

Application for Leak Remission

Property ID.....

Postal Address
Private Bag 544
Ngaaruawaahia 3742

Phone: 0800 492 452
www.waikatodistrict.govt.nz

Leak remission for a undetected water leak against metered water use charges for domestic customers

Important Information

We offer a one-off leak remission for undetected leaks that are repaired within 20 working days of the leak being detected, and an application for leak remission received within six months of the leak being detected. This is to encourage water efficiency and the timely repair of undetected leaks.

This form must be completed by the property owner. In order for Council to consider leak remission the undetected water leak must be verified, and the loss must be greater than 50% of normal consumption bill.

Remission will be 50% of the excess charge (measured by consumption caused by loss versus consumption during normal usage measured over the past two bills). Council approves leak remission at its discretion. If we accept your application, you will receive a remission on your next six-monthly bill.

For further information refer to the Council Water Leak Remission Policy available on the council website.

Section 1: Applicant *(must be the registered owner of the property)*

Owner Name:

Daytime Telephone No.....

Please tick your preferred method of communication

Postal Address: ☐

Email Address: ☐

Section 2: Location of Connections

Property address:

Meter Number:.....Location of leak.....

Section 3: Checklist **required information we cannot process without these documents**

Date of Water Loss: Date of repair:

(Your water use dial has stopped spinning)

Number of people in household:

I have attached the following

- ☐ An **invoice** from a licensed/certified Plumber that clearly shows
- A valid GST number.
 - The name of the plumber who completed the repair.
 - Contact details
 - Comprehensive description of the repair work and materials used.

- ☐ The **plumber's practising license number**

- ☐ **Photo** of Water Meter Reading after repair **Date Photo taken**
- (Please note: this photo may result in a water invoice being created)*

Section 4: Declaration

- ☐ I understand that leak remission is not used to subsidise a leak left long-term or unrepaired.
- ☐ I have not received a remission on a leak on this metered water system within the past five years.
- ☐ I understand that if I have another leak within the same water meter, I will not be able to apply a second time, unless the entire supply line between the point of supply and the dwelling has being replaced.
- ☐ The leak or water loss was not caused as a result of a wilful act and the leak has been repaired.
- ☐ I understand that I am responsible for maintaining after the point of supply all water pipes, fittings and /or plumbing and ensure that it is in working order.
- ☐ I declare the information on this form is true and accurate.

Print Name:.....

Signature:.....

Date:.....

Please send this form and supporting information by:

Email: waters@waidc.govt.nz

Post: **Private bag 544, Ngaaruaawahia 3742, New Zealand**

In person: **15 Galileo Street, Ngaaruawaahia**

Should you have any questions regarding this form please call 0800 492 452 or email waters@waidc.govt.nz