aug-27	3.37%
		10,000,000	28-Feb-18	28-Feb-28	3.33%
		0	0-Jan-00	0-Jan-00	
		<b>95,500,000</b>	<b>Total "live" swaps</b>		
			<b>Average interest rate of live swaps</b>		<b>3.99%</b>
8	Forward start period to be no more than 24 months <u>unless</u> there is a match with the expiry date of an existing swap of the same notional amount			5 swaps with start periods > 24 months forward all are matched with existing swaps	
9	<u>Counterparty credit risk - swaps</u>				
	NZ registered banks (each)	\$30m			
	- ANZ / National			\$0m	✓
	- ASB			\$0m	✓
	- BNZ			\$26.33m	✓
	- HSBC			\$0m	✓
	- Westpac			\$0m	✓

10 Council's net external debt should be within the following fixed/floating interest rate risk control limits.:

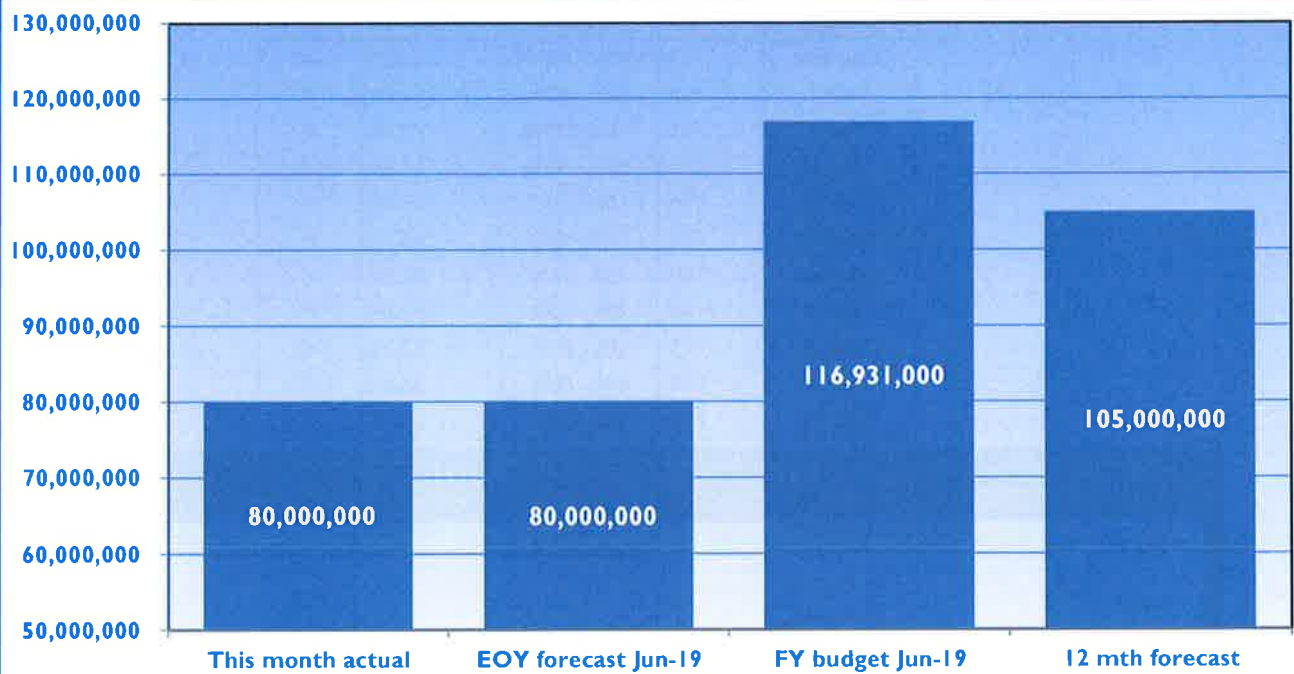
Debt period ending	\$m	Policy criteria	Actual	Within policy
Current	80	50% - 100%	110%	✗
Year 1	105	45% - 100%	89.5%	✓
Year 2	141	40% - 95%	72.8%	✓
Year 3	172	35% - 90%	67.4%	✓
Year 4	176	30% - 85%	65.9%	✓
Year 5	170	15% - 80%	65.1%	✓
Year 6	159	0% - 75%	61.5%	✓
Year 7	149	0% - 70%	57.1%	✓
Year 8	133	0% - 65%	52.7%	✓
Year 9	114	0% - 60%	38.6%	✓
Year 10	110	0% - 55%	40.9%	✓



	Policy criteria	Policy limit	Actual	Within policy?
11	Debt affordability benchmark - limit on debt (actual debt <= limit on debt)	<= \$185.5m	\$80m	✓
12	Balanced budget benchmark (revenue / expenses)	>=100%	142%	✓
13	Essential services benchmark (CAPEX / dep'n - infrastructure)	>=100%	149%	✓
14	Debt servicing benchmark (borrowing costs / revenue) borrowing costs =	<15%	3.0%	✓
		finance expenses per statement of comprehensive revenue and expense		



## 15 Borrowing at March 2019

This graph depicts actual borrowing - LGFA plus bank (BNZ).

16	Actual monthly (gross) borrowing is within end-of-year budget	\$116,931,000	\$80,000,000	✓
17	The maturity profile of the total committed funding in respect of all loans and committed facilities			
	0 to 3 years	15% - 60%	47%	✓
	3 to 5 years	15% - 60%	16%	✓
	5 years plus	10% - 40%	37%	✓

31-Mar-19

## Waikato District Council

Committed Loan/Stock/Facilities/Investments \$93.7m

Current External Debt \$78.7m

Current Net Debt (ex pre-funding) \$78.7m

Policy Liquidity Ratio  $\geq 110\%$ 

Current Liquidity Ratio 119%

12 month Peak Net \$105m

0 - 3 years

15% - 60%

47%

3 - 5 years

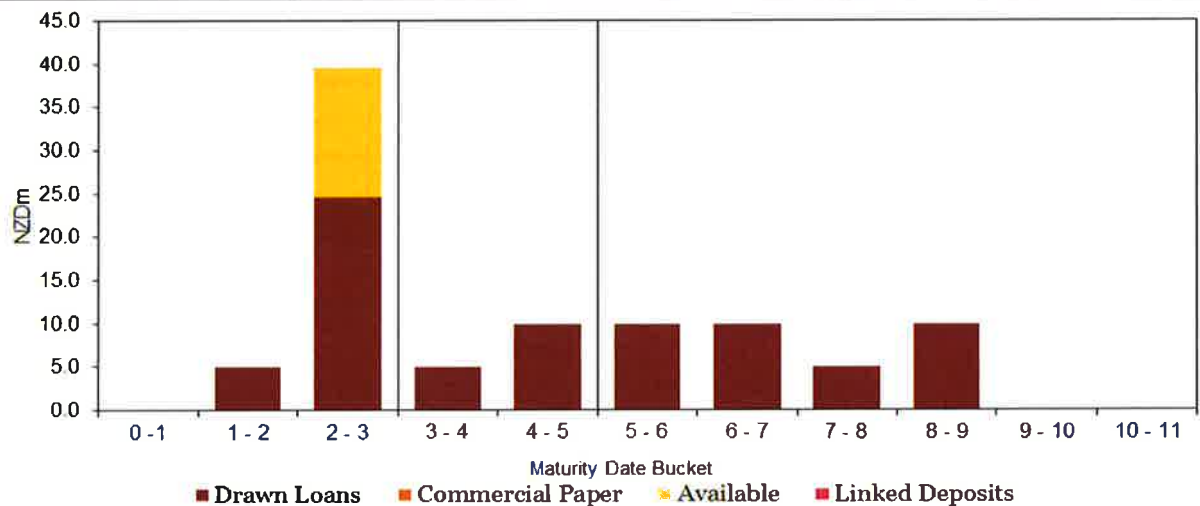
15% - 60%

16%

5 years plus

10% - 40%

37%





<b>18</b>	<b>Financial assets</b>	<b>\$'000</b>		
	Share investments held for strategic purposes			
	Local Authority Shared Services Limited		219	
	Waikato Regional Airport Limited		13,267	
	Strada Corporation Limited		700	
	Civic Financial Services Limited		62	
	Investments held to reduce the current ratepayer burden			
	Community loans as below		176	
	Short-term investments held for liquidity & working capital requirements			
	Bank & cash balances		477	
	Short-term bank deposits		8,600	
	<b>Total investments</b>		<b>\$14,901</b>	
	For treasury purposes, LGFA borrower notes are netted off against related borrowing			
<b>19</b>	<b>Community loans</b>			
	<b>Borrower</b>	<b>Current balance \$\$</b>	<b>Maturity date</b>	<b>Interest rate</b>
	Tamahere Hall Committee	137,172	Jun-22	all at 5.49%
	Te Kowhai Hall Committee	18,669	Jun-22	
	Woodlands #2	7,754	Jun-19	
	Tauhei Hall Committee	9,522	Jun-20	ex Franklin loans @ 0%
	Opuatia Community Centre	2,800	Dec-20	
	Glen Murray Community Centre	-	Dec-18	
	Onewhero Society of Performing Arts	-	Dec-18	
		<b>\$175,916</b>		
	<b>Policy criteria</b>	<b>Policy limit</b>	<b>Actual</b>	<b>Within policy?</b>
<b>20</b>	<b>Counterparty credit risk - investments</b>			
	NZ Government	unlimited	\$0m	✓
	NZD resistered supranationals	\$20m	\$0m	✓
	LGFA	\$20m	\$1.44m	✓
	NZ registered banks (each)	\$20m		
	- ANZ / National		\$2.15m	✓
	- ASB		\$2.15m	✓
	- BNZ		\$2.15m	✓
	- HSBC		\$0m	✓
	- Westpac		\$2.15m	✓
<b>21</b>	<b>Counterparty credit risk - total</b>			
	NZ registered banks (each)	\$50m		
	- ANZ / National		\$2.15m	✓
	- ASB		\$2.15m	✓
	- BNZ		\$28.48m	✓
	- HSBC		\$0m	✓
	- Westpac		\$2.15m	✓

### **Open Meeting**

<b>To</b>	Strategy & Finance Committee
<b>From</b>	Tony Whittaker Chief Operating Officer
<b>Date</b>	14 May 2019
<b>Prepared by</b>	Debra Dalbeth Business Analyst
<b>Chief Executive Approved</b>	Y
<b>Document Set #</b>	GOV1318 / 2247997
<b>Report Title</b>	2019 Third Quarter Non-Financial Performance Report

## **I. EXECUTIVE SUMMARY**

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The purpose of this report is to provide the Strategy & Finance Committee (“the Committee”) with the third quarter non-financial performance results. This includes the 2018/19 Long Term Plan (“LTP”) Key Performance Indicators (“KPIs”) and the Resident Satisfaction survey.

This is the first year of the new Long Term Plan and these KPIs have been chosen by the Organisation to measure its performance, the results will be used to inform the Annual Report.

## **2. RECOMMENDATION**

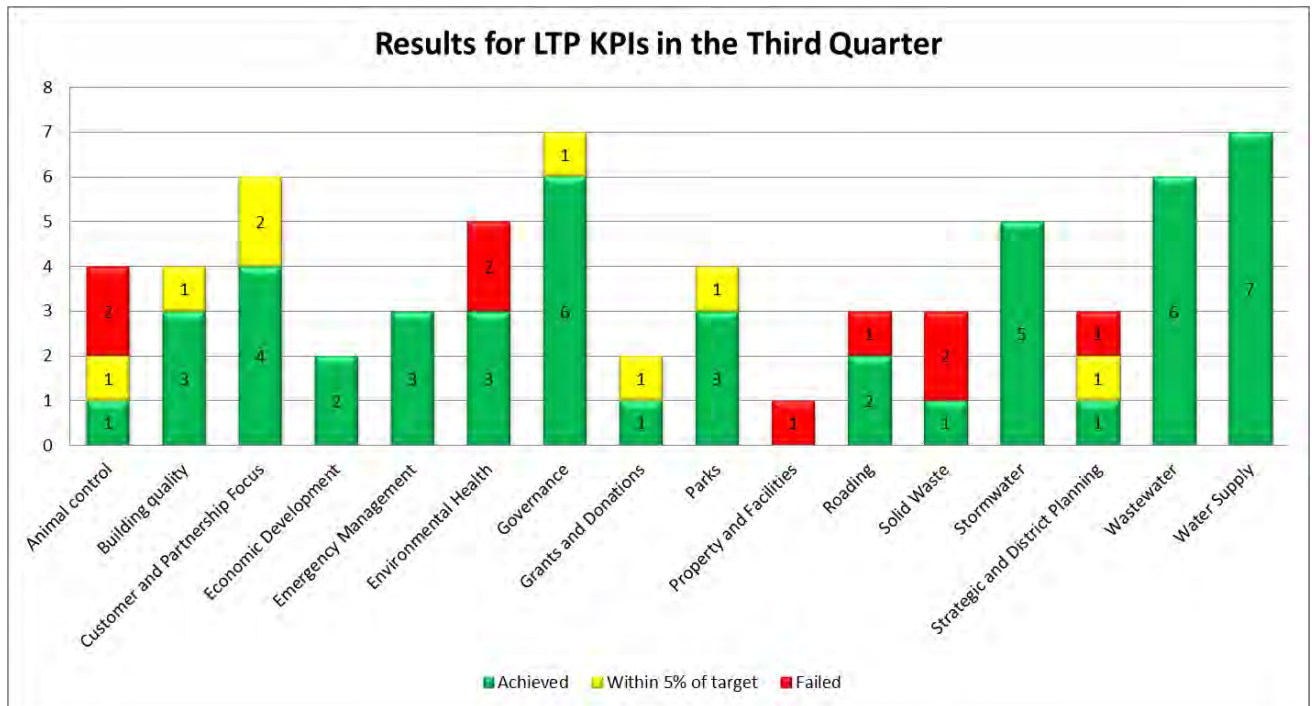
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**THAT** the report from the Chief Operating Officer be received.

### 3. LTP KPIs

There are 78 KPIs that are reported in the Annual Report. Currently, 20 are measured monthly, 39 quarterly, 6 half yearly and 13 annually.

The graph below shows the number of KPIs that were achieved, came close or did not achieve, grouped by category to date.



	2014/2015	2015/2016	2016/2017	2017/2018	2018/2019 1st quarter	2018/2019 2nd quarter	2018/2019 3rd quarter
<b>Achieved</b>	<b>27 (41%)</b>	<b>67 (68%)</b>	<b>65 (66%)</b>	<b>57 (58%)</b>	<b>45 (76%)</b>	<b>47 (72%)</b>	<b>48 (74%)</b>
<b>On track</b>	<b>7 (11%)</b>	<b>8 (8%)</b>	<b>4 (4%)</b>	<b>6 (6%)</b>	<b>5 (7%)</b>	<b>6 (9%)</b>	<b>8 (12%)</b>
<b>Not achieved</b>	<b>32 (48%)</b>	<b>23 (24%)</b>	<b>29 (30%)</b>	<b>35 (36%)</b>	<b>9 (17%)</b>	<b>12 (18%)</b>	<b>9 (14%)</b>
<b>TOTAL MEASURES</b>	<b>66</b>	<b>98</b>	<b>98</b>	<b>98</b>	<b>59</b>	<b>65</b>	<b>65</b>

Attached to this report is *Appendix 1 - 2019 3<sup>rd</sup> quarter LTP KPI report*.

### 4. RESIDENTS SATISFACTION SURVEY

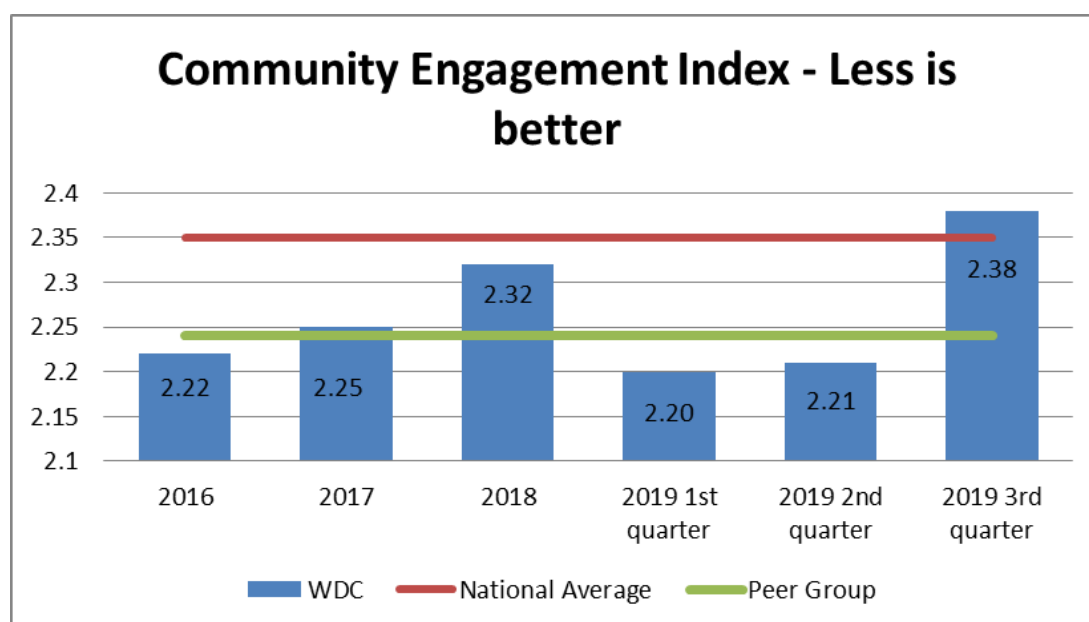
The National Research Bureau (“NRB”) surveyed Waikato District Council residents at approximately 10 residents per week over the last year. At the end of each quarter, after 100 residents were surveyed, we received interim data that was used to inform Council.

This approach is optimal to mitigate seasonal bias or ‘moment in time’ events from slanting Councils annual results. The survey summary is attached *Appendix 2 – 3<sup>rd</sup> Quarter Satisfaction Survey Summary*.

## 5. ENGAGEMENT

Engagement is measured from 5 key questions in our Residents Survey. These were chosen as they are also asked in the National Research Bureau’s Communitrak survey which gives us benchmarking data against other Councils and aids in the measuring of the 2020 challenge to have the most engaged community in New Zealand. The target we have set for ourselves is to have 2.25 or less.

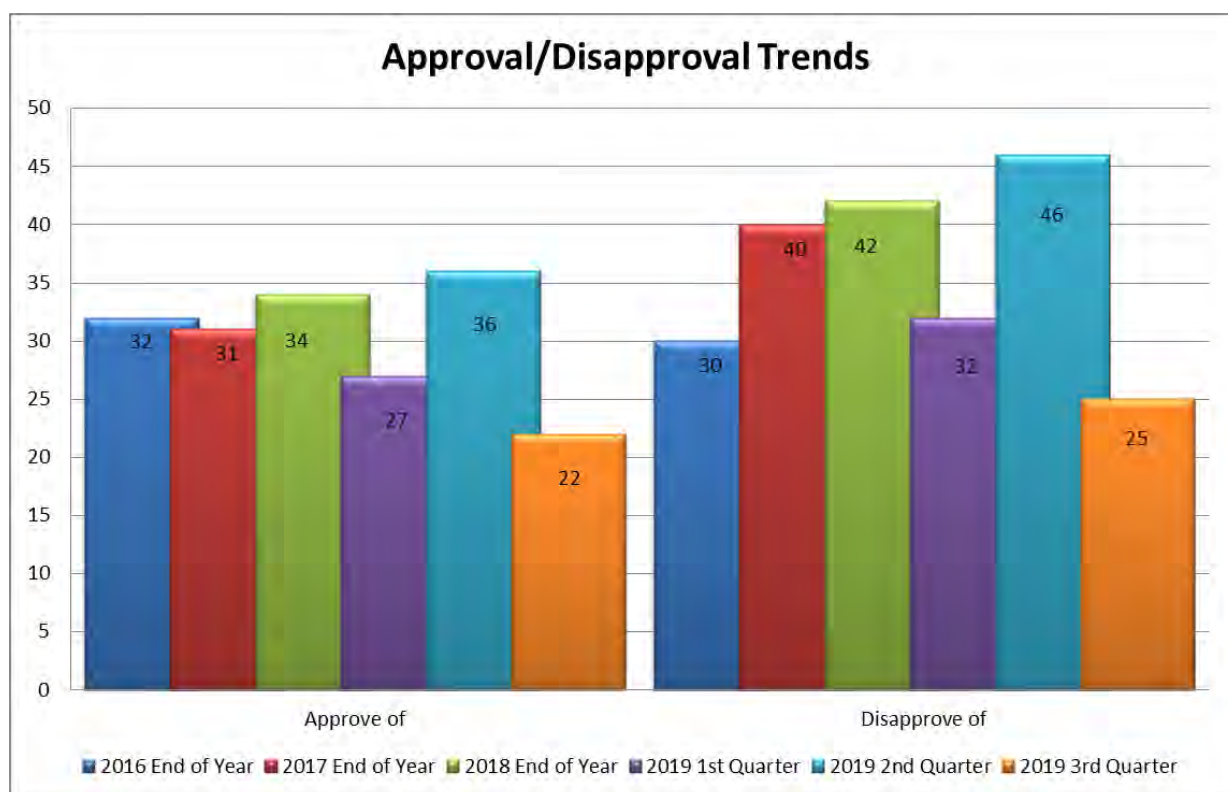
Our peer group of Councils have an index of 2.24 and at the end of the third quarter of this year we have an engagement index of 2.38.



## 6. OUTCOMES - COUNCILLORS ASKED FOR 2 QUESTIONS TO BE ADDED TO THIS SURVEY.

1. Is there any one thing about the Council’s actions, decisions or management in the last few months that comes to mind as something you do like or approve of?
2. Is there any one thing that comes to mind with regard to the Councils actions, decisions or management in the last few months that you dislike or disapprove of?

This is asked to gauge the level of support residents had for Council’s actions and decisions.



## 7. CONCLUSION

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This is an early indication on how we are progressing at the three quarter mark of the new LTP.

## 8. ATTACHMENTS

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- Appendix 1 - 2019 3<sup>rd</sup> Quarter LTP KPI report
- Appendix 2 – 2019 3<sup>rd</sup> Quarter Satisfaction Survey Summary



## ***Waikato District Council***

### ***Scorecard Report***

*Period: Jul-18 - Mar-19*

## Scorecard Name

2019-21 LTP Waikato District Council - All KPIs

## Date From

01-Jul-2018

## Date To

31-Mar-2019

LINKED ITEMS	UNIT	TARGET	ACTUAL	INDICATOR
<b>2019-21 LTP Governance</b>				
Satisfaction of residents that they were able to contact their Councillor as and when required	%	90.00	87.00	
<b>COMMENTS:</b> The contact details of our Councillors are publicly available on the website or through the Call Centre. Some of our Councillors also write regular columns for community newspapers with their contact details provided and their contact details are also regularly provided in The Link newsletter				
Iwi ki te Haapori - Number of joint committee meetings held per annum	#	3.00	3.00	
<b>COMMENTS:</b> Nga Wai o Waipa Co Governance Committee				
Iwi ki te Haapori - Number of identified or notified breaches/ objections under Joint Management Agreements, MOU's and MOA's	#	0.00	0.00	
<b>COMMENTS:</b> Nil				
Iwi ki te Haapori - Number of formal governance hui held between council and iwi / hapu groups	#	3.00	3.00	
<b>COMMENTS:</b> Turangawaewae Regatta Blueprint drop-in session				
Percentage of minutes of all open meetings that are made publicly available via the Council's website	%	100.00	100.00	
<b>COMMENTS:</b> Completed				
Percentage of Council decisions that comply with statutory requirements	%	100.00	100.00	
<b>COMMENTS:</b> All council decisions have complied with statutory requirements.				
Percentage of district plan changes that are undertaken as per the RMA statutory process	%	100.00	100.00	
<b>COMMENTS:</b> The district plan review is being conducted in accordance with the RMA statutory framework. We are currently finishing summarising the many submission points on Stage 1. Further submissions will be called for once this summary is available (~late April). Stage 2 of the District Plan Review (land hazards) is currently in the policy drafting phase.				
<b>2019-21 LTP Animal Control</b>				
The percentage of aggressive dog behaviour complaints, where immediate risk to public safety is present, that has council personnel on site within 1 hour	%	95.00	94.38	
<b>COMMENTS:</b> 100.00% of service requests for aggressive dogs (current threat) were responded to within the one hour time frame this month. This gives us a YTD figure of 94.38% let down by February figures.				
The percentage of complaints regarding stray stock that have council personnel on site within 1 hour	%	95.00	95.00	
<b>COMMENTS:</b> 72.22% of service requests relating to stock on roads responded to within the 1 hour target time. This gives us a YTD figure of 94.55% Lower than anticipated response this month due to being short staffed (injury and sickness) and a miss recording of stock as livestock trespass.				

The number of reported serious dog attacks on people in public places (where medical attention is required) that occur in our district does not exceed 10 per year

#

7.50

12.00



**COMMENTS:** There were 3 events in January, 5 in February and 2 in March.

Complete Engagement and Education Visits throughout the district

#

90.00

76.00



**COMMENTS:** 13 school sessions, 3 Dogs in libraries and 3 other events.

## 2019-21 LTP Building Quality

The percentage of existing buildings with building WOFs that are monitored and audited for compliance annually - YTD

%

17.00

31.00



**COMMENTS:** Other buildings also on track to meet KPI's

The percentage of buildings that provide sleeping care or paid accommodation which are audited for compliance annually - YTD

%

75.00

93.00



**COMMENTS:** Audits on buildings with sleeping on track to meet KPI's

The percentage of swimming pools that are inspected for compliance annually - YTD

%

24.00

52.39



**COMMENTS:** There were 113 inspections carried out in March on Pool Fencing and YTD there has been 1149 pool inspections carried out.

Target per calendar year is 660 - as at 1 Jan 19 to 31 March 19 we have carried out 219 pool inspections.

We will have inspected all our pools by the 3 year anniversary date i.e. January 2020.

The percentage of building consent applications which are processed within 20 working days - YTD

%

100.00

98.41



**COMMENTS:** YTD - Currently we are processing 98.41% of standard consents within the statutory timeframe with Dwellings achieving 97.71%. There has been 19 BCs go over the 20 working day timeframe YTD. We achieved 100% for March.

Total number of consents granted for March was 143, a decrease of 3.4% from March 2018.

## 2019-21 LTP Strategic and District Planning

Percentage of resource consent applications which are processed within the statutory time frames

%

100.00

98.46



**COMMENTS:** In March, we issued 62 Resource Consents, all of which were issued within statutory timeframes. Year to date, a total of 10 consents (including PBAs) have been issued out of time, from a total of 649 consents issued. It is worth noting we previously reported 13 consents out of time, year to date, however we have subsequently determined that three of these out of time consents were in fact within time.

The percentage of current land use consents that are older than 2 years which have been monitored in the past 2 years

%

80.00

83.00



**COMMENTS:** Historical Consents are being monitored.

The number parking patrols that are carried out in communities that have parking controls under the bylaw.

#

110.00

100.00



**COMMENTS:** Trying to recruit a permanent compliance officer to take up this position to ensure that patrols are routinely carried out.

## 2019-21 LTP Solid Waste



The percentage of schools in the district that receive solid waste education	%	30.00	51.02	
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**COMMENTS:** 7 schools were visited, 44 class rooms visited, 4 schools had whole waste checks  
Full Report available detailing what classrooms focused on

The percentage of kerbside collection complaints that are resolved within agreed timeframes.	%	97.00	90.48	
--	---	-------	-------	--

**COMMENTS:** Sometimes customers are unreachable, other times messages are left or more information is required and the customer does not follow up in the required timeframe.

The % of time a contractor was engaged within 5 days from receiving the service request to to remove rubbish to resolution	%	95.00	83.00	
--	---	-------	-------	--

**COMMENTS:** There have been 557 requests for service relating to illegal dumping of these 495 (89%) were responded to within the 5 day timeframe. An investigation of those 62 that did not meet timeframes will be undertaken. A portion of these 62 could be due data entry errors.

#### 2019-21 LTP Environmental Health

The percentage of licensed food premises that are verified/inspected annually	%	100.00	100.00	
---	---	--------	--------	--

**COMMENTS:** Annual figure will be concluded at end of this 12 month period.

The percentage of medium risk or higher fee category licensed premises that are inspected annually	%	100.00	100.00	
--	---	--------	--------	--

**COMMENTS:** Annual figure will be concluded at end of this 12 month period.

Percentage of excessive noise complaints responded to within agreed timeframes. (Due to geographical characteristics of the district response times will vary in different parts of the district)	%	85.00	71.64	
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**COMMENTS:** A meeting with Armourguard was held on 18 March 2019 to discuss performance and importance of meeting our KPI's. With our monthly meeting and feedback we expect to see improvements in delivery of this service.

The percentage of hazardous land use information (Hail) reports that will be completed within 10 working days.	%	90.00	96.20	
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**COMMENTS:** 25 out of 26 hail reports were completed within the required timeframe.

Percentage of environmental health complaints where the customer has been contacted within 3 working days	%	90.00	65.00	
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**COMMENTS:** This immediate response has fallen due to 3 vacancies in the team. Staff are prioritising work and the situation will improve once we have completed current recruited.

#### 2019-21 LTP Economic Development

The percentage increase in measureable annual tourism expenditure (Same or higher than NZ growth rate)	%	N/A	N/A	Annually
--	---	-----	-----	----------

**COMMENTS:** Waikato district tourism expenditure grew by 8.8% in 2017. New Zealand's tourism expenditure grew at 2.4% in 2017.

The percentage increase in number of business units in the Waikato District (Same or higher than NZ growth rate in number of business units)	%	N/A	N/A	Annually
--	---	-----	-----	----------

**COMMENTS:** 2017-18 Comment: Growth in the Waikato district was in line with national growth of 2.1%. The district now has 8,874 business units compared with the 8,691 reported last year using provisional Infometric figures.

The percentage of customers satisfied or very satisfied that the quality of service and expertise meets their needs (Economic Development)	%	N/A	N/A	Annually

COMMENTS: New KPI

Business perception Survey average rating	#	8.50	8.80	
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COMMENTS: Waikato District Council achieved an 8.8 out of 10 rating in the November 2018 Business Net Promoter Score Survey.

The percentage delivery of the Economic Development strategic work programme	%	95.00	95.00	
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COMMENTS: The Economic Development Team have supported cross-organisational strategic programme project Blueprints. The team have also supported Council's 'Gearing for Growth and Greatness' strategic initiative and the team has integrated Community Development to become the Economic and Community Development Team, under the newly established Community Growth Group.

### 2019-21 LTP Grants and Donations

Number of discretionary grant funding rounds undertaken per year	#	3.00	3.00	
--	---	------	------	--

COMMENTS: Round three has been completed.

The percentage of community funding/grant recipients meeting grant obligations, as evidenced through accountability reports	%	100.00	95.00	
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COMMENTS: Staff have followed new process to administer the new system. Recipients are notified regularly and reports are currently being received on time.

### 2019-21 LTP Parks

Percentage of Customers who are satisfied with Parks And Reserves, including sports fields and playgrounds overall	%	90.00	91.00	
--	---	-------	-------	--

COMMENTS: Contractors have been working hard to provide a quality service to Waikato Communities. It is good to see that customers are satisfied with there work. No major concerns have been raised over the management or maintenance of parks and sports fields over the last quarter.

Percentage of customers who are satisfied with the presentation of WDC cemeteries	%	95.00	93.00	
---	---	-------	-------	--

COMMENTS: Customers appear very satisfied with the presentation of cemeteries within the district. Comments received indicate work we are doing in the cemeteries is appreciated.  
The upgrade of Jackson Street cemetery access road this year will be welcomed as this has deteriorated over recent times. This work is expected to begin shortly.  
New access to Raglan cemetery completed. Tree planting expected to be completed in coming weeks.  
New seating and berms in several cemeteries near completion.

Percentage of new playgrounds built to New Zealand Standard - Playground Equipment and Surfacing (NZS 5828:2015)	%	100.00	100.00	
--	---	--------	--------	--

COMMENTS: Proposed playground works are out for tender and are currently on track for completion prior to the end of the financial year.

Percentage of customers who are satisfied with Public toilets in the residents satisfaction survey	%	75.00	80.00	
--	---	-------	-------	--

COMMENTS: Great result for public toilets. Contractors have been working hard to provide a good service in a difficult area.

Percentage of new public toilets built to NZS 4241:1999	%	N/A	N/A	Annually
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COMMENTS: New KPI

### 2019-21 LTP Property and Facilities

Percentage of buildings that require a warrant of fitness that comply	%	N/A	N/A	Annually
---	---	-----	-----	----------

COMMENTS: 2017-18 Comment: All Builds which require a BWoF comply

Percentage of customers who are satisfied with the service provided at the Raglan campground	%	N/A	N/A	Annually
--	---	-----	-----	----------

COMMENTS: This is a new KPI

Percentage of customers who are satisfied with the service provided at the Huntly campground	%	N/A	N/A	Annually
--	---	-----	-----	----------

COMMENTS: This is a new KPI

Percentage of visitors that find the facilities clean, accessible and welcoming (pools)	%	90.00	64.20	
---	---	-------	-------	---

COMMENTS: Results have varied over the past 6 months and range from 88.3% to 29.4%. This is below target and may be a reflection of a change of staff. We will continue to work closely with Belgravia to ensure the needs of our community are being met.


Percentage of WDC Aquatic Centres that are operated under NZ Pool Safe Accreditation	%	N/A	N/A	Annually
--	---	-----	-----	----------

COMMENTS: New KPI


### 2019-21 LTP Emergency Management

Successfully participate in one exercise per annum that is fully moderated by an external party	#	1.00	1.00	
---	---	------	------	---

COMMENTS: We successfully carried out an exercise in September 2018 in our EOC. This was attended by members of the Group Emergency Management Office (GEMO), Waikato Regional Council (WRC) and staff from a number of other councils. The exercise was moderated by a number of individuals from the GEMO (including the Group Controller), WRC and visiting councils. As part of the exercise moderation the two Local Controllers were assessed on their conduct in their roles. We will begin planning an exercise for this year in the near future.


Council maintains a minimum number of trained staff to Intermediate level, to fulfil core Emergency Operations Centre roles.	#	30.00	95.00	
--	---	-------	-------	---

COMMENTS: We completed an Intermediate course at Waikato DC on 11/12 April. This will increase our current number of staff trained to intermediate level by six and included St John staff. Ruapehu District Council supported the course with the attendance of their emergency management officer as an instructor.

Council maintains a minimum number of trained staff to foundation level, to fulfil core Emergency Operations Centre roles	#	100.00	187.00	
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COMMENTS: We continue to offer foundation training to all new staff in the business. With our new staff member on board we have an additional instructor to assist in the delivery of the course. The next foundation course is scheduled for 30 May. This course introduces staff to incident and emergency management. On average 90% of staff who are completing this course are moving on to the next level of training.

### 2019-21 LTP Customer and Partnership Focus

Percentage of customers satisfied that council consults with the community regarding the right issues	%	60.00	58.00	
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**COMMENTS:** Between January and March Council consulted on the following:

- Woodlands Reserve Management Plan
- Raglan Coastal Reserve Management Plan
- Raglan Kerbside Food Waste Collection
- The Point Reserve Management Plan
- Whatawhata Community Facility
- Matangi Hall Targeted Rate
- Blueprints

A considerable effort has been put into seeking feedback on the draft Blueprint. Through this consultation a series of drop in session have been hosted around the district which may contribute to the increase from last quarters result.

Percentage of customers satisfied with the ease of access and clarity of information regarding key community issues	%	60.00	70.00	
---	---	-------	-------	--

**COMMENTS:** We continue to provide information via a number of printed and electronic mediums. Due to the cost effectiveness, we encourage the community to visit our website in the first instance.

The significant increase could be due to the number of drop in sessions held throughout the district for the Blueprint consultation.

Level of Customer effort	#	3.00	2.46	
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**COMMENTS:** While the result is within target, the level of effort required by customers when dealing with Council has room for improvement.

Net Promoter Score (level of likelihood that library users will recommend to friends and family their library as a place to go)	%	90.00	90.15	
---	---	-------	-------	--

**COMMENTS:** Of the respondents 58.13% were extremely likely and 32.02% were likely. These two combined gives us a total of 90.15%.

Level of customer satisfaction that the quality of libraries resources meets their needs	%	90.00	89.65	
--	---	-------	-------	--

**COMMENTS:** Varied customer feedback has been received on the resources contained in our libraries....such as:  
 More Australian/Christian/Teen/etc authors  
 More talking books  
 Coffee machines  
 More stuff to do for teenagers  
 More family oriented events.....ETC  
 There is no short term fix for this. As we continue to engage with our communities on their needs our understanding will increase, however it will remain unlikely that we meet all individual needs. We will continue to endeavour to provide resources and programming that meets the majority of needs.

Percentage of time that access to a free internet service is available in libraries	%	100.00	100.00	
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**COMMENTS:** There have been no problems with the Internet service during the past month. This is a valuable reliable service and is appreciated by many people across our district.

## 2019-21 LTP Roading

The change from the previous financial year in the number of fatalities and serious injury crashes on the local road network, expressed as a number.	#	-1.00	1.00	
--	---	-------	------	--

**COMMENTS:** For the reporting period July 2018 to December 2018, there was a total of 21 fatal and serious crashes on the Waikato District road network. (Note: This measure is based on crash data, not the number of casualties). This is a movement of plus 1 on the previous six months statistics as reported in CAS. From an engineering perspective staff continue to monitor the network and are implementing programmed works across the network in priority locations. Staff have also secured additional funding from ACC to support safety focused initiatives. In addition, Council continues to provide education around driver and cycle use targeted in our district.

The average quality of ride on a sealed local road network, measured by smooth travel exposure.	%	N/A	N/A	Annually
---	---	-----	-----	----------

**COMMENTS:** 2017-18 Comment: The result of 97% comfortably achieves the target of 91% across both rural and urban sealed roads.

The percentage of footpaths that fall within the level of service or service standard that is set out in the LTP	%	N/A	N/A	Annually
--	---	-----	-----	----------

**COMMENTS:** 2017-18 Comment: All the District footpaths were surveyed in January/February 2016 and graded from 1 - Excellent to 5 -Very Poor. 99.67% of the total length of footpath was rated as 3 Fair or better. This is reflective of the proactive approach taken by the Alliance and responsiveness to customer requests. A new footpath rating survey will take place in 2018/19.

The percentage of the sealed local road network that is resurfaced	%	N/A	N/A	Annually
--	---	-----	-----	----------

**COMMENTS:** 2017-18 Comment: 110.36 km of the road network was sealed during 2017/18 which equates to 6.0% of the length of sealed road. In addition a further 17.30 km or 0.9% of road was rehabilitated which resulted in the road getting a new surface. This gives a total of 6.9% of the network that received a new surface.

The percentage of customer service requests relating to roads to which we respond within the timeframes specified.	%	80.00	97.33	
--	---	-------	-------	--

**COMMENTS:** 155 service requests were received for the month of March 2019. 149 were responded to on time giving a 96.13% result for March. 1683 service requests have been received with 1638 being responded to on time providing a YTD result of 97.33%.

The percentage of customer service requests relating to footpaths responded to within the timeframe specified in LTP	%	80.00	95.61	
--	---	-------	-------	--

**COMMENTS:** 14 service requests were received for the month of March 2019. One request was not responded to on time giving a 92.86% response for March. 114 service requests have been received since 01 July with 109 being responded to on time providing a 95.61% YTD result.

## 2019-21 LTP Stormwater

The number of flooding events that occurred throughout the district	#	5.00	0.00	
---	---	------	------	--

**COMMENTS:** On track for meeting this target, no flood events.

The number of habitable floors affected in a stormwater flooding event expressed per 1000 properties connected to the councils stormwater system per event	#	0.30	0.00	
--	---	------	------	--

**COMMENTS:** On track for meeting this target, no flood events.

The median response time to attend a flooding event, measured from the time that Council receives notification to the time that service personnel reach the site.	m	120.00	0.00	
---	---	--------	------	--

**COMMENTS:** On track for meeting this target, no flood events

The number of complaints received by Council about the performance of its stormwater system, expressed per 1000 properties connected to the stormwater system	#	6.00	1.95	
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**COMMENTS:** On track.

Council's level of compliance with resource consents for discharge from its stormwater system, measured by the number of abatement notices, infringement notices, enforcement orders and convictions received in relation those resource consents.

#

0.00

0.00



**COMMENTS:** Resource consents are annually audited by WRC for the previous year. All events are notified once this is completed by WRC. WDC received two letters of direction from WRC to take action at the Raglan WTP and Matangi WWTP for the 2017/18 year. No infringement notices, enforcement orders or convictions have been received in relation to the resource consents.

## 2019-21 LTP Wastewater

The number of dry weather sewerage overflows from Council's sewerage system, expressed per 1000 sewerage connections to that sewerage system

#

3.00

1.13



**COMMENTS:** On track YTD.

5 dry weather overflows this quarter.

The median attendance time where Council attends to sewage overflows resulting from a blockage or other fault in its sewerage system, from the time that Council receives notification to the time that service personnel reach the site.

m

60.00

44.00



**COMMENTS:** Target met with a median of 44 minutes YTD.

7 from 7 calls met the target time frame this quarter. More blockages are being recorded due to Fast Fibre installation strikes on mains and laterals.

The median resolution time where Council attends to sewage overflows resulting from a blockage or other fault in its sewerage system, from the time Council receives notification to the time personnel confirm resolution of the blockage or other fault.

m

240.00

151.00



**COMMENTS:** Target met with a median of 151 minutes.

7 out of 7 calls resolved within required time frame of 240 minutes this quarter. More blockages are being recorded due to Fast Fibre installation strikes on mains and laterals.

The total number of complaints received by Council about odour, system faults, blockages, response to issues with its sewerage system.(expressed per 1000 connections to the sewerage system):

#

25.00

9.03



**COMMENTS:** On track YTD.

30 complaints this quarter. More blockages are being recorded due to Fast Fibre installation strikes on mains and laterals.

Council's level of Compliance with resource consents for discharge from its wastewater system, measured by the number of abatement notices, infringement notices and enforcement orders

#

2.00

0.00



**COMMENTS:** Resource consents are annually audited by WRC for the previous year. All events are notified once this is completed by WRC. notified once this is completed by WRC. WDC received two letters of direction from WRC to take action at the Raglan WTP and Matangi WWTP for the 2017/18 year. No infringement notices, enforcement orders or convictions were received in relation to the resource consents.

Council's level of Compliance with resource consents, measured by the number of Convictions for discharge from its wastewater system,

#

0.00

0.00





**COMMENTS:** Resource consents are annually audited by WRC for the previous year. All events are notified once this is completed by WRC. WDC received two letters of direction from WRC to take action at the Raglan WTP and Matangi WWTP for the 2017/18 year. No infringement notices, enforcement orders or convictions have been received in relation to the resource consents.

## 2019-21 LTP Water Supply

The extent to which Councils drinking water supply complies with part 4 of the drinking water standards (bacteria compliance criteria)	#	18.00	18.00	
--	---	-------	-------	--

**COMMENTS:** Compliance for 2018/19 quarters are not assessed by DHB until after this quarter (end of April). There are two possible non compliances in discussion with the Drinking Water Assessor.

The extent to which Councils drinking water supply complies with part 5 of the drinking-water standards (protozoal compliance criteria)	#	4.00	4.00	
---	---	------	------	--

**COMMENTS:** Compliance for 2018/19 quarters are not assessed by DHB until after quarter. For this year we have had 2 transgressions to be reviewed.

The median on site attendance time for an urgent call out where Council attends a call-out in response to a fault or unplanned interruption to its networked reticulation system	m	60.00	39.00	
--	---	-------	-------	--

**COMMENTS:** On track YTD with a median of 39 minutes.

69 of 73 calls met the 60 minute time frame this quarter.

The median resolution time for an urgent call out where Council attends a call-out in response to a fault or unplanned interruption to its networked reticulation system	m	240.00	117.00	
--	---	--------	--------	--

**COMMENTS:** On track YTD with a median of 117 minutes.

72 out of 73 calls met the required time frame this quarter.

The median on site attendance time for a non-urgent call out, where Council attends a call-out in response to a fault or unplanned interruption to its networked reticulation system	Days	5.00	1.00	
--	------	------	------	--

**COMMENTS:** On track YTD with a median of 1 day.

166 out of 166 complaints met the 5 day time frame this quarter.


The median resolution time for a non-urgent call out where Council attends a call-out in response to a fault or unplanned interruption to its networked reticulation system	Days	5.00	1.00	
---	------	------	------	--

**COMMENTS:** On track YTD with a median of 1 day.

166 out of 166 calls met the 5 day time frame this quarter.

The total number of complaints received by Council about drinking water clarity, taste, odour, water pressure or flow, continuity of supply and response to any of these issues (expressed per 1000 connections to the water system)	#	25.00	14.57	
--	---	-------	-------	--

**COMMENTS:** On track YTD with a total of 125 calls this quarter. There seems to have been a big drop in dirty water complaints in Huntly, the flushing programme appears to be helping. Overall, there has been an increase in the number of complaints received for February - staff are unsure why this has occurred.

160				
The average consumption of drinking water per day per resident within the Waikato district	L	N/A	N/A	Annually
COMMENTS: 2017-18 Comment: Target Met				
The percentage of real water loss from Council's networked reticulation system	%	N/A	N/A	Annually
COMMENTS: New KPI				
Overall Performance	%	0.00	0.00	




**NATIONAL RESEARCH BUREAU LTD**

PO Box 10118, Dominion Road, Auckland 1446, New Zealand

 Tel: (09) 6300-655, Web: [www.nrb.co.nz](http://www.nrb.co.nz)

To: Debbie Dalbeth

From: Ken Sutton and Janette Simpson

Of: Waikato District Council

Date: 5 April 2019

Dear Debbie,

**QUARTERLY SUMMARY OF  
ONGOING SATISFACTION SURVEY RESULTS**

The following is a quarterly summary of your Ongoing Satisfaction survey results for the period: Friday 21st January - Friday 15th March, based on 100 respondents.

If you have any queries, please give one of us a call.

Kind regards,

Ken Sutton

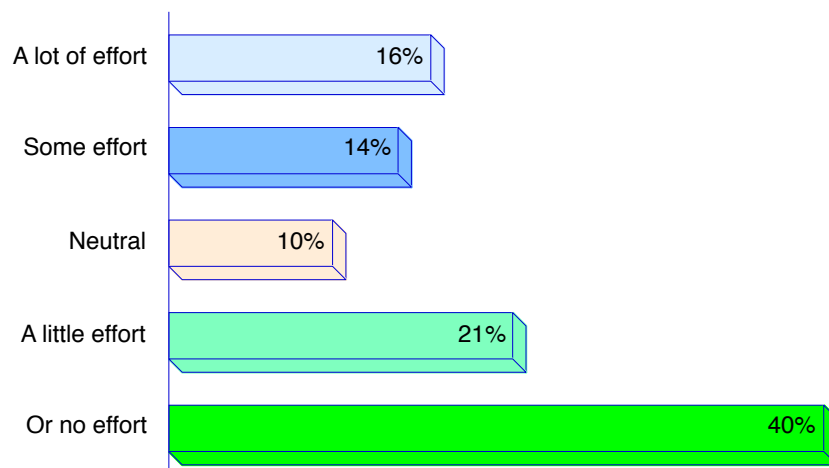
Janette Simpson

**NATIONAL RESEARCH BUREAU LTD**

## CONTACT WITH COUNCIL

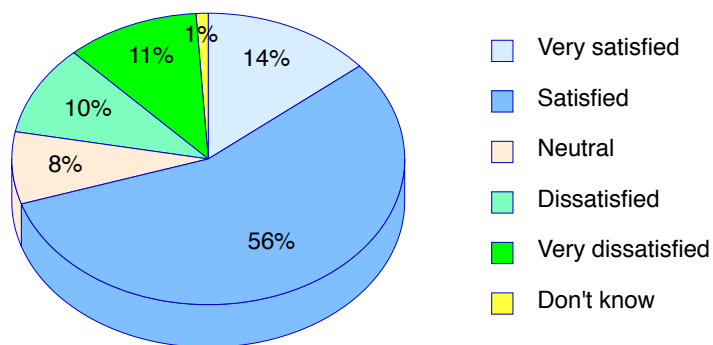
50% of residents have contacted Council staff at the Council offices or service centres by phone, in person and/or by email, in the last 12 months.

### How Much Effort Did It Take To Conduct Business With Council ...



Base = 54<sup>†</sup>  
(Does not add to 100% due to rounding)

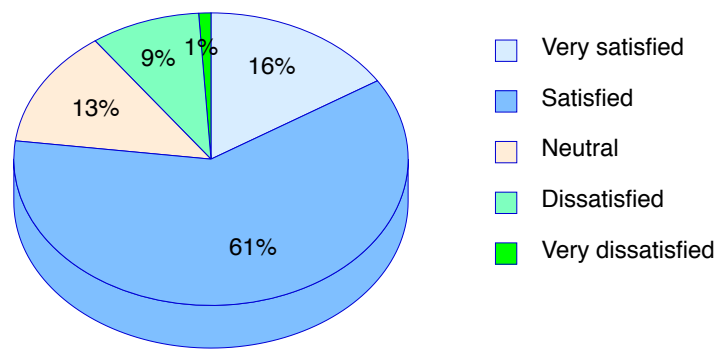
### Satisfaction With How Issue Was Resolved



Base = 54<sup>†</sup>

<sup>†</sup> those residents who say they have contacted Council in last 12 months

### Satisfaction With Overall Service Received



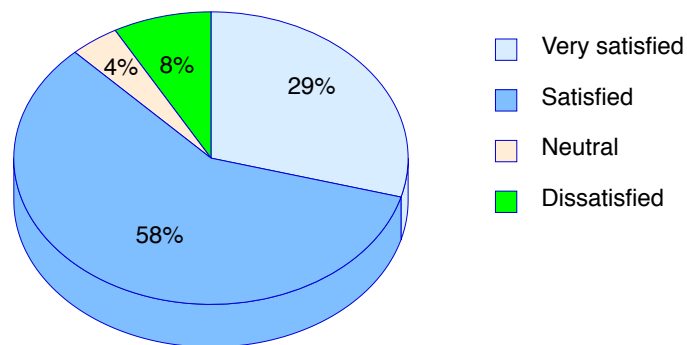
Base = 54<sup>†</sup>

<sup>†</sup> those residents who say they have contacted Council in last 12 months

### Contact With Councillors/Mayor

In the last 12 months 9% of residents have contacted, or attempted to contact, a Councillor (including the Mayor).

*Satisfaction That They Are Able To Contact Them Should The Need Arise ...*



Base = 11<sup>†</sup>

Caution: small base

(Does not add to 100% due to rounding)

<sup>†</sup> those residents who say they have contacted or attempted to contact a Councillor in last 12 months

## SATISFACTION WITH SERVICES AND FACILITIES - OVERALL

	Very satisfied/ Satisfied %	Neutral %	Dissatisfied/ Very dissatisfied %	Don't know %
Standard of Council's roads overall (excluding State Highways)	44	15	40	1
Stormwater services	42	10	16	32

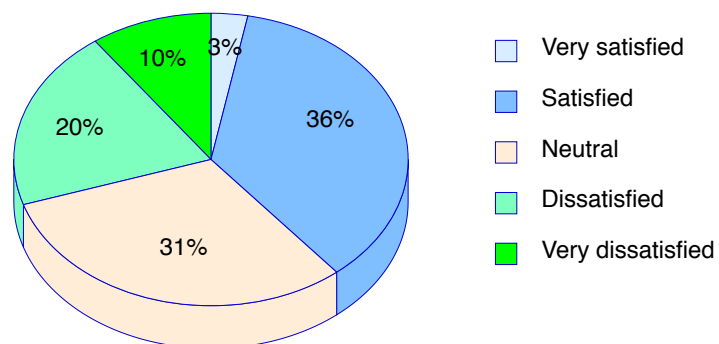
## SATISFACTION WITH COUNCIL SERVICES/FACILITIES - USERS

	Base	Very satisfied/ Satisfied %	Neutral %	Dissatisfied/ Very dissatisfied %	Don't know %
Animal control, ie, stock and dog control	*24	96	-	4	-
Public libraries	36	94	-	6	-
Cemeteries	45	93	2	5	-
Parks and reserves, including sports fields and playgrounds	72	91	5	4	-
Recycling services	84	80	6	14	-
Public toilets	47	80	11	9	-
Building and inspection services	*14	67	-	33	-
Footpaths	79	63	15	22	-

\* caution: small base

## Satisfaction With The Standard Of Council's Unsealed Roads

*Driven On An **Unsealed** Council Road*

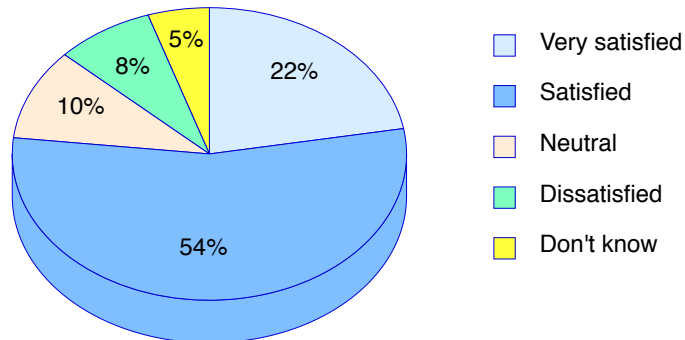


Base = 48

## SATISFACTION WITH SERVICES PROVIDED BY COUNCIL

### Water Supply

*Council Provided Piped Water Supply*

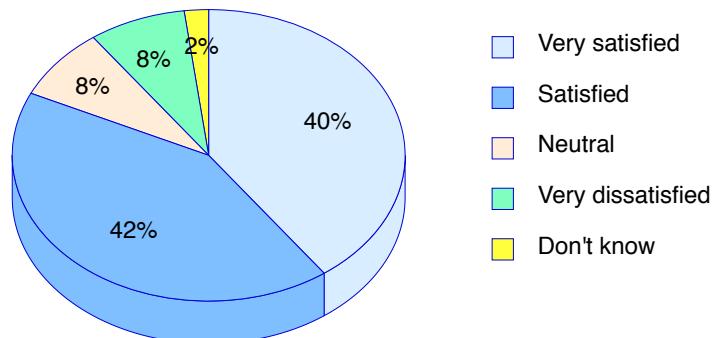


Base = 45

(Does not add to 100% due to rounding)

### Wastewater Services

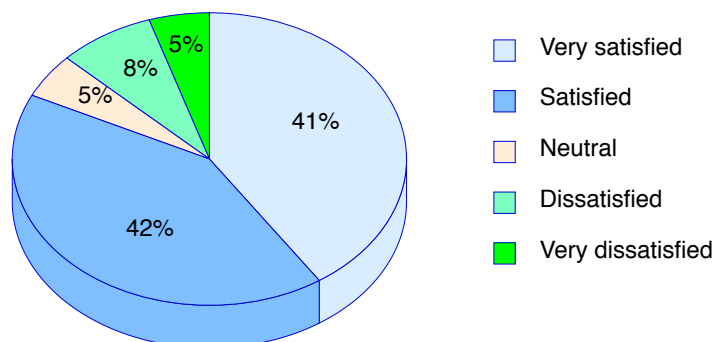
*Council Provided Sewerage System*



Base = 32

### Rubbish Collection Service

*Council Provided Regular Rubbish Collection Service*



Base = 94

(Does not add to 100% due to rounding)

## LOCAL ISSUES

### Governance/Democracy

69% of residents feel that as a ratepayer or resident they have the opportunity to be involved and to participate in the way the Council makes decisions, while 31% say they don't.

41% of residents have tried to participate in Council's decision making process.

### Level Of Satisfaction

	Very satisfied/ Satisfied %	Neutral %	Dissatisfied/ Very dissatisfied %	Don't know %
Information about key community issues is easily accessible	77	9	12	2
There is sufficient time and opportunity available to provide feedback	74	10	11	5
Information available on these issues is clear and instructive	63	13	19	5
The public are consulted about the right issues <sup>†</sup>	58	16	24	4
There is a suitable range of consultation options available	55	14	19	12

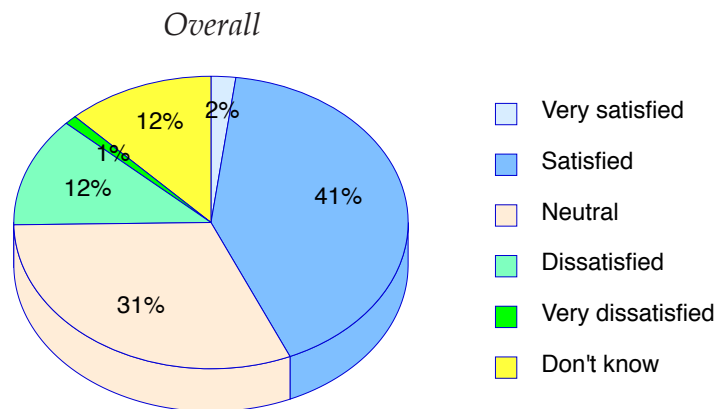
Base = 42

(those residents who say they have tried to participate in Council's decision making process)

% read across

<sup>†</sup> does not add to 100% due to rounding

## Overall Satisfaction With The Way Council Involves The Public In The Decisions It Makes



(Does not add to 100% due to rounding)

## Participation In Decision Making Process

In general 20% of residents are interested in participating in Council's decision making process, 22% say they are not, while 58% say it depends on the issue.

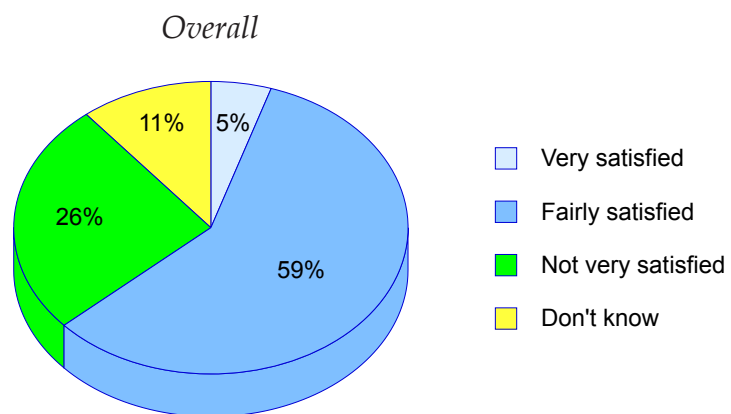
## Outcomes

25% of residents say there is a Council action/ decision/ management they **dislike or disapprove** of, while 22% say there is a Council action/ decision/ management they **like or approve** of.



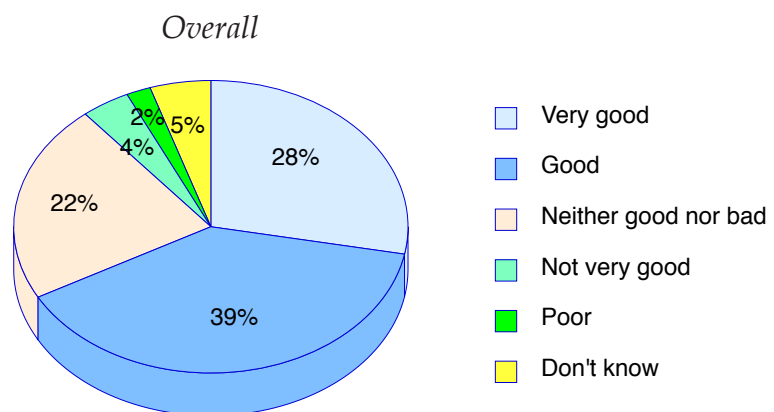
## Community Engagement

### Satisfaction With Rates Spending

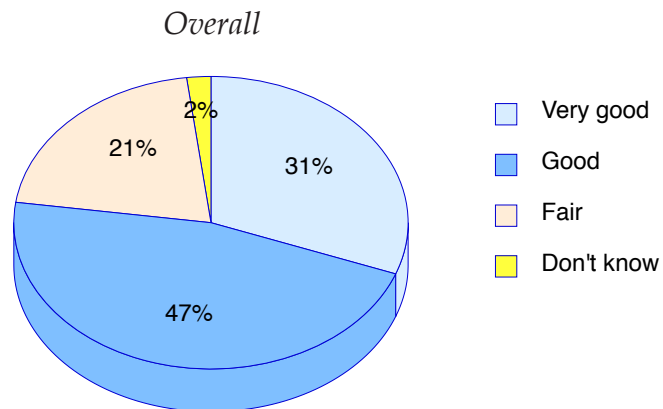


(Does not add to 100% due to rounding)

### Community Spirit



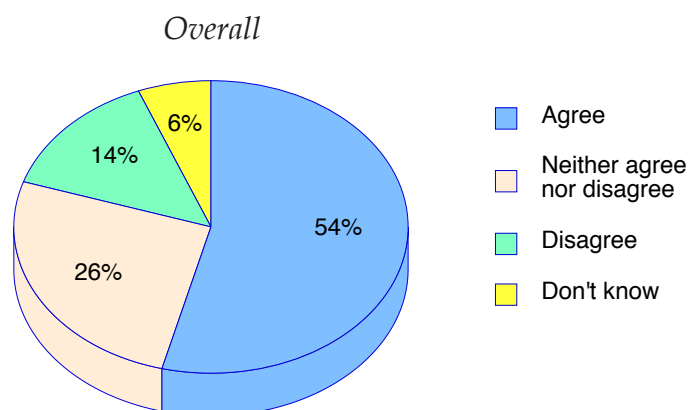
## Quality Of Life



(Does not add to 100% due to rounding)

## Council Consultation And Community Involvement

Council Makes Decisions That Meet The Needs And Aspirations Of Their Residents?



### **Open Meeting**

<b>To</b>	Strategy & Finance Committee
<b>From</b>	A Diaz Chief Financial Officer
<b>Date</b>	17 May 2019
<b>Chief Executive Approved</b>	Y
<b>Reference #</b>	GOV1318/ 2244434
<b>Report Title</b>	Development Contribution Levies for 2019/20

## **1. EXECUTIVE SUMMARY**

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This report seeks approval to increase the development contribution levies from 1 July 2019 in accordance with section 7.2 of Council's current Development Contributions Policy.

## **2. RECOMMENDATION**

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**THAT** the report from the Chief Financial Officer be received;

**AND THAT** the Strategy & Finance Committee recommends to Council that Appendix I of the Development Contributions Policy be updated for 2019/20 to capture producer price index movements over the past financial year.

## **3. BACKGROUND**

---

Recent legislative changes will require Council to update the Development Contributions Policy before the more formal review process as part of the next Long Term Plan.

The fees for the current financial year reflect the 2018-28 Long Term Plan position; including anticipated growth, capital work programmes and interest impacts. For the upcoming year staff recommend applying the Producer Price Index increase.

While this report is focused on agreeing the charging methodology for 2019/20, it should be noted that the process for addressing legislative compliance within the current Development Contributions Policy is also underway. Time constraints may require the Committee to engage with some content outside of formal committee meetings. The desired outcomes are to make the required adjustments, inform the public of the changes and have any changes approved ahead of local body elections.

## 4. DISCUSSION AND ANALYSIS OF OPTIONS

---

### 4.1 DISCUSSION

Section 7.2 of Council's Development Contributions Policy specifies the frequency and scope of reviews to the policy, including related charges:

*"As required by the LGA, the Council will review this policy at least once every three years (or more frequently if deemed necessary). Such reviews may be triggered by – and will take into account – the following factors:*

- a) any changes to the significant assumptions underlying the development contributions policy*
- b) any changes in the capital works programme for growth*
- c) any significant changes in the costs of labour, construction or technology*
- d) any changes in the expected nature, scale, location or timing of development*
- e) any changes that require new or significant modelling of the networks*
- f) any changes to the District Plan*
- g) the regular reviews of the Funding and Financial Policies, and the LTP*
- h) any other matters the council considers relevant.*

*Each review will include a detailed analysis of the factors listed above. Any proposed changes will be carefully considered, and subject to consultation under Sections 82 and 82A of the LGA.*

*In addition to these regular reviews, the council will, in accordance with Section 106 (2C), annually increase its charges(excluding the portion relating to interest) in accordance with the rate of increase (if any), in the Producers Price Index Outputs for Construction provided by Statistics New Zealand since the development contribution was last set or increased. The Council will make publicly available information setting out details of the adjustment before it takes effect."*

It is proposed to set the increase in 2019/20 charges in accordance with movements in the March 2019 Producers Price Index Outputs for Construction. The March quarter information was released on Friday 17 May, however, the calculations reflecting the 3.7% movement have to yet to be undertaken.

### 4.2 OPTIONS

The Committee could recommend that Council increase development contribution levies in line with legislation and policy, or leave the charges at 2018/19 levels.

## 5. CONSIDERATION

---

### 5.1 FINANCIAL

Indicating that charges are to increase from 1 July 2019, will allow developers with current applications in progress to pay their levies before this date should they wish to lock in 2018/19 amounts.

### 5.2 LEGAL

Section 106 of the Local Government Act 2002 states:

*"(2B) Subject to subsection (2C), a development contribution provided for in a development contributions policy may be increased under the authority of this subsection without consultation, formality, or a review of the development contributions policy.*

(2C) A development contribution may be increased under subsection (2B) only if—

(a) the increase does not exceed the result of multiplying together—

(i) the rate of increase (if any), in the Producers Price Index Outputs for Construction provided by Statistics New Zealand since the development contribution was last set or increased; and

(ii) the proportion of the total costs of capital expenditure to which the development contribution will be applied that does not relate to interest and other financing costs; and

(b) before any increase takes effect, the territorial authority makes publicly available information setting out—

(i) the amount of the newly adjusted development contribution; and

(ii) how the increase complies with the requirements of paragraph (a).”

In order to notify any confirmed changes to the public ahead of 1 July 2019, it would be appropriate for Council to approve in principle a Producers Price Index movement.

### 5.3 STRATEGY, PLANS, POLICY AND PARTNERSHIP ALIGNMENT

The Development Contributions Policy enables levies to be increased annually subject to section 106 of the Local Government Act 2002.

### 5.4 ASSESSMENT OF SIGNIFICANCE AND ENGAGEMENT POLICY AND OF EXTERNAL STAKEHOLDERS

Although the Significance & Engagement Policy is not triggered for this decision, any changes are to be made publicly available ahead of the charges coming into effect:

Highest levels of engagement	Inform <input checked="" type="checkbox"/>	Consult <input type="checkbox"/>	Involve <input type="checkbox"/>	Collaborate <input type="checkbox"/>	Empower <input type="checkbox"/>
	A press release will be drafted following the Strategy & Finance Committee meeting in order to alert developers to possible adjustments to levies. Surveyors will also be contacted where practicable.				

## 6. CONCLUSION

It is recommended that the development contribution levies be increased to capture movements in the producers price index over the last financial year.

### Open Meeting

<b>To</b>	Strategy & Finance Committee
<b>From</b>	A Diaz Chief Financial Officer
<b>Date</b>	13 May 2019
<b>Chief Executive Approved</b>	Y
<b>Reference/Doc Set #</b>	GOV1318 / 2244433
<b>Report Title</b>	Waikato Quarries Limited – Exemption from being classified as Council Controlled Organisation

## I. EXECUTIVE SUMMARY

When Strada Corporation Limited (Strada) ceased trading in 2016 Council resolved to exempt the company from being classified as a council controlled organisation in line with section 7(3) of the Local Government Act 2002.

The resolution to exempt should have been explicitly extended to include Waikato Quarries Limited (WQL), a wholly owned subsidiary of Strada, and hence Council.

Section 7(3) of the LGA allows the Council to exempt a small organisation that is not a council trading organisation, for the purposes of section 6(4) of the LGA. Section 7(5) of the LGA sets out the matters to be considered before the Council makes a decision to exempt. It is recommended that the Committee adjust the resolution S&F1611/14 to recommend Council explicitly exempt Waikato Quarries Limited from being classified as a council controlled organisation.

## 2. RECOMMENDATION

**THAT the report from the Chief Financial Officer be received;**

**AND THAT the following Committee resolution (S&F1611/14) be altered, in part, from:**

*AND THAT pursuant to section 7(3) of the Local Government Act 2002 (“LGA”) Waikato District Council exempt Strada Corporation Limited (“Strada”) from being classified as a council controlled organisation, for the purposes of section 6(4) of the LGA;*

*AND FURTHER THAT on reaching its decision, the Council has taken the following matters into account:*

- a. *Strada has ceased trading and is therefore no longer a council controlled trading organisation;*
- b. *Strada has realised almost all its assets and is in the process of returning its capital to Council;*
- c. *There is a cost benefit to Strada and Council not having to comply with the statement of intent and monitoring provisions set out in Part 5 of the LGA;*
- d. *When the asset realisation process is completed Strada will have no further activities to undertake. Its only asset will be a balance of \$625,000.00, receivable from Waikato Quarries Limited. Strada will have no liabilities other than contingent liabilities as guarantor under the Quarry Sale Agreement between Waikato Quarries Limited and Fulton Hogan Limited.*

to read:

**AND THAT Pursuant to section 7(3) of the Local Government Act 2002 Waikato District Council exempt both Strada Corporation Limited and its subsidiary Waikato Quarries Limited from being classified as council controlled organisations, for the purposes of section 6(4) of the LGA;**

**AND FURTHER THAT on reaching its decision, the Council has taken the following matters into account:**

- (a) Strada Corporation Limited and Waikato Quarries Limited have ceased trading and are therefore no longer council controlled trading organisations;**
- (b) The companies have realised almost all assets and are in the process of returning capital to Council;**
- (c) There is a cost benefit to not having to comply with the provisions set out in Part 5 of the LGA;**
- (d) When the asset realisation process is completed the companies will have no further activities to undertake. Strada Corporation Limited's only asset will be a balance of \$625,000 receivable from Waikato Quarries Limited. Strada Corporation Limited will have no liabilities other than contingent liabilities as guarantor under the Quarry Sale Agreement between Waikato Quarries Limited and Fulton Hogan Limited.**

### **3. BACKGROUND**

---

Strada ceased trading in 2016 and is no longer a council controlled trading organisation. At that time the company could not be wound up until 2019 when the guarantee it provided expired. Council is still working through this process, however, an explicit exemption was not made for WQL Strada's subsidiary at that time. This was an oversight rather than an intention omission.

## **4. DISCUSSION AND ANALYSIS OF OPTIONS**

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### **4.1 DISCUSSION**

WQL is classified as a council controlled organisation in terms of section 6(4) of the LGA as a subsidiary of Strada, and has therefore to comply with certain governance and accountability requirements under Part 5 of the LGA. The company is no longer trading, the guarantee has been satisfied and the assets transferred to Strada. The resolution for exemption as a Council Controlled Organisation should have included WQL. The company will still be subject to the Companies Act and will be a council organisation until it is wound up.

In terms of Part 5 of the LGA, the company will no longer have to supply performance related information and audited financial reports.

### **4.2 OPTIONS**

- (a) Council can decide not to amend the resolution and hence not change WQL's status as a council controlled organisation. This would mean that the company would have to continue to comply with the governance and accountability requirements under Part 5 of the LGA.
- (b) Council can exempt WQL from being classified as council controlled organisation, by amending the original resolution thus reflecting the intention at that time. This is the preferred option.

## **5. CONSIDERATION**

---

### **5.1 FINANCIAL**

Administrative only.

### **5.2 LEGAL**

Section 7(3) of the LGA authorises Council to exempt a small organisation from being classified as a council controlled organisation.

### **5.3 STRATEGY, PLANS, POLICY AND PARTNERSHIP ALIGNMENT**

NIL

### **5.4 ASSESSMENT OF SIGNIFICANCE AND ENGAGEMENT POLICY AND OF EXTERNAL STAKEHOLDERS**

This does not trigger Council's Significance and Engagement Policy.

## **6. CONCLUSION**

---



WQL should have been exempted from being classified as a council controlled organisation as a subsidiary of Strada. Changing the 2016 resolution will mean that the company is no longer obliged to comply with the statutory requirements relating to council controlled organisations as was the original intention.

## **7. ATTACHMENTS**

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NIL

### Open Meeting

<b>To</b>	Strategy & Finance Committee
<b>From</b>	Tony Whittaker Chief Operating Officer
<b>Date</b>	22 May 2019
<b>Prepared by</b>	Sharlene Jenkins Executive Assistant
<b>Chief Executive Approved</b>	Y
<b>Reference #</b>	GOV1318
<b>Report Title</b>	Civic Financial Services Limited Annual General Meeting

## I. EXECUTIVE SUMMARY

---

The Annual General Meeting (“AGM”) of Civic Financial Services Limited will be held on 21 June 2019.

Council, as a shareholder member, is entitled to attend and vote, or alternatively may appoint a proxy. The key items of business are adopting the Annual Report and Financial Statements, appointment and remuneration of the Auditor, and consideration and approval of a special resolution to reduce the maximum number of directors from six to five.

## 2. RECOMMENDATION

---

**THAT** the report from the Chief Operating Officer be received;

**AND THAT** the Strategy & Finance Committee recommend that Council support the reduction of directors on the Civic Financial Services Limited’s Board from six to five as proposed in the special resolution below:

***Special Resolution to Reduce the Maximum Number of Directors of the Board:***

***That the Company reduce the maximum number of directors from six to five pursuant to clause 15.1.2 of the Company’s constitution, with effect from 1 July 2019.***

## 3. BACKGROUND

---

Mr Mark Butcher resigned from the Civic Financial Services Limited Board (“the Board”) with effect on and from 31 March 2019. The Board resolved not to fill the vacancy left by Mr Butcher. Since 31 March, the Board has effectively and efficiently operated with five directors. The Board is of the view that reducing the Board to a maximum of five directors

is in the best interest of the Company. It will reduce the governance costs of the Company, and not negatively impact on the collective ability of the Board to discharge its governance duties as evidenced by the Board's successful operation with five directors since 31 March 2019.

The Board has proposed a special resolution to reduce the number of directors from six to five for shareholders consideration and approval at the AGM.

#### **4. CONCLUSION**

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It is recommended that Council support the reduction of directors from six to five.

#### **5. ATTACHMENTS**

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Civic Financial Services Limited Notice of Meeting and Proxy Form

10 May 2019

## NOTICE OF MEETING

Notice is hereby given that the Annual General Meeting of Civic Financial Services Limited will be held in the Company's Boardroom, Level 3, Civic Assurance House, 116 Lambton Quay, Wellington on Friday 21 June 2019 commencing at 11:30 am for the purpose of transacting the following business:

### ORDINARY BUSINESS

1. **Apologies**  
To receive apologies.
2. **Minutes of 2018 Annual General Meeting**  
To approve Minutes of the AGM held 14th June 2018.
3. **Annual Report and Financial Statements**  
To receive and consider the Annual Report which includes financial statements for the year ended 31 December 2018 and the report of the auditor therein.
4. **Directorate**  
There has been no notices received from any shareholder nominating anyone for election as Director of the Company.

Existing Directors Messrs Anthony Marryatt and Michael Hannan retire from office by rotation in accordance with the Constitution of the Company. Both Directors have offered themselves for re-election. The remainder of the Board support Mr Marryatt's and Mr Hannan's candidacies for re-election. No motion has been proposed to not fill either office. In accordance with the Constitution of the Company Messrs Anthony Marryatt and Michael Hannan are therefore deemed to be re-elected as Directors of the Company.

5. **Appointment and Remuneration of Auditor**  
To record the appointment of the Auditor-General as auditor (pursuant to Section 207 of the Companies Act 1993 and Section 15 of the Public Audit Act 2001) to hold office until the conclusion of the next Annual General Meeting and to authorise the Directors to determine the remuneration for the auditor for the year. Note: The Auditor-General has appointed Mr Silvio Bruinsma of Deloitte to undertake the audit.
6. **To transact any other business** that may be properly brought before the meeting.

### SPECIAL BUSINESS

7. **Proposed Change to the Number of Directors on the Civic Board**  
Mr Mark Butcher resigned from the Board with effect on and from 31 March 2019. The Board resolved not to fill the vacancy left by Mr Butcher. Since 31 March, the Board has effectively and efficiently operated with five directors. The Board is of the view that reducing the Board to a maximum of five directors is in the best interest of the Company. It will reduce the governance costs of the Company, and not negatively impact on the collective ability of the Board to discharge its governance duties as evidenced by the Board's successful operation with five directors since 31 March 2019.

Accordingly, the Board wishes to propose the following special resolution to shareholders:

*That the Company reduce the maximum number of directors of the Company from six to five pursuant to clause 15.1.2 of the Company's constitution, with effect from 1 July 2019.*

## PROXIES/APPOINTED REPRESENTATIVES

A shareholder entitled to attend and vote but unable to do so may appoint a proxy for this meeting. Alternatively, the shareholder may appoint a representative to exercise its right at the meeting, pursuant to Clause 14.3 of the Constitution of the Company. A completed proxy form/notice in writing of appointment of a representative signed by the shareholder must be lodged at the registered office of the Company by 11.30am one business day before the start of the meeting i.e. 20 June 2019.

By Order of the Board  
Glenn Watkin, Chief Financial Officer

Should the shareholder wish to instruct its Proxy or representative how to vote the following should be completed:

**Against (✓)**

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**6. To transact any other business**

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Position(s) Held

Please return to: Chief Financial Officer, Civic Financial Services Ltd, PO Box 5521, Wellington 6140, or fax (04) 978 1260 or email to [admin@civicfs.co.nz](mailto:admin@civicfs.co.nz) to be received prior to 11.30am 20 June 2019.

**ATTENDANCE AT MEETINGS OF THE COMPANY**

The Constitution provides for members to be represented at meetings of the Company only by proxies or appointed representatives.

Clause 14.3 (as amended in May 2004) provides:

“A shareholder may exercise the right to vote by being present by a representative or by proxy.

The representative or proxy for a shareholder is entitled to attend and be heard and vote at a meeting of shareholders as if the representative or proxy were a shareholder.

A proxy must be appointed in writing signed by the shareholder and the notice must state whether the appointment is for a particular meeting or a specified term not exceeding twelve months.

No proxy is effective in relation to a meeting unless a copy of the notice of appointment is produced to the registered office of the company not later than twenty-four hours before the start of the meeting.

A shareholder may appoint a representative to attend a meeting of shareholders on its behalf in the same manner as that in which it could appoint a proxy”.

Accordingly, proxies/notification of appointed representatives must be in my hands by 11.30am 20 June 2019.

*It would be appreciated if shareholders, when considering who to appoint as their representative/proxy holder, would contact Sylvia Jackson on 04 978 1253 or [sylvia.jackson@civicfs.co.nz](mailto:sylvia.jackson@civicfs.co.nz) thereby facilitating a quorum for the AGM.*

Glenn Watkin  
Chief Financial Officer  
Phone: (04) 978 1252  
Email: [glenn.watkin@civicfs.co.nz](mailto:glenn.watkin@civicfs.co.nz)  
Fax: (04) 978 1260

### **Open Meeting**

<b>To</b>	Strategy & Finance Committee
<b>From</b>	Roger MacCulloch Acting Service Delivery General Manager
<b>Date</b>	9 May 2019
<b>Prepared by</b>	Samantha Whybrow Acting Community Facilities Team Leader
<b>Chief Executive Approved</b>	Y
<b>Reference #</b>	S&F2019
<b>Report Title</b>	Replacement of Raglan Museum Air-Conditioning Units

## **I. EXECUTIVE SUMMARY**

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The Raglan Museum and iSite is a Council owned facility and the Facilities Team is responsible for the maintenance and upkeep of the building and assets/plant that are within it.

The Raglan Museum and iSite air-conditioning units are failing due to age and accelerated degeneration due to environmental condition. This report recommends the replacement of all three units. At present there is insufficient funding in the budget to do this. The facility is located in a salt-spray region and this has led to corrosion which has shortened the life-cycle of the units.

## **2. RECOMMENDATION**

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**THAT** the report from the **Acting General Manager Service Delivery** be received;

**AND THAT** the **Strategy & Finance Committee** recommends that **Council** approves:

- a. the funding to replace the three air-conditioning units at the Raglan iSITE and Museum with the added protection of a salt resisting coating, at an estimated cost of \$10,000 plus GST (Option 2); and
- b. that the replacement costs be funded from the Properties Replacement Reserve.



### 3. BACKGROUND

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The air-conditioning units at the Raglan Museum and iSite in recent weeks have had two significant failures with repair works required nearing \$2,000. Our Heating, Ventilation, Air-Conditioning (HVAC) contractors (Eastside Refrigeration) condition assessment is that all units are in poor condition with rusting that has eroded the units.

These units are eight years old. Normal lifecycle replacement would be 10 years, however due to the salt conditions this has shortened their life.

Currently one unit is not operating as an internal coil has failed. The work required to repair this is extensive as the unit needs to be removed and pressure tested at the workshop. This is estimated to cost \$1,400.

The rust in the outdoor units was mentioned during scheduled maintenance in September 2018. With the recent failures and increasing maintenance costs, staff recommend the replacement of all three units with ones that have been coated in a protective coating that can cope with the environment better.

### 4. DISCUSSION AND ANALYSIS OF OPTIONS

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#### 4.1 DISCUSSION

There are three options available. Age and condition and failure rate suggests that it would be prudent and more efficient to replace all units in one go. There are also two alternative options listed below.

#### 4.2 OPTIONS

**Option 1:** Replace only the outdoor units - only one unit available as obsolete now. This means we would need to replace the other two with new systems.

**Option 2:** Complete Replacement - reusing existing pipework and coating units with a salt resistant coating.

**Option 3:** Repair what we have - has a long (6 week) lead time for parts. And considering age this is not the best way to go.

Staff recommends that option two is the preferable option.

### 5. CONSIDERATION

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#### 5.1 FINANCIAL

The following figures, which relate to each option above, are quotes by Eastside Refrigeration to do the proposed works.

- i. \$7,400 + GST - Replace 3 outdoor units only.
- ii. \$10,000 + GST - Replace 3 indoor and outdoor units including salt resistant coating.
- iii. Unknown but in last two weeks nearly \$2,000 worth of repairs with another \$1,400 (estimate) required to repair unit that is not working with a lead time of six weeks.

Funding for the chosen option will come from the Asset Management Plan (AMP) funds brought forward.

## 5.2 LEGAL

No implications.

## 5.3 STRATEGY, PLANS, POLICY AND PARTNERSHIP ALIGNMENT

AMP - These assets have a 10 year minimum life and 16 year maximum life in SPM Assets Database - the facility was constructed in 2013 so these are projected for renewal in 2029 (16 Years). The manufacturers state they have a 10 year life. The rate of renewal in 2029 is \$6,785.00 per unit (Total of \$20,355.00). There are sufficient funds in the Properties Replacement Reserve to cover this expense.

## 5.4 ASSESSMENT OF SIGNIFICANCE AND ENGAGEMENT POLICY AND OF EXTERNAL STAKEHOLDERS

Due to the nature of this proposal, the Significant and Engagement Policy is not relevant to this decision. The following level of engagement is required:

Highest levels of engagement	Inform <input checked="" type="checkbox"/>	Consult <input type="checkbox"/>	Involve <input type="checkbox"/>	Collaborate <input type="checkbox"/>	Empower <input type="checkbox"/>
<i>Tick the appropriate box/boxes and specify what it involves by providing a brief explanation of the tools which will be used to engage (refer to the project engagement plan if applicable).</i>	Liaising with iSite and Museum staff and committees for timeframe for replacement.  Request Zero Harm to evaluate SSSP (Site Specific Safety Plan)				

The following stakeholders have been or will be engaged with:

Planned	In Progress	Complete	
Yes-Staff			Internal
	Yes-Museum Committee		Community Boards/Community Committees
Not required-replacing like for like.			Waikato-Tainui/Local iwi (provide evidence / description of engagement and response)
Not required			Households
iSite (Lessee)			Business
	Contractors-Eastside		Other Please Specify

## **6. CONCLUSION**

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The condition of the air-conditioning units at the Raglan Museum and iSite facility is poor and significant failures are escalating. The most efficient option considering age and condition of the units is to fully replace both exterior and interior sections - Option 2. To enable this to occur, budget from the Properties Replacement Reserve will be brought forward.

## **7. ATTACHMENTS**

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Nil

### **Open Meeting**

<b>To</b>	Strategy & Finance Committee
<b>From</b>	Gavin Ion Chief Executive
<b>Date</b>	23 May 2019
<b>Prepared by</b>	Lynette Wainwright Committee Secretary
<b>Chief Executive Approved</b>	Y
<b>Reference #</b>	GOV1318
<b>Report Title</b>	Exclusion of the Public

## **I. EXECUTIVE SUMMARY**

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To exclude the public from the whole or part of the proceedings of the meeting to enable to the Strategy & Finance Committee to deliberate and made decisions in private on public excluded items.

## **2. RECOMMENDATION**

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**THAT** the report from the Chief Executive be received;

**AND THAT** the public be excluded from the meeting to enable the Strategy & Finance Committee to deliberate and make decisions on the following items of business:

**Confirmation of Minutes dated Wednesday 27 March 2019**

### **REPORTS**

#### **a. Raglan – iSITE Update**

The general subject of the matter to be considered while the public is excluded, the reason, and the specific grounds under section 48(1) of the Local Government Official Information and Meetings Act 1987 are as follows:

<b>Reason for passing this resolution to withhold exists under:</b>	<b>Ground(s) under section 48(1) for the passing of this resolution is:</b>
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**Section 7(2)(f)(i), (ii)**

**Section 48(1)(3)(d)**

**b. Water Rates and Penalties Write-off: Hakarimata Road, Ngaruawahia**

The general subject of the matter to be considered while the public is excluded, the reason, and the specific grounds under section 48(1) of the Local Government Official Information and Meetings Act 1987 are as follows:

Reason for passing this resolution to withhold exists under:	Ground(s) under section 48(1) for the passing of this resolution is:
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Section 7(2)(a)

Section 48(1)(3)(a)(i)

**c. Debt Write-offs for Resource Consents**

The general subject of the matter to be considered while the public is excluded, the reason, and the specific grounds under section 48(1) of the Local Government Official Information and Meetings Act 1987 are as follows:

Reason for passing this resolution to withhold exists under:	Ground(s) under section 48(1) for the passing of this resolution is:
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Section 7(2)(a)

Section 48(1)(3)(a)(i)

**d. Waikato District Council/Hamilton City Council Governance Meetings**

The general subject of the matter to be considered while the public is excluded, the reason, and the specific grounds under section 48(1) of the Local Government Official Information and Meetings Act 1987 are as follows:

Reason for passing this resolution to withhold exists under:	Ground(s) under section 48(1) for the passing of this resolution is:
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Section 7(2)(i), (j)

Section 48(1)(3)(d)