

Property Number

Valuation Reference

Property Location

Legal Description

Area (Hectares)

Land Value

\$330,000

Improvement Value

\$200,000

Capital Value

\$530,000

Rateable Value*

\$530,000

Base Date Valuations

1 October 2023

*The effective date of the rateable value for rating purposes is from 1 July 2026

Amount due by 21 September 2026

\$2,312.68

Instalment due dates

1 21 September 2026

2 20 January 2027

3 20 May 2027

Account Summary	Council Rates	IAWAI Water	Total
Balance as at 1 July 2026	\$637.77	\$0.00	\$637.77
Previous instalment(s)	\$0.00	\$0.00	\$0.00
Penalties	\$63.76	\$0.00	\$63.76
Remission of Rates and Penalties	\$0.00	\$0.00	\$0.00
Adjustments	\$0.00	\$0.00	\$0.00
Payments Received	\$50.00 CR	\$0.00	\$50.00 CR
Current Instalment	\$831.03	\$830.12	\$1,661.15
Payment due	\$1,482.56	\$830.12	\$2,312.68
GST content of this instalment			\$216.68
Amount required to settle in full	\$3,144.88	\$2,490.61	\$5,635.49

Please note

Any instalment amount not paid by the due date may incur a 10 per cent penalty

Payments received up to 30 July 2026.



Payment options



Direct Debit



Online



Internet Banking



Phone



Eftpos/Credit
at a WDC office



NZ Post

* Set and forget - sign up to pay via direct debit

* Save time, do it all online - pay your rates notice by POLI, Realtime Debit or debit/credit card or sign up to receive your rates notice by email, update your details and more!

Find out more at waikatodistrict.govt.nz/rates.



Electronic Payments to Bank of New Zealand account number:

02 0316 0246517 00 with particulars

Property Number



PAYMENT DUE BY

21 September 2026

TOTAL AMOUNT DUE

\$2,312.68

Amount paid

A penalty of 10 per cent may be added to any unpaid balance.



WELCOME TO YOUR NEW LOOK RATES AND WATER CHARGES INVOICE

This rates invoice looks a little different because water services from 1 July 2026 are now delivered by IAWAI – Flowing Waters Ltd. IAWAI is a company 100% owned by Waikato District Council and Hamilton City Council.

Water and wastewater fixed charges are no longer a Waikato District Council rate, and IAWAI's fixed water and wastewater charges are shown in their own column on the front page so it's clear what you're paying for.

Here's what you need to know:

- Invoices can continue to be paid in the same way they are now. It's all covered in one combined invoice and you only need to pay the amount showing on the front page.
- This combined invoice is for your Council rates and IAWAI fixed water and wastewater charges. Your water usage fees will continue to be invoiced separately on a six-monthly basis based on your water usage.
- The charges on this invoice are 1 July 2026 – 30 June 2027. Instalments are issued three times a year as usual.

- If your rates are paid automatically, your IAWAI charges will still be included in that automatic payment. There is no need to change any arrangements.
- If your rates aren't paid automatically, please pay the total amount due shown on this invoice. You can use the same Council payment options you've always used.
- If you receive a rates rebate, the government rates rebate scheme has been extended to include both rates and water charges. Council will continue to administer the rates rebate scheme and will include your IAWAI charges when calculating your total rates payable.
- You'll continue to receive the same water services.

Who to contact:

- For Council rates enquiries and IAWAI water charge enquiries please contact 0800 492 452 or info@waikato.govt.nz.

How rates and water charges are set and collected

Rates are set under the provisions of the Local Government (Rating) Act 2002 in accordance with the decisions and policies adopted by Council. Water charges are set annually by IAWAI under the provisions of the Local Government (Water Services) Act 2025 and the Water Services Delivery Plan. Waikato District Council has been appointed as an agent to invoice and collect on behalf of IAWAI.

Fixed Water and Wastewater charges are payable in the same way as rates and are included in your combined instalment tax invoice.

Instalment due dates and payment options

Your rates and water charges are payable in three equal instalments. Each instalment due date, along with the available payment options, is shown on the front page. You can choose the payment option that best suits your situation.

Rates can be paid by weekly, fortnightly, monthly or quarterly direct debit. Please complete the form online at www.waikatodistrict.govt.nz/apply or phone or email Council.

Penalties

A penalty of 10% of the instalment amount unpaid on the due date will be added the day after the due date on any outstanding Waikato District Council rates and IAWAI charges. Each July a 10% penalty is added to any Waikato District Council rates and IAWAI charges unpaid from previous years. Each January a further 10% penalty is added to any Waikato District Council rates and IAWAI charges unpaid from previous years.

Further information about penalties can be found in Council's Rates Resolution, and IAWAI's Water Services Strategy and Penalties Resolution documents.

Payments

Any payments received toward this account will be applied to any oldest debt and penalties first, then apportioned on a pro-rata basis across rates and water charges.

Inspection and objection to rating information records

The Rating Information Database (RID) holds all the rates information on your property, including your name and address. The database can be viewed at the Ngaaruawahia office, 15 Galileo Street, Ngaaruawahia. Rating information (without owner details) is also available on our website. You can ask the Council to remove your name and address details from the database, or object to any of the information in it.

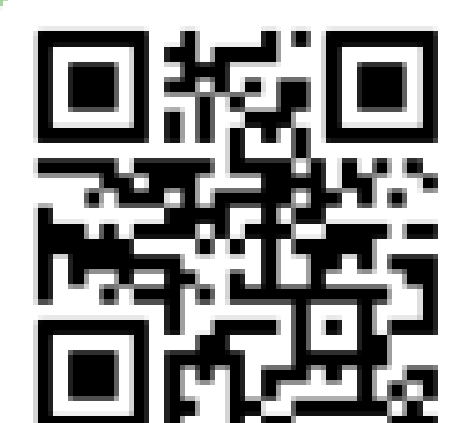
Receive invoices by email

Help us to save on printing and postage costs by receiving your invoices by email. Please request it online via our website using the link or QR code below.

Service Address changes

Please note all service address changes are required to be in writing. Please advise any changes to your details online via our website using the link or QR code below. Alternatively, you can write to our Ngaaruawahia office.

[www.waikatodistrict.govt.nz/
services-facilities/rates](http://www.waikatodistrict.govt.nz/services-facilities/rates)



Rates assessment

Description Of Rate	Differential Categories and Factors for Assessment (1)	Rating Basis	Rating Factor	Factor Applicable	Assessed Amount	Remission Amount	Annual Amount
General Rate		\$0.0022657	rateable value**	530,000	\$1,200.82	\$0.00	\$1,200.82
Ngaaruawaahia Community Board	Ngaruawahia Community Board	\$23.12	fixed amount per rating unit	1	\$23.12	\$0.00	\$23.12
Ngaaruawaahia Community Facilities	within Ngaruawahia Ward	\$25.00	fixed amount per rating unit	1	\$25.00	\$0.00	\$25.00
Central District Rubbish and Recycling Collection	collection service available	\$314.79	fixed amount per SUIP*	1	\$314.79	\$0.00	\$314.79
District Wide Urban Stormwater	availability of service to land	\$364.68	fixed amount per rating unit	1	\$364.68	\$0.00	\$364.68
Uniform Annual General Charge (UAGC)		\$564.94	fixed amount per rating unit	1	\$564.94	\$0.00	\$564.94
(All figures include GST total)				Total	\$2,493.35	\$0.00	\$2,493.35

Notes

- Differential categories are further defined in the funding impact statement adopted as part of the Long Term Plan.
- SUIP - Separately used or inhabited part of a property or building.
- Rateable Value is based on your Capital Value (which includes land and improvements) less any non-rateable value.

Your rates explained

General Rate and Uniform Annual General Charge (UAGC)

All rateable properties are charged a general rate which is calculated on the rateable value of the property. Most properties are charged a UAGC unless there are special legislative reasons for not doing so.

The General Rate and UAGC pays for:

Area offices and other properties - all properties owned by WDC Corporate and council leadership – ensuring communities have an opportunity to influence the decision-making process.
 Grants and donations – for community group initiatives, upon application.
 Lifestyle – animal control, environmental health, community and safety, libraries and resource management.
 Parks and green spaces – parks and reserves.
 Refuse and recycling – refuse and recycling collection from public areas, closed landfill management and waste minimisation initiatives.
 Transport – roads, footpaths, bridges, traffic lights, street lights, signs, pedestrian crossings, street furniture, road safety, landscaping, weeding, street cleaning.
 Water management – stormwater in public areas.

Targeted rates

Capital works contributions – for covering the capital cost and interest charges of works not met by lump sum contributions for the projects.
 Community board – for the purpose of covering the direct costs of operating all the community boards within the district.
 Community facility – for the maintenance and operation of the halls and community centres within a defined rating area.
 Land drainage – for the collection and disposal of stormwater within defined rating areas.
 Refuse – for the collection, recycling and disposal of household refuse within defined rating areas.
 Urban stormwater – for the collection and disposal of stormwater within defined rating areas.

Rating units in common ownership

Two or more rating units can be treated as one unit for setting a rate if those units are

- Owned by the same person or persons; and
- Used jointly as a single unit; and
- Contiguous or separated only by a road, railway, drain, water race, river or stream.



Postal Address
 Waikato District Council
 Private Bag 544
 Ngaaruawaahia 3742
 New Zealand

0800 492 452

■ If calling from overseas +64 7 824 8633
 ■ info@waikato.govt.nz

■ www.waikatodistrict.govt.nz
 ■ www.facebook.com/WaikatoDistrictCouncil

Huntly Office
 142 Main Street
 Huntly
Opening Hours
 Mon to Fri 9am-5pm
 Sat 9.30am - 12.30pm

Ngaaruawaahia Office
 (Head Office)
 15 Galileo Street
 Ngaaruawaahia
Opening Hours Mon
 to Thurs 8am-5pm Fri
 9am-5pm

Raglan Office
 7 Bow Street
 Raglan
Opening Hours
 Mon to Fri 9am-5pm
 Sat 9.30am - 12.30pm

Tamahere Office
 Block C, Level 1,
 65 Devine Road
 Tamahere
Opening Hours
 Mon - Fri 9.30am - 3pm

Te Kauwhata Office
 1 Main Road
 Te Kauwhata
Opening Hours
 Mon to Fri 9am-5pm
 Sat 9.30am - 12.30pm

Tuakau Office
 2 Dominion Road
 Tuakau
Opening Hours
 Mon to Thurs 8.30am-5pm
 Fri 9am - 5pm

How your water charges are calculated

Account number	Valuation Reference	Property Location
00000000000000000000	00000000000000000000	00000000000000000000

Description	Categories and Factors for Assessment	Rate	Value	Total
IAWAI Wastewater Connected	Connected fixed amount per SUIP*	\$1,896.59	1	\$1,896.59
IAWAI Water Consumption	actual consumption per cubic meter^	\$2.74	0	\$0.00
IAWAI Water Connection On Demand	Connected on demand supply fixed amount per SUIP*	\$594.02	1	\$594.02
(All figures include GST total)	Total			\$2,490.61

Kia ora, we're your new water people

IAWAI is your new water organisation, publicly owned by Hamilton City Council and Waikato District Council, and working in partnership with Waikato-Tainui.

IAWAI was established under the Local Government (Water Services) Act 2025 to centralise and enhance the delivery of water services. IAWAI is responsible for:

- Sourcing, treating and delivering safe, clean water to your home and business.
- Collecting, treating, and returning wastewater safely to the environment.
- Managing runoff from roads and hard surfaces to reduce flooding and prevent pollution to our waterways.

Explanation of charges
These charges are set annually to all property where these services are available, and are essential for operating and maintaining water and wastewater infrastructure, ensuring compliance with health and environmental regulations, and funding future improvements. Water charges shown on this invoice have been calculated solely to cover the cost of delivering services within the Waikato District Council area.

Water supply and wastewater services
These are charged for the supply of water for properties that are connected to or able to be connected to the water and waste water network. These are charged as a fixed amount on a per SUIP or per rating unit basis

Waiver Policy
IAWAI operates a waiver policy that aligns with Waikato District Council rates remission policy and water leak remission policy. This policy only covers water charges that were previously rates. These waivers only apply to charges listed in IAWAI's fees and charges. IAWAI may consider waiving these charges in certain circumstances, including penalty waivers (for good payment history, agreed payment arrangements, or exceptional circumstances) and water leak waivers for domestic properties where excess charges result from an undetected leak that is repaired promptly.

Upon application, waivers may also be considered for community organisations operating retail shops, not-for-profit community organisations experiencing hardship, where a property is affected by a natural disaster or accidental residential fire, or where a property changes use. All waivers require an application and are assessed under the IAWAI Waiver Policy.

Growth charges
If you are planning a new residential development, water and wastewater services growth charges may apply to builds consented on or after 1 July 2026. These charges help to fund the significant water and wastewater infrastructure required to support growth. New residential dwellings are charged per Housing Equivalent Unit (HUE) and secondary dwellings under 70m² attract half the new dwelling charge. More information on the Waiver Policy and growth charges is available at lawai.co.nz.

What changes for you?
For now, you won't see a lot of change.

- You'll continue to receive the same water services.
- If you have any water-related issues, please contact Council.
- You will continue to pay for fixed water and wastewater charges through your rates, using the same payment options.
- You will continue to receive your six-monthly water use invoices to pay for your metered use of water.

Table notes
* SUIP – Separately used or inhabited part of a property or building.
^ Water consumption will be invoiced separately on a six-monthly basis throughout the year.