TCZ – Town centre zone

The relevant district-wide chapter provisions apply in addition to this chapter.

Purpose

The TCZ – Town centre zone provides for a range of commercial, community, recreational and residential activities.

Objectives

TCZ-OI Economic growth of industry.

Commercial activity is focussed within a differentiation of commercial zones (comprising the TCZ – Town centre zone, LCZ – Local centre zone, COMZ – Commercial zone, and the BTZ – Business Tamahere zone.

TCZ-O2 Town centre zone character.

- (1) The commercial and mixed use character of Raglan, Huntly, Ngaaruawaahia, Te Kauwhata, Pokeno and Tuakau town centres is maintained and enhanced.
- (2) The zone is promoted as a community focal point.
- (3) Development of town centres is designed in a functional and attractive manner serving the needs of the community.
- TCZ-O3 Town centre zone amenity.

The amenity values of residential activities within, and activities in, adjoining zones are protected from the adverse effects of developments and activities in the zone.

Policies

- TCZ-PI Commercial function and purpose.
- Commercial activity develops in a way that ensures the town centre within each town is maintained as the primary focal point for retail, administration, commercial services and civic functions.
- TCZ-P2 Commercial purpose.
- (1) The role of the zone in Raglan, Huntly, Ngaaruawaahia, Te Kauwhata, Pokeno and Tuakau is strengthened by ensuring that:
 - (a) They are recognised and maintained as the primary retail, administration, commercial service and civic centre for each town; and
 - (b) The scale of commercial activities supports their continued viability as the primary retail, administration and commercial service centre for each town; and
 - (c) Enhances their vitality and amenity while providing for a range of commercial and community activities and facilities.

TCZ-P3 Employment opportunities.

Commercial development within the zone increases employment opportunities within the district.

TCZ-P4 Retail.

- Locate small scale retail activities within the TCZ Town centre zone and LCZ Local centre zone and discourage large scale activities with the exception of supermarkets from establishing within the TCZ Town centre zone.
- (2) Locate large scale retail and commercial activities within the COMZ Commercial zone.

TCZ-P5 Residential upper floors.

(1) Maintain the commercial viability of the zone while:

- (a) Providing for mixed use developments, ensuring residential activities are preferably located above ground floor; and
- (b) Avoiding residential activity located at ground level, where it could undermine commercial activity and frontage.
- TCZ-P6 Town centre zone built form.
- (1) The scale and form of new development in the zone is to:
 - (a) Provide for a safe, accessible, compact and attractive town centre environment;
 - (b) Facilitate the integration of retail shopping, administration and commercial services, residential, civic and community activities;
 - (c) Reflect the role and character of the town centre;
 - (d) Increase the prominence of buildings on street corners;
 - (e) Maintain a low rise built form and small scale, pedestrian focussed retail activities; and
 - (f) Manage adverse effects on the surrounding environment, particularly at the interface with residential areas.
- TCZ-P7 Huntly town centre.
- (1) Development maintains and enhances the role of the Huntly town centre by:
 - (a) Maintaining wide footpaths and high quality public space, prioritising and providing for pedestrian movement and safety;
 - (b) Maintaining a pedestrian focus by discouraging vehicle access across footpaths; and
 - (c) Providing for a building scale appropriate to the town centre.
- TCZ-P8 Ngaaruawaahia town centre.
- (1) Development maintains and enhances the role of the Ngaaruawaahia town centre by:
 - (a) Maintaining wide footpaths, prioritising and providing for pedestrian movement and safety;

- (b) Maintaining a pedestrian focus by discouraging vehicle access across footpaths;
- (c) Promoting improved pedestrian and cycle linkages with Te Awa River ride, Ngaaruawaahia swimming pool and the town centre; and
- (d) Providing for an appropriate building scale with narrow frontages
- TCZ-P9 Te Kauwhata town centre.
- (I) Development maintains and enhances the role of the Te Kauwhata town centre by:
 - (a) Maintaining wide footpaths, prioritising and providing for pedestrian movement and safety;
 - (b) Maintaining a pedestrian focus by discouraging vehicle access across footpaths;
 - (c) Providing for an appropriate building scale with narrow frontages; and
 - (d) Protecting and enhancing the character of existing buildings through new built form.
- TCZ-PI0 Pokeno town centre.
- (1) Development maintains and enhances the role of the Pokeno town centre by:
 - (a) Maintaining wide footpaths, prioritising and providing for pedestrian movement and safety;
 - (b) Maintaining a pedestrian focus by discouraging vehicle access across footpaths;
 - (c) Providing for an appropriate building scale with narrow frontages; and
 - (d) Protecting and enhancing the character of existing buildings through new built form.
- TCZ-PII Tuakau town centre.
- (1) Development maintains and enhances the role of the Tuakau town centre by:
 - (a) Maintaining wide open streets, with wide pedestrian footpaths;
 - (b) Maintaining a pedestrian focus by discouraging vehicle access across footpaths; and
 - (c) Providing for an appropriate building scale with narrow frontages.
- TCZ-P12 Pedestrian frontages: active street frontages.
- (1) Provide for active street frontages in the design or redesign of buildings, and avoid car parking and accessways on sites within the pedestrian frontage area of the zone to enable the maintenance of:
 - (a) Passive surveillance;
 - (b) Continuous verandahs;
 - (c) Display windows and building façades;
 - (d) Pedestrian safety; and
 - (e) Buildings located up to the street boundary.

TCZ-PI3	Corner buildings.		
(1)	Ensure buildings within zone positively reinforce corner locations through:		
	(a)	Building design;	
	(b)	The position of the building on the site;	
	(c)	Architectural details; and	
	(d)	Having prominent building entrances.	
TCZ-PI4	Landsca	iping.	
(1)		the zone and outside of the pedestrian frontage areas, ensure that landscaping utes to the adjacent streetscape.	
TCZ-P15	Height.		
(1)	Ensure the height of new buildings is complementary to, and promotes, the existing character of the business town centre within each town.		
TCZ-PI6	New buildings		
(1)	New bu	uildings within the zone:	
	(a)	Respond to the specific site characteristics and wider street and town context;	
	(b)	Promote architectural form, building features and placement;	
	(c)	The design of buildings contributes to vibrancy, character and commercial viability of the town centre;	
	(d)	Provide landscape and open space design that responds to the characteristics and qualities of the area;	
	(e)	Minimise visual and amenity impacts of accessways and parking facilities; and	
	(f)	Maximise pedestrian access and safety.	
TCZ-PI7 Reverse sensitivity.		e sensitivity.	
	Develoj noise.	oment within the zone is acoustically insulated to mitigate the adverse effects of	
TCZ-P18	Adjoinir	ng site amenity.	
(1)	Maintain amenity of adjoining GRZ – General residential zone, MRZ – Medium density residential zone or OSZ – Open space zone by:		
	(a)	Requiring buildings within the zone to be set back from boundaries adjoining GRZ – General residential, MRZ – Medium density residential and OSZ – Open space zoned land; and	
	(b)	The progressive reduction in the height of buildings in the zone, the closer they are located to boundaries adjoining GRZ – General residential, MRZ – Medium density residential and OSZ – Open space zoned land.	

TCZ-PI9 Outdoor storage.

The adverse visual effects of outdoor storage in the zone are mitigated through appropriate location, screening or landscaping.

TCZ-P20 Objectionable odour.

Within the zone ensure that the adverse effects of objectionable odour from activities do not detract from the amenity of other sites.

Rules

Land use - activities

In addition to the activity-specific standards listed below, permitted activities must also comply with all relevant Land-use effects standards and Land-use building standards in this chapter, as well as the standards in Part 2 / District-wide matters / General district-wide matters.

TCZ-RI	Commercial activity	
(I) Activity st		(2) Activity status where compliance not
		achieved: n/a
Activity-specific standards:		
Nil.		
TCZ-R2	Residential activity, unless speci	fied below
		ngle residential unit for short term rental.
(I) Activity st	atus: PER	(2) Activity status where compliance not
Activity-speci	fic standards:	achieved: RDIS
(a) Located a	above ground floor level; and	Council's discretion is restricted to the
(b) The entra	ance lobby, stairwell or lift may	following matters:
be locate	d on the ground floor level	(a) Streetscape effects;
		(b) The extent to which the residential
		activity effects the primary purpose of
		the zone to provide for retail,
		administration, civic and commercial
		activities.
TCZ-R3	Supermarket	
(I) Activity st	atus: PER	(2) Activity status where compliance not
Activity-speci	fic standards:	achieved: n/a
Nil.		
TCZ-R4	Visitor accommodation	
(I) Activity st	atus: PER	(2) Activity status where compliance not
Activity-speci	fic standards:	achieved: n/a
Nil.		
TCZ-R5	Community facility	
(I) Activity status: PER		(2) Activity status where compliance not
Activity-specific standards:		achieved: DIS
(a) Excluding a cemetery.		
TCZ-R6 Health facility		
(I) Activity status: PER		(2) Activity status where compliance not
Activity-specific standards:		achieved: DIS

(a) Excluding a hospital.	
TCZ-R7 Office	
(I) Activity status: PER	(2) Activity status where compliance not
	achieved: RDIS
Activity-specific standards: (a) Located above ground floor level within the Verandah Line notation on the	Council's discretion is restricted to the following matters:
planning maps.	 (a) Streetscape effects including ways in which to activate visual connection and interest between pedestrians and the office; and (b) Extent of glazing and length of frontage
	of the office to the street.
TCZ-R8 Public transport facility	
(I) Activity status: PER	(2) Activity status where compliance not achieved: n/a
Activity-specific standards:	achieved: n/a
Nil.	
TCZ-R9 Community corrections activity	
(I) Activity status: PER	(2) Activity status where compliance not
Activity-specific standards:	achieved: n/a
Nil.	
TCZ-RI0 Construction or alteration of a	building for a sensitive land use
(I) Activity status: PER	(2) Activity status where compliance not
Activity-specific standards:	achieved: RDIS
(a) The construction or alteration of a building for a sensitive land use that	Council's discretion is restricted to the following matters:
complies with all of the following standards: (i) It is not back a minimum of 10m from	(a) Effects on the amenity values of the site;(b) The risk of electrical hazards affecting
 (i) It is set back a minimum of 10m from the centre of line of any electrical 	the safety of people;
distribution or transmission lines, not	(c) The risk of damage to property; and
associated with the National Grid, that operate at a voltage of up to	 (d) Effects on the operation, maintenance and upgrading of the electrical distribution or transmission lines.
l I0kV; or	
 (ii) It is set back a minimum of 12m from the centre of line of any electrical distribution or transmission lines, not associated with the National Grid, 	
that operate at a voltage of 110kV or	
more.	
	addition to, a building or structure
(I) Activity status: PER	(2) Activity status where compliance not achieved: n/a
Activity-specific standards:	acineveu: n/a
Nil.	
TCZ-RI2 A multi-unit development	
(I) Activity status: RDIS	(2) Activity status where compliance not
Activity-specific standards:	achieved: DIS

(i) Provides for passive surveillance of the	
street from habitable rooms at	
ground and upper floor levels.	
(ii) Avoids the use of impermeable	
screens or fencing that obstruct visual	
connections.	
(iii) Avoids unrelieved and blank façades.	
(iv) Creates visual interest through the	
use of cladding materials, colour and articulation of the façade.	
(v) Utilises soft or hard landscape	
elements to contribute positively to	
streetscape amenity.	
(vi) Minimises vehicle garaging/parking or manoeuvring areas.	
(vii) Service courts are screened or obscured.	
On-site amenity:	
(h) The extent to which the design:	
(i) Maximises opportunities for	
accessibility, privacy between units,	
access to daylight and shelter,	
including outdoor living spaces.	
(ii) Incorporates measures that may be	
required to mitigate the potential for reverse sensitivity effects.	
(iii) Maximises opportunities for passive solar gain within units.	
Infrastructure:	
(i) The extent to which the design can be	
efficiently serviced with 3 waters	
infrastructure.	
Natural hazards:	
(j) The extent to which the design avoids or	
mitigates effects arising from the	
presence of natural hazards.	
Staging:	
(k) The extent to which staging is necessary	
to ensure that development is carried	
out in a coordinated and timely manner.	
TCZ-RI3 Construction of any new buildir	
(I) Activity status: RDIS	(2) Activity status where compliance not achieved: DIS
Activity-specific standards:	
(a) The construction of any new building	
that meets all of the following conditions standards:	
(i) Land use – effects;	
(ii) Land use – building except;	
(1) TCZ-S10 (Residential units) does	
not apply;	

(2) TCZ-SII (Outdoor living space) does not apply.		
Council's discretion is restricted to the following matters:		
	nt to which the building is t with the following matters:	
	and contextual analysis;	
(ii) A con	nectivity and movement rk analysis;	
(iii) A nei	ghbourhood character ment; and	
	n illustrating how the building omote character elements	
TCZ-RI4	Educational facility	
(I) Activity st	atus: RDIS	(2) Activity status where compliance not
Activity-speci	fic standards:	achieved: n/a
Nil.		
	retion is restricted to the	
following mat		
 (a) The extent to which it is necessary to locate the activity with the TCZ – Town Centre Zone; 		
(b) Reverse s activities;	sensitivity effects of adjacent	
 (c) The extent to which the activity may adversely impact on the transport network; 		
	nt to which the activity may impact on the streetscape; and	
(e) The effect	ts of noise.	
TCZ-RI5	Emergency service facilities	
Activity statu	-	
TCZ-RI6	TCZ-RI6 Any activity that is not specifically listed as a permitted, controlled, restricted discretionary or non-complying activity	
Activity status		
TCZ-RI7	TCZ-RI7 Construction of a building located on an indicative road	
Activity status	s: NC	
TCZ-RI8	TCZ-RI8 Any building, structure, objects or vegetation that obscure the sight line of the	
	Raglan navigation beacons for vessels entering Whaingaroa (Raglan Harbour)	
(APP8 – Raglan navigation beacon).		
Activity status: PR		

Land use – effects

TCZ-SI	Servicing and hours of operation	
(I) Activity status: PER		(2) Activity status where compliance not
Where:		achieved: RDIS

(a) The loading and unloading of vehicles and the receiving of customers and deliveries associated with a commercial activity on a site adjoining the GRZ - General residential zone, MRZ – Medium density residential zone, LLRZ – Large lot residential zone or SETZ – Settlement zone must only occur between 6.00am and 8.00pm.	 Council's discretion is restricted to the following matters: (a) Effects on amenity values on adjoining sites within the GRZ - General residential zone, MRZ – Medium density residential zone, LLRZ – Large lot residential zone or SETZ – Settlement zone; (b) Timing, duration and frequency of adverse effects; (c) Location of activity in relation to zone boundary; (d) Location of activity in relation to metidential particular for the set of the set o
TC7 52	residential units on adjoining sites; (e) The means to avoid, remedy or mitigate adverse effects on adjoining sites.
TCZ-S2 Outdoor storage	
(I) Activity status: PER Where:	(2) Activity status where compliance not achieved: RDIS
 (a) Outdoor storage of goods or materials must comply with all of the following standards: (i) Be associated with the activity operating from the site; (ii) Not encroach on parking or loading areas; (iii) Standards TCZ-S3 Height and TCZ-S4 Height in relation to boundary; and (iv) Be fully screened from view by a close boarded fence or solid fence or wall to a height of 1.8m fencing or landscaping from any: (1) Public road; (2) Public reserve; and (3) Adjoining site in another zone. 	Council's discretion is restricted to the following matters: (a) Visual amenity; (b) Effects on loading and parking areas; (c) Size and location of storage area; and (d) Measures to mitigate adverse effects.

Land use – building

TCZ-S3	Building height	
(1) Activity status: PER Where:		(2) Activity status where compliance not achieved: RDIS
 (a) The maximum height of any building or structure measured from the natural ground level immediately below that part of the structure must not exceed 12; 		Council's discretion is restricted to the following matters: (a) Height of the building; (b) Design and location of the building
(b) Chimneys not exceeding Im in width and finials shall not exceed a maximum height of 14m measured from the natural ground level immediately below the structure;		 (c) Extent of shading on an adjoining site; and (d) Privacy on adjoining sites.

(c) The maximum height of hose drying	
towers associated with emergency	
service facilities measured from the	
natural ground level immediately below	
that part of the structure must not	
exceed 15m.	
TCZ-S4 Height in relation to boundary	
(I) Activity status: PER	(2) Activity status where compliance not
Where:	achieved: RDIS
 (a) Any building or structure must not protrude through a height control plane rising at an angle of 45 degrees commencing at an elevation of 2.5m above ground level at the site boundary where it adjoins the: (i) GRZ – General residential zone; (ii) MRZ – Medium density residential zone; (iii) LLRZ – Large lot residential zone; (iv) SETZ – Settlement zone; (v) RLZ – Rural lifestyle zone; or (vi) OSZ – Open space zone. TCZ-S5 Gross leasable floor area (1) Activity status: PER	Council's discretion is restricted to the following matters: (a) Height of the building; (b) Design and location of the building; (c) Level of shading on any other sites adjoining site; (d) Privacy on other site; and (e) Amenity values of the locality. (2) Activity status where compliance not achieved: DIS
Where:	achieved: DIS
(a) Every individual tenancy (excluding	
supermarkets) must have a gross leasable	
floor area of no more than 350m ²	
TCZ-S6 Display windows and building f	açades
(I) Activity status: PER	(2) Activity status where compliance not
Where:	achieved: RDIS
 (a) Any new building façade adjoining a road boundary, or alteration of an existing building façade, adjoining a road boundary must comply with the following standards: (i) Not be set back from the road boundary at ground floor level; and (ii) Provide display windows comprising at least 50% of the building façade at ground floor level. (b) Standard TCZ-S6(1)(a) does not apply to 	 Council's discretion is restricted to the following matters: (a) Design and location of the building having regard to the operational and functional requirements of the activity to be accommodated (b) Extent to which the activity achieves the intent of the control by other means, to enable passive surveillance and promote pedestrian safety (c) Effects on amenity values and town centre character.
the entrance lobby, stairwell or lift located at ground floor level that services an above ground level multi-unit development. TCZ-S7 Verandahs	
(I) Activity status: PER	(2) Activity status where compliance not achieved: RDIS

 (a) Any new building, or alteration to the frontage of an existing building, on land with a verandah line identified on the planning maps, must be provided with a verandah that complies with the following standards: (i) Is attached to the façade of the building; (ii) Has a height above the footpath of at least 2.5m but not more than 3.5m; (iii) Has a minimum width of 3m; (iv) The outer edge of the verandah is set back 0.5m from the kerb; (v) It is attached to any verandahs on adjoining buildings, so as to provide continuous pedestrian shelter; (vi) It is cantilevered from the building. (b) Standard TCZ-S7(1)(a) does not apply to a building included in SCHED1 – Historic heritage items. 	 Council's discretion is restricted to the following matters: (a) The effects on the amenity of the streetscape, including providing continuous pedestrian shelter and town centre character; (b) The character and layout of the building; (c) The nature, design and location of the verandah; and (d) The functional requirements of the activities that the buildings are intended to accommodate.
TCZ-S8 Building setbacks – zone bound	laries
(I) Activity status: PER	(2) Activity status where compliance not
Where:	achieved: RDIS
 (a) A building must be set back a minimum of at least: (i) 3m from rear and side boundaries adjoining any: (1) GRZ – General residential zone; (2) MRZ – Medium density residential zone; (3) RLZ – Rural lifestyle zone; (4) LLRZ – Large lot residential zone; (5) SETZ - Settlement zone; or (6) OSZ – Open space zone. (ii) 1.5m from rear and side boundaries adjoining any: (1) GRUZ – General rural zone; (2) GIZ – General industrial zone; or (3) HIZ – Heavy industrial zone. (b) TCZ-S8(1)(a) does not apply to a structure which is not a building. 	Council's discretion is restricted to the following matters: (a) Height, design and location of the building relative to the boundary; (b) Impacts on the privacy for adjoining site(s); (c) Impacts on amenity values, including main living areas, outdoor living space of adjoining site(s); and (d) Landscaping and/or screening.
TCZ-S9 Building setback – waterbodies	
(I) Activity status: PER	(2) Activity status where compliance not
Where:	achieved: RDIS
(a) A building must be set back a minimum of:	Council's discretion is restricted to the following matters:
(i) 27.5m from the margin of any lake;(ii) 27.5m from the margin of any wetland;	 (a) Effects on the landscape, ecological, cultural and recreational values of the adjacent water body;

 (iii) 27.5 from the bank of any river (other than the Waikato River and Waipa River); (iv) 32.5m from the margin of either the Waikato River and the Waipa River; (v) 27.5m from mean high water springs; (vi) 10m from any artificial wetland; (b) A public amenity of up to 25m² or pump shed (private or public) within any building setback identified in Standard TCZ-S9(1)(a); (c) TCZ-S9(1)(a) does not apply to a structure which is not a building. 	 (b) Adequacy of erosion and sediment control measures; (c) The functional or operational need for the building to be located close to the waterbody; (d) Effects on public access to the waterbody; (e) Effects on the amenity of the locality; and (f) Effects on natural character values.
TCZ-SI0 Residential units	1
(I) Activity status: PER	(2) Activity status where compliance not
Where:	achieved: DIS
(a) One residential unit on the Record of Title;	
(b) The residential unit must comply with all of the following standards:	
(i) The residential unit must not be located at ground level;	
(ii) The entrance lobby, stairwell or lift may be located on the ground floor level;	
(iii) The residential unit must achieve the internal design sound levels specified achieve the internal design sound levels specified in APP1 – Acoustic insulation, Table 25 – Internal sound levels.	
(c) Standard TCZ-S10(1) does not apply to multi-unit development (refer to Rule TCZ-R12 (Multi-unit development).	
TCZ-SIIOutdoor living space(I) Activity status: PERWhere:	(2) Activity status where compliance not achieved: RDIS
(a) An outdoor living space must be provided for each residential unit that	Council's discretion is restricted to the following matters:
meets all of the following standards:	(a) Design and location of the building;
(i) It is for the exclusive use of the	(b) Provision of outdoor living including
occupants of the residential unit;	access to daylight and open space and
(ii) It is readily accessible from a living	the useability and accessibility of the
area of the residential unit; and	outdoor living space proposed;
(iii) It is located on a balcony containing at least 15m ² and a circle with a	(c) Privacy on adjoining sites; (d) The provimity of the site to communal
diameter of at least 2.4m.	(d) The proximity of the site to communal or public open space that has the potential to mitigate any lack of private outdoor living space.